

DISABILITY ACCESS AND INCLUSION DIRECTORY

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WELCOME

The City of Melville Community Information Directory has been compiled to assist people with disabilities and carers to link with a range of local information and services.

The guide is available in alternative formats such as large print from the City of Melville by request.

Disclaimer

The City of Melville has made every effort to ensure that the information in the Access & Inclusion Services and Carers Directory is accurate and up to date.

The City of Melville has no control over some of the services listed, with the exception of its own services, and cannot accept responsibility for accuracy, completeness or timeliness of the information, suitability, or safety of services.

This Directory is provided on the basis that the City of Melville will not be liable for any loss, damage or injury arising from any incorrect, inaccurate, incomplete or out of date information, or arising in any way as a result of the services listed.

It is not the intention of this Directory to include all services and facilities that are available, but rather a selection of relevant information.

The information available on the website and in this Directory will be updated annually.

Please send details of any changes to Community Development Officer-Social Inclusion by phone 1300 635 845 or email access@melville.wa.gov.au

ACCESS TO FACILITIES AND PARKING

ACROD Parking Program

The ACROD Parking Program aims to support Western Australians with a significant mobility restriction to access the community.

To apply for a permit download the application form from the website or contact the ACROD Parking Program.

Eligibility: Meet eligibility criteria

Referral: Application to be endorsed by Doctor or Occupational Therapist

1/59 Walters Drive

Osborne Park WA 6016

Phone: (08) 9242 5544

Email: app@app.org.au

Web: www.app.org.au

City of Melville

ACROD Parking Bays

There are ACROD parking bays in all City of Melville car parks. In addition to the standard wide bays there are also ACROD 2.5 Easy Access Bays. These allow parking close to venues for people who have an ACROD permit but do not require a wider bay.

Location of bays are available on the City of Melville website www.melvillecity.com.au/community/disability-access/easy-access-parking or by calling Customer Service on 1300 635 845.

Event Parking

At many events there will be additional parking set aside for holders of ACROD permits. Contact Customer Service for event access information on 1300 635 845.

Access Issues in the City of Melville

If you see or experience any barriers to access or have any suggestions to improve access to any City of Melville facility, please contact Customer Service on 1300 635 845 or email access@melville.wa.gov.au .

ACCOMMODATION

Activ

Activ's permanent group homes housing option provide a quality and caring environment for residents with skilled and dedicated staff.

Residents are encouraged to be involved in all aspects of domestic home life including cooking, cleaning, gardening and entertaining.

Group homes are located throughout the state and accommodate five or six residents each.

327 Cambridge Street
Wembley WA 6014

Phone: (08) 9337 6318
Manager Metropolitan
(South)

Web: www.active.asn.au/2/21088/8/accommodation.pm

Identity WA

Identity WA provides accommodation services to people who have intellectual disabilities.

These services are provided throughout the Metropolitan region of Perth.

46 David Street
Kensington WA 6151

Phone: (08) 9474 3303
Email: reception@identitywa.com.au

Web: www.identitywa.com.au

Anytime Accommodation

Anytime Accommodation is a short-stay holiday home for people with disabilities.

Care is given in a home environment that has been purpose built for disabled access.

Anytime Accommodation is a husband and wife team with over 40 years experience in the disabled and aged care industry.

You as a client can come for a holiday that will give you 24 hour high or low care, or you can come with your own carer/family member as a B&B.

224 Amarillo Drive
Karnup WA 6176

Phone: Joy 0408 083 007 or
Steve 0458 270 155

Email: stevejoyl@iinet.net.au

Web: www.anytimeaccommodation.com.au

The Paraplegic-Quadriplegic Association of WA

The Paraplegic-Quadriplegic Association of WA provides opportunities for people with a disability, their families and carers to holiday at Bunbury or Geraldton. Both homes are fully contained, wheelchair friendly and affordable.

10 Selby Street
Shenton Park WA 6008

Phone: (08) 9381 0173
Email: pqa@paraquadwa.asn.au
Web: www.paraquadwa.asn.au
Hours: Monday to Friday,
8.30am to 4.30pm

ADVOCACY AND INFORMATION SERVICES

Angelman Syndrome Association of WA

The Angelman Syndrome Association of WA aims to support, inform, educate, network and advocate for families with a child with Angleman Syndrome.

PO Box 7184

Applecross North WA 6153

Phone: 0408 445 975

Email: president@angelmanwa.com.au

Web: www.angelmanwa.com.au

Dyslexia – SPELD Foundation

See Page 25

10 Broome Street

South Perth WA 6151

Advocare

Advocare assists clients of both residential and community care to understand their rights and make necessary complaints about the care service they receive.

1/190 Abernathy Road

Belmont WA 6104

Phone: (08) 9479 7566

Email: rights@advocare.org.au

Web: www.advocare.org.au

Ethnic Disability Advocacy Centre (EDAC)

The EDAC is a free advocacy organisation for people with disabilities from culturally and linguistically diverse backgrounds in WA. EDAC provides individual and systematic services for people with all types of disability including physical, sensory, intellectual and psychiatric conditions.

320 Rokeby Road

Subiaco WA 6008

Phone: (08) 9388 7455

Email: admin@edac.org.au

Web: www.edac.org.au

Down Syndrome WA

Down Syndrome WA has several family and community programs which support people with Down Syndrome and their families.

The Association will also advocate for families and individuals as required.

Suite 3, 2 Canning Highway

South Perth WA 6151

Phone: (08) 9368 4002

Email: admin@dsawa.asn.au

Web: www.dsawa.asn.au

Hours: Monday to Friday
9.30am to 2.30pm

Mental Illness Fellowship of WA Inc.

Offers free and comprehensive information and support services to people with mental illness, their carers, families and friends.

110 Edward Street
Perth WA WA 6000

Phone: (08) 9228 0200

Email: info@mifwa.org.au

Web: www.mifwa.org.au

Hours: Monday to Friday
9.00am to 5.00pm

Citizen Advocacy South Metropolitan

Citizen Advocacy South Metropolitan is an independent community based organisation which aims to recognise, promote and protect the rights and interests of people with a disability living in the South Metropolitan area of Perth.

14 Glenbrook Road
Thornlie WA 6108

Phone: (08) 9452 7294

Email: advocacy@cacsm.org.au

Web: www.casm.org.au

Hours: Monday to Friday
8.30am to 4.30pm

Developmental Disability Council of WA (Inc) (DDC)

DDC is an advocacy organisation in WA for people with intellectual and other developmental disabilities and their families. DDC welcomes membership from people who have an interest in advancing the rights and needs of people with disabilities and their families.

City West Lotteries House
2 Delphi Street

West Perth WA 6005

Phone: (08) 9420 7203

Email: ddcwa@ddc.org.au

Web: www.ddc.org.au

The Emmanuel Centre Self Help for People with Disabilities

See Page 33

25 Windsor Street
Perth WA 6000

Translating and Interpreting Service (TIS) National

An interpreting service by telephone or in person for non-English speaking people.

Eligibility: See website

Phone: 1300 655 820

Email: tispromo@immi.gov.au

Web: www.immi.gov.au/living-in-australia/help-withenglish

People with Disabilities (WA) Inc

A consumer managed organisation representing and advocating for the rights and equity of Western Australians with a disability – physical, intellectual, psychiatric and sensory.

Oasis Lotteries House
37 Hampden Road
Nedlands WA 6009

Phone: (08) 9485 8900

TTY: (08) 9386 6451

Email: info@pwda.org

Web: www.pwdwa.org

City of Melville

Keep Your Finger On The Pulse

Sign up for the Neighbourhood Development mailing list to stay informed about events, projects and consultations in your neighbourhood. Choose which topics you wish to hear about and the City's Neighbourhood Development Team will keep you up to date and informed about what's important to you! Register by phone or online.

Phone: 1300 635 845

Web: www.melvillecity.com.au/neighbourhoodpulse

Libraries

The City of Melville Libraries provide a full range of library and information services including:

Alternative Formats:

All City of Melville libraries have books in large print font type and audio books on cassette or CD.

Housebound Service

If you are unable to get to the library in person the library will come to you. The City's housebound service delivers requested books, magazines, tapes and other items.

