



COMMUNITY  
**WELLBEING SURVEY**  
Appendix

2021

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## Appendix A Additional demographics on survey respondents

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| Survey question   | Number of participants | Percentage of participants |
|---|------------------------|----------------------------|
| <b>What best describes your employment status?</b>        |                        |                            |
| Employed full-time  | 151                    | 38%                        |
| Employed casual or part-time                              | 63                     | 16%                        |
| Self-employed   | 32                     | 8%                         |
| Looking for work  | 10                     | 3%                         |
| Unable to work  | 5                      | 1%                         |
| Home duties   | 9                      | 2%                         |
| Retired   | 99                     | 25%                        |
| Student   | 19                     | 5%                         |
| Other   | 12                     | 3%                         |
| <b>What is your combined household income before tax?</b> |                        |                            |
| Nil to \$30,000   | 35                     | 9%                         |
| \$30,001 to \$75,000                                      | 59                     | 13%                        |
| \$75,001 to \$150,000                                     | 78                     | 20%                        |
| More than \$150,000                                       | 105                    | 26%                        |
| Unsure/refused  | 132                    | 33%                        |
| <b>What is your highest level of education?</b>           |                        |                            |
| High school leaving certificate                           | 99                     | 25%                        |
| Diploma or advanced diploma                               | 70                     | 18%                        |
| Bachelor degree   | 114                    | 29%                        |
| Postgraduate degree or higher                             | 81                     | 20%                        |
| Other   | 36                     | 9%                         |
| <b>Were you born in Australia, or overseas?</b>           |                        |                            |
| Australia   | 282                    | 70.5%                      |
| Overseas  | 118                    | 29.5%                      |

| Survey question   | Number of participants | Percentage of participants |
|---|------------------------|----------------------------|
| <b>Do you own or rent the house you are currently living in?</b>  |                        |                            |
| Own home outright   | 188                    | 47%                        |
| Have a mortgage   | 96                     | 24%                        |
| Renting/leasing   | 54                     | 13.5%                      |
| Living in parent's house  | 54                     | 13.5%                      |
| Other   | 8                      | 2%                         |
| <b>Children living in your household<br/>(Participants could answer 'yes' more than once if they had children of different ages)</b>  |                        |                            |
| No children   | 40                     | 10%                        |
| Have children aged 0-5 years  | 58                     | 15%                        |
| Have children aged 6-12 years   | 63                     | 16%                        |
| Have children aged 13-17 years  | 75                     | 19%                        |
| Have children aged 18+ years  | 223                    | 56%                        |
| <b>Do you, or anyone in your household, identify as a person in need of assistance with self-care, mobility or communication, because of a disability, long-term health condition or old age?</b> |                        |                            |
| Yes   | 47                     | 12%                        |
| No  | 353                    | 88%                        |
| <b>Do you, or anyone in your household, identify as an Aboriginal or Torres Strait Islander?</b>  |                        |                            |
| Yes   | 0                      | 0%                         |
| No  | 400                    | 100%                       |
| <b>Do you, or anyone in your household, mainly speak a language other than English at home?</b>   |                        |                            |
| Yes   | 50                     | 12.5%                      |
| No  | 350                    | 87.5%                      |

## Appendix B - Quantitative Data - demographic analysis in detail

**Please refer to excel Appendix B - Quantitative Data - demographic analysis in detail**

## Appendix C Qualitative data - verbatim responses to the open-ended questions

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### BACKGROUND INFORMATION

The 400 survey participants were asked to nominate their top and second priority from the outcome areas where they thought more needs to be done in the community. Following this, they were asked, as an open-ended question, 'what more needs to be done in the community?' Responses were then transcribed verbatim and displayed in the following pages.

### HOW THE COMMENTS ARE DISPLAYED

For ease of reading, responses are first listed under the headings of the six outcome areas: (1) Clean and Green; (2) Growth and Prosperity; (3) Healthy Lifestyles; (4) Safe and Secure; (5) Sense of Community; and (6) Sustainable and Connected Transport.

Comments are then listed in sub-categories; these are the themes under the six outcomes. These sub-categories are listed in order of the number of responses, from most to least.

There were a small number of derogatory comments made which related to particular individuals or socio-economic groups or race were removed, although all other parts of the comment relating to desired actions in the community was retained and shown in this appendix.

People who were not involved in the initial analysis (theming) reviewed the theming of comments, to check to ensure comments were grouped and themes named appropriately.

### METHODOLOGY RELATING TO ANALYSIS OF THE QUALIATIVE DATA

- Where a participant mentioned more than one action, these were split into separate comments to facilitate the grouping of suggested actions under themes.
- Where there were less than three comments relating to a particular theme, these were grouped under the sub-category 'miscellaneous'
- The following pages list only those comments relating to 'what more needs to be done in the community', i.e. it excludes where:
  - a. Participants simply affirmed that they wanted their nominated outcome area to be a priority, however said no new actions were required. For example:
    - *For safe and secure: "Coming from South Africa, I don't really have an issue with safety and security, but this is very important to me"*
    - *For clean and green: "There's enough trees and the bin service is good"*
  - b. Participants made a comment only, or did not provide an action. For example:
    - *For healthy lifestyles: "It's really up to the individual person. I am happy where I live and not sure what more the City of Melville could do to improve it"*

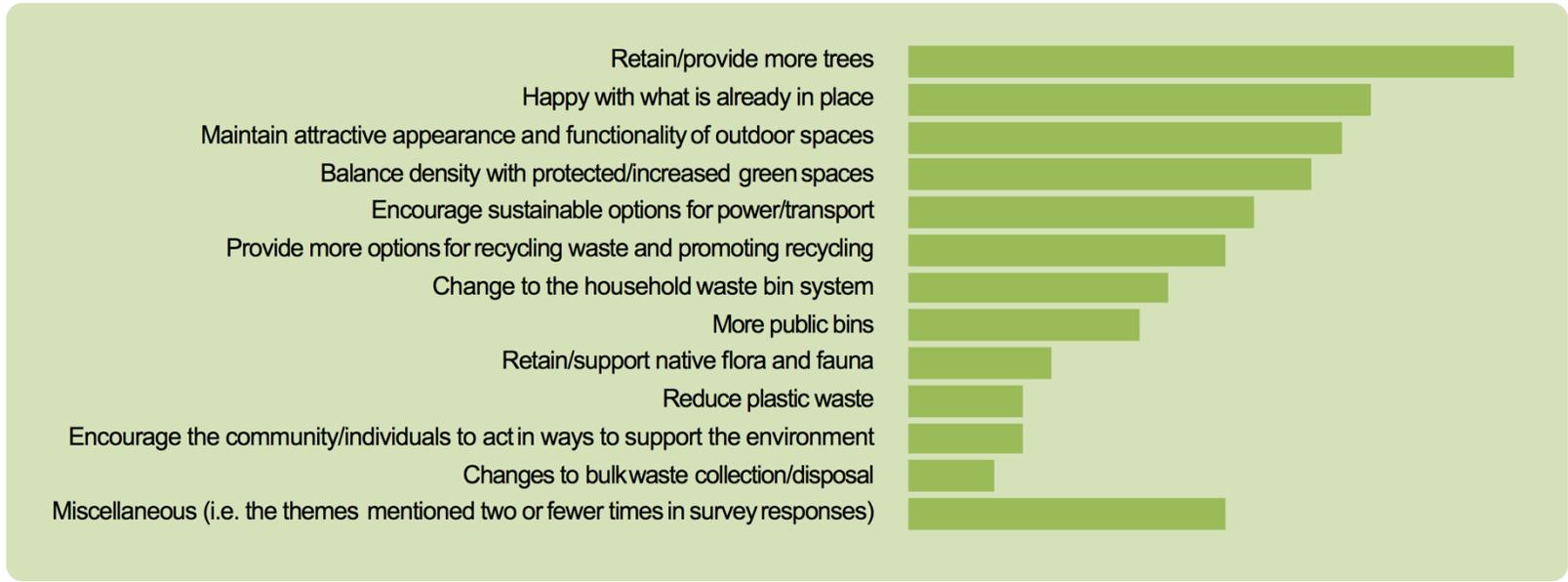
# Clean and green

Clean and well-maintained parks, reserves, natural areas and public open spaces where everyone can socialised, be active and be safe

4



**For participants that nominated 'clean and green' as a priority, that were asked: 'What more needs to be done in this area?'**  
The themes that emerged from this open ended question and a comparison of how strongly each theme was mentioned is shown this bar graph.  
The verbatim responses to the question are listed in the appendix.



### Retain/provide more trees

|                |  |
|----------------|--|
| Alfred Cove    | More restrictions on the trees getting cut down they have to have a circumference before getting cut down other states in Australia have it such as Sydney. The council's there don't dare cut down a tree if its diameter isn't within a certain range. I think that would be a good policy to adopt. |
| Ardross        | They need to plant more street trees. They need to plant them along the median strip in Riseley Street with native plants. Davey street needs replanting, parts of Leach Highway.  |
| Attadale       | Plant more trees.  |
| Bicton         | Streetscapes needs to be improved, less spaces of concrete and more trees especially around major roads.   |
| Bull Creek     | More trees.  |
| Kardinya       | More tree planting.<br>More greenery would be nice. There's not enough trees getting planted.<br>Continuing to maintain greenery and planting more trees.<br>Replanting trees in parks, a lot of trees are getting to their use by date and not getting replaced early enough.                         |
| Leeming        | Promotions of keeping the area clean and green. Local schools and clubs should hold tree planting days and the Melville Council supplies all the trees to be planted by the community.   |
| Melville       | Due to the current level of subdividing the number of trees are disappearing. Trees are visual, pleasant to look at [and] keep the air clean.<br>Plant more trees, more verge trees.<br>More trees.<br>I would like more trees planted around the industrial areas throughout the City.                |
| Mount Pleasant | Plant more street trees. When houses get demolished trees need to be protected.<br>More trees.   |
| Murdoch        | Replanting mature trees around verges and spaces, when any landscaping is done they are taken out and replaced with shrubs.  |
| Palmyra        | More trees where possible.   |

|                |  |
|----------------|--|
| Palmyra (cont) | More trees. Residents need to be encourage to plant trees on their property.   |
| Willagee       | More verge trees and more selection [of] low maintenance and citrus trees would be nice.   |
| Winthrop       | Don't stop planting trees, if they have to cut down trees cause of age they should ensure they replenish it with something else. |

