CITY OF MELVILLE LEISUREFIT TERMS AND CONDITIONS

RESPECTFUL BEHAVIOUR AND PERSONAL SAFETY

LeisureFit is committed to providing a safe, inclusive and respectful environment for all patrons and staff. Unwanted physical contact, intimidation, harassment, threatening behaviour or assault will not be tolerated. Anyone engaging in such behaviour may be directed to leave the facility and may have their access suspended or cancelled.

SUPERVISION POLICY

- Children under six must always be within arm's reach of a parent/guardian over the age of 16 and in the water
- Children under 11 must be actively supervised by a responsible adult and remain within line of sight, free of obstruction or barrier while in the Centre

CASUAL FACILITY ACCESS / USE

Student Concession

Persons eligible for Student Concession (of 10% on casual fees) are defined as;

Those patrons of the Recreation Centre/s who are 11 years or older and undertaking Full Time study at Secondary or a Tertiary level.

Pension Concession

Persons eligible for Pension Concession (10% on casual fees) are defined as;

Those patrons of the Recreation Centre/s who are the holder of either of the following:

- Centrelink Pensioner Concession Card
- Centrelink Health Care Card
- Department of Veterans' Affairs Concession Card

Having paid the relevant fee(s) pertaining to 'casual' facility access / use (or no fee if 'free entry' was applicable) at this point of entry to the facility I acknowledge that.

1. I am accessing / using the facilities (LeisureFit Melville and LeisureFit Booragoon) as a 'casual' patron. This covers (but is not limited to).
   - *** Casual Gym access**
   - *** Casual swim**
   - *** Multi-visit pass purchases**
   - *** Water Sprayground**
   - *** Casual Group Fitness participation**
   - *** Casual sport court use**
   - *** Casual Spa/Sauna/Steam use**
   - *** Spectators / Visitors**

2. I will wear enclosed shoes and appropriate clothing pertinent to the activity I am undertaking.

3. I am of a standard physical fitness which will enable me to use the relevant exercise facilities and equipment for which I have paid the applicable casual fee(s) to do so in LeisureFit Melville and LeisureFit Booragoon.

4. **Photography, Recording and Wearable Devices:** To protect the privacy, dignity and safety of patrons, photography, filming or recording of another person without their consent is not permitted within the facility. Camera-enabled smart glasses, wearable cameras and other discreet body-worn recording devices must not be used within the facility without the prior approval of facility management.
   Camera-enabled smart glasses, wearable cameras and other recording devices must not be worn or used in changerooms, toilets, showers or other designated private areas, regardless of whether the recording function is activated.

   Approved photography or recording for sporting, program, media or personal purposes must

comply with facility requirements and child safeguarding policies. Facility management may provide reasonable exemptions where smart technology is required as an accessibility or assistive device.

Patrons must comply with reasonable directions from facility staff. Failure to comply may result in removal from the facility.

5. Specifically pertinent to Gym area use (where relevant) I.
   - Understand decency of dress is required. *Please refer to Local Government Property Local Law 2010 point 9.5:*
     Where an authorised person considers that the clothing, or lack of, of any person on local government property is not proper and adequate to prevent indecent exposure, the authorised person may direct that person to put on adequate clothing and that person is to comply with the direction immediately.
   - Will carry a towel at all times.
   - Understand I am encouraged to undertake a personal assessment.
   - Advise that I am over the age of 14 years.
   - ***I am aware of and understand the content and intent of the City of Melville policy; "Personal Training in Leisure Facilities Policy" (copy available upon request)***

6. Specifically pertinent to Aquatic area use (where relevant) I.
   - Understand decency of dress is required. *Please refer to Local Government Property Local Law 2010 point 9.5:*
     Where an authorised person considers that the clothing, or lack of, of any person on local government property is not proper and adequate to prevent indecent exposure, the authorised person may direct that person to put on adequate clothing and that person is to comply with the direction immediately.
   - A wristband must be worn at all times in the spas, saunas or steam area. These can be obtained from reception.