Call your local library to register

Web: www.melvillecity.com.au/libraries

AH Bracks Library

Corner Stock Road and Canning Highway Melville WA 6156

Phone: (08) 9364 0115

Hours: Monday to Thursday
9.00am to 7.00pm
Friday 9.00am to 6.00pm
Saturday
9.00am to 1.00pm
Sunday
11.00am to 3.00pm

Bull Creek Library

24 Leichhardt Street
Bull Creek WA 6149

Phone: (08) 9364 0150

Hours: Monday to Thursday
9.00am to 7.00pm
Friday
9.00am to 6.00pm
Saturday to
9.00am to 1.00pm

Civic Square Library

10 Almondbury Road
Booragoon WA 6154

Phone: (08) 9364 0138

Hours: Monday to Thursday
9.00am to 7.00pm
Friday
9.00am to 6.00pm
Saturday
9.00am to 1.00pm

Willagee Library

Corner Winnacott Street and
Archibald Street
Willagee WA 6156

Phone: (08) 9364 0170

Hours: Monday, Tuesday,
Thursday
9.00am to 7.00pm
Friday
9.00am to 6.00pm
Saturday
9.00am to 1.00pm

Canning Bridge Library

2 Kintail Road
Applecross WA 6153

Phone: (08) 9364 0121

Hours: Monday, Tuesday
and Thursday
9.00am to 7.00pm
Friday
9.00am to 6.00pm
Saturday
9.00am to 1.00pm

CARER SUPPORT

Carers WA

Carers WA is dedicated to supporting family carers in their role by providing emotional and social support, information, training, education and a variety of programs to enhance overall well-being.

182 Lord Street
Perth WA 6000

Phone: 1300 227 377

Email: info@carerswa.asn.au

Web: www.carerswa.asn.au

Hours: Monday to Friday
8.30am to 4.30pm

Carers Counselling Line

Carers WA provides a professional and confidential telephone counselling service to help carers discover effective ways of coping with the everyday challenges of caring.

If you need someone to listen or speak with, call the Carers Counselling Line.

Calls from mobile phones are charged at applicable rates. Carers WA welcome mobile users to leave their number for a counsellor to contact them.

Phone: 1800 007 332 (free call)

Hours: Monday to Friday
8.00am to 5.00pm

Lady Lawley Cottage – Red Cross

Lady Lawley Cottage provides support to families with children, from babies to children up to 16 years of age, who have multiple disabilities and or chronic medical disorders which impact on the physical and emotional health and wellbeing of the family as a whole.

8 Gibney Street
Cottesloe WA 6011

Phone: (08) 9384 2466

Email: wainfo@redcross.org.au

Web: www.redcross.org.au/ladylawleycottage.aspx

A.R.A.F.M.I. Mental Health Carers and Friends Assoc Inc

Counselling for carers in all metropolitan areas. Provides 'share & care' self help support groups for family and friends and information on mental health issues.

Head Office
Oasis Lotteries House
Nedlands WA 6009

Phone: (08) 9427 7100 or
1800 811 747 (free call)

Web: www.arafmi.asn.au

Learning and Attentional Disorder Society Inc (LADS) See Page 31

Support Group for Adults and Children with ADHD.

Suite B, The Niche Building
11 Aberdare Road
(corner Hospital Road)
Nedlands WA 6009

Australian Red Cross Carers' Support Service

Contact the Australian Red Cross Carers' Support Service for information on local carer support groups in the City of Melville area.

110 Goderich Street
East Perth WA 6004

Phone: (08) 9225 8888

Fax: (08) 9325 9112

Email: wainfo@redcross.org.au

Web: www.redcross.org.au/wa

Uniting Care West

Eligibility: Assessed as being
HACC eligible

Referral: Via Commonwealth
Respite and

Carelink Centre
(phone 1800 052 222)

16 Herald Avenue
Willetton WA 6155

Phone: (08) 9354 5773

Email: rainbow@unitingcarewest.org.au

Web: www.unitingcarewest.org.au

Rainbow Project

Support for carers and people with mental illness. Activities include lunches, coffee mornings and be-friending opportunities.

Anglicare WA

Anglicare WA is able to offer advice, information and referral to assist families who have a family member with a disability to start thinking about the future and making plans.

Referral: Self or by your service provider or other professionals.

23 Adelaide Terrace
Perth WA 6000

Phone: (08) 9263 2000

Web: www.anglicarewa.org.au

Counselling

Anglicare WA provides a quality, confidential and respectful counseling service that assists individuals, couples and families to work through issues and make decisions for the future that are the best suited for the individual, their family and loved ones.

Family Mediation

When families are in conflict regarding present and future decisions mediation can offer a safe and supportive environment in which all parties can share their concerns and explore solutions.

Commonwealth Respite and Carelink Centre

Commonwealth Respite and Carelink Centres are information centres for older people, people with disabilities and those who provide care and services. When you contact a Commonwealth Respite and Carelink Centre the staff at the Centre will discuss your situation with you, and provide free and confidential information about the local services available or those you may benefit from.

Referral: Self

Phone: 1800 052 222

Email: commcarelink@health.gov.au

Web: www9.health.gov.au/ccsd/

Autism Solution Inc

Autism Solutions Incorporated is a not for profit organisation in WA formed to provide support for families with children within the Autism Spectrum. In addition to this website, Autism Solutions has an e-newsletter, an internet forum and autism link which is a regular get together for parents and carers of children on the Autism spectrum.

Email: Available through the website

Web: www.autismsolutionsinc.org.au

Intervention Support for Autism and Development Delay (ISADD) Pty Ltd

ISADD provides a holistic, evidence based service to children, adolescents and adults with Autism Spectrum Disorders and other related disabilities. Advice and support is also provided to families and carers. ISADD regard parents as essential partners in achieving positive change.

34 Brisbane Street
Perth WA 6000

Phone: (08) 9427 0872

Email: isaddoffice@bigpond.com.au or
isadd@isadd.org

Web: www.isadd.org

Hours: Monday to Friday
9.00am to 4.00pm

CHILDREN AND YOUNG PEOPLE

Noahs Ark

Noahs Ark provides essential support services to agencies and parents working with children and young adults with disabilities. These include a library with hundreds of toys for children with special needs, books, specialist services and equipment.

5a Brookham Street
Morley WA 6062

Phone: (08) 9328 1598
Email: enquiries@noahsarkw.a.org.au
Web: www.natl.org.au

Kids' Camps

Kids' Camps provides recreational camps across WA for children with intellectual disability, including autism, such as school holiday camps, weekend camps and Step Into Respite (first time, one night camps). The core funding is from DSC, with additional funding available to our members from Commonwealth Carers Respite Centres, such as Red Cross, ILC and SilverChain. Respite for parents plus recreation and activities for children.

11 Kirke Street
Balcatta WA 6021

Phone: (08) 6241 6690
Email: exec@kidscamps.org.au
Web: www.kidscamps.org.au
Hours: Monday to Friday
9.00am to 4.00pm

Telethon Speech & Hearing

Teach children with speech and language or hearing impairments to listen and speak.

36 Dodd Street
Wembley WA 6014

Phone: (08) 9387 9888
Email: speech@tsh.org.au
Web: www.tsh.org.au

Association of the Blind of WA

The Children and Family Services team works with children to develop physical coordination, language and cognitive skills, social and daily living skills and also provides support for families.

Eligibility: Contact Client Liaison Officer on (08) 9381 8202
Referral: Self, general practitioners and health professionals

The Person Centre
61 Kitchener Avenue
Victoria Park WA 6100

Phone: 1800 847 466
Email: hello@guidedogs.wa.com.au
Web: www.guidedogs.wa.au

Kids Are Kids! Therapy & Education Centre Inc

Kids Are Kids! provides therapy assessment and intervention services for children at all levels of developmental disability or delay. Comprehensive services include speech pathology, occupational therapy, physiotherapy and clinical psychology to children from birth to 13 years.

26 Parry Avenue
Bateman WA 6150

Phone: (08) 9313 6566

Email: info@kidsarekids.org.au

Web: www.kidsarekids.org.au

Wizetherapy

Wizetherapy provides physiotherapy, occupational therapy and speech pathology services to support and promote development, achievement and participation for children, adolescents and young adults.