### **Happy with what is already in place**

|             |   |
|-------------|---|
| Alfred Cove | I think it is pretty good.  |
| Applecross  | Happy with the way things are.  |
| Bateman     | Continue on focusing on and educating the City on how to be clean and green.<br>It's good the way it is.  |
| Bicton      | Bins [three bin system] were a good idea. keep up the momentum with new ideas.<br>I can't think of anything because the council is doing such a good job with that but it is our priority; keep up the good work. |
| Brentwood   | It is a really clean suburb that we live in.  |
| Bull Creek  | City of Melville is very forward thinking in this area.   |
| Kardinya    | Our parks are good.<br>Just keep on top of everything as it is now.   |
| Leeming     | Happy with the way it is.   |
| Melville    | Continue with ongoing projects and ongoing investments in parks an recreations areas.   |
| Mt Pleasant | Everything fine.  |
| Murdoch     | All pretty good.  |
| Palmyra     | Looking good now.   |
| Willagee    | Doing a good job.   |

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### Maintain attractive appearance and functionality of outdoor spaces

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|             |   |
|-------------|---|
| Alfred Cove | <p>I think cleaning up a lot of verges is important.</p> <p>I think they're doing a good job already. If they want to do more, probably to better develop the parks and reserves and do their best to maintain them as long as we can.</p>  |
| Ardross     | <p>Tidy up Wireless Hill Park.</p> <p>They need to look after parks and gardens better - all of them. Kwinana is absolutely beautiful. Melville on the other hand is atrocious in that respect.</p>   |
| Bicton      | <p>There's just a bit of rubbish around and littering, but other than that its good.</p>  |
| Bull Creek  | <p>Cleaning up streets a bit.</p>   |
| Kardinya    | <p>There needs to be better maintenance of local parks in Kardinya the walk ways are covered in gumnuts and overall need work.</p>  |
| Leeming     | <p>I often see on my walks around Leeming there are areas that need to be tidied up. I see weeds and undergrowth around the parks and walkways.</p>   |
| Melville    | <p>Parks in the City generally need more regular maintenance and tidying up.</p> <p>Bus stops need cleaning regularly and footpaths surrounding them.</p>   |
| Murdoch     | <p>Keeping all parks in the area up to scratch.</p>   |
| Palmyra     | <p>I just think a little bit more around my area like the verges need to be fixed, and just general area maintenance.</p> <p>Maintaining the cleaning of footpaths, roads and carparks.</p> <p>Dead trees lying around. Maintenance in open areas for the Council. Encourage the community to be more vigilant on their own properties.</p> |
| Winthrop    | <p>More general care given to the park and open spaces.</p>   |

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**Balance density with protected/increased green spaces**


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|             |   |
|-------------|---|
| Alfred Cove | <p>It's a shame that a lot of blocks are subdivided and they lose all the trees. They need more parks.</p> <p>More trees need to be planted particularly when new houses are built and the verge trees are cut down.</p> <p>More plants and open spaces.</p>  |
| Applecross  | Less high density development.  |
| Applecross  | A cap on density. No more than 15 stories depending on the area. Retain current block sizes.  |
| Ardross     | <p>There needs to be a focus on tree planting in the streets in Ardross, with all the development that is happening with new houses there aren't enough trees now.</p> <p>Emphasise street trees to be planted, they were being pulled out only be replaced if the house owners on the front verge ask for one - it shouldn't come back down to that.</p> |
| Bateman     | Keep as many parks as possible in Melville.   |
| Bicton      | <p>Making sure that with new developments there should be open spaces.</p> <p>I think limiting expansion of carparks and subdivisions of properties such as average size house blocks and stop reducing parks and reserves.</p>   |
| Booragoon   | Land acquisition removing buildings and adding trees.   |
| Kardinya    | Make more reserves and parks available and not squeezing in housing developments with no trees and greenery.  |
| Palmyra     | On some occasion trees are removed from areas that are being developed - high density multi story even some single stories - and none of these trees are replaced. [It is] changing from a cool leafy area [so they] need to stop urban spread and replace removed trees.   |
| Willagee    | Increase the amount of open space [for] new buildings to have enough open [space] allocated.  |

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### Encourage sustainable options for power/transport

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|             |   |
|-------------|---|
| Alfred Cove | Perhaps safer footpaths, a little bit more structure with roundabouts and street traffic lights if they are trying to encourage people ride bikes, walks and enjoy the lovely area we live in then it has to be a safe area to live in. |
| Bateman     | Make transport electric.  |
| Bateman     | They need to have assistance from the City of Melville to have a scheme for a rebate for solar batteries to create a more sustainable and green environment for the City.   |
| Bateman     | More promoting of renewable energy.   |
| Bicton      | Solar power promotion. Promotion of electric cars more places to charge electric cars.  |
| Kardinya    | Being more carbon neutral more bike paths.  |
| Leeming     | I think we the council needs to take a leaf out of the City of Cockburn [and] generate electricity out of rubbish.  |
| Melville    | Long term issues; CO2 reduction.  |
| Mt Pleasant | Maybe look at more to do with cars.   |
| Murdoch     | Encourage hydrogen power.   |
| Myaree      | Already doing a good job. Maybe more sustainable options if there are any available.  |
| Palmyra     | We could all be using more eco-friendly cars, for example, hybrids and electric cars could be encouraged, more creative ideas around homes and how they are heated.   |

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### Provide more options for recycling waste and promoting recycling

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|             |  |
|-------------|--|
| Alfred Cove | I applaud the City for the focus on recycling but more effort needs to be put into on informing residents of how this is managed and I would like to see some YouTube videos of how to do it properly.       |
| Attadale    | Recycling more people in the area need to be made aware that it is very important that we start cleaning up our act when it comes to recycled materials. People need to make more of an effort in this area. |

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|   |   |
|---|---|
| Brentwood                                       | I think there should be more ability to recycle. As I have been overseas; and we just have just general rubbish bins and recycle bins. Overseas, they have a lot more variety of bins to recycle things.  |
| Bull Creek                                      | I really like the FOGO system and would like to see this expanded like at shopping centres.<br>Clean enough but feel more could be done e.g. recycling.<br>Recycling deposits needs to be available to more households.<br>It would be good to have more places to have recycled bins and more options to dispose of electronic items and batteries like in Denmark where they have recycling bins for everything. Including household scraps which could be recycled and used as bio-gas for fuel. |
| Leeming   | There needs to be more places where you can deposit things like spray cans and batteries for recycling safely, it is only available at Bracks Library and this is too far from Leeming.<br>Like to have more recycle stations through the City of Melville and somewhere where you can take soft plastics not to Woolworths.  |
| Palmyra   | The recycle bin should be collected every week.<br>Recycling guarantee that it [waste put out for recycling] is being recycled, more creative ideas around reusing waste.   |
| <b>Change to the household waste bin system</b> |   |
| Attadale  | Monitor bins would be good.   |
| Bicton  | Three bins system causing more problems, creating more mess and vermin. The two bin system worked better.   |
| Bull Creek                                      | The bins are an issue, my red bin [general waste bin] fills up too much too quickly.  |
| Leeming   | Regarding rubbish bins for residents, they need to educate residents about the overflow of bins to make sure that the lid is closed and not half way up where the rubbish falls onto the ground. Residents need to adhere to the process.<br>Main issue is three bin system, people have run out of space for general waste .. especially for young family ... Neighbours put them [waste] in our bin.  |
| Palmyra   | Bins need to be picked up more often.<br>The red waste bin [general waste bin] needs to be bigger.  |

|                        |   |
|------------------------|---|
| Palmyra<br>(continued) | I find that since there are changes to the bin service it has created more rubbish issues in terms of general waste perspective, we were given a smaller bin and also had a reduced frequency to once a fortnight, should have left the larger bin and maintain the fortnight, i feel to do both things was working against them.   |
| Winthrop               | The Melville Council rubbish collectors needs to be collecting the Red lid bins [general waste bins] weekly not fortnightly as it is not enough having fortnightly red lid bins [general waste] collected. The rubbish bins become very smelly especially in the summer months. And They are always over-full. The recycle yellow bin needs to be every second week and the green collect needs to be every second week also. |

### More public bins

|            |   |
|------------|---|
| Applecross | More rubbish bins around.   |
| Ardross    | Public bins scattered throughout the community public areas to keep it tidy and clean.  |
| Bateman    | Keep the bins in parks emptied more often. Some people have been dumping and not cleaned as frequently as I would like. People often treat public bins as their own.  |
| Kardinya   | The council need to install more public accessible bins i.e. recycling and general waste bins available to general population to stop littering that is destroying beautiful council area. There are no bins out in the wild. |
| Leeming    | More access to public bins.   |
| Palmyra    | Having more bins available.<br>More bins in local parks for littering.  |
| Winthrop   | Make sure rubbish is collected, bins emptied regularly.   |

### Retain/support native flora and fauna

|             |  |
|-------------|--|
| Alfred Cove | There needs to be a concerted effort to replace those [cut down] trees with local natives. |
| Bicton      | Want to only plant local native trees.   |
| Kardinya    | Find a way to encourage more wildlife.   |

|          |   |
|----------|---|
| Melville | More trees and more native gardens, verge trees, park trees and native verges.  |
| Palmyra  | The regeneration of the river front with native indigenous bushes from Bicton to Tompkins Park.<br>Also, green space along that area that is well maintained and revitalised. |

### **Reduce plastic waste**

|             |   |
|-------------|---|
| Alfred Cove | No plastic bags.  |
| Bicton      | Keep bins for plastic open.   |
| Bull Creek  | Clean enough but feel more could be done, for example, use less plastics. |
| Melville    | Plastic reduction.  |

### **Encourage the community/individuals to act in ways to support the environment**

|         |  |
|---------|--|
| Bateman | Monthly clean up days or half days for the community to be involved in whether local sporting groups or clubs even the local schools.  |
| Bicton  | Having people communicate; less selfishness, more acceptance.  |
| Leeming | Would be nice if the city could declare a climate emergency and support local environmental groups.<br><br>I think the community should have a come together to clean up the local areas where we all live the council could provide a barbecue lunch and local people could have a clean up the community day and also a tree planting day to be the community together creating a greener and cleaner environment. |

### **Changes to bulk waste collection/disposal**

|             |  |
|-------------|--|
| Alfred Cove | City of Melville needs a tip, it is ridiculous with all the rates we pay that this isn't provided and we don't get a couple of free trips a year.  |
| Applecross  | I do appreciate the road side pickup, but I feel they take too long to pick up as people from all over drive around looking scrounging pulling apart neatly stack verges and make mess which we then have to keep organised waiting for the pickup from council. |
| Kardinya    | I would like to see more white goods pickup not being limited to once a year.  |

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**Miscellaneous**


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|            |   |
|------------|---|
| Applecross | Smile and wave.   |
| Ardross    | Because they are still using pesticides where children are playing and not using enough signs to warn the public they are in use.   |
| Attadale   | Noise barriers.<br>It is about maintaining/a wave park is ridiculous.   |
| Bicton     | Looking after our river.<br>Stop using glyphosate, look at more sustainable weed treatment.   |
| Kardinya   | Getting rid of all the plastic grass/artificial turf. I think it should be banned and instead more natural tree planting.   |
| Leeming    | Needs to be more consistent on the park area etc.<br>When the council went around planting trees there were lots of shrubs around but they still went and planted these big trees. Would have preferred smaller shrubs.<br>People not cleaning up after their dogs. |
| Winthrop   | Cockburn put a ban on cats being banned from outdoors, I would like to see this also for Melville for safety and wildlife, would like to see them cats kept indoor, keeping them in your premises.  |

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# Growth and prosperity

Encourage development of small business in our suburbs and local communities

14

**For participants that nominated 'growth and prosperity' as a priority, that were asked: 'What more needs to be done in this area?'**  
The themes that emerged from this open ended question and a comparison of how strongly each theme was mentioned is shown this bar graph.  
The verbatim responses to the question are listed in the appendix.

