Your Guide to a Safer Melville

**Emergencies
000**

Non-urgent police
attendance
131 444

Crime Stoppers
1800 333 000

City of Melville
Community Safety
Service (CSS)
1300 653 643

Graffiti removal
1800 626 119

Who you Gonna Call?

Message from the Mayor

Crime prevention is everyone's business

This easy reference guide is packed with safety tips and information about improving safety and reducing crime. The resource is just one of our Safer Melville initiatives contributing towards a community where people feel safe and secure at all times. We all have a role to play so please read this guide and do your bit to help achieve a Safer Melville.

For more information visit **melvillecity.com.au/safermelville** or call our CSS on **1300 653 643**.

City of Melville Mayor Russell Aubrey

This document is available in alternative formats upon request. Please call **9364 0666** and quote Safer Melville Guide.

Report Suspicious Behaviour

Police rely on information from the community to target their resources!

- Make notes – this will assist police later on
- Don't be afraid to report information – Crime Stoppers is anonymous
- Help solve the puzzle – your information could be vital

Useful websites:

WA Police: **police.wa.gov.au**

Crime Stoppers: **crimestopperswa.com.au**

Victims of Crime: **victimsofcrime.wa.gov.au**

Emergency WA Warnings & Incidents:
emergency.wa.gov.au

Seen Suspicious Behaviour?

CSS

1300 653 643

The CSS is a highly visible, 24-hour mobile patrol service, acting as extra eyes and ears for the community and police.

Did you know they?

- Can be contacted 24/7
- Provide high visibility patrols 24/7 to observe, monitor and report suspicious behaviour to police
- Share information and work with police

- Patrol hot spots to deter criminal activity
- Provide holiday watch patrols while you are away
- Detect and report graffiti, vandalism and abandoned vehicles
- Can give information on safety and crime prevention

Call the CSS on **1300 653 643** or visit **melvillecity.com.au/css** for more information.

Need the CSS?

Holiday Watch Patrols

For security and peace of mind register for a CSS holiday watch patrol at no extra cost. Our CSS Officers will patrol your property regularly during the day and night while you're away.

We will leave you a calling card after the last patrol with a reference number. You can call us and quote this number and we can tell you anything we noted about your property whilst you were away.

CSS Officers also drop off calling cards to properties who haven't registered for a holiday watch patrol. These will contain crime prevention tips to improve the safety and security of your property.

Register for a holiday watch patrol online at **melvillecity.com.au/css** or call **1300 653 643**.

Holiday Safety Tips

- Register for a holiday watch patrol a few days before you leave
- Ensure all doors and windows are locked – including pet, garage and shed doors
- Let neighbours know you are away – ask them to watch out for your property and collect your mail
- Cancel deliveries such as newspapers
- Consider installing automatic timing devices for lights and radios

Going on Holiday?

Party Safety

Be a great host, keep your guests safe and don't disturb the neighbours.

Party Preparation Checklist:

- Let police know, register your party at **police.wa.gov.au**
- Inform the CSS on **1300 653 643**
- Don't open invite on social media
- Invite your neighbours or let them know – use the City's Friendly Neighbourhoods card at **melvillecity.com.au/friendlyneighbourhoods**
- Consider your neighbours and the noise from your party. For more information on acceptable noise, visit **melvillecity.com.au/noise**
- Serve alcohol responsibly
- Make sure you consider security measures

Visit **melvillecity.com.au/safermelville** or call **1300 653 643** for more information.

Friendly Neighbourhoods

The City of Melville is a fantastic place to live with many great people living in our community. We lead such busy lifestyles and often do not have the opportunity to meet our neighbours.

Friendly Neighbourhoods helps people take that first step in communicating with their neighbours, while encouraging and supporting fabulous neighbourhood events such as street parties, barbeques and the Friendly Neighbour Awards.

Visit **melvillecity.com.au/friendlyneighbourhoods** for:

- Helpful tips on being a friendly neighbour including "dear neighbour cards" and examples of when to use them
- Information on nominating a neighbour for Friendly Neighbour Awards
- Small grants for events which help connect local communities
- Booking the Friendly Neighbourhoods Community BBQ Trailer
- Editable invitations and posters to help promote your Friendly Neighbourhood event

Having a Party? | Be a Great Neighbour!

Graffiti

Graffiti vandalism is all forms of graffiti defacing public or private property without the property owner's consent.

The City offers a rapid removal service on both public and private property for graffiti vandalism that is visible to the public. Prompt removal helps defeat vandals as it diminishes their level of recognition.

Visit **melvillecity.com.au/graffiti** to lodge a graffiti removal request online or leave a detailed message on our 24 hour graffiti maintenance line on **1800 626 119.**

What Gets Left is an Invitation for Theft!

Theft from cars may only take a few seconds - a broken window, a quick grab, and the thieves have gone.

Whether it's a mobile phone, bag, or loose coins, thieves will take it, and will damage your car in the process.

