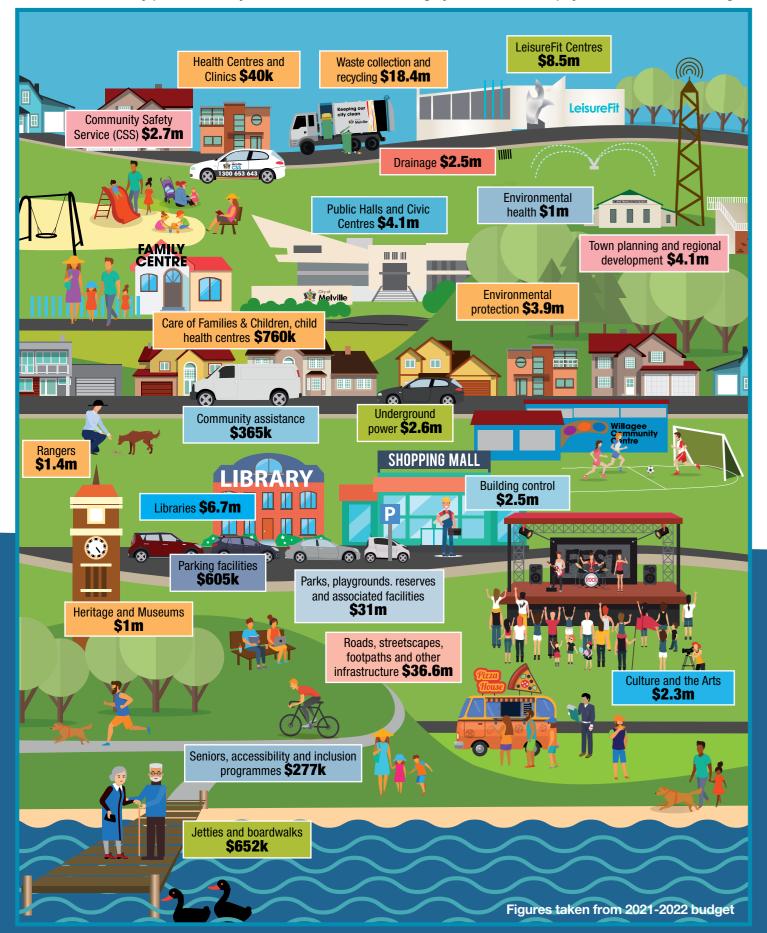
# Engaging with our diverse community to achieve an inclusive, vibrant and sustainable future

Did you know that you interact with the City of Melville every day? Whether it's through visiting your local library, going for a walk at your local park, putting rubbish in your bin or even on your commute to work, you use products or services that the City provides and you contribute to these through your annual rates payments or fees and charges.



# **Frequently asked questions**

#### What is the impact on my rates with the Council decision to leave the rate in the dollar unchanged?

The general rates payable on a property to the City are a result of the Gross Rental Value for the property multiplied by the rate in the dollar.

This means that for most ratepayers the general rates for the property will remain the same as they would have been without the COVID-19 rate concessions applied in 2020-2021.

### What is the Emergency Services Levy?

The Emergency Service Levy helps fund WA's fire and emergency services, including fire stations, volunteer fire brigades, State Emergency Service (SES) units, the Volunteer Marine Rescue Service and the multi-purpose Volunteer Emergency Service Units.

This levy is a State Government charge and is required to be collected on behalf of the Department of Fire and Emergency Service (DFES) by all Western Australia Local Government Authorities. For more information, visit **www.dfes.wa.gov.au/esl** 

This document is available in alternate formats upon request. Please call **1300 635 845** and quote publication name.

## **Pensioner and Seniors Rebates**

Did you know that if you hold a pension or seniors card you could be eligible for a rebate on your rates and emergency services levy?

If you are eligible, the Water Corporation will send your registration to the City to process. We will then send you a confirmation letter regarding your rebate.

Pensioners are eligible for a 50 per cent rebate, up to a maximum of \$750, and seniors are eligible for a 25 per cent rebate, up to a maximum of \$100.

Pensioners may also be able to defer rates and Emergency Services Levy charges, until the date the property is sold.

Concessions only apply once your application is received and registered.

For more information and to register, visit www.watercorporation.com.au/Bill-and-account/Apply-for-a-concession

# What is the Property Surveillance Charge?

All properties are charged the Property Surveillance Charge which helps fund the City's Community Safety Service (CSS), a highly visible, 24/7 mobile patrol service that acts as extra eyes and ears for the community and police. For more information, visit **www.melvillecity.com.au/CSS** 

### What is the Pool/Spa Inspection Fee?

In accordance with the Building Regulations 2012, a Pool/Spa Inspection Fee is charged to properties that have a private pool or a spa containing water that is more than 300mm deep. It is used to fund the Swimming Pool Compliance Program, which includes inspection and advice to property owners on pool safety and legislative obligations. All pools in the City are inspected every four years. For more information, visit **www.melvillecity.com.au/pools** 

## Are there Underground Power Charges?

The Kardinya South Underground Power Program will be levied in 2021-2022. Payment arrangements may be made for up to five years from the date of issue.

The interest for 2021-2022 has been set at 3.5% per annum calculated daily on any outstanding underground power charges.