Activate local areas through local businesses, particularly entertainment and a range of dining options

Housing affordability

Community engagement, particularly in City of Melville's growth

Progress shopping centre development

Support youth In the development of their economic future

Miscellaneous (i.e. the themes mentioned two or fewer times in survey responses)



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**Activate local areas through local businesses, particularly entertainment and a range of dining options**

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|             |   |
|-------------|---|
| Alfred Cove | Probably include more restaurant's and independent shops and improve Garden City.<br>There needs to be more cafes in my local area of Alfred Cove.  |
| Applecross  | Just more entertainment activities in the local area and City of Melville. I mean we just don't have enough things for people who are young like me to do. Just more community groups, maybe things for people who are under eighteen [years old] to do.<br>Good area needs to ramp up more local businesses. |
| Ardross     | There needs to be more family friendly places in the local community where families can dine out and have entertainment.  |
| Attadale    | Council needs to leave the main park by the river Tomkins Park well enough alone. For families to enjoy and have social events with the community perhaps even some weekly markets.   |
| Booragoon   | Probably make some more exciting places to go to.<br>The City of Melville isn't going ahead like suburbs like Cockburn , there needs to be more diversified development particularly business wise.   |
| Brentwood   | More nightlife available. Cafes on the foreshore. Please add pop up bars. Get rid of all the red tape for bars and food trucks.   |
| Leeming     | Looks like the retail or entertainment spaces there are empty shops there and they look run down and they need to be used. I know there are possibly plans ahead to fix this. But the business are struggling and it looks so less vibrant.   |
| Melville    | City of Melville has become way to centralised with all the focus on Garden City Shopping Centre, have a focus to decentralise and put more effort into the smaller commercial areas. This will encourage people to buy in their local areas and support small business.                                      |
| Mt Pleasant | The community around here needs more cafe's etc to help increase growth.  |
| Myaree      | More cafes and restaurants, so where you can sit outside.   |
| Palmyra     | Maybe more businesses in the local area.<br>I would like to see the bringing back of the local corner store in the suburb as places people can meet together.<br>More local face to business to start up e.g. cafes [rather than large chains]. I would like to see more of the corner store type businesses. |

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|          |   |
|----------|---|
| Palmyra  | I think they need to open more bars like micro-breweries or little bars but they seem to be aimed at child care centres in my area and not asking the local community.  |
| Winthrop | More restaurants/local entertainments. Perhaps a night markets for evenings/outdoor eating areas more like Mediterranean style eateries and atmosphere.<br>They need to make a commercial body to activate development of parks, things to improve like activities, like some other councils. |

### **Housing affordability**

|           |   |
|-----------|---|
| Bicton    | Affordable housing, with the rental crisis and as a single parent, I don't have any hope of having a house of my own.<br>More public housing and more affordable housing especially for single women. |
| Booragoon | More urban infilling and apartments (cheaper property market).  |
| Melville  | I think the housing affordability is a bit of an issue.<br>If anything, working on housing affordability.   |

### **Community engagement, particularly in relation to the City of Melville's growth**

|            |   |
|------------|---|
| Applecross | For the City to be mindful of the fact all people need to feel growth and prosperity and the decisions they make like all the high rise development impacts each person sense of it. Need to make wise decisions and not just do it for the dollar. |
| Kardinya   | More consideration on the urban residents/more thought in the high density of living.   |
| Melville   | Improving policies and procedures relating to community development; more community consultation when undertaking developments.   |
| Palmyra    | Listen to the people.   |
| Winthrop   | They need to reinstate the Youth Advisory Council.  |

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**Progress shopping centre development**

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Alfred Cove Get cracking and fix up Whitfield Plaza, it's not a good place to to go to at the moment. [Note: Potentially a transcription error, and is a reference to Westfield (Garden City) in Booragoon.]

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Recently a lot of development plans are for the retirement homes which is good but at the same time if there is too much of an ageing population then you risk having no working population.

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Kardinya Here has been a lot of space in Kardinya reallocate for development and projects promised. It would be great to see the timeline on this and then if promised, they are kept to.

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Melville More shopping centres.

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**Support youth in the development of their economic future**

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Bull Creek More job opportunities; is there planning to increase community services which would help youth unemployment?

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Leeming Not just for me but for family members or younger members of the community as we've been there done that and established ourselves, so help for themselves with better opportunities.

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Myaree Support economically socially younger demographics.

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| <b>Miscellaneous</b> |  |
|----------------------|--|
| Bateman              | City on Melville needs to finding ways to promote and make jobs within the City.   |
| Bicton               | Cancellation of wave park; should have gone ahead for Melville.  |
| Bull Creek           | Maintaining and improving the primary and secondary schools.   |
| Kardinya             | Easier access to medical facilities.   |
|                      | Not so hard for businesses to start up.  |
|                      | Important for the for more to be done to promote businesses in the local area and have more types of different businesses.   |
| Leeming              | We have a few shopping centres and we notice shops coming and going, there is a high turnover, businesses are not thriving, is it high rent or could more be done there, I'm not sure how much influence the council could have.   |
| Melville             | Make it easier to get building permits for houses through council quicker. Response times are ridiculous. Holds up the building Industry and trades are hard to reschedule.  |
| Mt Pleasant          | More industrial opportunities.   |
| Palmyra              | Helping small businesses a lot more. The rents are far too expensive. This is driving small businesses broke and causing them to close their doors. The State and local Govts need to start a positive plan to assist and help small businesses in financial hardship or before they reach this stage. |
| Willagee             | To ensure financial is secure and continuous.  |

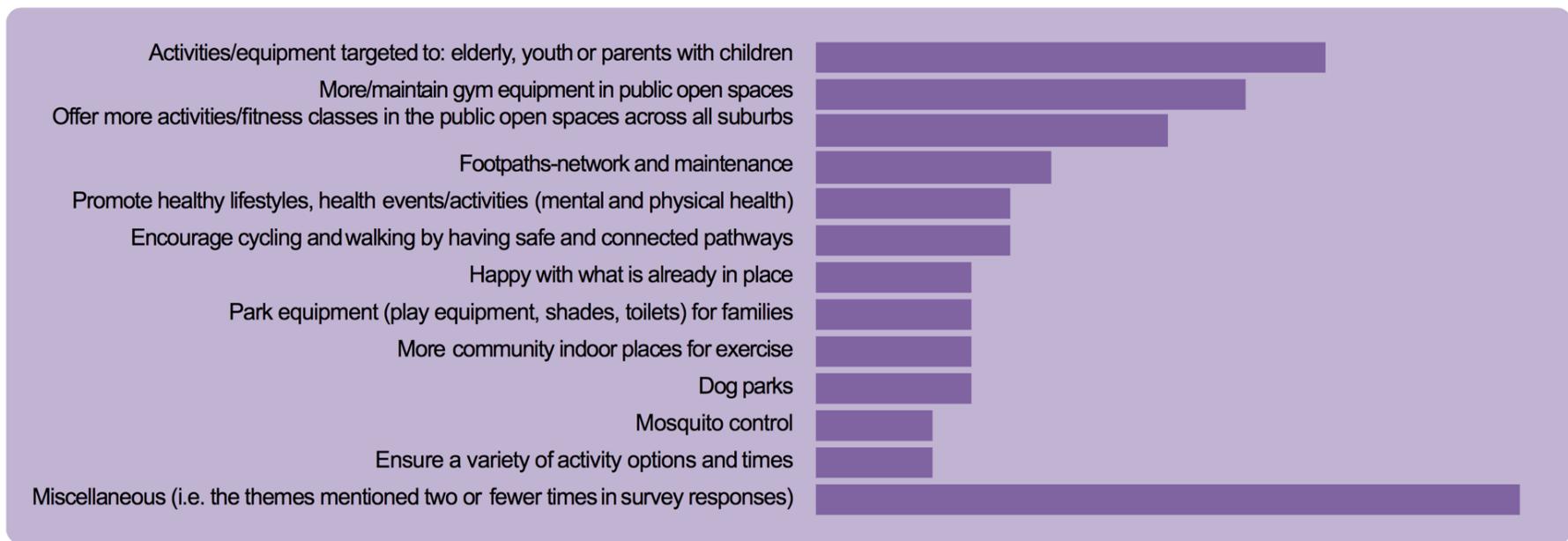
# Healthy lifestyles

Opportunities for healthy activities both indoors and outdoors in local parks and suburbs walking, running, cycling and exercising individually or in groups.

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**For participants that nominated 'healthy lifestyles' as a priority, that were asked: 'What more needs to be done in this area?'**  
 The themes that emerged from this open ended question and a comparison of how strongly each theme was mentioned is shown in this bar graph.  
 The verbatim responses to the question are listed in the appendix.