First Floor,
Booragoon Commercial Centre
175-179 Davy Street

Booragoon WA 6154

Phone: (08) 9317 7932

Email: info@wizetherapy.com.au

Web: www.wizetherapy.com.au

Hours: 9.00am to 5.00pm
and after hours by
appointment

Activ

This program is for children who are 12 years or younger with low to moderate care needs and who have a developmental disability.

The Children's Community Respite service is primarily performed in the family home and the volunteer carer not only cares for the child with the disability but also any siblings who are in the house at the same time. If you require a volunteer carer to assist you at an event, appointment or family function this can be organised and coordinated in conjunction with the Children's Community Respite Coordinator.

Eligibility: Call Activ for
eligibility criteria

327 Cambridge Street
Wembley WA 6014

Phone: 1800 622 351

Email: sittersservice@activ.asn.au

Web: www.activ.asn.au/2/2077/8/childrens_community_respite.pm

Autism Association of WA

All services provided by Autism Association are developed to meet the needs of people with Autism Spectrum Disorder and their families. The service delivery model in each program is designed to meet the particular needs of people with Autism at different stages of their lives.

The services include an Autism advisory program, early intervention, childcare, school aged intervention, community living-children's respite, community options, family and professional services, AIM employment and community living-family support.

Referral: Contact Autism Association

215 Stubbs Terrace
Shenton Park WA 6008

Phone: (08) 9489 8900

Email: autismwa@autism.org.au

Web: www.autism.org.au

Hours: Monday to Friday
8.30 am to 5.00 pm

Inclusion WA

4/61 Walters Drive
Osborne Park WA 6017

Phone: (08) 9201 8909

Email: Denver.dacruz@inclusionswa.org.au

Web: www.inclusionwa.org.au

Holiday Programs

Inclusion WA works in conjunction with local community groups and sporting organisations to organise and run inclusive holiday programs. It provides communities with a range of activities for people with disabilities to engage in during the school holidays.

Youth Connect

Youth Connect is a program designed for teenagers living with a disability who would like to become more involved in their community. The idea is to connect with your community through sport and recreation, join a group, make friends and have some fun.

Eligibility: Eligible for Disability Services (aged 12 to 17 years)

Referral: Self or Local Area Coordinator

Email: info@inclusionwa.org.au

Kalparrin

A series of one day programs held during school holidays. The events offer siblings of children with special needs a chance to conquer challenges, meet new friends and have a day filled with fun and adventure.

Eligibility: Siblings of children with special needs aged nine to 12 years
Siblings School Holiday Program.

Princess Margaret Hospital
Level 4, Hay Street Building
(near Hydrotherapy Pool)
Hay Street
Subiaco WA 6008

Phone: 1800 066 413

Email: kalparrinwa@health.wa.gov.au

Web: www.kalparrin.org.au

Hours: Monday to Friday
8.30am to 4.00pm

Uniting Church

Phone: (08) 9380 9427

Email: Available through the website

Web: www.crossroads.wa.org.au

School Holiday Program

A school holiday program is offered at each term break for school children aged 13 to 19 years. The program gives the young people not only an enjoyable time, but it also gives the primary care givers a well earned break.

Australian Human Rights Commission

It is against the law to be discriminated against in many areas of public life, including employment, education, the provision of goods, services and facilities, accommodation, sport and the administration of Commonwealth laws and services. The Commission can investigate and resolve complaints about alleged breaches of human rights against the Commonwealth and its agencies.

Level 3, 175 Pitt Street
Sydney NSW 2000

Phone: 1300 656 419

Email: complaintsinfo@humanrights.gov.au

Web: http://humanrights.gov.au/complaints_information/index.html

Hours: Monday to Friday
9.00am to 5.00pm AEST
Closed on Tuesdays,
between 1.00pm to 5.00pm

COMPLAINTS

Ombudsman Western Australia

The Ombudsman is an independent Officer of Parliament with responsibility to investigate the actions of public authorities including state government departments, prisons, hospitals, schools and technical colleges, local governments and public universities.

Level 2, Albert Facey House
469 Wellington Street
Perth WA 6000

Phone: (08) 9220 7555
1800 117 000
(toll free for country
& interstate callers)

Email: mail@ombudsman.wa.gov.au

Web: www.ombudsman.wa.gov.au

Hours: Monday to Friday
8.30am to 5.00pm

National Disability Service (NDS)

The National Disability Service aims to promote quality service provision and life opportunities for Australians with a disability. This is achieved by influencing governments at all levels and providing members with information and advice, networking opportunities and business support.

Phone: (08) 9343 5544

Email: ndswa.nds.org.au

Web: www.nds.org.au

Health Consumers Council (WA) Inc

The Council advocate on behalf of consumers to doctors, other health professional, hospitals, and the wider health system.

13/14 Wellington Fair
40 Lord Street
East Perth WA 6004

Phone: (08) 9221 3422

Email: info@hconc.org.au

Web: www.hconc.org.au

Police, Ambulance, Fire

Phone: 000 for emergency only
131 444
for non-emergency

Police SMS Service

People who are deaf, hard of hearing or speech impaired can use SMS Assist to contact the people. You must register online to use this service.

Phone: Information only
9374 4400

Mobile: 0403 277 478

Web: www.police.wa.gov.au/smsassist

Mental Health Emergency Response Line

A state government mental health advice, information, support and intervention service staffed by highly experienced professionals.

Phone 1300 555 722

Hours: 24 hours,
seven days a week

City of Melville

Our customers have the right to complain if they are dissatisfied with a City of Melville service, the behaviour of a City of Melville employee or Elected Member, or a decision made by the Council or an employee.

10 Almondbury Road
Booragoon WA 6154

Phone: 1300 635 845

Web: www.melville.city.com.au/residents/complaints-1/making-a-complaint

EMERGENCY AND SECURITY SERVICES

EDGE Employment Solutions

EDGE Employment Solutions enables people with disability to establish careers in open employment that are of mutual benefit to the employee, employer and the community.

Eligibility: Centrelink Job Capacity Assessment.

38 Hood Street
Subiaco WA 6008

Phone: (08) 9286 6600

Email: reception@edge.org.au

Web: www.edge.org.au

Hours: Monday to Friday
8.30am to 5.00pm

Inclusion WA

Eligibility: People who receive alternative employment funding or have private funding

4/61 Walters Drive
Osborne Park WA 6017

Phone: (08) 9201 8909

Email: Denver.dacruz@inclusionwa.org.au

Web: www.inclusionwa.org.au

Community Inclusion Program (Alternatives to Employment)

The program aims to provide support on a one to one basis in the community and provide opportunities for people to engage in real and ordinary lives by assisting them to find meaningful roles in their community and to connect with others.

The Paraplegic-Quadriplegic Association of WA.

10 Selby Street
Shenton Park WA 6008

Phone: (08) 9381 0111

Email: pqa@paraquadwa.asn.au

Web: www.paraquadwa.asn.au

Hours: Monday to Friday
8.30am to 4.30pm

City of Melville

Community Security Service (CSS)

The CSS observe, monitor and report any suspicious behaviour to the Police. It aims to create a safer, more secure community through a mobile surveillance and liaison service. The CSS offers a holiday watch patrol service at no cost that will keep a regular eye on your home while you are away.

For criminal matters always call the Police.

Eligibility: City of Melville residents

Phone: 1300 653 643

Web: www.melvillecity.com.au/css

Hours: 24 hours,
seven days a week

EMPLOYMENT, EDUCATION, TRAINING AND VOLUNTEERS

Supported Employment

Supported employment is available to individuals from the age of 16 years with a permanent physical, intellectual, sensory, neurological, psychiatric or other disability, who are motivated to work and meet job and workplace requirements.

WA Deaf Society Inc

Suite 46/5 Aberdeen Street
East Perth WA 6004

Phone: (08) 9441 2677

TTY: (08) 9441 2655

Email: wadeaf@wadeaf.org.au

Web: www.wadeaf.org.au

Deafinite

Deafinite is funded by the Federal Government to provide a specialist employment service to WA jobseekers who are deaf or find it hard to hear.

Interchange

Interchange develops unique service plans in collaboration with the client and other key stakeholders and looks at what the clients wants to do with their life and helps them set specific goals to achieve their aspiration.

Eligibility: Students leaving high school, adults more than two years out of school – funded by DSC through the Post School Options Program.

