MARKYT Wellbeing Scorecard ©

Prepared for: City of Melville

Prepared by: Catalyse Pty Ltd

June 2017

CATALYSE

Contents

Strategic Insights

Life Experience Scores in the City of Melville

561 residents completed a MARKYT Wellbeing Scorecard for the City of Melville.

The majority of respondents (85%) continue to be happy with the City of Melville as a place to live.

- Overall happiness ratings are higher in the South West Melville neighbourhood, among families with primary school aged children, those on lower incomes (up to $30k) and people who are unemployed or unable to work.
- Overall happiness ratings are lower among families with adult children living at home and in households with incomes of $30k to $75k.

The City of Melville's Life Experience Thriving Score is high compared to national and global standards (as shown to the right).

- 71% of residents are thriving in the City of Melville vs 62% for Australia.
- Thriving ratings are lowest among people affected by a disability or impairment.

	Life Experience Scores		
	Thriving	**Struggling**	**Suffering**
Denmark	82	17	1
Finland	75	23	2
City of Melville	**71**	**28**	**2**
Norway	69	31	0
New Zealand	63	35	2
Australia	**62**	**35**	**3**
Belgium	56	41	3
United Kingdom	54	44	2

Source: www.gallup.com/poll/126977/global-wellbeing-surveys-find-nations-worlds-apart.aspx

Top 2 actions to improve quality of life

If residents wrote a plan to improve their quality of life, their top two actions would be:

1. **Get more regular exercise**
2. **Improve financial situation**: earning more, spending less and saving more

The top two actions they'd like the City of Melville to take to improve quality of life are:

1. **Better sport and recreation facilities**
2. **Improve playgrounds, parks and reserves**

Clean and Green

72% of residents are happy that the City of Melville has an attractive environment that the community can be proud of.

- Results are on par with 2013, though down from 2015.
- Ratings are highest among families with young children (0-5 years).

78% of residents are happy with access to open spaces for leisure activities.

- Results are comparable with results in 2013, though down from 2015.
- Ratings are lowest among people who mainly speak a language other than English at home.

51% of residents are happy with the community's efforts to protect and maintain the natural environment and 37% are happy with the community's efforts to conserve water and energy.

- Results have fallen over recent years with the lowest ratings given by younger adults (18-34 years) and people with a disability. Ratings also tend to be lower among people with higher levels of education.

Sustainable and connected transport

79% of residents are happy with access to public transport, on par with previous years.

- Happiness ratings are higher in the North East and South East neighbourhoods, among those who speak a language other than English at home, and among retirees.
- Ratings are lower among families with primary school aged children, among those who are unemployed, unable to work or responsible for home duties, and in the South West and North West Melville neighbourhoods.

86% of residents are happy with being able to walk around the local neighbour.

- Happiness ratings are highest among families with children in high school, those responsible for home duties, and people on lower incomes (under $30k).
- Ratings are lowest in the South West Melville neighbourhood, followed by young adults (18-34 years) and those with a disability.

56% of residents are happy with being able to use a bicycle as a form of transport.

- Happiness ratings are higher among families with school aged children.
- Happiness ratings are also higher among males, those who are self-employed, unemployed or unable to work, those with lower levels of education, people on lower incomes (under $30k) and in the South East Melville neighbourhood.

Growth and prosperity

The City is successfully working towards the goal of employment self-sufficiency.

- The unemployment rate gap between the City of Melville and WA is continuing to widen.

In a tight economic market, 21% of residents are happy with the availability of local employment. This compares to 51% during the economic boom.

- Happiness ratings are higher among families with younger children (0-5 years)
- Ratings are lower among those who speak a language other than English at home, people with a disability or impairment, those with no children or adult children living at home, people responsible for home duties, retirees, and those on low incomes (under $30k).

Local residents tend to work longer hours than the national average.

- Males, those who are self employed, those with lower levels of education and those on higher incomes (over $150k) are more likely to work longer hours.

70% of residents are able to save some of their earnings.

- Younger adults, full time employees, and those earning higher incomes find it easier to save.
- Those who are unemployed, on lower incomes and with high school aged children find it more difficult to save.

33% of respondents are happy with child care facilities.

- Happiness ratings are highest among families with young children and those who are unemployed or unable to work.
- Happiness ratings are lowest among people who work part-time, have post-graduate degrees or higher, are responsible for home duties, seniors, retirees, those who own their home outright, those with no children living at home, and those who live in South East or North West Melville neighbourhoods.
- Based on these results, it may be worth exploring the needs of grandparents further. Are they shouldering a child care burden?

Sense of community

The sense of community appears to be moderate at present:

- 34% of residents are happy with opportunities to have their say on important decisions.
- 18% are happy that their views are well represented by local councillors.
- 47% are happy with opportunities to meet people in the local area.
- 43% of residents agree that people in their community know one another.
- 46% agree there is strong community spirit, 3% points below the MARKYT Industry Standard.
- 57% have a sense of belonging, 2% points above the MARKYT Industry Standard.
- 66% feel valued and appreciated by others, 3% points below the MARKYT Industry Standard.
- 86% feel their life has a sense of purpose, 4% points above the MARKYT Industry Standard.
- 78% agree they have freedom to express their religion and culture.
- 41% are happy with opportunities to volunteer in the local area.

Many residents feel they have opportunities to take part in community events and activities:

- 73% agree they can participate in civic and community life.
- 93% have used a local park or playground.
- 83% are happy with local shops and commercial areas, and 68% are happy with entertainment (cafes, cinemas, etc).
- 26% have been active in a local sporting club, 13% have been active in a P&C or other school group, 9% have been active in a service group (such as Lions, APEX or SES) and 5% have been active in an environmental volunteers group.

There is some concern with art, culture, history and heritage:

- 47% agree there are opportunities to be involved in arts, creative and cultural activities.
- 38% are happy with how local history and heritage is valued by community members.
- These ratings appear to have fallen over recent years, with lower scores expressed by younger adults and people living in the South West Melville neighbourhood.