# **Budget newsletter**

# **Message from the Mayor**

The 2021-2022 budget has again minimised the burden on ratepayers with no increase in the rate in the dollar for the different rate categories across the City.

In addition to this the City has also continued some of the COVID relief measures valued at \$945,000 to support ratepayers, businesses and the wider community, many of whom we recognise are still impacted by the uncertainty with COVID-19.

COVID-19 relief measures include free parking for the first hour across all City managed parking, reduced interest rates and no instalment administration charges and merchant fees will continue this financial year in support of our community.

The 2021-2022 budget has been designed in line with our Corporate Business Plan 2020-2024, with Melville being one of the first local governments to embed Sustainable Development Goals in its Business Plan which align to our new organisational vision:

Engaging with our diverse community to achieve an inclusive, vibrant and sustainable future

As a member of the global alliance GCoM Oceania Steering Committee, it was important the budget has a key focus on embedding sustainability, including the development of a Climate Action Plan in line with a decision at the June Ordinary Meeting of Council, and also embraces a focus on customer experience and digital transformation.

This budget has been possible due to long term financial planning, which has placed the City in a financially sustainable position.

Our long-term financial plan seeks to ensure we set aside enough reserves for renewal of assets and that our operating expenses are largely met from our own revenue sources.

We are currently conducting a review of our long-term financial plan, which will be released later this year.

I thank our elected members, CEO and staff for all of their work in preparing this budget.

A full budget report is available at the City of Melville Civic Centre, all City of Melville libraries, or online at

#### www.melvillecity.com.au/budget

I hope this newsletter is helpful in showing you how the rates you pay contribute to your wellbeing and the prosperity of our City.

Hon. George Gear JP City of Melville Mayor



### Pay your rates in full or by each instalment

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to WIN

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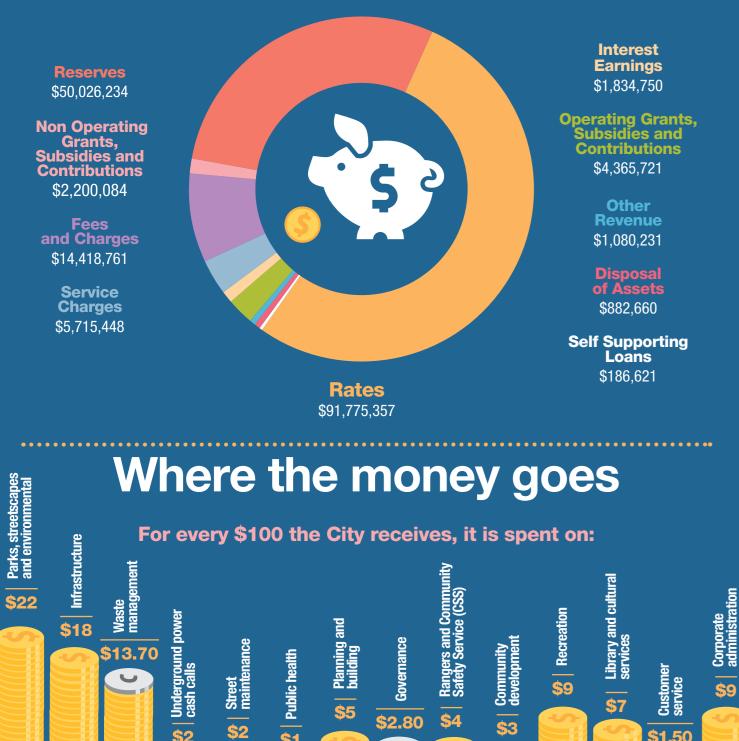
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FREE LeisureFit Healthy Life PLUS 12 month membership (Valued at \$1,445!) AND \$250 to shop with #YourLocalMelville

For three winners who pay in full or by the instalment dates using any payment method

# Where the money comes from



Did you know the City has approximately \$1,075 million of assets that it is responsible for renewing and maintaining? This includes:

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All of these assets require ongoing maintenance and renewal which is mainly funded from rates and reserves. Reserves are funds set aside each vear, from rates and other sources. which help assist with the replacement and maintenance of assets so future generations can enjoy the same level of amenity. They are a key component of sound, long-term financial planning and help to smooth out rates fluctuations while ensuring the City has the funds available to replace infrastructure or assets without having to rely on rate hikes, external grants or loans.

**S** Parks and reserves **S** Street trees **S** Pinev Lakes Environmental

**Education Centre \$** Roads, drainage and

buildings

**\$** Street lighting

**\$** Jetties and boat ramps

**S** Rubbish bin collections **S** Planning compliance S Bulk verge collections **S** Building compliance S Recvclina S Paths \$ Street cleaning S Noise

**\$** Food regulation

S Pests

\$2

S Pool inspections \$ Elected members support **\$** Parking management **S** Animals

<mark>\$</mark>5

\$ Community Safety Service (CSS)

\$2.80

S Community centres **S** Youth and seniors programs S Project Robin Hood S LeisureFit centres S Recreational reserves **S** Libraries

**\$**3

S Art **\$** Community events **\$** Customer service S Volunteering S Corporate administration \$ Property management

U

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S Museums

Download the City of Melville's full budget at www.melvillecity.com.au/budget

# Snapshot of local capital works projects 2021-2022



This is just a selection of capital works projects happening across the City in 2021-2022 For further information on these or other projects, visit www.melvillecity.com.au/capitalworks