- Must be 16 years or over to access the spas, saunas or steam area.
- Guests using the Silent Sauna are kindly asked to maintain a quiet environment by avoiding talking or whispering while in this space.
- Please shower before entering the spas, saunas or steam area
- Please shower before entering the pools
- Please bring a towel to sit on in the sauna
- Never put your head under the water in the spa
- Pregnant women are not advised to use the spas, saunas or steam area.
- Do not pour water or any other substance on the sauna elements.
- Please do not use oil or scented products in the steam room such as Lavender or Eucalyptus
- Shaving is not permitted in the spas, saunas or steam area.
- Please limit time in spas, saunas or steam rooms to 10 minutes and hydrate regularly
- The use of saunas for the purpose of rapid weight loss, specifically for the intention of cutting weight to meet weight classes for combat sports, is strictly prohibited. This includes but is not limited to activities aimed at dehydrating the body to meet specific weight requirements for competitions, fights, or other athletic events.
- Please take note of other signs and guidelines when using these facilities
- Private swim coaching or swim development is not permitted.
- Do not enter the pool or spas if you have an infectious illness or disease that may be transmitted through the water.
- Do not enter the pool or spas if you have experienced symptoms of gastroenteritis, including diarrhoea or vomiting, within the past 14 days.

7. Specifically pertinent to Group Fitness area use (where relevant) I.
   - Understand decency of dress is required. *Please refer to Local Government Property Local Law 2010 point 9.5:*
     Where an authorised person considers that the clothing, or lack of, of any person on local government property is not proper and adequate to prevent indecent exposure, the authorised person may direct that person to put on adequate clothing and that person is to comply with

the direction immediately.

- Advise that I am over the age of 14 years.
- Entry to all group fitness studios is only permitted with an instructor present.
- Reservation of equipment and/or space for others is not applicable.
- Will practice Group Fitness etiquette – return and wipe down equipment after use as directed by instructor, no offensive language and use equipment with courtesy and care.
- No late entries into group fitness classes
- When known in advance, I will advise the instructor prior to class commencement if I need to leave early.
- If early departure occurs regularly, I understand that I may be encouraged to consider a more suitable fitness class option.
- I understand that I am expected to follow the programming and/or choreography provided by the instructor, to the best of my ability.

8. LeisureFit Melville and LeisureFit Booragoon (whether by its proprietor, manager, employees, agents or servants) shall not be liable for any loss, damage, or injury suffered or occasioned by me as a consequence of my entry upon the premises and/or my use of any facilities, equipment or programs within the Centres.

9. LeisureFit may contact you (including by email, SMS or telephone) for marketing purposes.

10. I acknowledge that the City of Melville Local Government Property Local Law 2010 is applicable to my access to and use of the facilities (LeisureFit Melville and/or LeisureFit Booragoon).

11. I acknowledge that the Membership Terms & Conditions (stated below) apply to any and all aspects of facility use that are not specifically covered above.

City of Melville LeisureFit

LEISUREFIT FREE DAY PASS

1. The Free Day Pass is only valid for six months from issue, unless otherwise specified.
2. Photo ID must be supplied to activate the pass.
3. This offer can only be redeemed once per person, once every six (6) months.
4. Valid only for patrons 14 years of age and older.
5. Access begins at time of activation at reception and concludes at close of business on that day.
6. Participants with a current or recent (within last six months) membership (including a free day pass) are not eligible to take up this offer.
7. Previous members who have any arrears on their account must first settle their accounts prior to accessing.

COMPLIMENTARY PASS

1. The complimentary pass is valid for one complimentary visit based on the option selected.
2. The selected option cannot be changed once the box has been ticked by a LeisureFit staff member.
3. The pass is only valid within this period written on the pass.
4. The pass must be presented at reception on arrival and cannot be redeemed without the complete staff details.
5. The pass may not be exchanged for credit or cash.
6. Passholders must comply with all standard LeisureFit conditions of entry and any relevant safety guidelines.
7. LeisureFit reserves the right to amend the terms, cancel the pass, or refuse entry if misuse is suspected.