Healthy lifestyles

The general health of local residents is lower than the state average.

- 46% of residents rated their health as ‘very good’ or ‘excellent’ vs 59% across WA.
- General health ratings are lowest among people who are unemployed or unable to work, those with a disability, and responsible for home duties.
- Department of Health statistics indicate higher prevalence of diabetes, heart disease, cancer, osteoporosis, high blood pressure and high cholesterol in the City of Melville.

74% of residents are happy with health care services in the local area.

- Results are on par with 2013, dropping back from the rise in 2015.
- Females tend to be happier with health care services than males.

77% of residents are happy with the availability of healthy food choices in the local area.

- Happiness ratings are higher in the North West Melville neighbourhood, among seniors, retirees and those on very low incomes (up to $30k).
- Happiness ratings are lower among young adults (18-34 years), people who speak a language other than English at home, people who are unemployed or responsible for home duties, and on lower incomes ($30k to $75k).

Local residents tend to be less active than the state average.

- 40% of residents indicated they are ‘active’ or ‘very active’ vs 51% across WA.
- 74% of residents are happy with the availability of places where they can be physically active (i.e. gyms, walking tracks, cycle paths, swimming pools, etc).
- Happiness ratings tend to be lower in the South East Melville neighbourhood and among younger adults (18-34), families with primary school aged children, those with a disability, on low incomes ($30k to $75k), and born overseas or mainly speaking a language other than English at home.

Safe and secure

52% of residents feel confident in authorities overseeing local community safety and security.

80% feel safe being out in public in the local community.

34% of residents know where they can seek shelter in an emergency.

- This is down from 58% two years ago.
- With recent world events, ‘emergency’ may bring to mind more serious threats of terrorism.
- With the economic downturn and higher rates of homelessness, others may be associating ‘emergency’ with finding somewhere to sleep.
- Local residents who are unemployed or unable to work were most likely to agree that they know where they can seek shelter in an emergency (49% vs 34% for general public).
- People who are responsible for home duties were least likely to agree that they know where to seek shelter in an emergency.

Most people feel they can turn to others for help and support:

- 85% of residents have people they can turn to when in need.
- 72% would feel OK to turn to a neighbour for help.
- 64% are happy with the support they get from their neighbours.
- 87% are happy with the support they get from their friends.
- 89% are happy with the support they get from their family.

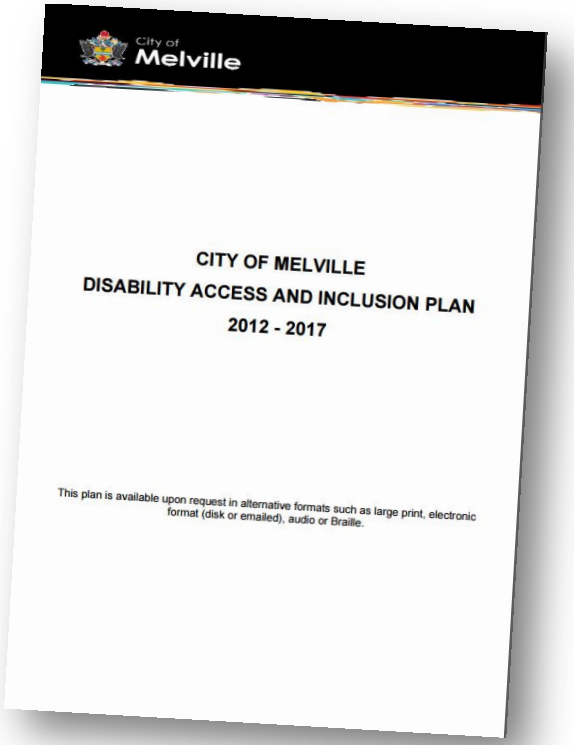
Address disadvantage among those with a disability

Quality of life is lowest among people with a disability or impairment.

- The average quality of life rating is 6.9 among people with a disability vs 7.7 for City of Melville general population.

Ratings suggest there is disadvantage in relation to following areas:

- Participation in civic and community life
- Being able to have their say on important issues
- Feeling their life has a sense of purpose
- Feeling valued and appreciated by others
- Sense of belonging
- Knowing people in the community
- Receiving support from family and friends
- Access to local employment
- Child care facilities
- General health
- Access to health care services
- Active transport (walking and cycling)
- Protecting the natural environment and conserving resources
- Feeling that others value local history and heritage
- Staying in touch with changing technology
- Level of physical activity, participation in local sporting clubs, and availability of places where they can be physically active
- Opportunities to volunteer



Recommendations I

It is recommended that the City of Melville continues to adopt a balanced approach for improving community wellbeing, with resources allocated between all six aspirations in the Strategic Community Plan.

Based on community feedback, Council may like to strengthen its focus on the following areas:

- Opportunities for local residents to improve their general health and get **more regular exercise** by improving sport and recreation facilities, providing free or lower cost membership to gyms and recreation centres, better walking trails and bike lanes, improved parks and playgrounds, and a new pool or improved access to existing facilities.
- Support residents to **improve their financial situation** by continuing to support initiatives that increase local employment opportunities (21% happy), better child care facilities (33% happy) and facilitating the provision of financial education (how to save and spend more effectively).
- Continue to work towards **equality for those with a disability**.

Council may also like to address areas where less than 50% of residents are happy, including:

- Opportunities to have a say on important decisions that affect your community (34% happy)
- How well local Councillors represent the views of the community (18% happy)
- Opportunities to meet people in the local community (47% happy)
- How local history and heritage is valued by community members (38% happy)
- Community efforts to conserve water and energy (37% happy)
- Opportunities to volunteer in the local area (41% happy)

Recommendations II

It is recommended that Council adopts a **consistent approach** to measuring community wellbeing in future.