9 Hulme Court
Myaree WA 6154

Phone: (08) 9329 9399

Email: office@interchangewa.org.au

Web: www.interchange.org.au

Intework Inc

Intework are committed to developing opportunities for people with disabilities to obtain and maintain jobs in the community, and to take part in the community activities that teach people life skills and other community living skills.

11 Kirke Street
Balcatta WA 6021

Phone: (08) 6241 6600

Email: central@intework.org

Web: www.intework.org.au

Good Samaritan Industries

Phone: (08) 9463 0500
TTY: (08) 9455 4624
Email: info@sgi.org.au
Web: www.goodsamaritan.com.au

Options Employment

Options Employment offer a wide range of employment opportunities to those wanting or needing a supported working environment. With access to an onsite employment support officer, they offer a range of jobs in their warehouse and over 20 retail stores. They can also assist clients to find employment in the open labour market.

Sussex Street Community Law Service

29 Sussex Street
East Victoria Park WA 6101
Phone: (08) 6253 9500
or 1300 648 655
TTY: (08) 9470 2831
Email: sscls@sscls.asn.au
Web: www.sscls.asn.au
Hours: Monday to Friday
9.30am to 4.30pm

Disability Discrimination Unit (DDU)

The Disability Discrimination Unit is a state wide service providing information and advice to people who feel they have been discriminated against due to their disability.

Citizens Advice Bureau/Mediation Service WA (CAB)

Information, mediation and referral services.

25 Barrack Street
Perth WA 6000
Phone: (08) 9221 5711
Email: cab@iinet.net.au
Web: www.cabwa.com.au

Community Information Centre and Justice of the Peace Service

Provides general information to the public about community activities and assistance in the City of Melville.

Garden City Shopping Centre
(west end, next door to Post Office)
125 Riseley Street
Booragoon WA 6154

Hours: Monday to Friday
9.00am to 4.00pm

JP hours: Monday to Friday
10.00am to 1.00pm

City of Melville

Melville Volunteer Resource Centre

We provide support, information and resources for volunteers, potential volunteers and community organisations involving volunteers. Our philosophy is that volunteers and potential volunteers are a valuable community resource. Our role is to link this resource – the talents, skills, passions and abilities of our community members, with other community assets – our community groups, our schools and our business community, to help build a strong, healthy and sustainable community. We are also able to offer training and advice on recruitment, retention, reward and management of volunteers to Volunteer Coordinators.

10 Almondbury Road
Booragoon WA 6154

Phone: (08) 9364 0153

Email: volunteering@melville.wa.gov.au

Web: www.melvillecity.com.au/volunteering

Hours: Monday to Friday
8.30am to 4.30pm

LEGAL SUPPORT, EMERGENCY RELIEF AND FINANCIAL COUNSELLING

Guardianship and Administration Board

The Guardianship and Administration Board is an independent statutory board with the authority to appoint guardians or administrators to make important decisions affecting the lives and property of people with decision making disabilities.

Level 1/20 Terrace Road
East Perth WA 6004

Phone: (08) 9278 7300

Office of the Public Advocate

The Office of the Public Advocate promotes the rights, dignity and autonomy of people who are unable to make reasonable decisions which are in their own best interests, to reduce the risk of neglect, abuse and exploitation through information, advocacy and guardianship.

Level 1, 30 Terrace Road
East Perth WA 6004

Phone: (08) 9278 7300
or 1300 858 455

Web: www.publicadvocate.wa.gov.au

Community First International

98 Mandurah Terrace
Mandurah WA 6210

Phone: (08) 9550 4577
or (08) 9550 4507

Web: www.cfi.net.au

Personal Helpers and Mentors Program

Personal Helper and Mentors Program is a free service that supports people 16 years and over and their families whose lives are affected by mental illness. They can provide a mentor to work with you to develop a personal recovery plan that will assist you to reach your identified goals. Mentors support participants to recover their hope, identity, self worth, dignity and connection with the community.

Eligibility: See website or call for eligibility

Meals on Wheels

A three course healthy meal prepared fresh daily five days a week can be delivered to your house. Frozen meals are available to meet weekend needs.

Phone: (08) 9435 1379

Eligibility: HACC eligible clients residing in the Cities of Melville, Fremantle, East Fremantle and Cockburn

Ability Arts

Ability Arts provides services and programs to people with disabilities. It cultivates confidence, creativity, independence and social inclusion.

Community Services Centre
6 Cumberland Street
Mandurah WA 62210

Activities include but are not limited to art, drama, music, photography excursions and wood work classes.

Phone: (08) 9582 6333

Hours: Monday to Friday
9.00am to 12.00noon
and 1.00pm to 3.00pm

Koorliny Arts Centre

1 Sulpher Road
Kwinana WA 6167

Phone: (08) 9582 6333

Hours: Monday and Tuesday
10.00am to 2.00pm

Activities include but not limited to music, drama and mediation.

Home and Community Care Services

Community First's Home and Community Care (HACC) program provides support to older people and people with disabilities to maintain or increase (where possible) their level of independence at home and in the community.

Eligibility: HACC eligibility
Assessment

Phone: (08) 9550 4577
or (08) 9550 4507

City of Melville

Emergency Relief is available on Tuesday mornings from 9.30am to 11.30am, with no appointment necessary. For financial counselling, please make an appointment.

Eligibility: City of Melville resident

Willagee Community Centre
Corner Winnacott Street and
Archibald Street
Willagee WA 6156

Phone: (08) 9364 0661

Hours: Monday, Tuesday and
Wednesday
9.30am to 3.30pm
by appointment only

SUPPORT SERVICES

Dyslexia – SPELD Foundation

The Dyslexia – SPELD Foundation (DSF) Literacy and Clinical Services provides vital support to West Australian children and adults with learning disabilities.

The Foundation aims to improve the level of support provided to children and adults with learning disabilities and to the community's understanding of specific learning disabilities, in particular dyslexia.

10 Broome Street
South Perth WA 6151

Phone: (08) 9217 2500
Email: support@dsf.net.au
Web: www.dyslexia-speld.com
Hours: Monday to Friday
9.00am to 4.00pm

Mosaic Community Care

Mosaic is a multi-disciplinary service provider providing services to people with an intellectual and/or physical disability, in both Residential and Community based Independent Living settings.

Eligibility: Qualify and registered with the Disability Services Commission (DSC)

9A Keegan Street
O'Connor WA 6163

Phone: (08) 9314 5244
Email: admin@mosaicccc.org
Web: www.mosaicccc.org
Hours: Office hours
Monday to Friday
9.00 am to 4.30pm

Baptistcare

Eligibility: Assessment

100 Welshpool Road
Welshpool WA 6106

Phone: (08) 9282 8600
Email: admin@baptistcare.com.au
Web: www.baptistcare.com.au
Hours: Office hours Monday to
Friday 8.30am to 5.00pm

Hand in Hand

Baptistcare's Hand in Hand program provides help and support to people, their carers and immediate family in their own home to complete everyday tasks such as cleaning, meal preparation and shopping.

This assistance enables them to remain in their own choice of residence and can delay or prevent the need to move to a hostel or nursing home.

Counselling

A counsellor provides you with a safe place to talk about an issue that may be affecting your quality of life and to express your true feelings in a non judgemental and confidential environment.

If you are in a crisis or life threatening situation, please call Lifeline on 13 11 14.

Phone: 1300 660 640
Hours: Business hours
Monday to Friday

Disability Services

Baptistcare provides flexible, person-centered services which address the needs and aspirations of people with a wide range of disabilities. Baptistcare works with each person to develop and individualised service plan that suits them and their needs.

Phone: (08) 9282 8645

Email: lynne.clutterbuck@baptistcare.com.au

Hours: Monday to Friday
8.30am to 5.00pm

Mental Health

Baptistcare provides regionally based accommodation and support services to adults (aged 16 years and over) who live with a diagnosed severe and persistent mental illness, and their carers.

Eligibility: Referral required from qualified Mental Health Professional

Phone: (08) 9921 228

Email: Cassandra.Porter@baptistcare.com.au

Hours: Monday to Friday
8.30am to 5.00pm

Down Syndrome WA

Down Syndrome WA has several family and community programs which support people with Down Syndrome and their families. The Association will also advocate for families and individuals as required.

