



# JUNIOR FITNESS PROGRAMS

## TERMS AND CONDITIONS \*

### 1. CONDITIONS OF PROGRAM

- a. Upon enrolling and participating in our Junior Fitness Programs, children and their families accept the following terms and conditions.
- b. Parents are encouraged to stay in-centre throughout the duration of the session throughout the term.
- c. Payments
  - We only accept card payments. We are unable to accept AMEX.
  - No payment, no enrolment.
  - Places cannot be held without payment.
  - Accounts with outstanding payments from previous terms may not book into another term until the payment is settled.
  - Upfront or direct debit payments are available for our Term Program.
  - Upfront payments are only available for our School Holiday Program.
- d. Refunds

The City of Melville LeisureFit Centres have a no refund policy. Refunds will not be approved under any circumstance.

This includes but not limited to unused credit vouchers due to medical reasons and/or credit vouchers held on a child's account due to circumstances of the Centre. ie. closure or evacuation or due to a change in mind or travel reasons.
- e. Credit Vouchers

Credit vouchers for the current term will only be given to those that provide a medical certificate indicating a physical impairment or mental health concern that affects the ability of the child to participate in lessons.



## 2. DIRECT DEBIT

- a. A child booked into one of LeisureFit's Junior Fitness Programs, is bound by the Terms and Conditions of the program upon taking up the Junior Programs Direct Debit payment option.
- b. Each enrolment is locked in for a minimum of one term.
- c. Direct Debits will be processed on a fortnightly basis, throughout the term of enrolment.
- d. It is the person's responsibility to notify the Centre, their plans to continue in the program for the following term during the re-enrolment period.
- e. Enrolments will not be refunded if you choose to withdraw from the program during the term.
- f. Suspension options are not available for the Junior Programs First Debit payment users.
- g. Medical suspensions may be considered. Medical notes may be presented for consideration to [leisurefit@melville.wa.gov.au](mailto:leisurefit@melville.wa.gov.au). Missed lessons supported by a medical certificate will be credited to your next debit cycle.
- h. Enrolments with arrears will not be able to access LeisureFit facilities until full payment has been made.
- i. Any arrears must be cleared at reception following communication from the LeisureFit Management Team.
- j. Fees apply for insufficient funds / non-payments of any kind.
- k. LeisureFit may refuse the use of the direct debit plan for any enrolment at any time.
- l. Any arrears must be cleared at reception following communication from the Fitness Programs and/or Memberships Team.
- m. City of Melville will use the information you provide on this form to administer our bookings and memberships system. Your information will not be used for any other purpose. City of Melville will store your information securely, and in line with the Privacy Act 1993, and you can ask to



access it, or correct it if you think it is wrong.

- n. I authorise Ezidebit Pty Ltd ACN 096 902 813 (User ID No 165969, 303909, 301203, 234040, 234072, 428198) to debit my/our nominated account identified above through the Bulk Electronic System (BECS) in accordance with the Debit Arrangement stated above by, and as per the Ezidebit Direct Debit Agreement Terms & Conditions.

### 3. ONLINE ENROLMENTS

- a. All children should have an active Oline Portal to book into any Term Programs. Parents will need to create an account and link all children to that log in.
- b. Online enrolments are available for all our Junior Fitness Programs
- c. Online enrolments are available for our School Holiday Program. Upfront payments only.
- d. Programs do not operate on Public Holidays.
- e. Junior Fitness Programs classes are age appropriate.
- f. Instructors allocated to class times are subject to change. Therefore, parents are encouraged not to choose a class day and time based on their availability and not the assigned Instructor. Refunds will not be given if there is a change of Instructor.
- g. At the time of booking, payments will be taken online in full for all upfront payments. If payment is taken and the child is not eligible for this level, communication from the Fitness Programs Team will be provided.
- h. Children with outstanding debt are not eligible to enrol until the amounts are cleared.
- i. All credit vouchers are valid for the following term only.



- j. Credit vouchers cannot be back dated for previous terms.
- k. The City of Melville LeisureFit Centres has a no refund policy. Refunds will not be approved under any circumstance.
- l. Make up lessons are not available.
- m. These Terms and Conditions run in conjunction with the LeisureFit's Terms and Conditions.

#### 4. FURTHER QUERIES

- a. All enquires are to be directed to the LeisureFit Junior Fitness Programs team via email at [fitness.classes@melville.wa.gov.au](mailto:fitness.classes@melville.wa.gov.au) or by phone on 9364 0823.

**\* ALL TERMS AND CONDITIONS ARE SUBJECT TO CHANGE**