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**Activities/equipment targeted to elderly, youth, parents with children, families**


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|            |   |
|------------|---|
| Applecross | If there were more groups set up for youth that aren't sports related.  |
| Attadale   | Help teenagers and young adults; keep up with the new generation's requirements. We need think from their view not ours, learn more what they need because my age has a voice but they don't. Have picnics for young adults or a sports activities have something for teenagers and young adults out of school.   |
| Bateman    | More activities for people above sixty-five.  |
| Bicton     | Maybe encouraging older people to get out and be active more.   |
| Booragoon  | Maybe targeted activities.<br><br>More assistance for elderly people. I'd like to have more services for elderly people who have lived 50yrs or more in the district I don't think Melville is any worse than any other council but I'd like to see better help for me.   |
| Bull Creek | Free nutrition classes and cooking classes for young families. The Council should pay for this and offer published healthy recipe booklets and perhaps free child care during the classes for the young mums. The council can afford to pay for experienced child-carers.   |
| Murdoch    | More activities, we should have healthy activities, for us, for the parents and the kids, more play dates for the children, catch up with morning walks, etc. build relationship and communications. More activities on the weekends.   |
| Myaree     | Mature age people live in this area they need to re-develop the swimming pool and gym.  |
| Palmyra    | Services for youth; more places they can hang out and cheap options for healthy food and drink.<br><br>I just think they need to focus more on the younger generation than a bowling club to be honest. There is nothing for they young ones in the area.<br><br>Some more assistance for elderly people locally. |
| Winthrop   | More community based events that promote healthy lifestyle. More sport activities that are family orientated.   |

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**More/maintain gym equipment in public open spaces**


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| Ardross | Maybe more gym equipment on parks and ovals.<br><br>Some more exercise equipment scattered around the local parks and recreation areas. We definitely need this for a more healthy lifestyle. |
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| Attadale   | More exercise equipment in the parkland areas.   |
| Bateman  | I used to do exercise near one of the schools and it has some facilities. The parks can have more gym facilities and exercise equipment.   |
| Booragoon  | Around Booragoon and the river in Applecross and Mt Pleasant in the park areas it would be good for there to be more outdoor gym equipment.  |
| Leeming  | More gyms and tools or exercise equipment at all the parks in Leeming.<br>In some spaces, i.e. Bibra Lake, there are built in exercise machines people can use.  |
| Melville   | More open green spaces with fitness equipment.   |
| Mt Pleasant  | Maintain the park equipment people use to exercise.  |
| Murdoch  | More outside exercise equipment in parks.  |
| Palmyra  | More park gyms that people can just go to.   |
| <b>Offer more activities/fitness classes in the public open spaces across the City of Melville</b> |  |
| Alfred Cove  | There were some free events on the Applecross foreshore for fitness and things. So more options for that or more frequency of fitness around the City of Melville.   |
| Applecross   | I think they're doing pretty well, just more community healthy events that they can stage, like community exercise classes by the foreshore or in the park that kind of thing.   |
| Ardross  | Perhaps offer outdoor groups whether that be fitness/walking/cycling. Maybe in turn just for different groups of people to meet and that brings more of the community together as well.  |
| Bateman  | A bit more on this side of the City Melville. This side between Mount Pleasant to Leeming there are very few free things in the park. They could do more at Piney Lakes rather than in just Applecross and Ardross areas.<br>More free exercise classes in the area provided by the Melville Council itself. Especially for the older generations. |
| Booragoon  | Probably some community programs, healthy outdoor exercise classes.  |

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| Melville    | Encourage people to use the fitness station start up walking groups.  |
| Mt Pleasant | More free exercise classes twice weekly in the local parks. For all age group. Early Morning and later afternoon classes.                                     |
| Willagee    | Some free community run classes like health funds do, whether that's getting in touch with the health funds and then opening up our local parks to host them. |

### **Footpaths - network and maintenance**

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| Alfred Cove | It's hard to know exactly where but there are a few streets that could use more footpaths as we do already have an ageing population. It's hard to get to Murdoch University from here (Alfred Cove) quicker to walk and its 45mins walking.<br><br>Fix some areas of the footpath. |
| Ardross     | Better maintenance for safer footpaths with more room between the footpaths and the roadsides for pedestrian safety. They need instant attention in relation to the repairs of footpaths in the City of Melville. They are desperate need of repair.                                |
| Bull Creek  | I don't have any footpaths anywhere near where I live, this does not encourage me to walk to park etc with my little one in the pram, this needs to be rectified to encourage more safe physical activity.  |
| Mt Pleasant | I don't think much more can be done about it really, they should just try and maintain the cycle paths.   |
| Palmyra     | Improve the footpaths in the area.  |

### **Promote healthy lifestyles, health events/activities (mental and physical health)**

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| Attadale    | Made aware of what's available, especially for older people, as I am approaching sixty.<br><br>Give residents in the council access to recreation centres with a discounted rate. |
| Brentwood   | More promotions advertising in what events are around, getting people more involved.  |
| Bull Creek  | Need more promotion for healthy lifestyles, both mental and physical health.  |
| Mt Pleasant | It would be great if they could promote exercise in the local parks to encourage people to get healthy.   |

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**Encourage cycling and walking by having safe and connected pathways**


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| Bicton     | Increase in cycle pathways for more people to cycle safely.  |
| Bull Creek | Ensure the concrete paths stop cracking, it can cause an accident and also it is unsightly.  |
| Kardinya   | More cycle paths across Melville. There are many major roads in Melville like North Lake Road, Leach Highway and South Street. These are high speed roads and there is limited separation and pedestrian walk along half of those routes. Brisbane has developed a system of a standard procedure of separation between cyclists and pedestrians. cycle paths along the river need to have greater separation between cyclist and pedestrians. |
| Leeming    | Cycling routes east and west could be better, especially for example, South Street and Leach Highway.<br>Improving pathways so it's safer and easier for people to cycle and walk and exercise in open spaces.   |

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**Happy with what is already in place**


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| Ardross  | I have everything available that I need and it works well for me.   |
| Attadale | Just keep these areas as they are.  |
| Melville | Exercise and a good environment to do exercises, yet the Council already supplies areas, well maintained open spaces. |
| Winthrop | I don't have any comments they are doing everything they need.  |

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**Park equipment (play equipment, shades, toilets) for families**


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| Attadale   | More shaded play areas for kids.                                 |
| Bull Creek | Better parks and play equipment.                                 |
| Leeming    | More facilities for families e.g. parks with shade with toilets. |
| Myaree     | Better shades put in at the playgrounds.                         |

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### More community indoor places for exercise

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| Booragoon | More activities in the leisure centre, maybe have another one somewhere. |
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| Leeming | Community centres and gyms. |
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| Mount Pleasant | Maybe more different gyms and spots to exercise to be introduced here. |
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| Palmyra | A few more gyms. |
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### Dog parks

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| Ardross | Not enough of off lead dog areas - across Melville and certainly around Ardross. |
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| Attadale | A dog park is a non-event. Thinking about buying in the area but if they reduce the dog parks I won't be. |
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| Bicton | Areas to allow your dogs to run freely without being constantly on leashes. Like in Europe and other countries where there are areas for responsible dog owners to take their dogs for runs without restrains. |
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| Melville | More dog parks. |
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### Mosquito control

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| Attadale | The mosquitoes have been a problem in my area a long time. We can't enjoy our outside space as we are continually being bitten by mosquitoes. Includes during day not just evening. |
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| Attadale | More mosquito treatment; we can't have a family walk without getting eaten. |
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| Attadale | Mosquito problem needs to be address so we can enjoy outdoor spaces and maintain a healthy lifestyle. |
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### Ensure a variety of activity options and times

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| Applecross | Have more types of fitness classes at different times for people to participate. |
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| Ardross | Keep different options open i.e. bowling clubs for instant it is a healthy way to fit and also contributes to the community spirit. |
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| Bull Creek | One of the main issues is availability of fitness classes. Increased aquatic and non-aquatic class options e.g. classes available later at night. |
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**Miscellaneous**

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| Applecross  | <p>Maybe free gym passes and free opportunity to go to the gym to get people to sign up. So you get, say three free sessions, then you may have to pay.</p> <p>Stop the high-rise buildings, we will not be able to see the sun soon.</p>   |
| Ardross     | <p>Need to look into where they are putting the 5G towers e.g. not near housing and schools.</p> <p>Would like to see the Applecross High School [upgrades] continued.</p> <p>Drinking; more authority around the pubs and taverns.</p>   |
| Bicton      | <p>Decrease ambient noise. That's something that really bothers me. they don't seem in general to care about it even the government.</p> <p>More sporting activities.</p>   |
| Brentwood   | <p>Lack of amenity. Swimming specifically, all pools are at capacity. Need to factor in population growth. Thompson Park is not a community pool it's for a water polo club.</p>  |
| Bull Creek  | <p>I am satisfied as things are at the moment, maybe more nature and native vegetation along the river and all the way to Bull Creek and maintain the foreshore around the river.</p> <p>Maybe they need to give everyone an idea about aged care and need to know what is out there, more support so the aged can stay at home. The nursing homes create too many issues.</p>  |
| Leeming     | <p>Up to the individual [though] please do not close the golf club.</p> <p>Need more areas for tranquillity.</p> <p>We do have some parks that are not maintained well enough and that would be difficult to exercise for people and they may not even go such as parks and be deterred away from them. Besides the aquatic centre, which is good, but they should have other exercise classes that the council can provide would be quite good.</p> <p>Organise more health talks and increase health awareness.</p> |
| Melville    | <p>More public open spaces.</p>   |
| Mt Pleasant | <p>They need to provide access to more facilities.</p>  |
| Palmyra     | <p>Maybe just focusing information/advertising more on a healthy lifestyle for people.</p>  |
| Willagee    | <p>Sufficient medical care.</p>   |

# Safe and secure

People feel safe and secure at all times wherever they are and whatever they are doing

26

**For participants that nominated 'safe and secure' as a priority, that were asked: 'What more needs to be done in this area?'**  
The themes that emerged from this open ended question and a comparison of how strongly each theme was mentioned is shown this bar graph.  
The verbatim responses to the question are listed in the appendix.



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**Increase the presence/responsiveness of 'safe and secure' authorities**


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Alfred Cove The ranger needs to be more proactive and visible throughout the City. We have had issues and don't feel they have responded.

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Applecross More regular patrols of the area.  
 Twenty-four hour foot patrols by police and security.  
 More security driving around.

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Ardross More twenty-four hour patrols by the police.  
 I suppose more visible appearance from the security in the area.  
 I never see any security people coming around here; I think this would help.  
 More street patrols.  
 Probably, maybe more local security personal that the council employees more of them begin around and making their presence known.  
 More patrols. We used to see the car and we don't see them as often as we used to.  
 I really like that we have a security team that do the patrols but i would like it to be more visible. Also, the City needs to promote this service and let people know what they do.  
 The Melville security man could come around a bit more often. The rangers could drive around and take notice of cars parking in front of driveways and deserted in places.  
 We used to have a warden who drove around at night. That seems to have disappeared. That would be something I would like to prevent crime.

