

JUNIOR TRIATHLON ACADEMY TERMS AND CONDITIONS *

1. PAYMENT PLAN

a) Direct debits will be debited on a Monday on a fortnightly basis.

b) When a scheduled payment falls on a public holiday, the debit will be processed on the next working day.

c) No account records or account details will be disclosed to any person or persons. Except where such information is required in connection with an alleged incorrect or wrongful debit; or to a registered third party payment processing organisation appointed by the City of Melville.

2. PRICE INCREASES

a) All direct debit athletes will be subject to incremental price rises which take effect in line with the commencement of each financial year (1 July). Athletes will be advised via the display in LeisureFit of price rises one month prior.

b) In the event of a fee increasing annually by more than 3% or CPI (whichever is greater), athletes that are serving a contract will have the option to cancel their direct debit plan without being charged a cancellation fee with one month's written notification.

c) All stated prices are GST inclusive where applicable

3. DEFAULTED PAYMENTS

a) If a direct debit is returned unpaid by the financial institution, you will be responsible for payment of the debit plus any return fee and administrative/dishonour fees incurred by the City of Melville.



b) Any course that incurs two or more outstanding debits will be cancelled by the LeisureFit Administration Team. This outstanding debt is then sent to the City of Melville's Accounts team for settlement as per the City's debt collection processing.

4. CANCELLATION POLICY

- a) All athletes wishing to cancel are required to submit a <u>Junior Triathlon Academy</u> <u>Cancellation Form</u> either in centre or online.
- b) Cancellations require 30 days written notice. Any fees due in this 30 day notice period will be charged as per normal, i.e. one full debit.
- c) Direct debits are an ongoing agreement. The agreement will continue until either you or the supplier terminates it in the way described in the agreement. Automatic direct debit fees will continue to be debited from your credit card or account until you cancel the arrangement with LeisureFit.

5. MEMBERSHIPS TIMEHOLDS

a) Suspension options are not available for LeisureFit Junior Triathlon Academy participants however, medical suspension requests may be considered when supported by a medical certificate.

6. CONDITIONS OF SIGN UP

a) An Academy sign-up where the applicant is under the age of 18 must be signed by a parent or guardian. The parent or guardian is the responsible party for the membership.

b) Academy applicants under the age of 16 must adhere to the restrictions placed on their age group.



c) Use of the City of Melville Leisure Facilities is subject to adherence to the relevant laws and policies including, but not limited to, City of Melville Property Local Law 2010 and Personal Training in Leisure Facilities Policy.

7. CENTRE RULES: APPLIES TO ALL ACADEMY PARTICIPANTS

a) Management reverses the right to alter daily operating hours, programs and services at any time.

b) Not all services provided within the centre are covered by this agreement, for a list of services provided and any additional costs please ask our customer service staff or see our website.

c) I acknowledge that the City of Melville (whether by its proprietor, manager, employees, agents or servants) shall not be liable for any loss, damage or injury suffered or occasioned by me as a consequence of my entry upon the premises and/or my use of any of the facilities, equipment or programs within the premises.

8. ENTRY TERMS

a) Access tags are not transferable and are only to be used by the person the tag is assigned to.

b) A photo is required to be taken in centre upon sign up for security reasons. This photo will be used for identification purposes only.

c) If you visit the facilities without a valid tag, photographic identification will be required upon entry. Entry will be denied without photographic identification.

d) If you lose or damage your tag, we will replace it at an additional cost for \$6.00.



City of Melville LeisureFit

9. PROGRAM SPECIFIC TERMS

a) All Academy athletes are required to complete our Junior Pre-exercise Screening form prior to commencing in the program.

- b) Each applicant will be entitled to one (1) spectator pass to allow a parent or guardian entry to the facility during their allocated program times. This pass does not entitle the holder the use of any of the facilities and will not entitle them to enter outside of program times.
- c) Only Junior Triathlon Academy members are entitled to unlimited Leisure and 50m pool access. Program fees do not include casual use of the gym and/or spas, steam rooms or saunas.

10. FURTHER QUERIES

All enquires are to be directed to the LeisureFit Athletic team via email at athletics@melville.wa.gov.au or by phone on 9364 0823.

*ALL TERMS AND CONDITIONS ARE SUBJECT TO CHANGE