- Changes in suppliers from year to year, and in the methodology being used, make it difficult to determine if trend variances are real.

It is also suggested that Council evaluates the use of the '**happiness**' scale moving forward.

- By asking people to rate how happy or unhappy they are with a range of measures, there is potential bias in their responses depending on how 'happy' they are feeling at a point in time.
- If there is a general feeling of 'unhappiness' in the community (as can be experienced during economic downturns, political uncertainty, acts of terrorism, natural disasters, etc) could this impact the City of Melville's wellbeing ratings? Might this help to explain some of the swings in responses in 2013, 2015 and 2017?

The Study

The approach

In May 2017, the City of Melville administered a MARKYT Wellbeing Scorecard © with community members.

Purpose

The study was conducted to assess quality of life measures and understand the community's priorities moving forward in order to plan services, facilities and programs needed to improve the quality of life in the local community.

Methodology

Scorecard invitations were emailed to 4,000 residents who were randomly selected from the City's customer databases.

In total, **561 Wellbeing Scorecards** were completed reducing the sampling error to ±4.1% at the 95% confidence interval.

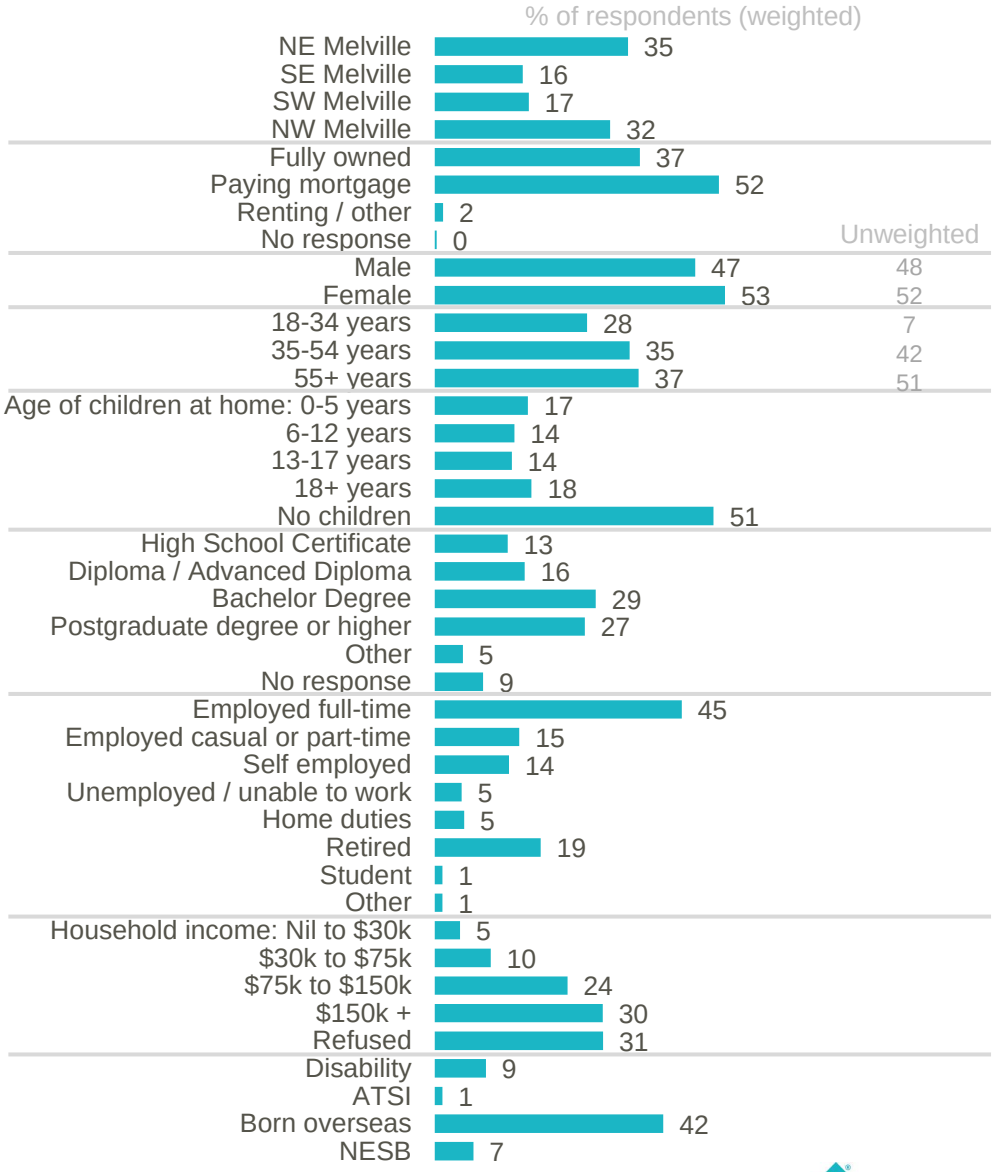
The final dataset for the scorecard was weighted by gender and age to match the ABS Census population profile.

Data has been analysed using SPSS. Where sub-totals add to ±1% of the parts, this is due to rounding errors to zero decimal places.

Industry Benchmarks

National and state comparisons are provided when available with the source indicated throughout the report.

MARKYT Industry Standards are provided when three or more councils have asked a comparable question over the past two years.



Life Experience Scores

Life Experience Scores

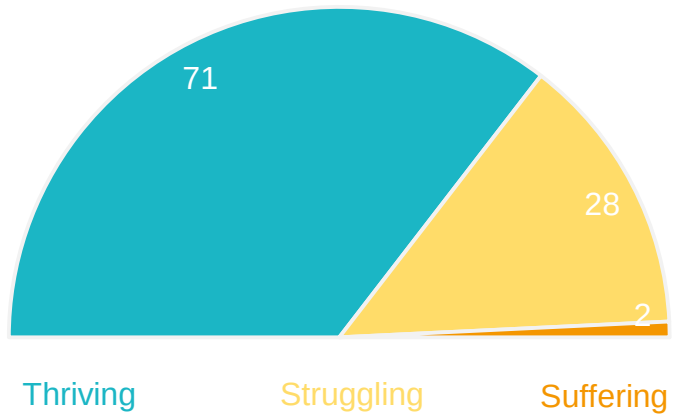
71% of residents are thriving in the City of Melville. These people have positive views of their present and future life situation.

