

Willagee Community Centre

Mural by Jason Hirst

EMERGENCY RELIEF SERVICES INFORMATION FLYER

FINANCIAL COUNSELLING

City of Melville Willagee Community Centre Archibald & W innacott Sts, W illagee Monday 9am to 4.30 Tuesday 9am to 1.30 Wednesday 9am to 3.30 Ph.9364 0661	City of Melville residents only Financial counselling & emergency relief program. Budgeting workshops. Assistance with utility disconnection warnings. Must provide Centrelink I.D. or evidence of need. Please contact Financial Counsellor
National Debt Helpline Hotline Help Ph.1800 007 007	Hotline provides information, strategies and guidance to assist those experiencing financial difficulties. All areas
St Vincent De Paul Trinity Arcade Perth and Rockingham Ph.1300 794 054 and Ph.9528 4343	All aspects of Financial Counselling. Please contact for an appointment. All areas
South Care Financial Counselling 54 Bickley Crescent, Manning Ph.9450 6233	All aspects of Financial Counselling. Please contact for an appointment. All areas
Uniting Care West Fremantle Financial Counselling Service 10-12 Market Street, Fremantle Ph.9220 1255	This service is provided by appointment only and by ringing one central phone number. Appointments are scheduled one week in advance. All areas
Centrecare Financial Counselling and Gambling Help WA 456 Hay Street, Perth Ph.9325 6644	Financial counselling appointments are available for all people, including problem gambling behavior. Telephone financial counselling available. Unable to assist clients with Hardship Utility HUGS. All areas
Anglicare Fremantle Ph.9325 7033 & 6496 0001 or Ph.1800 124 684	Provides food, vouchers, and assistance to those in need. Referral can be made to other programs within Anglicare, or other agencies. It is available to anyone who has a Centrelink concession card. All areas
Jacaranda Financial Counselling at St Patrick's Community Centre 12 Queen Victoria Street, Fremantle Ph. 9430 4159	Please call for an appointment – Thursdays 8.30 to 5pm Income management: Voluntary Income management (VIM) and Compulsory Income Management (CIM).
City of Cockburn 90 Cordelia Ave, Coolbellup and Offices at First Floor 14/11 Wentworth Parade, Success Ph.9411 3444	Monday Financial Counselling at Coolbellup. Tuesday to Friday Financial Counselling at Success. Please contact for an appointment. All areas
LIFELINE Northbridge WA To book an appointment call Ph.9261 4444	Financial Counselling service counselling one-on-one intensive support and emotional support. Do not assist with Emergency Relief or aid. All areas in WA

EMERGENCY RELIEF and FOOD ASSISTANCE

Melville Citizen Relief Fund C/o Willagee Community Centre Archibald & W innacott Sts, W illagee Ph. 9364 0661 9am start time	City of Melville residents only Requests are taken on MONDAY ONLY at 9am. Limited numbers. Emergency food parcels require a referral from Financial Counsellor.
Willagee Anglican Church 77-79 Archibald Street, Willagee Ph. 9337 1977	Basic food assistance and fresh bread NO appointment necessary Wednesday 9.00am-10:30am
St Patrick's Community Support Centre 12 Queen Victoria Street, Fremantle Ph.9430 4159	Food assistance drop in Monday to Friday 9.30-11.30 Breakfast (free of charge) 8am-8.30 Lunch 11.45 -12.30 Saturday and Sunday 11.30-12.15 Must be over 21yrs
Port Care Community Lunch 230 Hampton Road, South Fremantle Ph.9337 8541	Free lunch every Friday 12pm to 1.30pm Bus numbers 520, 530, 531 & 825. Will drop you off at the door