Suite 3, 2 Canning Highway
South Perth WA 6151

Phone: (08) 9368 4002

Email: admin@dsawa.asn.au

Web: www.dsawa.asn.au

Hours: Monday to Friday
9.30am to 2.30pm

Dreamcatcher

The Dreamcatcher community is a group of people who want to create opportunities and make a positive difference in the lives of people with disabilities and the wider disability community.

Dreamcatcher is an interactive online space that aims to solve the dreams and challenges of the disability community by connecting people with practical, product-based solutions.

Email: dreamcatcher@dreamfit.com.au

Web: www.dreamcatcher.org.au

Kids' Camps

Please refer to page 10
11 Kirke Street
Balcatta WA 6021

Lady Lawley Cottage – Red Cross

Please refer to page 9
8 Gibney Street
Cottesloe WA 6011

National Disability Abuse and Neglect Hotline

The National Disability Abuse and Neglect Hotline is an Australia-wide telephone hotline for reporting abuse and neglect of people with disabilities. Cases of abuse and neglect can include physical, sexual, psychological, legal and civil abuse, restraint and restrictive practices or financial abuse. It can also include the withholding of care and support which exposes an individual to harm.

Level 1, 20 Chandos Street
St Leonards NSW 2065

Phone: 1800 880 052
Email: hotline@workfocus.com
Web: www.disabilityhotline.net.au
Hours: Monday to Friday
9.00am to 7.00pm AEST
Saturday to Sunday
10.00am to 7.00pm AEST
Public Holidays
10.00am to 4.00pm AEST

National Relay Service (NRS)

The NRS is an Australia-wide phone service for people who are deaf or have a hearing or speech impairment. It is also available to anyone who wants to call a person with a hearing or speech impairment.

21A Elliott Street
Balmain 2041 NSW

Phone: Helpdesk: 1800 555 660
(voice),
1800 555 630 (TTY),
SMS 0416 001 350
Email: helpdesk@relayservice.com.au
Web: <http://www.relayservice.com.au>
Hours: Helpdesk
Monday to Friday
9.00 am to 5.00 pm AEST

National Relay Service is a 24 hour,
365 days a year service

The Speak Easy Association WA Inc.

The Speak Easy Association WA is a self help organisation that provides support for people who stutter by holding weekly programs in their respective metropolitan and rural locations.

33 Moore Street
East Perth WA 6004

Phone: (08) 9225 4111
Email: seawa@speakeasy.org.au
Web: www.speakeasy.org.au

Parkinson's Western Australia Inc.

Parkinson's WA has a number of programs open to people with Parkinson's, their family carers/friends. Twenty support groups are scattered throughout WA, (including Fremantle / Melville) enabling people with Parkinson's and their carers to socialise and network with others.

The Nurse Specialist Service (PNSS) is a free home visiting and assessment service provided by four specialist nurses.

The Niche, 11 Aberdare Road
Nedlands WA 6009

Phone: (08) 9346 7373

Email: pwaadmin@cnswa.com

Web: www.parkinsonswa.org.au

Hours: Monday to Friday
9.00am to 4.00pm

Senses Foundation

Community Living, Life Skills
and Family Services

The Senses Foundation provide disability support services, that is community based services in accommodation, alternatives to employment, respite, therapy and deaf blind consultancy to people of all ages throughout WA.

The Foundation's unique service specialty is the provision of services to people who are deaf blind.

11 Kitchener Avenue
Burswood WA 6100

Phone: (08) 9473 5400

Email: admin@senses.asn.au

Web: www.senses.asn.au

Hours: Monday to Friday
9.00am to 5.00pm

Fees: Fees may apply

Commonwealth Respite and Carelink Centre

Commonwealth Respite and Carelink Centres are information centres for older people, people with disabilities and those who provide care and services.

When you contact a Commonwealth Respite and Carelink Centre the staff at the Centre will discuss your situation with you, and provide free and confidential information about the local services available or those you may benefit from.

Referral: Self

Phone: 1800 052 222

Email: commcarelink@health.gov.au

Web: www9.health.gov.au/ccsd/

Silver Chain

The Silver Chain Group provides a range of services, such as personal care, domestic assistance, respite, social support and centre based day care, and carers respite to assist people in their homes.

The services are aimed at helping clients achieve independence for as long as possible in their own home, as well as supporting the health and wellness of the wider community.

Eligibility: HACC and
Commonwealth
program approval
required

South Service Centre

81 North Lake Road
Myaree WA 6154

Phone: (08) 9242 0242

Email: info@silverchain.org.au

Web: www.silverchain.org.au

Hours: Monday to Friday

Melville Cares

June Barton House
21-23 Hammad St
Palmyra WA 6157

Phone: (08) 9319 0912

Email: info@melvillecares.org.au

Web: www.melvillecares.org.au

Respite and Recreation Club

This program provides respite to carers of people with a disability aged 18 to 65 years, and operates a weekly program on selected days, some evenings and weekends.

Music and Movement

A great program for people with a disability aged 18 to 65 years to express themselves through music and dance. The group members put on a community concern twice a year to showcase their efforts.

Living and Arts

Gardening, restaurant preparation and planning of community fairs are some of the activities for this group. In addition to the weekly programs, weekend fitness sessions are also offered.

Uniting Care West

Take Time Program

The Take Time program supports adults with disabilities (aged 18 to 65 years) to maintain their independence and wellness by participating in community-based social and recreational activities. It also provides respite opportunities for carers.

Eligibility: HACC eligibility applies

Referral: Via Commonwealth Respite and Carelink Centre (phone 1800 052 222)

16 Herald Avenue
Willetton WA 6155

Phone: (08) 9354 5773

Email: taketime@unitingcarewest.org.au

Web: www.unitingcarewest.org.au/services/people-with-disabilities/take-time/

Hours: Monday, Tuesday, Friday
8.30am to 4.30pm
Wednesday and Thursday
4.30pm to 9.30pm
Saturday
8.00am to 2.00pm

Epilepsy Association of WA

The Epilepsy Association of WA aims to educate those with epilepsy, their family, friends and society, to enable the epilepsy sufferer to integrate successfully in the community, and enjoy a full and productive lifestyle.

Phone: 1300 852 853

Email: co@epilepsywa.asn.au

Web: www.epilepsywa.asn.au

Association of the Blind of WA

The Association of the Blind of WA provide direct individualised and group based services to more than 4,000 clients a year. Clients range from newborn babies and seniors, their families and carers.

The professional team offers specialist skills, training and advice to help people with vision loss to regain confidence and achieve fulfilled and independent lives.

Eligibility: Contact Client Liaison Officer – 9311 8202

Referral: Self, general practitioners and health professionals

The Person Centre
61 Kitchener Avenue
Victoria Park WA 6100

Phone: 1800 847 466

Email: hello@guidedogs.wa.com.au

Web: www.guidedogs.wa.com.au

Better Hearing Australia (WA)

Better Hearing WA is a non government organisation which aims to improve the lives of adults with hearing loss, as well as their families, friends and employers throughout WA. They assist people with almost every kind of hearing loss, from people who have lost their hearing due to ageing, right through to people with cochlear implants.

Eligibility: Contact agency

Referral: Contact agency

36 Dodd Street Wembley WA 6014

Phone: (08) 9387 9811
(Phone/TTY)

Email: bhawa@tsh.org.au or
bhawa@inetnet.au

Web: www.betterhearingwa.org.au

Disability First Stop

Disability First Stop (DFS) is funded by Disability Services Commission. The service aims to reduce confusion about the range of disability services available for people with a disability and their families, and also assist them locate the help they need tailored to their special circumstances.

Eligibility: People with a disability and their families – within first 18 months of diagnosis and/or arrivals of have a disability (migrants, refugees and humanitarian entrants).

Phone: (08) 9388 7455

Email: leebickford@edac.org.au

Web: www.edac.org.au/dfs.php

The Spina Bifida Association of WA (Inc)

Centre for Neurological Support

The Niche, Suite B,
11 Aberdare Road
Nedlands WA 6009

Phone: (08) 9346 7520

Email: info@sbawa.asn.au

Web: www.sbawa.asn.au

Elba Incorporated

Elba is a not for profit organisation funded by the Disability Services Commission. Elba can offer a range of services in the home and community.