7 DAY REFERRAL/PASS

1. The 7-Day Referral/Pass can only be activated with respective email shown.
2. This offer can only be redeemed once per person.
3. Valid only for patrons 14 years of age and older.
4. Access begins at time of activation at reception and concludes seven days later.
5. Participants with a current or recent (within last twelve months) membership are not eligible to take up this offer.
6. Previous members who have any arrears on their account must first settle their accounts prior to accessing.
7. Access not included for Triathlon program and Strength for Life program.

LEISUREFIT IT'S EASY TO BE HEALTHY IN MELVILLE FREE PASS OFFER

1. Single entry is entry for one person, one time.
2. Six-month validity from date of issue.
3. This offer can only be redeemed once per person, once every twelve (12) months.
4. Not redeemable for cash or any other services.
5. Valid only for patrons aged 11 years and older. Patrons must be 14 years or older to access Fitness classes and 16 years or older to access spa, sauna and steam facilities.
6. Family Swim constitutes two adults and two children under the age of 12, or one adult and three children.
7. "Casual facility access / use" terms and conditions apply.
8. Previous members who have any arrears on their account must first settle their accounts prior to accessing.
9. Each pass type can only be redeemed once per person.

LEISUREFIT FREE PLUS CLASS PASS

1. Only applicable to current members.

2. Four free passes to attend Reformer Pilates and/or Barre.
3. Not redeemable for cash or any other services.
4. Patrons must be aged 14 years or older to participate.
5. Three-month validity from date of issue.
6. This offer can only be redeemed once per person, once every 12 months.
7. “Casual facility access / use” terms and conditions apply.

LEISUREFIT ATHLETIC JUNIOR TRIATHLON ACADEMY
FREE SESSION PASS OFFER

1. Each pass allows free entry to one 1 x Swimming, 1 x Cycling and 1 x Running session in the LeisureFit Junior Triathlon Academy program only.
2. Two-month validity from date of issue.
3. Each single pass is for one person, one time only.
4. This offer can only be redeemed once per person.
5. Not redeemable for cash or any other service.
6. Valid only for patrons aged seven to 16 years.
7. “Casual facility access / use” terms and conditions apply.
8. Any patron who has any arrears on their account must first settle their accounts prior to accessing.

MULTI VISIT PASSES

GYM, FITNESS CLASSES, PLUS CLASSES, PERSONAL TRAINING, ATHLETIC, STRENGTH FOR LIFE, CRECHE & KIDS CLUB, SWIM, SPA/SAUNA/STEAM

1. Concession rates only apply to City of Melville residents with valid concession cards.
2. Multi-visit passes are valid for 12 months from the date of purchase and are non-transferable. Extensions will not be granted unless documented proof is presented.

3. The City of Melville LeisureFit Centres has a no refund policy. Refunds will not be approved under any circumstance.
4. Fitness class multi-visit pass holders can book into fitness classes with an advance booking window of ten (10) hours.
5. PLUS class multi-visit pass holders can book into PLUS classes, Reformer and Barre, with an advance booking window of ten (10) hours.
6. Healthy Life and Foundation members can purchase a 10 x PLUS fitness class pass at a reduced rate. Purchase of these passes can only be made in Centre or over the phone due to confirmation of membership required.
7. Once a pre-booking is made, fitness class pass will be taken from account.
8. Fitness class bookings must be cancelled prior to the start of class or pass will be forfeited.

AQUABABIES, PRESCHOOL, TEEN AND YOUTH PROGRAMS FREE TRIAL CLASS

1 Valid for one free session every 12 months for each program class.
2 This offer can only be redeemed once per person.
3 Six-month validity from date of issue.
4 Class access is subject to availability.
5 Previous members who have any arrears on their account must first settle their accounts prior to accessing.
6 LeisureFit may contact you (including by email, SMS or telephone) for marketing purposes.
7 Aquababies is a one-to-one parent: child program. Parents must remain on site.
8 Teen and Youth Program free trials are offered to children who are of the appropriate age and new to the respective program. A parent / guardian must accompany the child to the session.
9 Participants attending our Teen and Youth Programs are recommended to wear comfortable clothes, enclosed footwear, bring a water bottle and a towel to their session.