Ottey Family Centre 2A South Lake Drive, South Lake Ph.9417 2372 Friday 9am to 1.30pm	Please attend the drop in service at the centre to register for food assistance. Please note assistance maybe limited. All areas in South Metro
Port Care Op Shop and Food Store 372 South Street, Hilton Ph.9337 8541 Monday to Friday	Small food outlet where low cost basic provisions can be purchased urgent food assistance is provided through a food hamper
Anglican Church Leeming (City of Melville residents) Mobile:0415 375 823	Food assistance over the weekend. Call to register on Fridays between 4pm-6pm and Saturday 9am-12pm Parcels are delivered from Saturday 1pm
St Vincent de Paul Head Office Belmont Ph.1300 794 054	Please call to register for food assistance and assistance with utility bills. All areas
The Salvation Army Hamilton Hill 30 Erpingham Rd & Southwell Cres, Hamilton Hill Ph.9418 5757	Currently the service has NO funding
AYLA - Assisting Your Life to Achieve 10 McKinnon Street Jandakot (Off North Lake Road) Ph.9414 7286	Services include providing care packs, hair dresser, emergency food relief, clothing and furniture assistance. Low income NO appointment required Food Bank: Tue/Wed/Fri
Uniting Care West Perth Service Centre Unit 5 / 5 Aberdeen Street, East Perth Ph.9220 1255	Please call to register for food assistance and assistance with utility bills. Tuesday at 1.30pm for an appointment on Wednesday or Thursday. All areas
Mount Pleasant Baptist Church Food Parcel Ministry Ph.9329 1777	Please call to register for food assistance. Must have a Centrelink card. Please note assistance maybe limited. Tuesday to Friday
Caralee Medical & Community Centre 2/62 Archibald St, Willagee Ph.9331 7233	Please contact directly for food parcels and basic need hampers, please contact directly for assistance. Monday to Friday
LEGAL ADVICE and TENANCY SUPPORT	
Fremantle Community Legal Centre Queensgate Complex (Shop 11) 10 William Street, Fremantle Ph.9432 9790	Advocacy, general tenant information, evictions, bond disputes/release of bond & contract breaches. Centrelink debts SSAT applications. Evening Legal Service. All areas
Street Law Free Hotline Fremantle St Patrick Community Support Centre 12 Queen Victoria Street, Fremantle Ph.1800 752 992	Operates outreach service from St Pats Tuesdays from 9.30am to 11.00am Tuesdays & Thursdays 12 noon to 2pm
WA Tenancy Advice Line 9am to 4:30pm Monday to Friday Ph.9221 0088	If you rent a private home, live in public housing, live in community housing, are a boarder or a lodger in someone else's house, or you rent a caravan or a unit in a residential park and you have a tenancy problem
Anglicare WA Private and Public Tenancy Support Ph.9528 0726	Private Tenancy Support is for anyone who is having trouble maintaining tenancy or wants advice on housing issues. Please call for an appointment. All areas
Uniting Care West - Private Tenancy Support Service Unit 5 / 5 Aberdeen Street, East Perth Ph.9220 1288	Private Tenancy Support Service works with people at risk of homelessness due to private rental issues - assistance to people in the Perth metropolitan area who are experiencing a temporary housing crisis. All areas
Aboriginal Family Law Service of WA 7 Aberdeen Street North Perth Phone.9265 6666 Free call.1800 019 900	Family legal and legal advice. Please call us to make an appointment before you visit. All areas
Day dawn Advocacy Centre U9 / 5 Aberdeen St, Piccadilly Square, Perth Ph.9218 8035	Please contact for an appointment, assistance with indigenous evictions and homelessness, private and public housing applications, tenant liability disputes and breaches. Support with SAT and FAAT. All areas
Scales Community Legal Centre Suite3, 14 Council Ave Rockingham Ph.9550 0400	Student, Family, Human rights, DV law VRO Information sessions. Tenant Advocacy services Kwinana Outreach. Older peoples services – Call for an appointment
Legal Advice and Referral Notre Dame University Fremantle Mouat Street, Fremantle Ph.9430 0745	Last Saturday of each month 'pop up' legal clinic initial legal advice only – Contact for further information