28% are struggling in the present, or expect to struggle in the future.

2% are suffering. These people have poor quality of life now, and do not expect their current situation to change over the next five years.

Life Experience Scores in the City of Melville

% of respondents



This question is based on the Cantril Self-Anchoring Striving Scale (Cantril, 1965) and used by leading organisations such as Gallup and OECD to calculate 'quality of life'.

Gallup classify respondents into three segments:

1. **Thriving** - wellbeing that is strong, consistent, and progressing. These respondents have positive views of their present life situation (7+) and have positive views of the next five years (8+).

   According to Gallup studies, this segment reports significantly fewer health problems, fewer sick days, less worry, stress, sadness, anger, and more happiness, enjoyment, interest, and respect.

2. **Struggling** - wellbeing that is moderate or inconsistent. These respondents have moderate views of their present life situation OR moderate OR negative views of their future.

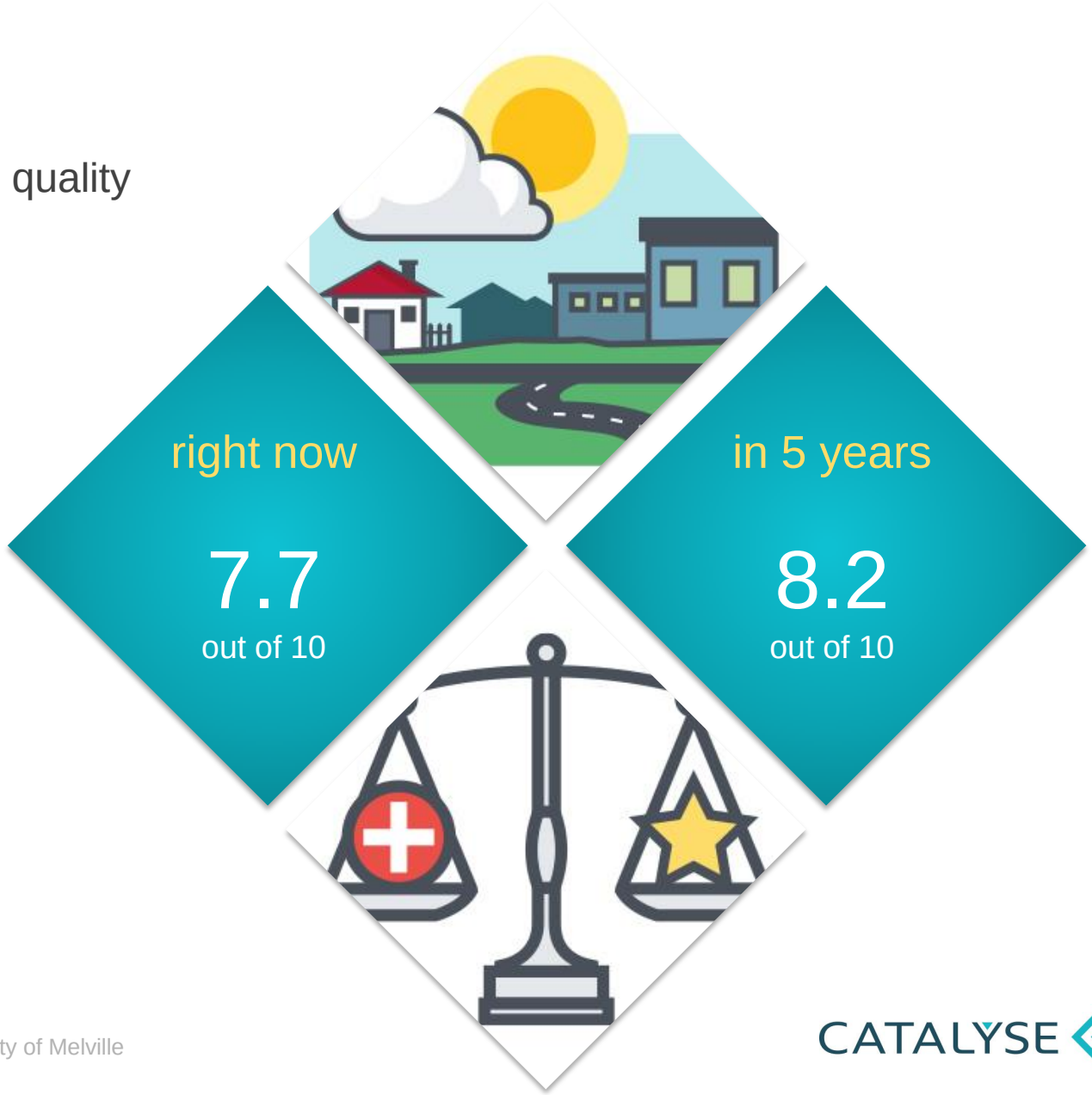
   According to Gallup studies, this segment reports more daily stress and worry about money than the "thriving" respondents, and more than double the amount of sick days. They are more likely to smoke, and are less likely to eat healthy.

3. **Suffering** - wellbeing that is at high risk. These respondents have poor ratings of their current life situation (4 and below) AND negative views of the next five years (4 and below).

   According to Gallup studies, people in this segment are more likely to report lacking the basics of food and shelter, more likely to have physical pain, a lot of stress, worry, sadness, and anger. They have less access to health insurance and care, and more than double the disease burden, in comparison to "thriving" respondents.