Eligibility: Assessment by
the Disability
Services Commission

Suite 18,
Gateway Business Centre
173 Davy Street
Booragoon WA 6154

Phone: (08) 9316 9944

Email: Available through the
website

Web: www.elba.net.au

Disability Services Commission

Eligibility: Eligibility criteria

146-160 Collins Street
East Perth WA 6004

Phone: (08) 9426 9200 or
TTY (08) 9426 9315

Email: dsc@dsc.wa.gov.au

Web: www.dsc.wa.gov.au

Services and Support

The Disability Services Commission works in partnership with service providers and other government departments to provide information, supports and services to people with a disability, their families and carers.

Fairholme Disability Support Group Inc

The Fairholme Disability Support Group aims to enrich the lives of people with a disability, mental illness, their families, carers and significant others. Their activities are many and varied, see the website for current projects.

Email: Available through the website

Web: www.fairholmedsg.com

Future Living Trust

The Future Living Trust is recognised for its provision of services in the disability field, supporting and upholding the rights and interests of people with disabilities when their parents are no longer able to do so. It assists WA families in creating a long term plan for a family members with a disability, including accommodation, financial assistance and overall quality of life.

327 Cambridge Street
Wembley WA 6014

Phone: (08) 9387 0575

Email: info@futureliving.org.au

Web: www.futureliving.org.au

Identity WA

Individuals with an intellectual disability and their families/carers can access a variety of different support programs. These programs assist with improving the quality of life and add value to the family supports already in operation in the home environment.

46 David Street
Kensington WA 6151

Phone: (08) 9474 3303

Email: reception@identitywa.com.au

Web: www.identitywa.com.au

Learning and Attentional Disorder Society Inc (LADS)

Support Group for Adults and Children with ADHD

Suite B, The Niche Building
11 Aberdare Road
(corner Hospital Road)
Nedlands WA 6009

Phone: (08) 9346 7544

Email: lads@cnswa.com

Web: www.ladswa.com.au

Hours: Monday, Wednesday
and Friday
9.30am to 12.30pm

Telephone Support

Members of LADS and members of the public are invited to telephone and discuss their needs with a trained volunteer.

Drop In

A trained volunteer will be available to discuss your needs and make you aware of services available to you and your family. The library is open during these hours and LADS members are able to borrow books and DVDs.

Adult Support Group

An informal forum to discuss the issues that arise for those who are endeavouring to manage their own or a loved ones ADHD.

Carer Support

Available to any member of the community who requires advice and support with regards to family or friends who have ADHD or related issues.

Coffee Mornings for Parents and Carers

Held the first Wednesday of the month during school terms from 9.30am to 11.30am in the Niche Boardroom. An opportunity for members and non-members to come together informally with people who have a common interest and who experience similar challenges. More importantly, it is also an opportunity to share successes.

The Emmanuel Centre Self Help for People with Disabilities

Individuals with an intellectual disability and their families/carers can access a variety of different support programs.

These programs assist with improving the quality of life and add value to the family supports already in operation in the home environment.

46 David Street
Kensington WA 6151

Phone: (08) 9474 3303

Email: reception@identitywa.com.au

Web: www.identitywa.com.au

Volunteer Home Support

Volunteer Home Support assists the frail, aged, people with disabilities and carers with transport services, home maintenance, gardening, shopping, domestic cleaning and a members social outings programme.

Eligibility: meets HACC
assessment criteria

6 Mooney Place
O'Connor WA 6163

Phone: (08) 9331 2933

Email: vhs@iinet.net.au

Hours: Monday to Friday
8.00am to 4.00pm

Anxiety Self Help Association Inc WA (ASHA)

ASHA is a voluntary, not for profit self help organisation established to assist primarily people with panic disorders as well as other anxiety disorders.

Suite B, 11 Aberdare Road
Nedlands WA 6009

Phone: (08) 9364 7262

Email: asha@cnswa.com

Web: www.cnswa.com/asha

A.R.A.F.M.I (WA) Inc

A free information and support service to family members and friends of people with mental health issues. ARAFMI is committed to advocating at both a policy level and an individual level for appropriate services and standards of service for families of people with mental health issues.

37 Hampden Road
Nedlands WA 6009

Phone: (08) 9427 7100

Freecall: 1800 811 747

Web: www.arafmi.asn.au

Care Options

Care Options provides services across the south-west metro area (Fremantle to Mandurah) including in house respite, family support for children with disabilities, recreation programs for young adults with disabilities, case management, and assistance for those with a disability to live independently at home.

Referral: Commonwealth Respite and Carelink Centre, contact on 1800 200 422

Eligibility: Meets HACC assessment criteria

4 Civic Boulevard
Rockingham WA 6168

Phone: (08) 9550 7888

Email: info@careoptions.org.au

Web: www.careoptions.org.au

Uniting Church Uniting Care Crossroads

Crossroads provides support and respite for persons with disabilities and their carers.

Phone: (08) 9380 9427

Email: Available through the website

Web: www.crossroadswa.org.au

Outings

Outings based club activities are held at various locations on Saturdays and provide opportunities to develop and maintain friendships and join in community events.

Centre Based Clubs

In a friendly and social environment, participants have the opportunity to attain goals within a wide range of social, physical and craft activities.

The Centre for Cerebral Palsy

The Centre for Cerebral Palsy provides services and support to people living with cerebral palsy and their families throughout WA. These services include physiotherapy, speech pathology, occupational therapy, social work, psychology, early education, respite, health promotion, employment, alternatives to employment, accommodation support and recreation.

106 Bradford Street
Coolbina WA 6051

Phone: (08) 9443 0211
Email: info@tccp.com.au
Web: www.tccp.com.au

The Paraplegic-Quadriplegic Association of WA

The Paraplegic-Quadriplegic Association provides advice, information and advocacy to enable people with a range of disabilities to participate in community life.

10 Selby Street
Shenton Park WA 6008

Phone: (08) 9381 0111
Email: pqa@paraquadwa.asn.au
Web: www.paraquadwa.asn.au
Hours: Monday to Friday
8.30am to 4.30pm

Selby Recreation Centre

The Centre provides the opportunity for people of all abilities to take part in a wide range of leisure options.

Phone: (08) 9381 0173

Advocacy/Information Services

Advocacy on behalf of clients and members.

Phone: (08) 9381 0176

People 1st Programme (PIP)

PIP actively promotes the right of people with disabilities to access effective sexuality education programs, resources, information and clinical services that meet their sexual and reproductive health needs.

70 Roe Street
Northbridge WA 6003

Phone: (08) 9227 6414
Email: pip@fpwa.org.au
Web: www.people1stprograme.com.au

People Who Care

People Who Care are a volunteer organisation assisting older people, people with disabilities, carers and others with special needs to enable them to live independently for as long as possible.

Referral: Commonwealth Respite and Carelink Centre, contact on 1800 052 222

Eligibility: Assessment required
48 James Street
Guildford WA 6055

Phone: (08) 9379 1944

Email: pwcinc@pwc.org.au

Web: www.peoplewhocare.org.au

Richmond Fellowship of WA

Richmond Fellowship of WA provides accommodation and support services to people with a diagnosable mental illness.

Referral: Self or social services government and non-government agencies.

Eligibility: Assessment required

32 Burton Street
Cannington WA 6107

Phone: (08) 9350 8800

Email: trf@rfwa.org.au

Web: www.rfwa.org.au

Rocky Bay Inc.

Rocky Bay provides services to people of all ages and disabilities including HACCC Support, respite, clinical activities, equipment and employment services.

60 McCabe Street
Mosman Park WA 6012

Phone: (08) 9383 5111

Email: General enquires to
admin@rockybay.org.au

Respite enquires to:
respite@rockybay.org.au

Web: www.rockybay.org.au

Silver Chain

Silver Chain provides services to assist people of all ages, including the elderly, people with disabilities, acute illness and injury to maintain their independence while caring for them in their own home.

Phone: (08) 9242 0242

Email: info@silverchain.org.au

Web: www.silverchain.org.au

Hours: 24 hours,
seven days a week

Volunteer Task Force

The Volunteer Task Force provides gardening, home maintenance, domestic assistance, community connect programmes (social support), meals on wheels and transport.

Referral: Commonwealth
Respite and Carelink
Centre, contact on:
1800 052 222

43 Planet Street
Carlisle WA 6101

Phone: (08) 9318 5700

Email: info@volunteertaskforce.org.au

Web: www.volunteertaskforce.org.au

WA Association of Mental Health

The WA Association of Mental Health is the peak body for non-governmental health services in WA. They provide training and promotion of mental health research to assist in policy, planning and service delivery practices.