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Attadale When I look on the facebook page I see a lot of incidents about bikes being stolen, cars broken into etc. so increase the security.  
 Dealing with some of the crime that is going on.  
 Just having more police presence to deal with anti-social behaviour.  
 More patrols at night plus around placed like primary schools in particular and around Point Walter.

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| Attadale  | <p>I think we need more police presence to be honest. As we have had issues in our area and they don't respond on time or seem to give a dam regarding certain calls we make.</p> <hr/> <p>Possibly more patrols on the streets. The police station should be open longer hours.</p> <hr/> <p>The police station should be open longer hours.</p>  |
| Bateman   | <p>More security patrol cars and more police to be present mainly around the neighbourhood.</p> <hr/> <p>I just think that we need more patrols around I've rarely seen them and we do need more random patrols around Melville. Holiday checks when you do let them know you're away; their checks need to be random. Need to be more random checks and also more random patrols in general.</p> <hr/> <p>I know there are patrols that go around, but maybe there not enough and also have them to move in on people that are hanging around doing nothing.</p> <hr/> <p>More security driving around and being visible and also giving them actual power to act on issues they see.</p> <hr/> <p>More police/security controls.</p> <hr/> <p>More security patrolling.</p> <hr/> <p>There has been a lot of problems in Bateman with kids roaming the streets, house break ins and cars damaged. There needs to be more visible patrols by the security teams and more needs to be done.</p> <hr/> <p>More police presence during the night time and street patrols regularly throughout the day and night.</p> |
| Bicton    | <p>My sister's car broken into in the earlier this year so just more of the council security patrols because I hear it happening quite a bit.</p> <hr/> <p>Rangers more on their game. They've been pretty unimpressive in the past.</p> <hr/> <p>More patrols around.</p> <hr/> <p>Needs more security patrols.</p>   |
| Booragoon | <p>More patrols need to go around.</p> <hr/> <p>More visual rangers.</p> <hr/> <p>Newsletters if houses are getting broken into in the local area so people can be vigilant in the area.</p> <hr/> <p>More visual security, security patrols they are a bit infrequent.</p>  |

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| Booragoon  | More patrolling of police cars or local rangers in the neighbourhood after hours.  |
|            | The rangers have to be a little bit more active  |
|            | More frequent patrols by the police and security patrols.  |
|            | More patrols.  |
|            | I don't believe the police take crime seriously particularly break-ins car damage. I know people who will now not report crime to the police as nothing will be done.  |
| Brentwood  | I live across from school in Brentwood so more police controls in protecting the area. I have people cut my reticulation off and hoses off to make bongs and I think more police presences in the area is required. Especially after dark. |
|            | I [used to] see the security people driving around but they're not now. They should have them back again.  |
|            | They need to have more police presence on a 24 hour basis and more security patrols in the area.   |
|            | More police evidence [visible police presence].  |
|            | I think more patrols at night in this area.  |
| Bull Creek | During the night time mainly, more security cars to monitor the streets at night.  |
|            | I would like more patrols at night by the City of Melville security team.  |
|            | We used to have security patrols driving around; I would like to see more security driving around.   |
|            | Have patrols out a bit more in residential areas, [the patrols are] good at looking at the shops   |
|            | The overnight patrols need increasing and the actual effectiveness of the patrols, not just patrol crew sitting in the cars.   |
|            | Police need to take more responsibility.   |
|            | I know for a fact [that] two kilometres from any train station would be break ins; seems to be a problem with that.  |
|            | An increased frequency of security would be good.  |

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| Bull Creek | We live near some of the main thoroughfares and a skate park nearby and they have break into the cars at the skate park. There have been break ins in our streets. There have people using the laneways between the house where people jump fences to break into people's houses in Bull Creek. So more security patrols.   |
| Kardinya   | <p>More police 24hr police patrols.</p> <p>More security going around.</p> <p>More patrols.</p> <p>Bit more of the patrols.</p> <p>More patrols like they had years ago.</p> <p>I think I'm happier for more patrols.</p> <p>Increase patrols by rangers and police.</p> <p>More patrolling, more in the night time patrolling.</p> <p>More visible policing.</p> <p>Increase of community watch/more security vehicles especially around the parks and sport grounds.</p> <p>Security patrols to drive more slowly so they can observe more of the community rather than speeding through neighbourhood.</p>   |
| Leeming    | <p>We need more security patrols, we've been complaining so many times in our area, people down our street had some people throw stones and had broken windows, they also got broken into, to me it just seems no one is actually caring.</p> <p>Maybe more patrols, regular patrolling of area - Leeming.</p> <p>I do not see the co safe cars that used to drive round, maybe more visible security cars.</p> <p>There has been an increase in crime in Leeming and even though we pay for patrols there needs to be more to keep the old people and young families safe.</p> <p>More security vehicles patrolling the area/especially in areas where there is always a lot of trouble/dogs off leads/concern with residents that use the parks and not having dogs on lead or have more signs around, especially when the parks have a lot of people walking around and dogs running free.</p> |

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|-------------|---|
| Leeming     | <p>More police patrols at night.</p> <hr/> <p>More visible security patrols, they used to be quite regular and not so much anymore.</p> <hr/> <p>24 hour police patrols.</p> <hr/> <p>More eyes on the street to help the police.</p>   |
| Melville    | <p>See the occasional policeman around; I've never seen a police car around or in this area ever.</p> <hr/> <p>More community security presence.</p> <hr/> <p>There needs to be more patrols in the local area as I no longer walk as much due to feeling unsafe due to dodgy people and more work to stop hooning on Leach Highway and Marmion Street.</p> <hr/> <p>There needs to be more security patrols and for the them to be more visible, you used to see the cars around the city and now you don't.</p> <hr/> <p>I guess more patrols around.</p>   |
| Mt Pleasant | <p>Could have more security patrols around.</p> <hr/> <p>I guess I see cars patrolling, but maybe more frequent patrols.</p> <hr/> <p>More patrol/security, especially night time.</p> <hr/> <p>Just feel like a bit more police presence is needed in our area as the close proximity to the freeway [and] Canning Highway bridge .... And there isn't a huge police presence in my area. Another area where I personally live is the bikes riding along the roads; we have had three major incidences along the road and ambulances had to be called as they have been accidents. Also, the amount of the road rage along where we live on the Esplanade is horrific.</p> <hr/> <p>Security patrols being more visible and active in the community.</p> <hr/> <p>More security maybe driving more.</p> <hr/> <p>We haven't really got a police presence in our area, we need our own police station.</p> <hr/> <p>People have to help themselves as we age we become more vulnerable. More patrolling of areas.</p> <hr/> <p>I would like to see the community patrols to be more often and more visible.</p> |

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|-------------|--|
| Mt Pleasant | Couple of things have happening to front unit where it got broken into - scooter got stolen. Like they get told its too hard for the police to recover from these things. Need more patrolling and more lighting. Part of the community that's in a nicer part, burglars probably feel they can steal and get away with is.  |
| Murdoch     | Need more police patrolling the area.<br>I think there need more physical or active police presence as there isn't enough of the local police being seen in the area.<br>We can always do with more police around, we are fairly secure in the village.  |
| Palmyra     | More security patrols monitoring people in the area who are not doing the right thing.<br>More presence of Rangers and security cars especially after hours as my mother home was robbed 3 days after her passing so I feel it was inside job.<br>I've just seen of the local facebook groups that there have been a lot more car break-ins and home break ins so more patrols would be wonderful but I know it's not necessarily feasible. But if it is done, then it would be highly supported by the community.<br>I would like to be made aware of [patrols as] we pay a fee to the council from our rates which goes to fund the council community patrols. I would like to see a more frequent presence of these patrols in our areas.<br>More Melville security cars around, both night and day, around shopping Centres; anywhere where there may be crowds of people. |
| Willagee    | More community patrols and the community patrols need to be staffed by people who don't just sit in the car but are active in their patrolling.<br>Get one of the council provided security patrols like they have in other suburbs to patrol areas that have problems or people hanging around at night time.   |
| Winthrop    | More police presence more security presence.<br>There have been a lot of break ins and there needs to be more community patrols and be more visible.<br>More 24 hr police patrol.<br>24 hour police patrols for the streets especially at night.<br>The security patrols are not visible in the City , particularly at night, this needs to be improved and the number to the patrols made easily accessible.  |

Winthrop Daytime parks need to be patrolled more. And also other things like making sure dogs are registered with Melville. Some people take two or three dogs for a walk and not all look registered with tags as some people may travel away for a while and leave their dogs with someone.

A little bit more community service car that is involved with the community watch.

### **More lighting**

Alfred Cove Having better lighting around exercise areas. As a female, I don't feel safe at night.

Some of the lighting at night in the side streets need improving.

Adequate lighting.

Applecross More street lighting at night time, Kishon Street and Armstrong Street in particular.

Bateman Best lighting for CCTV cameras.

Bicton There are also quite a few streets that have terrible street lighting and it can be very dark at night.

Booragoon The parks in the City need better lighting.

Brentwood Some more streets need extra lighting for security purposes.

Bull Creek More street lights.

Could there be some street lamps on my street, there is only one, Leichhardt Street.

More lighting at night, both in parks and street lighting.

To improve the safety of people in Bull Creek there needs to be better street lighting. This is not in one specific area but throughout the suburb.

Better lighting around the City.

More lighting in the lane ways streets and even security cameras in the laneways.