Life Experience Scores in the City of Melville

Most residents are **optimistic** that their quality of life will improve.



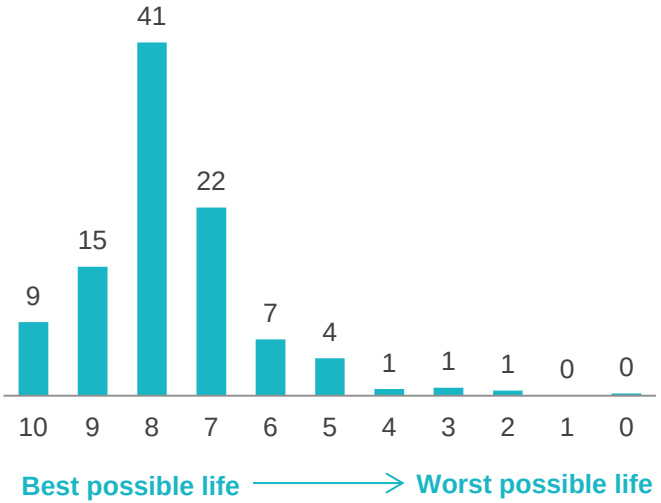
Average quality of life rating in the City of Melville

CATALYSE

Life Experience Score | right now

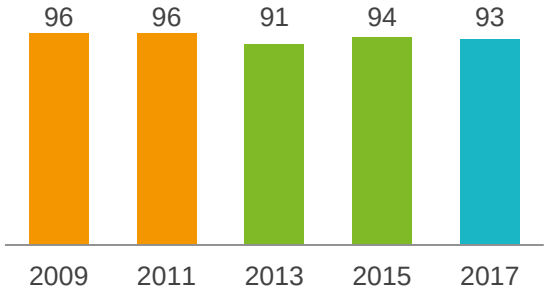
Life experience score right now

% of respondents



Historical Analysis

% giving positive rating



2009 & 2011 Q: How satisfied are you with your overall quality of life? 10 is totally satisfied and 0 is totally dissatisfied. Chart shows 6+ out of 10.

2013 & 2015 Q: How satisfied are you with your overall quality of life? 7 is totally satisfied and 1 is totally dissatisfied. Chart shows 5+ out of 7

2017: Question revised to enable global benchmarking. See question in footer below. Chart shows 6+ out of 10.

National Standards

Average rating

City of Melville	7.7
Australia (2015)^	8.1
WA (2016/17)*	7.5

Variances across the community

Average rating

Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
7.7	7.9	7.6	7.7	7.7	7.8	7.6	7.7	7.5	7.9	7.6	7.5	8.0	6.9	7.6	7.2	7.7	7.7	8.0	7.4	7.6	7.6	7.9	7.5	7.6	8.1	7.5	7.6	7.8	7.6	7.8	7.9	7.6	7.6

Q. Overall, how good is your life when you step back and think about it? How would you score your life **now**? 0 = worst possible life; 10 = best possible life. Base: All respondents, excludes 'unsure' and 'no response' (n = 524)

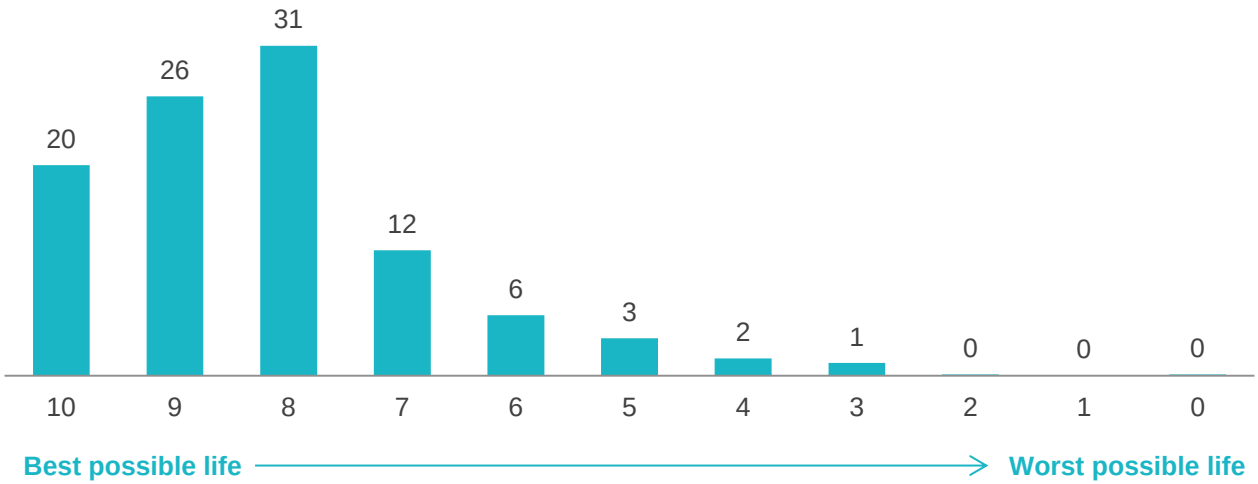
^ Australia - Better Life Index Edition 2016, http://stats.oecd.org/Index.aspx?DataSetCode=BLIm