Car Security Tips:

- Always lock up
- Close windows and don't leave keys in the ignition, even if you are only going to be a few minutes
- Never leave loose items in view in your car - even if they are not valuable to you!
- Pay attention to where you park
- Park off the street and in a well-lit area preferably in a car port or garage
- Secure car keys when at home. Don't leave them where they can be seen

Graffiti! | Keep Your Belongings!

Get Connected

Connected communities are safe communities.

Safer Melville eNews

Subscribe to our eNews today to find out about all things Safer Melville in your community. The newsletter includes articles from local police, Neighbourhood Watch and the CSS. For more information and to subscribe, visit **melvillecity.com.au/enews** and tick the 'Safer Melville' box!

Social media

Did you know your local police are on social media? Follow **@PalmyraPol** or **@MurdochPol** on Twitter or like the **Fremantle District – WA Police Facebook** page and keep informed!

Have you seen our animated Safer Melville video series? Featuring a number of characters including Burglar Bill and Tagger Tim, they aim to raise awareness of safety and crime prevention in a fun and engaging way.

Like the **City of Melville's Facebook page (@melvillecity)** or follow **@cityofmelville** on Twitter and follow the adventures of the cast.

Neighbourhood Watch (NHW)

NHW is about connecting communities and encouraging neighbours to look out for each other. We have an active NHW program run by a dynamic group of local volunteers. They work together to create welcoming, friendly, safe and secure neighbourhoods.

Be part of NHW – it's easy

- Swap contact details with your neighbours
- Sign up for Safer Melville eNews bulletins
- Connect to your local police on Twitter or Facebook
- Look out for and report suspicious behaviour to police on **131 444**
- Plan or attend a get to know your neighbour event in your local area
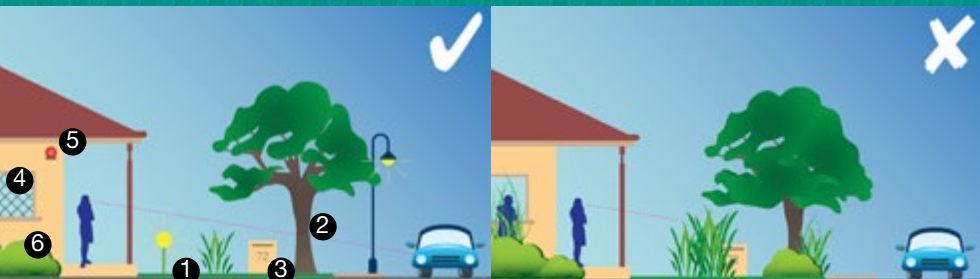
Neighbourhood Watch.

There are plenty of ways to get involved. For more information visit **nhw.wa.gov.au** or to register your interest call NHW WA on **9222 1513**.

Want to Stay Informed? | Be Part of NHW!

Improve Home Security

Don't make it easy for criminals to get into your home. Deter crime and complete our online checklist.
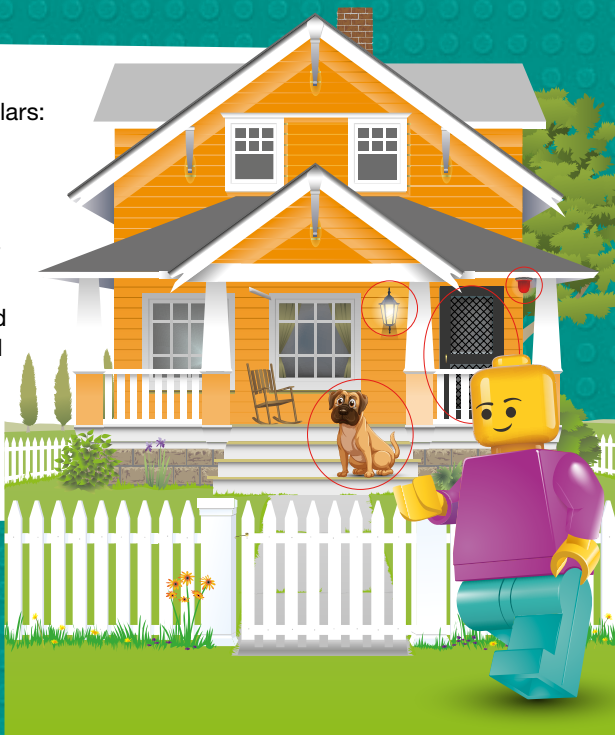

1. Security sensor lights
2. Landscaping allows unobstructed views
3. Street number clearly visible
4. Security Screens
5. Alarm
6. Trees and shrubs maintained

You can reduce the chance of being burgled by applying Designing Out Crime (DOC) Principles to your property.

Many crimes are preventable.

Follow these tips to deter burglars:

- Lock doors and windows
- Always make it look like someone is home
- Don't leave valuables in view from windows and doors
- Mark your property – marked property is harder to sell and easier to return if found
- Record serial numbers of TV's, mobile phones, tablets etc.

