



City of
Melville
Libraries

Quick Guide to ePlatform

Getting started with free eBooks from
ePlatform



Not a library member? Join online at
www.melvillecity.com.au/elibrary

Looking for more?

We've got lots of great free online resources.
Talk to a library staff member or visit
www.melvillecity.com.au/elibrary



ePlatform

eBooks

Step 1: Getting Started

You'll need your library card number and PIN.

- **On your mobile device:**

Go to the App Store or Google Play Store and install the free ePlatform by Wheelers app onto your device.

Once installed, open the app and tap **FIND YOUR LIBRARY**. Type in "Melville" and then select **City of Melville Libraries**.

- **On your computer:**

Visit <https://melvillelibraries.wheelers.co>

Step 2: Sign In

Tap or click **Sign in** (top right) – next enter your library card number and PIN, and then select the **Sign In** button.

Step 3: Find an eBook

Search, browse and discover.

Step 4: Borrow or Reserve

To borrow a title, simply select its image and then tap or click the **Borrow** button. Once you've borrowed your chosen title, tap or click **Read** to start reading.

If the title that you'd like to borrow is out on loan, just tap or click the **Reserve** button and you'll receive an email from ePlatform when it's available.

Looking for more information?

For support, visit <https://melvillelibraries.wheelers.co/help>

Phone us on **08 9364 0115** or email library@melville.wa.gov.au



FAQs

Frequently Asked Questions about ePlatform

How many eBooks can I borrow?

With ePlatform, you can borrow up to four eBooks at once.

How many eBooks can I reserve?

There is no limit on the number of ePlatform eBooks you can reserve.

How long are reserved eBooks held for?

Three days.

How long can I borrow eBooks for?

21 days.

Can I return eBooks early?

Yes.

Can I renew borrowed eBooks?

Yes, ePlatform titles can be renewed if they haven't been requested by another library user.

What happens to the eBook at the end of the loan period?

Once the 21 day loan period is up, your eBook will automatically expire.

Do I need to create an ePlatform account?

No, just log in with your library card number and PIN.

Notes

Add your own

[illegible]

City of
Melville
Libraries