* WA – MARKYT Industry Standards, CATALYSE

Life Experience Score | in 5 years time

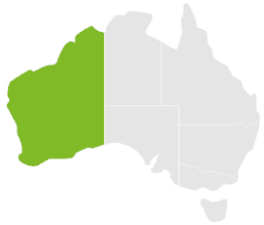
Life experience score in 5 years time

% of respondents



MARKYT Industry Standards

Average rating



City of Melville	8.2
Industry High	8.3
Industry Standard	8.1

Variances across the community

Average rating

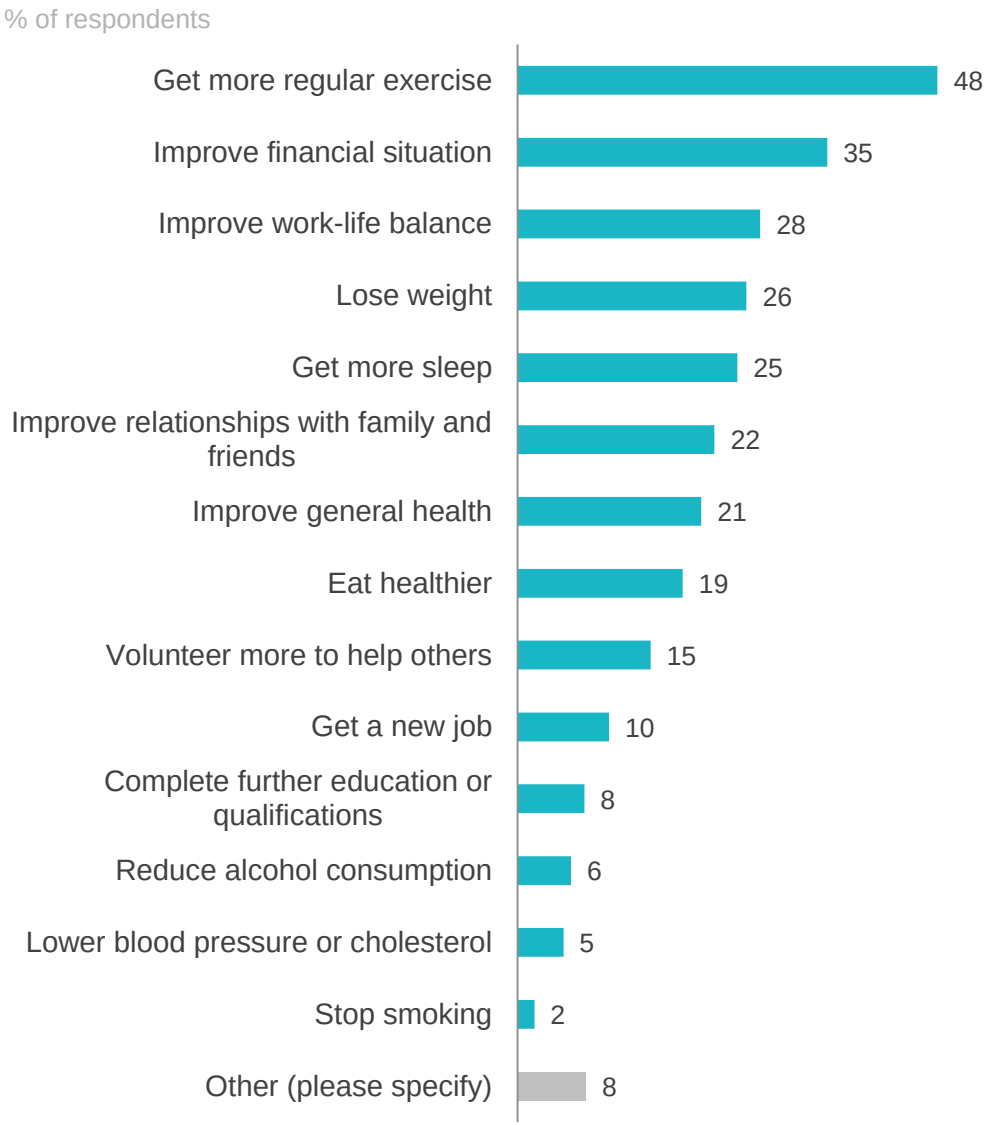
Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
8.2	7.9	8.4	8.1	8.3	8.0	8.6	8.3	8.3	8.3	8.4	8.3	7.8	7.3	8.1	7.8	7.8	8.2	8.5	8.1	8.3	8.3	8.6	8.2	8.3	7.6	7.0	7.6	8.3	8.5	8.0	8.2	8.2	8.4

Q. How do you think you would score your life in about **five years from now**? 0 = worst possible life; 10 = best possible life.

Base: All respondents, excludes 'unsure' and 'no response' (n = 508)

CATALYSE

Personal actions to improve quality of life



The top two changes residents would like to make to improve their quality of life are:

1. **More regular exercise**
2. **Better financial situation** - earning more, spending less or saving more