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|-------------|---|
| Kardinya    | Streetlights to be left on longer at night. A lot of people walk their dogs late at night especially in the warmer nights/security for the elderly maybe a concession for the them to install security lights and security doors.   |
|             | More lighting at the park, Frederick Baldwin Park, when its dark you cannot see the corner, they need a minimum of 2 more streets lights, there is small business area that people can't see when they walking, it is too dark.   |
|             | More lighting in public spaces, for example, reserves and fields.   |
| Leeming     | More street lights around Leeming area, some of the streets are very dark Burnett Avenue, Finlay Street, Shea Grove - that is very dark when I go for a walk - Glen Stone St. There are many.   |
|             | More street lights not enough in our area.  |
| Mt Pleasant | More street lighting in darker areas.   |
| Myaree      | I think where we used to live lighting isn't very good, lived on a lane and we would have people drive down on scooters and there's old people that walk there, kids from school, etc. cameras should catch them doing that, and also around holiday time, more patrols as there are more break ins - I like the security car to call instead of police, which is good. To have more services such as that. |
| Myaree      | Better lighting on our roads sometimes the lights are pretty poor.  |
| Palmyra     | More night time care; more lighting.  |
| Willagee    | Better street lighting is the upmost and that is all I can say within the City of Melville and especially in Willagee.  |
|             | Better street lighting.   |
| Winthrop    | More street lighting.   |
|             | I like more lighting, more security present around parks and to parks, some areas along Murdoch, towards university, where the underpass is.  |
|             | More street lighting in need by walkways or lanes ways which can often be dark.   |

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**Happy with what is already in place**


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|----------------|---|
| Alfred Cove    | Happy with what is in place.<br>They've improved the street lighting, so this is ok.  |
| Bull Creek     | The Melville community cars are around, keep that up. It is nice to see they are there.   |
| Kardinya       | They have good recycling that keeps the community safe from litter. The police are very good.   |
| Leeming        | Just would like people that do the wrong thing are punished, but I feel quite safe.   |
| Mount Pleasant | Currently have good lighting and paths.   |
| Murdoch        | Where I live we have created an email group where we are in touch and communicate with each other if something is wrong and we send to each other straight. It's better to know each other and to have everybody safe, have something to connect each other and to alert one another. |
| Willagee       | Everyone needs to feel safe and secure....safety officer often seen patrolling.<br>The security patrols are good.   |
| Winthrop       | Doing everything I expect them to do.   |

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**More CCTV cameras**


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| Bateman     | More CCTV cameras - I had my car stolen from my carport.   |
| Bull Creek  | More safety at parks, having cameras around the parks.<br>Security cameras in certain areas maybe around the parks.<br>More security camera. |
| Kardinya    | CCTV recording should be implemented for business areas or frequently used public areas.   |
| Mt Pleasant | More CCTV cameras, as there are a lot of hoons driving around this part of town.   |
| Willagee    | There needs to be more CCTV in laneways and residential streets.   |

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**Community supporting each other**

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Bicton Drive around more, more neighbourhood watch.

Bull Creek To work as a community to overcome issues. i.e. difficult neighbours.

Leeming Just supporting each other and checking up on people.

Palmyra Look after the elderly.

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**Concern for falling/overhanging tree limbs, gum nuts on footpaths**

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Bull Creek Street trees on Parry Avenue are too high and dangerous, if the wind ever goes by north to south some trees won't support to each other, the trees are all growing up in all different directions and all this time no one from the council has come out to see the situation here. If the green up Sanderson street and parry avenue that would be an absolute bonus.

Leeming Gums nuts on footpath very unsafe. Trees over hanging on footpaths.

Willagee I am concerned about Roy Neil Reserve, it needs work and the trees are dangerous as limbs have fallen down, they need lopping. I have been told that there is plans to do work like retic, mulching etc but have had confirmation when and it now needs to be done.

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**Miscellaneous**


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|             |   |
|-------------|---|
| Ardross     | <p>We hear a lot just hoons around sometimes, I guess not much they can do about that.</p> <p>At Shirley Strickland oval. But there are two paddling pools, that dog owners fill up with water now there is a playground about 20metres away, those paddling pools are not enclosed or protected with anything, children can drown in those pools. Open water should be enclosed and fenced. Highly concerned about that.</p> <p>Try and prevent graffiti. We reported it but it's still there.</p> |
| Booragoon   | <p>As a teenager I don't feel that there are enough places where we can go if we feel unsafe like if we are out and something happen, the City needs to give a bit more education on this.</p>  |
| Kardinya    | <p>Security for the elderly maybe a concession for the them to install security lights and security doors.</p> <p>Greater restrictions on dog control e.g. in public places such as parks.</p> <p>Neighbourhood watch be re-activated.</p>  |
| Mt Pleasant | <p>There needs to be better education on when neighbour issues like late night noise constitutes problematic behaviour and requires intervention and what to do in the event of an issue i.e. when to call local security team or police.</p>   |
| Palmyra     | <p>Have police come out more and check in on people.</p> <p>There is graffiti all over the area of Melville and Palmyra. There are shopping trolley's just left on the streets and the council is doing nothing re this. Also the amount of rubbish in the streets and the Melville Council seems like they are doing stuff all to clean it up.</p> <p>Open the police stations for longer.</p>   |
| Willagee    | <p>Monitoring suspicious behavior. More positive signs for positive thinking.</p>   |

# Sense of community

A range of local community services, events and cultural activities throughout the year for people to get to know one another and do things together



**For participants that nominated 'sense of community' as a priority, that were asked: 'What more needs to be done in this area?' The themes that emerged from this open ended question and a comparison of how strongly each theme was mentioned is shown this bar graph. The verbatim responses to the question are listed in the appendix.**



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**Improve promotion of events**


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|             |  |
|-------------|--|
| Applecross  | More published information regarding more events and activities in the area.   |
| Attadale    | More education on what's available; more online education.   |
| Booragoon   | More community activities that are advertised and promoted. We could do with more activities considering what we have been going through, we need a sense of community and activities going forward.<br><br>Promote better the ones, [the] events and activities [that] they do. |
| Bull Creek  | If there are community events where they are advertised, there needs to be somewhere that we can find where the activities areas. If there could be a newsletters as I don't read noticeboards.  |
| Kardinya    | I never see any local public events advertised online a month before event.  |
| Melville    | Not heard of anything happening around our area. How do they promote these events?   |
| Mt Pleasant | More knowledge/information on community events and more access/ knowing where to get it.   |
| Palmyra     | Promoting what already happening, I feel like I miss it.<br><br>City of Melville does need to promote different formats of events that is happening around the place/advertising either through social media or local newspapers/pamphlets.                                      |
| Winthrop    | Maybe something in the mail.   |

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**More community events - general comments**


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|             |   |
|-------------|---|
| Alfred Cove | I would like more community events and that they are well advertised on different formats and how they are funded.                            |
| Applecross  | Not that many community events in this area.<br><br>More community events stuff down at the parks for the community to be involved in.        |
| Ardross     | More community events.<br><br>More events that can get locals involved, along the lines of a community fair with food vans and entertainment. |

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Booragoon There needs to be more events/activities where people can get to know one another.

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Bull Creek Have more community events.

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Melville More free events.

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More community engagement events.

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Mt Pleasant More community events.

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**More community events - family friendly/of interest to all age groups**

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Applecross They should hold more annual family events.

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Ardress Possibly more activities for families and make it bit more of an appealing area. On saying that, they are doing this. They are doing pathways and barbecue areas which is a good thing within my area. But they need more.

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Attadale More local events during the year perhaps weekly night markets and some weekend events and activities for all ages.

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Bateman Just have more family friendly events that are free and accessible as well.

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Booragoon More community events on school holidays.

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Leeming More Social Activities and Events for all age groups to create more of a sense of belonging to a community and improving the community's mental health and wellbeing. I think obviously after people going through the Covid-19 pandemic episode has made us all realise just how Important it is for a sense of unity in a community.

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More local events and activities for all age groups.

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More events and activities for all age groups.

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Palmyra There needs to be more community events targets to young adults everything is for families, teenagers or old people.

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Willagee I think if they can put on more local events, like where I live I feel really great neighbours, local shops sense of community there. More activities as we have lovely local parks that should be utilised; get young families n kids out more in the community.

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**More community events - smaller, more local events across the City**

|          |   |
|----------|---|
| Ardross  | Instead of large community events it would be more appropriate to more local based events in parks in the suburbs.  |
| Attadale | More locally based events, events held in the centre of town rather than on the outskirts of the suburbs; we don't have much going on here in Attadale.   |
| Leeming  | In Leeming, there are not enough events as in the rest of the City. There needs to be more focus on bringing more vibrancy into the area by having more events.<br>More events in local areas, rather than events being confined to certain areas of the community. |
| Melville | I think more events, very localised small visible events.   |
| Palmyra  | Have more localised events for local people. There's lots of big events but they need more local events that older people can walk to.  |

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**More community events - specific theme: multicultural, concert/festival/community exercise**

|            |   |
|------------|---|
| Bateman    | More concerts or festivals; they have heaps in the City of Cockburn.  |
| Bicton     | More events tailored to my age group, e.g. people in their 30s. More activation's in open spaces like live music. |
| Bull Creek | More multi-cultural events and activities to include people from different cultures.                              |
| Kardinya   | More community exercise groups.   |

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**Support more community participation in City activities and decisions**

|             |   |
|-------------|---|
| Applecross  | There is an issue with small business and community events, there needs to be more consultation to provide events and activities that meet the needs of people in the community.                              |
| Melville    | More community meetings and open forums with both the council and community members.  |
| Mt Pleasant | Actually listen to the requests and requirements and allow communities to participate in activities of the City.  |
| Palmyra     | Probably just more community initiatives and events to be held in the area.<br>More formally feedback from the council to the resident's like a question and answer as there isn't enough feedback from them. |

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**Improve/retain the facilities and infrastructure which encourages socialising and a feeling of community**

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|            |   |
|------------|---|
| Applecross | Upkeep, maintenance on the general public areas.  |
| Ardross    | Retain sporting clubs and recreational reserves, do not take out a sixty year old bowling for a housing development.  |
| Brentwood  | Make more barbecue areas in the local parks. But the one in Brentwood, where we walk the dog, a barbecue would be fantastic. We have them near the river but need them in the park. |
| Kardinya   | At the park if they have something similar to Burke Drive in Melville, a tap for dogs to drink and a water fountain for young kids at Frederick Baldwin Park.                       |

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**Support for the elderly**

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|           |  |
|-----------|--|
| Brentwood | More contact with elderly people to keep them up to date with information. |
| Kardinya  | More help for the elderly.   |
| Willagee  | A bit more for the elderly people.   |

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**Happy with what is already in place**

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|         |   |
|---------|---|
| Ardross | I think they do quite a lot.  |
| Bateman | We are really lucky here in Bateman we are a small community.   |
| Palmyra | They are not doing a bad job, it's just an important thing to create positivity in the community and mindfulness. |

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**Targeted activities/social clubs for youth**

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|           |   |
|-----------|---|
| Booragoon | More social and sports clubs aimed at younger people with the goal being to make friends and socialise rather than competition.                                   |
| Murdoch   | More free community events, more targeted for younger people.   |
| Winthrop  | Feel more events should be held that will bring younger people together. Being a young fella myself, there isn't enough activities or events for us young people. |

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**Local markets/food trucks/evening food options**


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Mt Pleasant Weekly markets in the local reserves or parks more community involvement.

