

<b>Presented to</b>	Ordinary Meeting of Council 15 March 2022
<b>Related to Item</b>	<b>Motion with Notice – Weir Report (Cr Mair)</b>
<b>Submitted by</b>	Acting Chief Executive Officer, Alan Ferris
<b>Attachments</b>	N/A

This Advice Note has been prepared in response to a Notice of Motion relating to the Weir Report which was an independent review of complaints relating to building and planning issues, that will be considered by Council at the 15 March 2022 Ordinary Meeting of Council.

The Motion is that the Council directs the CEO to prepare a report on

1. the findings of the Weir Report,
2. a list of actions to be taken and present it to an Elected Members Engagement Session (EMES) for discussion prior to a Council Meeting for a decision, and
3. the CEO to invite the complainants to the EMES to present and discuss their feedback on the Weir report, the proposed recommendations and any further recommendations they may have.

#### **Background:**

This Independent Report was commissioned to review the City's customer interactions and make recommendations for improvements. The review commenced in December 2020 with the Final Report being received from Weir Legal and Consulting in September 2021.

The final report, which contained 15 recommendations, was circulated to Elected Members in late 2021.

At the Governance Committee meeting held 23 February 2022, the Committee sought to have oversight of this matter and receive regular reports of progress of the recommendations, until all recommendations have been addressed.

In relation to the Motion with Notice submitted by Cr Mair, a report in the form of the Schedule of Recommendations and Actions has been prepared, which lists the recommendations and progress of the implementation actions and will be presented to April 2022 Governance Committee meeting.

The motion proposes that the complainants present and discuss "any further recommendations they may have". The purpose of the report was for an independent consultant to investigate complaints and provide recommendations which they have done. All parties were given ample opportunity to review and comment on the final report prior to it being concluded.

Ms Weir should formally present the Final Report to the Council, speak to the process and recommendations and respond to any questions that Elected Members may have prior any consideration to invite the complainants to attend an EMES.

Given this was a significant independent review, costing \$126,000, for transparency purposes the City is proposing to release the Report on the City's website with an appropriate statement from the Mayor.



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Before any further actions are undertaken with regard to this matter, Ms Bronwyn Weir, Weir Legal and Consulting should be invited to present the Final Report and recommendations on the City of Melville Review of Complaints to an Elected Member Engagement Session.

**Legislative and Policy Alignment**

Not Applicable

**Financial Implications**

There may be costs associated with Ms Weir attending an Elected Members Engagement Session.