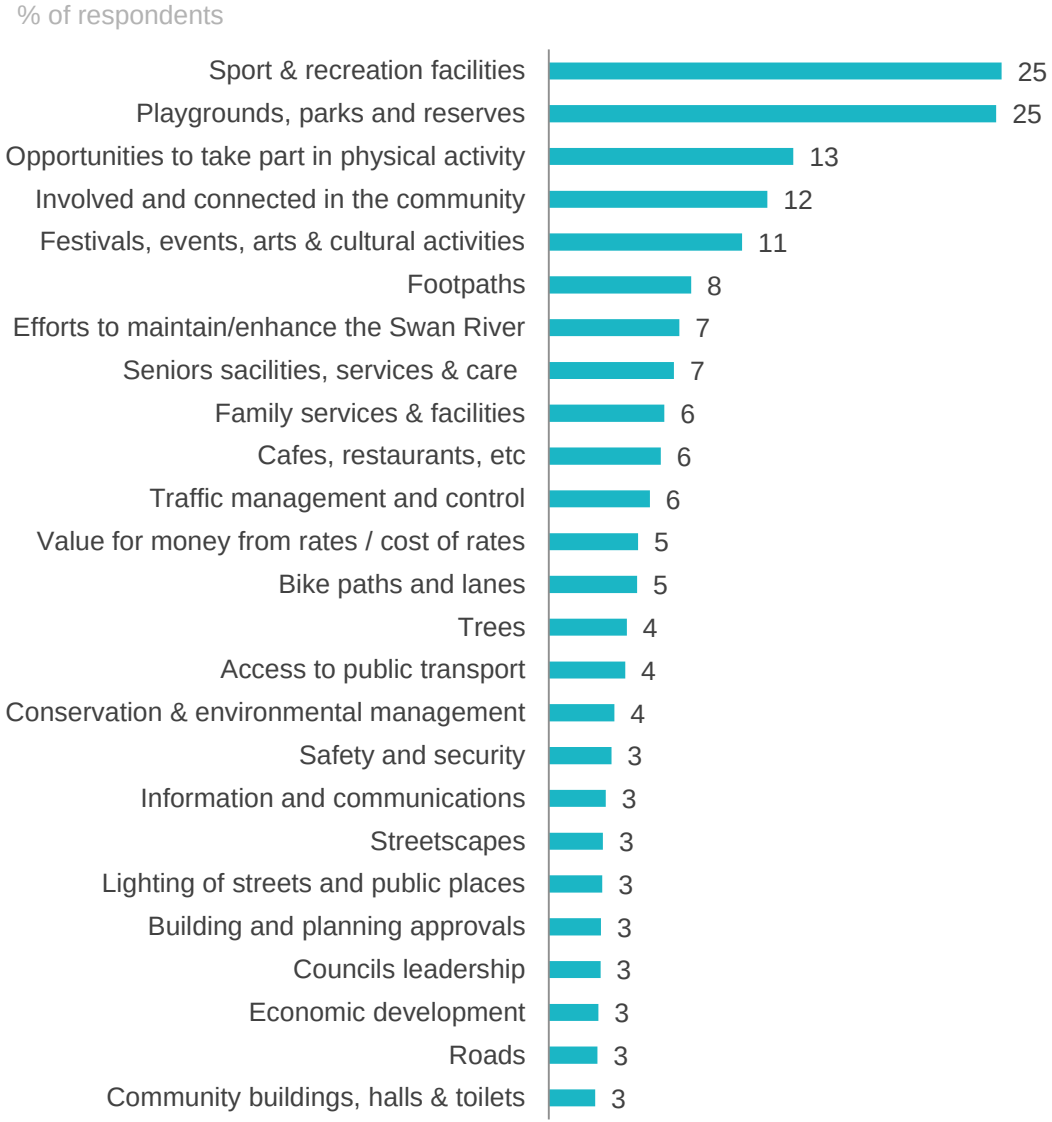
Other changes mentioned by more than 20% of respondents include:

- Improving work-life balance – work fewer hours
- Losing weight
- Getting more sleep
- Improving relationships with friends and family
- Improving general health

Q. To improve your quality of life, what changes would you mostly like to make?
Base: All respondents, excludes 'unsure' and 'no response' (n = 558)

CATALYSE

Suggested areas for Council to address
to improve quality of life



To improve quality of life in the City of Melville, the top two areas residents would like Council to address are:

1. **Sport and recreation facilities**
2. **Playgrounds, parks and reserves**

Other changes mentioned by more than 10% of respondents include:

- Opportunities to take part in physical activity
- Opportunities to be involved and connected in the community
- Festivals, events and cultural activities

The chart shows actions that were suggested by 3% or more respondents.

Q. What could be done in terms of new or better services, facilities, places, events or programs in your local area to improve your quality of life? Base: All respondents, excludes 'unsure' and 'no response' (n = 365)

Chart shows suggestions mentioned by 3% of more respondents

CATALYSE

Suggestions for improving quality of life

Residents would like cheaper and improved access to sport and recreational facilities. Suggestions include lower cost gym and recreation centre memberships, a new 50m pool or improved access to current facilities, improved access to outdoor gym equipment in parks, nature playgrounds, better walking trails and bike lanes, netball courts, hockey facilities, skate parks, and better dog facilities. There were mixed views expressed about the new wave park, with a greater proportion of these comments in opposition.

"Cheaper exercise options."

"Lower cost access to pool and gymnasium facilities."

"More parks with outdoor gym equipment, improve cycle paths and extend the pathways."

"Identified walking trails through parks or suburbs that were somehow sign posted or marked with differing distances to encourage people to be active - think a suburban Bibbulmun Track."

"Promoting exercise and making biking safer."

"More sunshades above playgrounds, upgrade of existing facilities, an outdoor 50m pool."

"More outdoors work out area with pull up bars, dip bars."

"Better access to hydrotherapy as Melville Aquatic is far too busy when you are not well. Improved cycle and walking paths, both need to be widened and extended, it can be quite frightening as a pedestrian on the path when a bike goes flying by at over 20kms per hour!"

"More netball courts for young girls - they are all basketball courts."

"More youth programmes."

"Better access to the public pool, always difficult to access when I go with children, over booked with swim clubs and swimming lessons and scuba divers, not enough room to enjoy being there as a family."

"More nature playgrounds to access with 7-14 year olds, mainly little kid parks or ovals.'

"Skate park at Webber reserve."

"NOT build a Wave Park in Tomkins Park."

"Things for older kids to do in Willagee to keep them occupied and out of trouble."

"A fully fenced dog park is necessary in our area. See the dog park on Carrington St in Nedlands. It is a completely fenced in area with a separate fenced off playground for children and it has become a community hub where residents go every day to meet up, picnic and socialise, while dogs play."