Winthrop More local markets held weekly especially for food evenings.

Having markets at the local ovals, one per season. Perhaps a Christmas time market, food truck night weekly through summer time.

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**Miscellaneous**


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Alfred Cove Do some street competitions, like something to beautify the area.

Applecross With all the development of high rises in Applecross it was once a very prestigious suburb that was very community minded and it is now losing that with a different demographic of people moving in. More work needs to be done to reinvigorate the sense of community in Applecross.

Ardross A resident neighbourhood watch community meetings held monthly.

Bateman Community fairs, like a second-hand sale starts at 6 am and finishes at 10a.m. like at the Kardinya Shopping Centre. Promote more local sporty teams. Murdoch Uni Melville Football Club could be promoted more and be given support by the City of Melville to become the 'local Club'.

Brentwood Create meeting places so residents can join up together.

The police should hold local neighbourhood watch meetings and place signs around the area advertising that there is a strong police presence and a neighbourhood watch in this vicinity.

Bull Creek General attitude of people if fairly insular.

To create a community that is more open and friendly with each other.

Melville Develop commercial area more make it easier to walk through.

More transparency between community and City of Melville administration.

Mt Pleasant I think the majority of what happens in this area is socialising is still a big no-no. Neighbours stick to themselves, don't let to go out of their safe haven. Still struggle when you're walking out and about for people actually to say hello to you first.

Palmyra Some kind of event/sports race.

They should introduce a community garden like the one in North Fremantle.

Willagee Get the community together.

Winthrop My wife has been discriminated against because of race, there needs to be a bigger focus to do more work in this area to build bridges and educate people.

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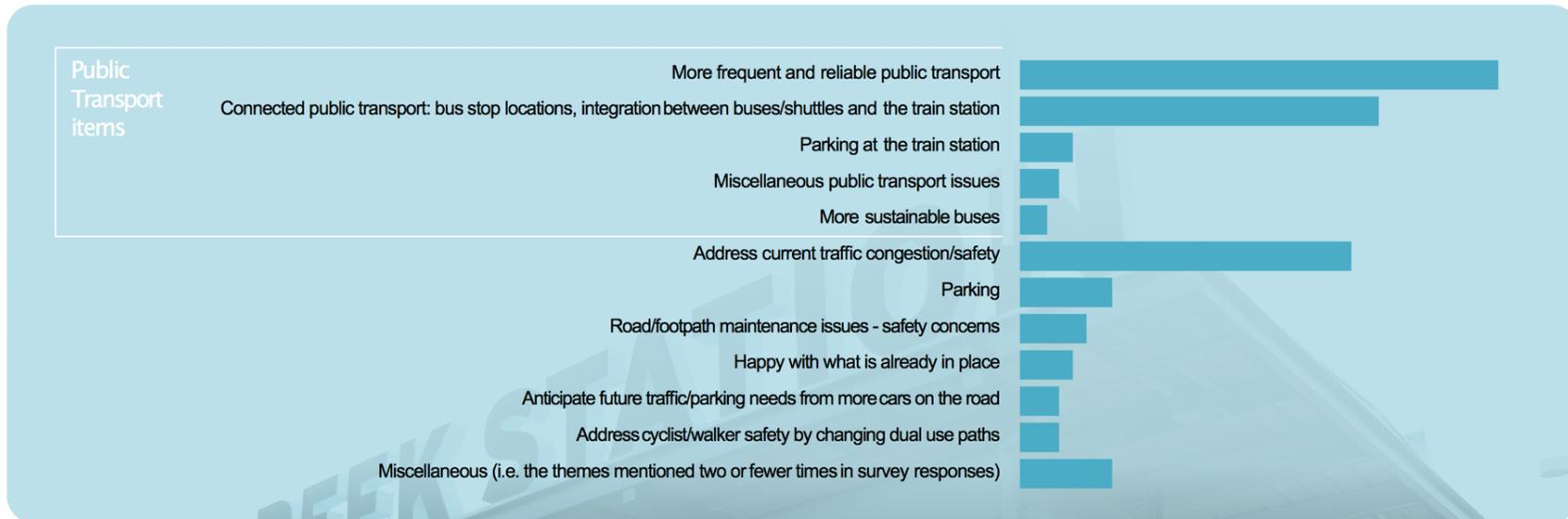
# Sustainable and connected transport

Better public transport, cycling and walking infrastructure and responsive traffic management

44

**For participants that nominated 'sustainable and connected transport as a priority, that were asked: 'What more needs to be done in this area?'**

*The themes that emerged from this open ended question and a comparison of how strongly each theme was mentioned is shown this bar graph. The verbatim responses to the question are listed in the appendix.*



Bull Creek Station, WA  
Photo credit: Harry Cunningham (Unsplash)

### Public transport - more frequent and reliable

|             |  |
|-------------|--|
| Alfred Cove | As a person unable to drive due to disability the buses along Marmion street need to be improved with a better timetable.  |
| Applecross  | <p>More regular bus services and an increase in bus stops. An expansion of the routes so they can cover a larger area.</p> <p>Definitely more buses need to be at least 20mins intervals there are only one bus an hour and none after 6pm.</p> <p>The frequency of more transport particularly buses especially on the weekends.</p> <p>There needs to be more frequent public transport particularly in the morning on Canning Highway.</p> <p>Not enough transport in our area. Not cost effective.</p> |
| Ardross     | More frequent buses to reduce the need of the frequent traffic congestion in the City of Melville. There is an hour between buses after 9am and even on the weekends.  |
| Attadale    | I just think maybe increase availability and frequency of transport, both train and bus services.  |
| Bateman     | <p>More regular trains.</p> <p>More frequent buses - one bus an hour is not enough.</p> <p>Buses do not run on weekends [on] Dean Road. I would like weekend service as weekends are the time I would use a bus to connected to the train station at Bull Creek.</p> <p>There needs to be better bus services in the Bateman area servicing Murdoch Train Station, there are big gaps in the timetable.</p>  |
| Bicton      | Ease of use/transport; more public transport needed. [It is] time consuming when catching public transport. It takes me 90 minutes to get to work via car it is only 15 minutes. I prefer to catch public transport than driving, [and it's] very hard to find parking when using my vehicle.  |
| Booragoon   | <p>Bus more frequent, weekends.</p> <p>Need more frequent buses.</p> <p>The weekend bus services in the area are really bad and need work to improve in frequency and reliability.</p>   |
| Kardinya    | The frequency of the public transport services and how do I go somewhere obscure, for example, the Mount Hospital is a convoluted journey, the comprehensive nature of the public transport network, not just the arterial routes. Something like the CAT busses would be ideal, for example, to get to the shopping centre, good for older people, a shuttle.   |

|             |  |
|-------------|--|
|             | Increase of bus services/more buses.   |
| Kardinya    | Not enough transport should be more ... down South Street to connect Murdoch University.   |
| Leeming     | <p>More regular buses in local area, sometimes I have had to wait too long.</p> <p>Improvements of frequency of bus services/in UK there are areas that improve bus services by using smaller buses/if they could come up with self-drive routes it would be an improvement/for an aging population that sort of frequency is important.</p> <p>Maybe faster buses as in not having to wait too long at bus stops, in other words more reliability with buses.</p>   |
| Melville    | <p>Limited transport in our area for the schools.</p> <p>More buses along Marmion Street, mostly the morning peak hours. If [you] miss one bus have to wait 20 - 25 minutes.</p>   |
| Mt Pleasant | Some bus routes can be infrequent as away from the main roads.   |
| Murdoch     | Just more consistent bus time's and arrivals of the buses. As lot of the time the buses don't come on time.  |
| Willagee    | <p>Increase of the frequency of buses on my area. Perhaps more smaller buses that would be cheaper to run, therefore able to have increased service with less waiting time between buses.</p> <p>More frequency of the buses.</p> <p>Not enough transport in our area.</p> <p>More buses. Quite a few older people here take buses, they have to wait an hour between buses sometimes. It's a long way to walk to the highway.</p> <p>I think it would be good to have more frequent buses. For example for buses that come closer in the suburbs as they go down the main street; then it would be good as I have to walk a kilometre to get to my bus and [I would like] more coming into the local area more than sticking on the main roads. Also, I quite often have trouble riding my bike across Stock Road as there are not many walkways across Stock Road or traffic islands so I can ride across as there aren't enough places to get my heavy bike across.</p> <p>Something needs to be done with the 160 bus route which is slow and often associated with difficulty and problems.</p> |

|  |   |
|--|---|
| Winthrop   | More regular times with the bus.  |
|  | More frequency of public transport especially during the week and perhaps on the weekends.  |
|  | Weekend public transport; increase with more regular timing.  |
|  | Throughout the city there needs to be better public transport service, more regular buses particularly on the weekend and public holidays.  |
| <b>Connected public transport - bus stop locations, integration between buses /shuttles and the train stations</b> |   |
| Applecross   | More bus stops along Canning Highway, City of Melville area.  |
| Bicton   | Better public transport; east or west transport is difficult.   |
| Winthrop   | I am not close enough to catch a bus and am a bit worried about when I get older and can't walk.  |
| Alfred Cove  | Have to look at the age groups within the actual council to see [areas of need]. We live down the road from a care facility, and they have to rely on public transport [so] perhaps a shuttle bus to Canning Highway. Somethings to make it more appealing, stop congestion of cars on the roads. |
| Applecross   | The buses could take a few different routes. For example, the Brentwood area is not well serviced.<br>There needs to be more connectivity throughout the City of Melville with public transport particularly into the City, but particularly in Applecross the routes don't connect well.         |
| Ardross  | I think that there needs to be better inter-connected transport where public transport is provided closer to people's homes.<br>There needs to be better inter-connected public transport in the City of Melville that is provided regularly near people's homes.                                 |
| Bateman  | Make transition between transport better.   |
| Bull Creek   | More frequent connections at public transport stations.<br>Getting from Melville is good but getting within Melville not very good.   |
| Kardinya   | Bus routes; they need more bus stops on residential streets instead of them on the main roads.<br>We need better connection from Kardinya to the train station at Murdoch.  |
| Kardinya   | It is a struggle using the existing public transport network and more connections are needed to ensure I can get from A to B, particularly along North Lake Road to Canning Highway.  |

|                         |   |
|-------------------------|---|
| Kardinya<br>(continued) | In Kardinya there needs to be better more connected public transport. The route is poor and unreliable and takes forever to get to Murdoch Station.   |
| Leeming                 | <p>More bus routes and more incentives for people to use public transport more.</p> <p>Most of us drive so there is issue of driving too much, if there were say local buses that encourage us to use that travel instead of driving that would be good.</p>  |
| Melville                | <p>Metronet would help not having to go to the centre of Perth to get places would be very helpful when using transport.</p> <p>Local shuttle bus for seniors and a regular shuttle bus you can book a day before.</p>  |
| Mt Pleasant             | Have more bus services with in the suburbs.   |
| Palmyra                 | <p>I think there needs to be buses closer to some more areas like off the main roads. for instance if I wanted to catch public transport to work I would have to drive my car to a railway station pay for the parking and pay for my train fares and it would add an extra hour to my commute to work also extra costs for the weeks commute.</p> <p>More local transport options in Melville. We have only two buses, one on Canning Highway, another bus on another main road. More buses needed/more pedestrian crossroads especially on the main strip.</p> <p>They should have a mini bus to take you to the main bus stop, especially around the Marmion Street and Canning, mainly for the elderly instead of walking to the main bus stop.</p> <p>I think connectivity like buses are slow and . buses are infrequent, unreliable.</p> |
| Willagee                | <p>More buses in Willagee.</p> <p>More diverse bus routes. As they comes one that through Willagee and to Fremantle then another to City so in the car it is 6 minutes to Freo [Fremantle] and in the bus it takes 45 minutes and it weaves in and out of the suburbs and take for ever.</p>  |
| Winthrop                | Change in the key positions of bus stops because of aging demographics - there needs to be a shuttle that connects the local community to the train stations and the construction that has occurred in recent years.  |