HOUSING and HOMELESSNESS ADVOCACY

The Women's Council for Domestic and Family Violence Services (W CDFVS) Ph: 9420 7264	Referral to woman shelters in Western Australia – all areas Monday – Friday 9am – 4.30pm Closed on Saturdays, Sundays and Public Holidays.
Fremantle Family Crisis Accommodation Referral Service St Patrick's Church 12 Queen Victoria St, Fremantle Ph. 9433 4 236	Provides short-term (12 weeks) accommodation to families that are in housing crisis. Please contact for information & assistance.
Youth Crisis Accommodation 12 Queen Victoria St, Fremantle Ph. 9433 4236	Youth Crisis Accommodation Program Housing 10 units in the Fremantle area for young people and young parents up to 25 years of age, with Centrelink card.
Homeless Advisory Service Homeless Help line – Monday to Friday, 8am to 5pm Free Call 1800 065 892	Assist to homeless people to link with crisis accommodation services. Homeless Advisory Service is to provide information to primary and secondary homeless people that will assist them to seek their own.
Wooree Miya (WM) Women's Refuge 24 hours a day, seven days a week Ph. 9223 1111	Crisis accommodation for Aboriginal women and their children escaping family and domestic violence. All areas.
Crisis Care Referral Service for Housing (DCP) Ph. 9223 1111 &/or 1800 199 008	24/7 Hotline to assist information and counselling service for families in crisis needing urgent help. All areas

CLOTHING and FURNITURE

Red Cross OP Shop 62A Archibald St, Willagee Ph. 9337 9255	Discounted clothing, shoes, small household and kitchen items. Monday to Friday 9am-5pm and Sat 9am – 2pm.
St Vincent de Paul High Street Fremantle Belmont Head Office Ph. 1300 794 054	Please contact St Vinnie's head office for emergency clothing, blankets during winter, small housing items & for larger furniture items contact head office. All areas
St Paul's Anglican Church - Just Mamma Hampton Road, Beaconsfield Ph. 9335 2242	Charitable origination to assist those who are in need Please contact for an appointment – Assistance maybe limited

MEDICAL and MENTAL HEALTH ASSISTANCE

Fremantle Street Doctor Van Willagee Library (car park) Archibald & Winnacott Sts, Willagee Mondays 9.30am-12.30	Fremantle Street Doctor. Registered Nurses in attendance. Optometry Services. Hearing Checks. Immunisation programs. Please ask staff for a timetable for other Fremantle locations. No appointment necessary.
ALMA Street Clinic Triage Fremantle Alma Street, Fremantle Ph. 9431 3477 - Daily service	Provides an outpatient service. Alma St will see individuals on any day without an appointment. Once registered with ALMA St Clinic client will receive medications for free.
St Patrick's Fremantle Health Clinic 12 Queen Victoria, Fremantle Ph. 9433 4159 Thursdays 9am-12.00	Fremantle Street Doctor. Registered Nurses in attendance. Optometry services. Hearing Checks. Immunization program. No appointment necessary.
St Vincent de Paul Belmont Head Office Ph. 1300 794 054	Please call head office to register. Will assist with medical scripts. All areas
Emergency Mental Health Services All areas in Western Australia Ph. 1300 555 788 24hrs/7days	Call centre staffed by experience mental health professionals. Advice, assessment, counselling & support. After hrs. Referral to Community Emergency Response Team
South Metro Community Alcohol & Drug Services Level 3 22 Queens Street, Fremantle Ph. 9430 5966	Services are free of charge. Assessments, case management, counselling Information and referrals, support for individual &/or families. Diversion programs referred by police and courts.
Derbarl Yerrigan Health Service Inc 156 Wittenoom St, East Perth Ph. 9421 3888	Specialize in Aboriginal Health services and programs

EMERGENCY ASSISTANCE

POLICE ASSISTANCE CENTRE - NON-EMERGENCY 131 444

AMBULANCE / FESA / POLICE- FOR EMERGENCIES 000 - 24HRS/7DAYS

LIFE LINE CRISIS SUPPORT - 13 11 14 - 24HRS/7DAYS

DOMESTIC VIOLENCE AND SEXUAL ASSAULT HELP LINE - 1800RESPECT - 24HRS/7DAYS

MENTAL HEALTH RESPONSE TEAM (MHRT) - 1800 555 788 - 24HRS/7DAYS