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**BorrowBox**



## Quick Start Guide

### Step 1

#### To read on your mobile device

Go to the App Store or Google Play Store and install the free BorrowBox Library app onto your device.

Once installed, open the app and click Library. Type in “Melville” and then select **Melville Libraries – Western Australia Public Libraries Digital Media Collection**.

#### To read on your computer

Visit <https://library.bolindadigital.com/melville>, and then click **Sign In**.

### Step 2 – Sign in

Sign in with your library card number and PIN – you will need to provide your email address the first time you sign in.

### Step 3 – Find an eBook or eAudiobook

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## Frequently Asked Questions



### **How many eBooks or eAudiobooks can I borrow?**

With BorrowBox, you can borrow up to six eBooks and six eAudiobooks at once.

### **How many eBooks or eAudiobooks can I reserve?**

Reserved BorrowBox titles count toward your total loans – you may reserve or borrow up to six eBooks and six eAudiobooks.

### **How long are reserved eBooks and eAudiobooks held for?**

Reserved titles will be automatically checked out to you as soon as they become available.

### **How long can I borrow eBooks and eAudiobooks for?**

14 days.

### **Can I return eBooks and eAudiobooks early?**

Yes.

### **Can I renew borrowed eBooks and eAudiobooks?**

Yes, BorrowBox titles can be renewed up to two times if they haven't been requested by another library user.

### **What happens to the eBooks and eAudiobooks at the end of the loan period?**

Once the 14 day loan period is up, your eBooks and eAudiobooks will automatically expire.

### **Do I need to create a BorrowBox account?**

Yes, you will need to provide an email address and create a BorrowBox account the first time you sign in.

### **Looking for more information?**

Log in to the BorrowBox website and then click **Help** or talk to a library staff member