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### Public transport - parking at the train station

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|             |  |
|-------------|--|
| Alfred Cove | They need more hubs, more parking around the bus stations and the train stations.  |
| Attadale    | Maybe easier access to the public transport and to the parking bays there as there isn't enough parking bays at the train stations. And they charge the earth.   |
| Booragoon   | More parking at train stations.  |
| Mt Pleasant | All goes back to multi and high density living. Car parking at railway stations are running at full capacity and most are full by 6.30 in the morning and the fact there is no parking at Canning Bridge. There should be plans for parking or enlarging current parking after Covid-19. there will be a major increase of population and will become an issue traffic congestion. |

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### Miscellaneous public transport issues

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|          |  |
|----------|--|
| Attadale | Better transport for the area. Most people drive [so there is] no demand to have better transport. |
| Leeming  | I have children who use public transport to commute to school; could be much better.               |
| Melville | Buses with less stops e.g. an express bus with limited stops that goes into the city.              |

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### Public transport - more sustainable buses

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|           |   |
|-----------|---|
| Brentwood | Maybe gas buses would be a good thing.  |
| Palmyra   | I wouldn't consider the current transport sustainable. thinking about sustainability, the buses are not hybrid, not that I know of. |

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### Address current traffic congestion/safety

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|             |  |
|-------------|--|
| Alfred Cove | I think that they need to improve the intersection Canning Highway and Norma Road as you cannot turn right onto it at all.     |
| Applecross  | Stick to Canning Highway and stop traffic from taking side streets.  |
| Ardross     | Could argue more about the Roe 8 and Roe 9. And also be more aggressive in terms of a Canning Bridge tunnel at Canning Bridge. |

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|            |   |
|------------|---|
| Bateman    | From a personal prospective, put a sign to slower down on the runoff to Leach Highway, it causes stress in my life, because it is near to where I live.   |
| Bicton     | There is major traffic issues that create dangers on the roads throughout Bicton, particularly View Terrace, Point Walter Road and Canning Highway . More work needs to keep sort this out as it can get very dangerous as a driver.  |
| Booragoon  | Diverting big traffic.<br>Recently fixed most of them certainly have issues even after they've been fixed - one crossing i find problematic is the one near Brentwood primary school they have speed bumps and everyone treats it as a zebra crossing and it is not. Its super dangerous .They either make it into an actual zebra crossing as for now i feel it's an accident waiting to happening.  |
| Bull Creek | On the corner on Leach Highway and Bull Creek Drive, they have to bring the no u-turn sign closer to the lights, and it has to be more visible. People are dong u-turns around heading to the station, they are taking a shortcut to the station and it is causing accidents.<br>That damn stop sign or u-turn is going to be the death of someone (on Leach Highway and Bull Creek Drive the u-turn sign needs to be closer to the lights and visible). We have nearly had an accident because of the u-turn.  |
| Kardinya   | Roads are way to congested around schools.<br>Road speeds on major routes around high traffic areas (walking, crossings) need to be adjusted for safety.<br>We should absolutely bang a tunnel in at the intersection of North Lake Road and Canning Highway, it makes no sense why we have a three lane road that then turns into a single road. We need a tunnel under the river, it would fix the problem.<br>The intersection of Winterfold Road and Northlake Road is extremely dangerous and more work needs to be done to make it safer. Should look at the intersection at Winterfold and Northlake Road. |
| Leeming    | Build Roe 8, the Liberal party promised that and the Labour party canned that.<br>In our street we have a no-through road but we have a lot of foot traffic and there is no footpath, it is a thoroughfare and could cause security issues. There are some interesting characters on the street, we are close to South St, there could be more to divide us from the main street, for example, a wall or build it up more and block out some of the noise.  |
| Melville   | I would have liked Roe Highway to go through; Leach Highway is a nightmare.<br>Heavy vehicles are creating heavy traffic loads along Leach Highway; [I have] have difficulties crossing.  |

|                |  |
|----------------|--|
| Melville       | Slower traffic.  |
| Mt Pleasant    | <p>Because of the high density in the area the connecting roads need to be traffic managed better, because of the increase in population.</p> <p>I live in near Reynolds Road in Mount Pleasant and due to the multiplication of high rises near Canning Bridge, this has now become a massive bottleneck. More thought needs to be put into the impact of the multiplication of high rises in the suburb and the impact on local residents and the arterial roads.</p> <p>It is busy for small street ... currently it is being used as short cut; Wren Street. [Analyser's note: as per protocol, this feedback was split into two as it discussed two related, but different issues, traffic and parking – the other quotation listed is " If possible make it residential parking only for our street; Wren Street."</p> |
| Palmyra        | <p>Stock Road between Leach Highway and Canning Highway need to be widened into four lanes.</p> <p>In our street it is a horrendous rat run for traffic, no traffic calming, not even a school crossing which makes it dangerous. We have a lot of elderly people and kids so it would be nice to be a bit safer.</p>  |
| Willagee       | <p>Leach Highway is really dangerous both for all forms of transport. There is only one safe spot in Willagee to cross the highway and that is on the footbridge at the highway . It is almost impossible to cross unless at light in a car on bike. More thought and action needs to be put into this.</p> <p>Leach Highway is a major problem, the number and size of vehicles and it is difficult and at times dangerous getting onto the highway and accessing the freeway, more campaigning the relevant authorities to improve this major problem.</p>   |
| <b>Parking</b> |  |
| Applecross     | Need to manage residential curb side parking.  |
| Ardross        | More consideration needs to be done concerning the parking fees around Riseley Street I will now no longer go down there.  |
| Bateman        | More parking round parks and shopping centres. the parking areas always appear to be crowded. Need to find more space for parking, especially at the Fiona Stanley Hospital in particular have experience from 9 am to 12 midday. [It's] impossible to find parking and also in other hospital area over all there is a shortage of parking.   |
| Bull Creek     | <p>Better parking around school areas.</p> <p>Around Deep Water Point, near boat ramp, and the Dome café, [there are] not enough facilities for people who want, one [to] park their boats ,and two, [for] people who want to sit on foreshore, there is not enough parking. Council should make the area bigger.</p>  |

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Melville More thought into all the high school kids getting licence, the area around Melville High School gets very clogged up with cars.

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Mt Pleasant If possible make it residential parking only for our street; Wren Street. [Analyser's note: as per protocol, this feedback was split into two as it discussed two related, but different issues, traffic and parking – the other quotation listed is " It is busy for small street ... currently it is being used as short cut; Wren Street."

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### **Road/footpath maintenance issues - safety concerns**

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Bateman My street, Nolan Way, needs to be resurfaced, there are gaps to the kerb.  
Lyson Way Bateman is very rough and I have fallen, we don't have footpaths so have to walk on the road, it and surrounding roads need work to make them safer.

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Booragoon Road work repairs on Melson Street and repairs of footpaths on Davey Road.

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Kardinya Needs to be more work to improve safety of people on the roads and the buses around Fiona Stanley/ Bull Creek Station.

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Palmyra Particular in Palmyra, a lot of work on the footpaths [as] they are old and broken, especially [a concern] with people that have physical issues.

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### **Happy with what is already in place**

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Melville I don't think they could do anymore. We're very happy with it.  
Not really they do a good job.

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Mt Pleasant Can't complain, I feel well connected, but it is important.  
Happy with what have very good public transport for us.

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### **Anticipate future traffic/parking needs from more cars on the road**

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Applecross I think they've got to be a little bit more careful with high-rise apartments coming up around Applecross, Ardross and Mount Pleasant just hop that traffic doesn't deteriorate. Maybe some improvements to the roads and traffic flow could be useful [as] high rise apartments could be a bit of a strain on the system. I just hope they've put that into consideration.

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Bull Creek Canning Highway, not enough infrastructure for parking and driving with all the high rise building they keep building near Applecross.

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Mt Pleasant Concern about the number of high density units increasing; too many houses being knocked down and replaced by multiple units which will cause traffic problems congestion a myriad of problems.

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#### **Address cyclist/walker safety by changing dual use paths**

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Applecross A much improved Canning Bridge access; need to separate cyclist from pedestrians.

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Bull Creek So better infrastructure for bike riders and walkers for example lighting isn't the best when you are out at night. Broader community understand of use of footpaths and bike paths as people don't seem to get it.

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Willagee More bike paths and safe paths without pedestrians being allowed to stroll over in front of bikes, maybe having separate paths and making it visible to pedestrians.

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#### **Miscellaneous**

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Alfred Cove More stability of new homes being built.

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Ardross I don't know whether the council takes people to places they need to go to i.e. appointments and the Melville cares community buses could also take people who are younger but need it.

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Bateman More road space, bigger roads.

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Bicton Not easy to get to the main shopping centre e.g. movies as well.

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Leeming I'm not sure. My main concern would be safety and security.

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Due to the roads in West Leeming we now have to travel miles out of our way due to the road changes, there needs to be and exit both ways out of Farrington Road to the freeway and the hospital.

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Melville There needs to be a campaign to encourage parents to walk their kids to school.

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