



City of Melville Native Plant Giveaway 2026

Terms and Conditions

a. Eligibility: The City of Melville Native Plant Giveaway is open to residents of the City of Melville (see boundary map and list of suburbs). Proof of residency will be requested upon collection of plants. Entrants must be 18 years old or older. The City reserves the right to disqualify any entry that is not in accordance with these terms and conditions or who has, in the opinion of the City, engaged in conduct in entering the giveaway which is fraudulent, misleading, deceptive or generally damaging to the goodwill or reputation of the City and the spirit of the campaign. The City reserves the right to disqualify any fraudulent, duplicate or misleading registrations without warning or notice. The City accepts no responsibility for any late or incomplete registrations or any technical disruptions, network congestion, website outages or for any other reason.

b. Entry: Entry to the giveaway requires registering for a ticket through the City of Melville Humanitix page. Only one entry per household can be made. The City reserves the right to remove additional tickets for the same address and disqualify a registrant without warning or notice if the City becomes aware that their entry is contrary to these terms and conditions. Registration through Humanitix is deemed as acceptance of these terms and conditions.

The native plant giveaway will open from 10.00am on Wednesday, 22 April.

Registrations to collect a bundle of ten native plants in hourly shots will be made on a first come, first served basis. Once plants are exhausted, the giveaway will close.

To take part in the giveaway, residents need to complete an online registration through Humanitix where they can select a preferred day and time slot and select one plant pack of ten native plants. Please note, time slots and plant packs will sell out quickly, so we advise you to register as soon as possible.

c. Queries: If you have any queries, you can get in contact by calling Customer Service on 9364 0666. The City makes no representations and does not guarantee it will respond to all correspondence during the giveaway period.

d. Prizes: Approx 900 households will be provided with 10 native plants each on a first come, first served basis.

These households must collect their plants during the designated time allocation, displayed on their ticket. If the plants are not collected during this time, they will be forfeited and may be used by the City for an alternative purpose, entirely at the discretion of the City.

Plant packs are **limited and subject to availability** and once plant packs have been selected, they cannot be changed, substituted or swapped with another resident.

e. Collection: Collection of the native plants will be at the responsibility of residents and take place at the City of Melville Operations Centre, 10 Bramanti Road, Murdoch on Saturday, 2 and 9 May from 9.00am to 2.00pm. When residents collect their plants, they will be asked to show their humanitix online booking receipt and proof of ID (driver's license or rates notice). Residents can nominate someone else to collect their plants on their behalf, if they have proof of registration, including a booking receipt and ID.

Please note, to ensure the continued success of the giveaway, residents must collect their nominated plants within the time they booked online. Uncollected plant packs and those who do not attend within their allocated timeslot will be automatically forfeited and may be reallocated at the City's discretion.



f. Program Conditions: There is a limit of one plant pack per household. Packs are bundled and cannot be customised. The City does not guarantee specific species within plant packs and cannot guarantee suitability for all garden types. The City reserves the right to substitute plant species if required and modify plant pack composition due to availability of plant stocks. The City will not provide replacements for plants that are lost or stolen and is not responsible for the plant's survival after collection. Plants are provided in a good condition at the time of collection, with ongoing care the responsibility of the resident.

The program is for City of Melville residents only and is not available for schools, businesses, community groups or friends of groups.

g. Legal Conditions: In the case of the intervention of any outside act, agent or event which prevents or significantly hinders the City's ability to proceed with this promotion and in the manner described in these terms and conditions, including but not limited to vandalism, computer virus, technical failure, acts of God, the City may in its absolute discretion cancel the promotion and/or recommence it from the start on the same conditions. The City is not responsible for any incorrect or inaccurate information, either caused by the entrant or for any of the equipment or programming associated with or utilised in this campaign, or for any technical error, or any combination thereof that may occur in the course of the administration of this campaign including any omission, interruption, deletion, defect, delay in operation or transmission, communications line or satellite network failure, theft or destruction or unauthorised access to or alteration of entries.

h. Privacy: All information is handled in accordance with the City's Privacy Policy, and the City will not use the information the entrant provides for anything other than for the purposes of administering the competition.

i. Disclaimer: This promotion is in no way sponsored, endorsed, administered by or associated with any platform e.g. Meta (Facebook and Instagram) or Humanitix.