City of Melville LeisureFit

FITNESS PASSPORT

1. The client must check in via the Fitness Passport app and present their confirmation to facility staff.
2. Fitness Passport at LeisureFit is NOT classified as a membership and as such only provides access to the following areas:

LeisureFit Booragoon - 521 Marmion St, BOORAGOON

- Unlimited access to Fitness Classes (excluding PLUS classes Pilates Reformer & Barre)
- Reduced rate to PLUS classes Reformer and Barre
- Gym
- 50 metre and Leisure Pool
- Recovery Hub Spa, Sauna, Steam (16 years + only)
- Water Sprayground

LeisureFit Melville - 431 Canning Hwy, MELVILLE (cnr Stock Rd & Canning Hwy)

- Unlimited access to Fitness Classes (excluding PLUS classes Pilates Reformer & Barre)
- Strength For Life Program (if applicable)
- Playtime (0-7 years only)
- Casual Basketball access

3. Member benefits such as booking into fitness classes and fitness appraisals are not applicable and only possible should you become a full LeisureFit member.
4. Holders can book into a fitness class two hours prior to the class start time, however, must be in centre to complete.
5. Should current Fitness Passport holders attending LeisureFit purchase a LeisureFit

membership the $50.00 Joining Fee applicable to all memberships is able to be waived.

ALLIED HEALTH AND CARER ATTENDANCE

1. The client must either be a member or pay casual rate for whichever area they would like to use at the facility.
2. The accompanying allied health professional or carer does not require payment but must sign-in at front reception each visit under their respective section.
3. **Allied Health Only:** These visits by the professional would be to come in on the client's initial visit to the centre and go through the necessary program/exercises required to ensure they are being performed correctly and understood etc. The professional would then visit periodically to check in on their client's progress.
4. The professional must be in professional attire with a name badge and company polo or shirt that indicates their business.
5. Due to identification purposes, LeisureFit staff may require identification to confirm identity – e.g. Carer's card, Business card.
6. The company or carer is aware of the Personal Training policy – OP-017 Personal Training in Leisure Facilities Policy – available on request.

PRIVATE REFORMER INTRO OFFER

1. Valid only for patrons aged 18 years and older.
2. Previous members who have any arrears on their account must first settle their accounts prior to accessing.
3. This offer can only be redeemed once per person.
4. The City of Melville LeisureFit Centres has no refund policy. Refunds will not be approved under any circumstance.
5. Private Reformer Intro Offer is valid for 12 months from the date of purchase.
6. "Casual facility access/use" terms and conditions apply.

7. At least 48 hours' notice is required for Private session cancellations or re-schedules, to avoid forfeiting payment.

LEISUREFIT WORKSHOPS

1. Valid only for patrons aged 18 years and older.
2. All participants must complete a pre-exercise screen form before commencing. Participants are expected to disclose any injuries, health conditions, or concerns that may affect their ability to participate safely.
3. Each session has a maximum capacity of 8. Participants may wish to be placed on a waitlist and will be advised via SMS and/or email when a spot becomes available.
4. Each session must have a minimum of 3 participants for the session to run ongoing.
5. "Member Rate" refers to valid Healthy Life and Healthy Life PLUS members only.
6. Upfront payments are to be made in full prior to the commencement of the program.
7. Direct Debits will be processed on a fortnightly basis, throughout the term of enrolment.
8. Enrolments will not be refunded if you choose to withdraw from the program.
9. Suspension options are not available for the Debit payment users.
10. Credits may be applied in the case of medical reasons (with supporting documentation)
11. If a session is scheduled for a Public Holiday, another session will be arranged and communicated in advance via SMS and/or email.
12. Participants who sign-up for the full duration of the program will be given preference over participants who are requesting to commence at a later date. Any request to commence after the first scheduled session, must be sent in writing to the Fitness Programs Team at fitness.classes@melville.wa.gov.au.

