

## Watching eVideos with **Kanopy**



*Browse and view 28,000+ films and documentaries from top suppliers, including the BBC, Criterion Collection, Ronin Films, Madman Entertainment.*

### **Step 1 - Create your Kanopy account**

Visit <https://melvillecity.kanopy.com> and select the **ADD A LIBRARY CARD** button. Enter your name, email address and create a password then click **Sign up**.


Next, log in to your email account and open the email from Kanopy. Click **Verify my email** and you will be redirected back to the Kanopy website – click **Continue**.

Next, click **Add a library card** and enter your library card number, then click **Save**.

### **Step 2 – Browse or search**

Use the search bar at the top of the page to search for any movies, TV shows, documentaries, or educational videos in Kanopy, or hover over **BROWSE** to navigate through the different genres available.

### **Step 3 – Watch**

To view your selected title, simply click on its image and then click the  button. Once you have started watching a video, you will have three days to finish it.

### **To view on your mobile device\***

Follow the steps above, then go to the App Store or Google Play Store and install the free Kanopy app onto your device.

Once installed, open the Kanopy app and then tap **Log In**, then sign in using the account you created earlier.

\*Streaming video uses a significant amount of data, we recommend connecting to Wi-Fi when using the Kanopy app

# Frequently Asked Questions



## **How many eVideos can I watch?**

You will receive four play credits each month. One credit equals one video play.

**Note:** Play credits are not required to play in Kanopy Kids – you can enjoy unlimited plays in the collection for kids.

## **When will my play credits reset?**

Play credits reset on the first day of each month.

## **How long do I have to watch an eVideo?**

Once you press play on a video, you will have three days (72 hours) to view it as many times as you like without using another play credit.

If you would like to watch the same video after the 3 days have passed, you will need to use another play credit.

## **Can visually impaired users access the films?**

Yes, Kanopy's website and video player are both fully compatible with all screen readers on desktop browsers, as well as with iOS and Android devices.

## **Can I stream with Kanopy on my television?**

Yes, you can watch Kanopy videos on your TV by:

- Using Apple TV or Telstra TV
- Using Chromecast
- Connecting your computer to your television via HDMI

## **What other devices can I use to watch videos?**

You can watch videos on a computer or mobile device using a web browser or the Kanopy app.

## **Can I download Kanopy videos to watch later?**

No, videos cannot be downloaded to a computer or device – you will need an active internet connection to stream them.

## **Looking for more information?**

Visit the Kanopy help centre at <https://help.kanopystreaming.com>  
or talk to a library staff member