

Quick Guide to BorrowBox

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BorrowBox

eBooks, eAudiobooks and eMagazines

Step 1: Getting Started

You'll need your library card number, PIN and email address.

• On your mobile device:

Go to the App Store or Google Play Store and install the free BorrowBox app onto your device.

Once installed, open the app and tap **Library**. Type in "Melville" and then choose **City of Melville Libraries**.

• On your computer:

Visit https://melville.borrowbox.com and click **Sign In**. **Please note:** Additional software is required to listen to BorrowBox eAudiobooks on your computer.

Step 2: Sign In

Sign in with your library card number and PIN – you'll also need to provide your email address the first time you sign in.

Step 3: Find an eBook, eAudiobook or eMagazine

Search, browse and discover.

Step 4: Borrow or Reserve

To borrow your selected title, select its image and then tap or click **Borrow**. You'll be able to download the complete eBook, eAudiobook or eMagazines instantly - if you're using your computer you can also **Read Online** through your web browser. If your chosen title is out on loan, select **Reserve** and you'll receive an email from BorrowBox when it's available.

Need more information?

For support, visit https://melville.borrowbox.com/help
Phone us on **08 9364 0115** or email library@melville.wa.gov.au

FAQs

Frequently Asked Questions about BorrowBox

How many titles can I borrow?

With BorrowBox, you can borrow up to 10 eBooks, 10 eAudiobooks and 10 eMagazines at once.

How many titles can I reserve?

Reserved titles count toward your total loans – you may reserve or borrow up to 10 eBooks, 10 eAudiobooks and 10 eMagazines.

How long are reserves held for?

Reserved titles will be automatically checked out to you as soon as they become available.

How long can I borrow for?

Up to 21 days.

Can I return titles early?

Yes.

Can I renew borrowed eBooks and eAudiobooks?

Yes, you can renew your loans up to two times if they haven't been requested by another library user.

What happens at the end of the loan period?

Your eBooks, eAudiobooks and eMagazines will automatically expire.

Do I need to create a BorrowBox account?

Yes, you will need to provide an email address and create a BorrowBox account the first time you sign in.

Notes

Add your own