Visit **melvillecity.com.au/ safermelville** to complete our home safety checklist.

Is your Home Secure?

Improve Personal Safety

Take these simple steps to make your life more relaxed when you're out and about.

- Stay alert and be aware of your surroundings
- Walk in well lit, busy areas, confidently and at a steady pace
- Keep clear of walking close to overgrown bushes or trees
- Walk against the flow of traffic to avoid vehicles driving slowly alongside you
- Walk with a friend or group wherever possible
- If you regularly walk by yourself, consider varying your route
- Have someone accompany you to your car
- Plan ahead – how are you going to get home?
- Tell your family, friends and colleagues your whereabouts and when you expect to return. If you change your plans let them know
- Turn down the volume on your earphones
- Practice what you would do in a real life threatening situation with a friend or consider taking self-defence lessons

Online Safety

The Internet can be a great place and there is a lot you can do to ensure you have safe and positive experiences online.

The Office of the eSafety Commissioner is responsible for promoting online safety for all Australians. The website contains information, resources and support to help protect you and your family online.

Visit esafety.gov.au to:

- Report and get support in response to cyberbullying
- Report offensive or illegal content
- Find out how to report a cybercrime including hacking, scams, fraud, and identify theft
- Learn about the latest apps, how to protect your information and where to get more safety guidance
- Access the 24/7 Kids Helpline for free and confidential counselling
- Access iParent - to learn about the digital environment and how to help your child have safe and enjoyable online experiences
- Access eSafetyWomen – to help women manage technology risks and abuse
- Access the Online Wellbeing Hub – one place where you can access all of the online safety resources to help you get the right information and support
- Get information, advice and support on a number of other online issues like social networking, unwanted contact, sexting, and online gaming.

The City of Melville Digital Hub provides technology training on computers, smartphones, tablets and more. Visit **melvillecity.com.au/digitalhub** for more information.

Want to Stay Safe Online and While Out?

Emergency Management

Emergency WA contains information on warnings and incidents, preparing for an emergency and recovery after an emergency. Visit **emergency.wa.gov.au** for advice, resources and practical actions to prepare for and cope during a range of emergencies including storms, bushfires and more!

The City of Melville has arrangements in place to manage the adverse effects of an emergency.

My house has been damaged in a storm – how do I get emergency assistance to repair it?
Call the State Emergency Service (SES) on **132 500**

Where can I access up to date information during an emergency in my local area?
- **emergency.wa.gov.au**
- Department of Fire and Emergency Services (DFES) public information line **13 33 37** and ABC Radio: **720AM**
- Bureau of Meteorology (BoM) recorded information line on **1300 659 213**

Where do I go if I have to evacuate my house?
Evacuation centres are determined by the Department for Child Protection and Family Support. Once determined you will be informed of the location via ABC 720AM radio.

What will happen to my pets?
We have an agreement with other councils and vets for housing pets during emergencies. Call Ranger Services on **0418 943 219** for further information during an emergency.

What support can I access during the emergency?
You can access financial support through the Lord Mayors Disaster Relief Fund, the Department for Child Protection and Family Support and the State Natural Disaster Relief Fund if applicable.
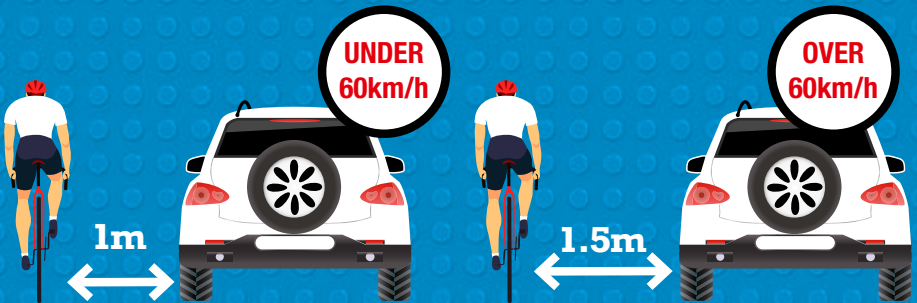
Visit **melvillecity.com.au/safermelville** for more information on emergency management in your local area.

Road Safety

As drivers, we are all responsible for safety on our roads.

Road Safety Tips:

- Share the road
- Look out for vulnerable road users
- Put your mobile phone on the back seat when you are driving
- If you are turning, give way to pedestrians
- Slow down if you approach a stationery vehicle with flashing lights. Move over (if possible) and pass at 40 kilometres per hour
- Drive to the road conditions
- Slow down and enjoy the ride
- Buckle up and stay safe
- Don't drink and drive

UNDER 60km/h

1m

OVER 60km/h

1.5m

Visit **rsc.wa.gov.au** for more information on road safety.

In an Emergency! | Be a Safe Road User!