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PERSONAL TRAINING INTRO OFFER

1. Valid only for patrons aged 14 years and older.
2. Previous members who have any arrears on their account must first settle their accounts prior to accessing.
3. This offer can only be redeemed once per person.
4. The City of Melville LeisureFit Centres has no refund policy. Refunds will not be approved under any circumstance.
5. The Personal Training special offer is valid for 12 months from the date of purchase.
6. “Casual facility access/use” terms and conditions apply.
7. At least 24 hours’ notice is required for bookings to be scheduled.
8. At least 24 hours’ notice is required for cancellations or re-schedules, to avoid forfeiting session.

14 DAY STARTER

1. Photo ID must be supplied to activate the pass.
2. Valid only for patrons 14 years of age and older.
3. Access begins at time of activation at reception and concludes at close of business 14 days later.
4. Membership suspensions are not applicable for this membership.
5. Participants with a current membership are not eligible to take up this starter.
6. Previous members who have any arrears on their account must first settle their accounts prior to accessing.

City of Melville LeisureFit

CUSTOMER EXPERIENCE SURVEY COMPETITION

1. One (1) x six-month LeisureFit membership will be awarded to one (1) winner drawn from eligible Customer Experience Survey submissions.
2. The survey closes on Sunday, 20 December 2026. Submissions received after this date are not eligible.
3. Submissions without contact details are not eligible for the prize draw.
4. Entrants must be aged 14 years or older. Employees of the City of Melville and LeisureFit, and their immediate families, are not eligible to enter.
5. There is one entry per person.
6. The winner will be notified by email, SMS or telephone using the contact details provided.
7. The winner must claim the prize within 14 days of being notified. If the prize is not claimed in this time, LeisureFit may draw another winner.
8. The prize is a six-month Healthy Life PLUS membership. Where the winner is a current member, LeisureFit will determine how the prize applies to their existing membership. Fees already paid by the winner, including upfront payments, will not be refunded or credited.
9. The prize is not redeemable for cash or any other services and is non-transferable.
10. Membership Terms and Conditions apply to the prize membership.
11. Previous members who have any arrears on their account must first settle their accounts prior to the prize being redeemed.
12. Contact details provided will be used to administer the prize draw and notify the winner, and will be handled in accordance with the City of Melville privacy policy.
13. LeisureFit reserves the right to amend these terms, cancel the prize draw, or disqualify any submission it reasonably suspects to be fraudulent, duplicated or in breach of these terms.

MEMBERSHIP TERMS AND CONDITIONS

City of Melville LeisureFit

PLEASE SEE MEMBERSHIP TERMS AND CONDITIONS

LEISUREFIT @ HOME

1. Only current LeisureFit members have access to ongoing engagement with Personal Trainers.
2. LeisureFit strongly recommends that you consult with your physician before beginning any exercise program. You should be in good physical condition and be able to participate in the exercise.
3. LeisureFit is not a licensed medical care provider and represents that it has no expertise in diagnosing, examining, or treating medical conditions of any kind, or in determining the effect of any specific exercise on a medical condition.
4. You should understand that when participating in any exercise or exercise program, there is the possibility of physical injury. If you engage in this exercise or exercise program, you agree that you do so at your own risk, are voluntarily participating in these activities, assume all risk of injury to yourself, and agree to release and discharge.
5. The information provided is not intended to be a substitute for professional medical advice, diagnosis or treatment. Never disregard professional medical advice, or delay in seeking it, because of something you have read on this website. Never rely on information from LeisureFit in place of seeking professional medical advice.
6. LeisureFit will not be held responsible or liable for any advice, course of treatment, diagnosis or any other information, services or products that you obtain through this training. You are encouraged to consult with your doctor about this information contained on or through this website.
7. After reading articles, watching videos or reading other content from LeisureFit, you are encouraged to review the information carefully with your professional healthcare provider.

AREA CLOSURES

Should an area of our facility be closed for maintenance and/or renovations, any compensation for the respective closure will be based on level of inconvenience to the patron/member. An email is required to be sent through to the LeisureFit team – leisurefit@melville.wa.gov.au stating their request.

CRECHE COLOURING COMPETITION

- All entries must be entered in the correct age group to be eligible for a prize.
- All entries must be enrolled in a LeisureFit program to be eligible for a prize.
- The winner will be notified by email or telephone.

***ALL TERMS AND CONDITIONS ARE SUBJECT TO CHANGE**