City West Lotteries House
2 Delhi Street

West Perth WA 6005

Phone: (08) 9420 7277

Email: reception@waamh.org.au

Web: www.waamh.org.au

The Friends of Heathcote Trust Fund Grants

Individuals, or a group that has members who have been diagnosed with a mental health issue, can put in an application for a grant to fund a small project to improve the quality of life. Successful grants have been up to \$250, for example some successful grants have been weekend at Rottnest, pampering and relaxation sessions, computer lessons.

What you would like to do?

Phone: (08) 9420 7277

Hours: Monday to Friday
9.30am to 5.00pm

WA Deaf Society Inc

The Deaf Society's core business consists of three services – sign language communications (interpreting service), Deafinite Employment Service (employment service) and Community Services (information, referral and support service).

Suite 46/5 Aberdeen Street
East Perth WA 6004

Phone: (08) 9441 2677

TTY: (08) 9441 2655

Email: wadeaf@wadeaf.org.au

Web: www.wadeaf.org.au

Sign Language

Interpreters can be booked for many different situations, such as doctors appointments, legal appointments, courts, special events and functions as well as meetings. Interpreters can be booked online via the online booking system on the website or booking forms can be emailed or faxed through upon request.

Neurological Council

The Neurological Council of WA provides a range of HACCC funded care and support services to people with neurological conditions and their carers in WA.

Suite B, 11 Aberdare Road
Nedlands WA 6009

Phone: (08) 9346 7533
Support Line
1800 645 771

Email: admin@ncwa.com.au

Web: www.ncwa.com.au

Silver Chain (Carelink)

The program provides a range of flexible options for carers of people who have a severe mental illness, psychiatric and/or intellectual disability (including Autism Spectrum disorders).

They aim to help families and carers better cope with their caring role, improve their relationship with the person they support and to balance their caring role with other parts of their life.

Crisis respite is available for carers who require unplanned respite care. Direct Respite provides the carer a short term break from their caring role, this can include planned or unplanned respite using direct respite care.

6 Sundercombe Street
Osborne Park WA 6017

Phone: Commonwealth
Respite and Carelink
Centre 1800 200 422

Email: info@silverchain.org.au

Web: www.silverchain.org.au

Headwest

Provides community education, advocacy and information for people with an acquired brain injury, their family and their carers.

645 Canning Highway
Alfred Cove WA 6154

Phone: (08) 9330 6370

Email: info@headwest.asn.au

Web: www.headwest.asn.au

Motor Neurone Disease Association of WA

This service is available to all people, their carers and families living with Motor Neurone disease in WA.

Centre for Neurological Support
The Niche
B/11 Aberdare Road
Nedlands WA 6009

Phone: (08) 9346 7355
Email: admin@mndawa.asn.au
Web: www.nmdawa.asn.au
Hours: Monday to Friday
9.00am to 4.30pm

Centrelink

Centrelink Mobility Allowance

Mobility Allowance may be paid if you have a disability and cannot use public transport without extra help. You must also be undertaking a qualifying activity such as work, job search or training.

Eligibility: See website for eligibility criteria
Phone: 132 717
Web: www.humanservices.gov.au/customer/services/centrelink

Independent Living Centre of WA (ILC) Assistive Technology and Equipment Service & Hire

ILC provides information and advice, assessment, funding and hire services that enable Western Australians of all ages and abilities to live comfortable, independent and fulfilling lives.

The Niche
Suite A, 11 Aberdare Road
Nedlands WA 6009
Phone: 1300 885 886
Email: general@ilc.com.au
Web: www.ilc.com.au
Hours: Monday to Friday
8.30am to 5.00pm

Disability Equipment Grants

Grants are available for a range of assistive technology/equipment to support people with disabilities living in WA. Items considered for funding are regularly reviewed to ensure the program keeps pace with changing needs and priorities for people with disabilities and new developments in technology.

For more information contact the ILC Grants team.

Technology Assisting Disability WA (TADWA)

TADWA is a non-profit incorporated organisation that provides customised aids, equipment and computers to children and adults with disabilities, the aged and their carers. TADWA's purpose is to provide solutions for independence to improve its customers' quality of life through the application of technology and the skills of volunteers and staff.

371 Collier Road
Bassendean WA

Phone: (08) 9379 7400

Email: enquiries@tadwa.org.au

Web: www.tadwa.org.au

Hours: Monday to Friday
8.45am to 4.30pm

Disability Services Commission

The Community Aids and Equipment Program (CAEP) aims to provide an equitable, accessible and consistent statewide scheme for the provision of equipment and home in the community. All equipment and home modifications funded by CAEP are provided not only to enhance the function, independence and safety of the equipment user, but also to assist carers in their caring role.

Referral: GP or specialist referral
to CAEP Service Provider

146-160 Collins Street
East Perth WA 6004

Phone: 1800 998 214

Email: caep@dsc.wa.gov.au

Web: www.disability.wa.gov.au

Wizetherapy

Occupational Therapists trained in the area of adaptive technology, mobility assistance, aids and equipment provision for children and adolescents with varying needs.

Eligibility: Children and adolescents
up to 26 years old

Occupational Therapy

1st Floor,

Booragoon Commercial Centre

175-179 Davy Street

Booragoon WA 6154

Phone: (08) 9317 7932

Email: info@wizetherapy.com.au

Web: www.wizetherapy.com.au

Hours: Monday to Friday
8.30am to 5.00pm
Saturdays dependent
on numbers.

MOBILITY ASSISTANCE, AIDS AND EQUIPMENT

National Disability Services (NADS)

Community Living and Participation Grants assist West Australian individuals with permanent disabilities. Grants are available for equipment, resources and activities that will enable people to participate in recreational and social activities.

Eligibility: Contact NADS

Community Living and Participation Grants
Unit 1 & 3, Walters Drive
Osborne Park WA 6017

Phone: 9208 9830

Email: grants@nds.org.au

Web: www.clpg.org.au

Silver Chain (Carelink) Alarm and sensors

Silver Chain has a range of sensors that provide 24 hour, seven days a week peace of mind for clients, friends and family.

The range of sensors can be worn or installed around the home and will trigger the alarm when activated.

6 Sundercombe Street
Osborne Park WA 6017

Phone: (08) 9242 0242 or
1300 650 803

Email: info@silverchain.org.au or
alarms@silverchain.org.au

Web: www.silverchain.org.au

Hours: 24 hours a day,
seven days a week

RAC

Provides a free repair service for electric wheelchairs. Register your chair by calling RAC Insurance. If a breakdown occurs, phone the breakdown line and a RAC staff member will attend to any punctures or minor electrical problems to get you going. Please note that while the RAC staff will repair punctures, they do not routinely carry spare tubes, so remember to keep a spare or two at home.

Phone: Repairs (08) 9436 4444
Breakdowns 13 11 11

Motor Neurone Disease Association of WA

Centre for Neurological Support

This service is available to all people, their carers and families living with Motor Neurone disease in WA.

The Niche
B/11 Aberdare Road
Nedlands WA 6009

Phone: (08) 9346 7355
Email: admin@mndawa.asn.au
Web: www.nmdawa.asn.au
Hours: Monday to Friday
9.00am to 4.30pm

Equipment

The Motor Neurone Disease Association has a bank of equipment available for loan to MND patients.

Dreamfit Foundation

Experience Program

The Dreamfit Experience Program is designed to make leisure-based opportunities available and accessible to people with disabilities. The program currently conducts a range of events and programs at venues around the Perth metropolitan area.

UWA Shenton Park Field Station
1 Underwood Avenue
Shenton Park WA 6008

Phone: (08) 6488 6728
Email: experience@dreamfit.com.au
Web: www.dreamfit.com.au

Kids' Camps

See Page 12
School Holiday Camps / Weekend Camps / Step Into Respite
11 Kirke Street
Balcatta WA 6021

SPORT AND RECREATION

Sailability WA Inc

South of Perth Yacht Club

Phone: (08) 9364 5844
(Co-Coordinator
Lynne Newton)

Email: Ralph.lynne@westnet.com.au

Web: www.sailabilitywa.com.au

Hours: Wednesday
9.30am to 12.30pm
October to May

Royal Perth Yacht Club

Phone: (08) 9423 5526
(Co-Coordinator –
Ann Hodgkinson)

Email: sailability@rpyc.com.au

Web: www.sailabilitywa.com.au

Hours: Wednesday, Thursday
and Sunday
9.30am to 12.30pm

Sailability Supported Sailing Programs

Sailability provides supported sailing opportunities for anyone with a disability, regardless of circumstances or ability. For those needing high support, we can hoist participants from wheelchairs into beanbags in boats, to enable them to experience the freedom and independence that sailing can bring to their lives.

