



Flippa Swim School – Online Enrolments

Terms and Conditions

1. All swimmers must have an active Online Portal to book online into the Flippa Swim School program. Parents will need to create an account and link all children to that log in.
2. Current clients must use the email address provided to Flippa Swim School at the time of their first enrolment to have past history details and active enrolments viewed.
3. All new swimmers aged 4 years old and above, must undertake a complimentary swimming assessment before enrolling. New swimmers may not enrol into the program without an assessment. Assessments may be booked online via the Online Portal or by calling the Centre on 9364 0823. Please be sure to disclose any medical conditions at the time of booking.
4. All returning swimmers (i.e. away from the program for more than one term), must undertake a complimentary swimming assessment before re-enrolling. Assessments may be booked online via the Online Portal or by calling the Centre on 9364 0823.
5. Online enrolments are only available for our Aquababies, Flippa Levels and Adult/Teen Learn to Swim programs. Support Needs lessons must be completed in Centre or via our Swim School Officer.
6. Online enrolments are available for our School Holiday Program. Upfront payments only.
7. Flippa Swim School does not operate on Public Holidays.
8. Aquababies classes are age appropriate. Bubs must be of the correct age to be eligible for their chosen class. Swim nappies are required. Parents must be in the water at all times during the lesson.
9. Swimmers may only enrol into the program during the assigned enrolment period:
 - Current Clients (those enrolled in the current term) OR
 - New/Returning Clients (those new to the program or those returning after a term off)

Those found enrolling in the incorrect enrolment period will not have their booking reserved and places will not be held for a later enrolment into the same program.

Same Day and Change of Day enrolment periods will no longer apply (as of end Term 4 2020)

10. Swimmers not attending full time school must enrol in our morning program from Monday to Friday only. Please select the morning program to avoid disappointment.



11. Flippa Swim School can not guarantee same time classes for siblings if an incorrect or ineligible enrolment is made.
12. Refunds will not be given for incorrect or ineligible enrolments.
13. Parents must check their swimmer's online portal for the correct Flippa level before re-enrolling. Incorrect enrolments may result in a loss of place in the desired time and day of a lesson in another level. This may also have an impact on other siblings enrolments.
14. Instructors allocated to class times are subject to change. Therefore, parents are encouraged not to choose a class day and time based on their availability and not the assigned Instructor. Refunds will not be given if there is a change of Instructor.
15. At the time of booking, payments will be taken online in full for all upfront payments. If payment is taken and the swimmer is not eligible for this level, communication from the Swim School Team will be provided.
16. At the time of booking, payment details will be taken for the first debit cycle beginning the first Monday or term for the following fortnight for those choosing a direct debit plan. However, if a swimmer is not eligible for this level, communication from the Swim School Team will be provided. Direct debit plans are only available for our term based program and not our School Holiday Program.
17. Swimmers choosing to transfer classes of the same level during the transfer period may do so. This can only be done by calling the Centre on 9364 0821 or my emailing swim.school@melville.wa.gov.au
18. Swimmers with outstanding monies are not eligible to enrol until the amounts are cleared.
19. Credit vouchers for the current term will only be given to those that provide a medical certificate indicating a physical impairment or mental health concern that affects the ability of the child or parent to participate in lessons. Medical Certificates must be from a doctor with whom there is no close personal relationship, and produced within one week of the missed lesson.
 - All credit vouchers are valid for the following term only
 - Credit vouchers cannot be back dated for previous terms
 - No refunds will be given
 - Make up lessons are not available

Credit vouchers will not be given for a change of mind or for travel reasons.



20. These Terms and Conditions run in conjunction with the Flippa Swim School's Terms and Conditions.

21. Terms and Conditions are subject to change.