Sailability WA Coordinator

Phone: (08) 9423 5526

Fax: (08) 9389 1459

Email: sailability@rpyc.com.au

Web: <http://www.sailabilitywa.com.au>

Community First International

98 Mandurah Terrace
Mandurah WA 6210

Ability Arts

See page 23

Riding for the Disabled Association of WA Inc.

Provides horse-riding activities as an enjoyable physical activity to assist people with disabilities improving the quality of life.

Phone: 9296 4655

Web: www.rdawa.org.au

Deaf Sports Australia

The mission of Deaf Sports Australia is to facilitate and support the participation of deaf Australians in all levels of sport.

Email: wadra@live.com.au

WA Disabled Sports Association Inc (WADSA)

Sport and Recreation for people with disabilities WADSA undertake innovative projects to ensure that all people with disabilities living in Western Australia have an opportunity to participate in their community.

The Leisurelife Centre
Corner Kent Street and
Gloucester Street

East Victoria Park WA 6101

Phone: (08) 9470 1442

Email: reception@wadsa.org.au

Web: www.wadsa.org.au

Hours: Monday to Friday
9.00am to 4.00pm,
appointments only.

Catch Music Melville

Catch Music is a place where anyone from the public, no matter what their age or musical ability, can find other people who share their passion and start making music. Catch Music Melville is a small group of people who prefer country to pop, folk to metal, and acoustic to electric.

Always looking for new members.

Applecross Guide Hall
(through sign-posted driveway)
14A Collier Street
Ardross WA 6163

Email: Melville@catchmusic.org.au

Web: www.catchmusic.org.au

Hours: Wednesday
7.00pm to 8.30pm

Lifeplan

Assists people with disabilities to develop their individual capabilities and personal interests by responding to individual choices, supporting personal relationships and encouraging positive participation in community life.

11 Leonard Street
Victoria Park WA 6100

Phone: (08) 9470 1911

Email: lifeplan@iinet.net.au

Web: www.lifeplan.iinet.net.au

DADAA Inc

DADAA is a not for profit community arts and cultural development organisation focusing on creating significant positive social changes and opportunities for people with a disability or mental illness. Based in Fremantle, DADAA offers targeted arts and cultural programs that include a broad range of traditional and new media projects in almost 50 WA communities.

Eligibility: People with a disability or mental illness

21 Beach Street
Fremantle WA 6160

Phone: (08) 9430 6616

Email: info@dadaa.org.au

Web: www.dadaawa.org.au

Fishers with Disabilities Association Inc.

The Fishers with Disabilities Association assists people with all sorts of disabilities experience the fun of fishing by providing purpose built motorised fishing wheels, organised shore-based fishing activities, a wheelchair accessible vessel for guided river fishing trips and advice on universally accessible fishing locations and facilities.

PO Box 446
South Fremantle WA 6162

Phone: (08) 9432 8022 or
0428 845 460

Email: info@fisherswithdisabilities.org.au

Web: www.fisherswithdisabilities.org.au

Inclusion WA

Eligibility: Eligible for specialist services through DSC (18 years and over).

4/61 Walters Drive
Osborne Park WA

Phone: (08) 9201 8909

Email: Denver.dacruz@inclusionwa.org.au

Web: www.inclusionwa.org.au

Recreation Access Program

Recreation Access Program aims to maximise participation and help create sustainable relationships between an individual and their community. This individualised service works in a 50/50 partnership between a recreation officer and an individual and their existing support networks.

Uniting Care West

Eligibility: Assessed as being HACC eligible

Referral: Commonwealth Respite and Carelink Centre, contact on 1800 052 222

16 Herald Avenue
Willetton WA 6155

Phone: (08) 9354 5773

Email: taketime@unitingcarewest.org.au

Web: www.unitingcarewest.org.au

Hours: Monday, Tuesday and Friday 8.30am to 4.30pm
Wednesday and Thursday 8.30am to 9.30pm
Saturday 8.00am to 2.00pm

Take Time Program

The Take Time program supports adults with disabilities (aged 18 to 65 years) to maintain their independence and wellness by participating in community-based social and recreational activities. It also provides respite opportunities for carers.

Activ

Activ offer a range of holiday and recreation programs that give adults with intellectual disability the chance to discover the world, as well as their own backyard.

Programs range from overseas holidays to half-day excursions.

Eligibility: Adults with intellectual disability.

327 Cambridge Street
Wembley WA 6014

Phone: (08) 9471 4744

Email: recreation@activ.asn.au

Web: www.activ.asn.au/2/2075/8/recreation.pm

Hours: Day, weekend and weekly programs

Wheelchair Sports WA Association

Wheelchair Sports WA is committed to improving the health and well-being of Western Australians living with a physical disability via engagement in lifestyle, recreational and sporting activities.

They welcome anyone who has some form of physical disability, or condition that impairs coordination and mobility.

Everyone is welcome whether you want to participate in programs, support the organisation as a volunteer or donor, attend our sports events to cheer on participants, or get involved as a family member or friend.

Herb Graham Recreation Centre
38 Ashbury Crescent
Mirrabooka WA 6061

Phone: (08) 6143 5800

Email: admin@wheelchair.sportswa.org.au

Web: www.wheelchairsportswa.org.au

Melville Aquatic Fitness Centre

Marmion Street
Booragoon WA 6154
Phone: (08) 9364 0823
Email: Available through website
Web: www.melvillecity.com.au/recreation
Hours: Monday to Friday
5.30am to 9.00pm
Saturday
7.00am to 7.00pm
Sunday
8.00am to 7.00pm

Melville Recreation Centre

Corner Canning Highway
and Stock Road
Melville WA 6156
Phone: (08) 9364 0808
Email: Available through website
Web: www.melvillecity.com.au/recreation
Hours: Monday to Friday
6.00am to 10.00pm
Saturday
7.00am to 7.00pm
Sunday
8.00am to 7.00pm

Centrelink

Centrelink Mobility Allowance
See Page 38
Phone: 132 717

Multi Purpose Taxis

Wheelchair accessible or
Multi Purpose Taxi's are specifically
equipped taxi's that provide
essential transport for people
with disabilities or mobility
disabilities.
Subsidies may be available.

Phone: 13 10 08
Black & White Taxi's
13 13 80
Swan Taxi's

Activ

With qualified and experienced
drivers and a modern fleet, Activ
manage the daily logistics of
transporting passengers to meet
their work and other commitments.
This service provides long term
support for people with a disability
who are not able to access
independent means to transport.

327 Cambridge Street
Wembley WA 6014
Phone: (08) 9387 0530
Email: transport@activ.asn.au
Web: www.activ.asn.au/2/2079/8/transport_services.pm

City of Melville

LeisureFit Services has all the
facilities for your recreation, fitness
and lifestyle needs. They offer a
selection of activities that are
accessible and inclusive for groups
and individuals of all abilities.

TRANSPORT

Government of Western Australia – Department of Transport

Taxi User's Subsidy Scheme (TUSS)

TUSS provides taxi travel at a reduced rate for people who have a severe permanent disability that will always prevent them using a conventional public transport bus service.

Eligibility: Eligibility criteria

GPO Box C102

Perth WA 6839

Phone: 1300 660 147

Email: Passenger.services@transport.wa.gov.au

Web: www.transport.wa.gov.au/taxis

DISABILITY ACCESS AND INCLUSION PLAN (DAIP)

The City of Melville Disability Access and Inclusion Plan (DAIP)

The DAIP provides a planned approach to progressively improve access across the City.

It is a means of ensuring that people with disabilities have the same opportunities as other people to access services, community events, buildings and facilities, information, consultative and complaint resolution processes.

The DAIP is available on the City's website www.melvillecity.com.au or for further information or email access@melville.wa.gov.au

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