Q. What could be done in terms of new or better services, facilities, places, events or programs in your local area to improve your quality of life? Base: All respondents, excludes 'unsure' and 'no response' (n = 365)

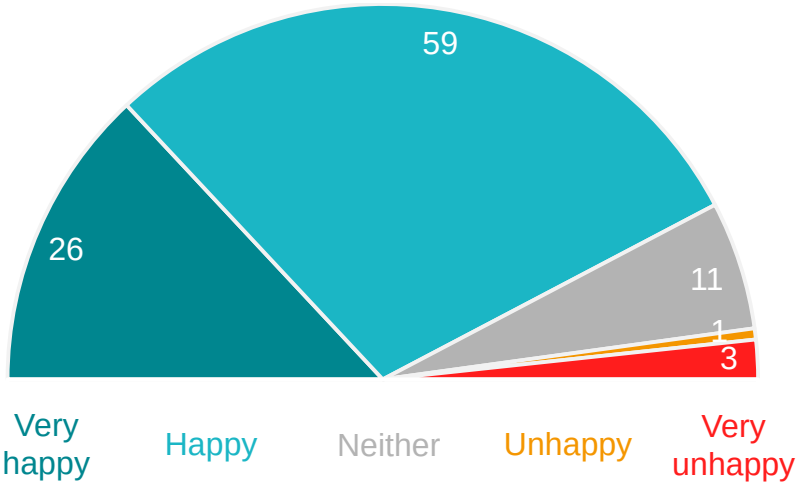
CATALYSE

Overall Place Perceptions

City of Melville as a place to live

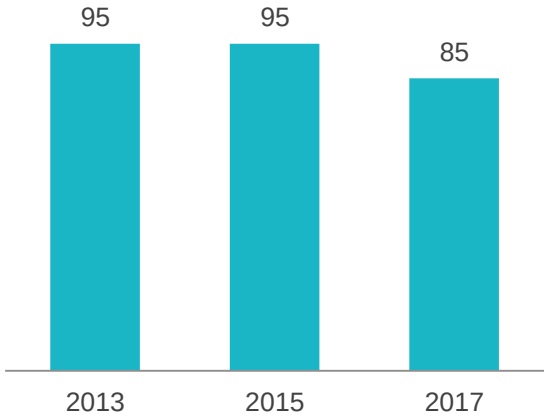
Level of happiness

% of respondents



Historical Analysis

% happy



Variances across the community

% total happy

Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
85	83	86	85	85	86	83	90	85	80	82	88	83	86	83	86	90	86	82	82	82	85	82	95	83	89	93	80	82	86	81	84	93	84

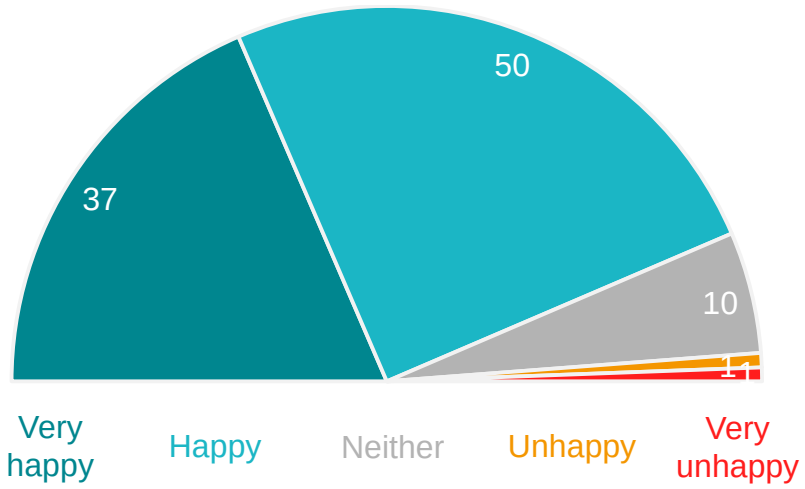
Q. Taking all things into consideration, how happy or unhappy are you with the City of Melville as a place to live?

Base: All respondents, excludes 'unsure' and 'no response' (n = 466)

The City of Melville as a place to raise a family

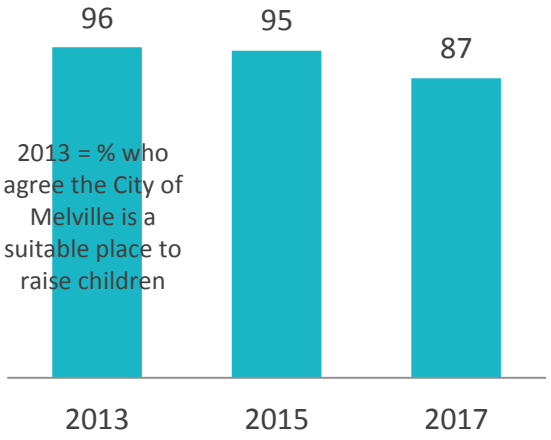
Level of happiness

% of respondents



Historical Analysis

% happy



Variances across the community

% total happy

Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
87	83	90	85	89	82	91	98	95	88	89	90	83	84	89	84	89	88	88	84	86	90	87	87	90	86	87	80	87	90	86	89	86	88

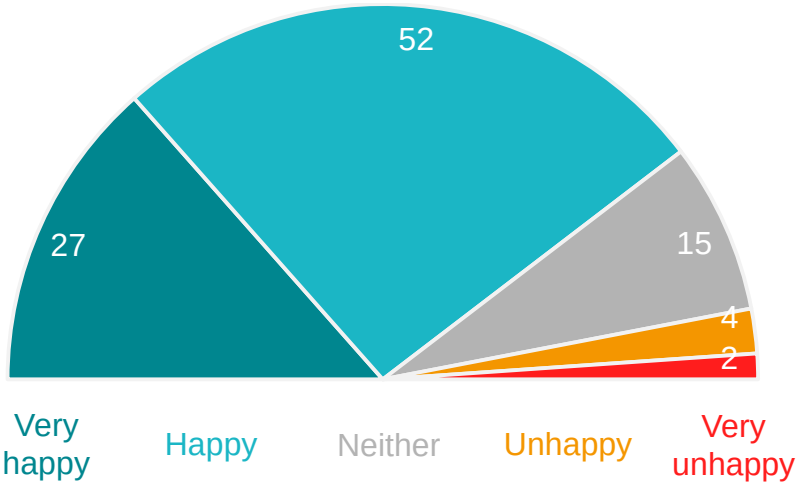
Q. To what extent are you happy or unhappy with the following areas:

Base: All respondents, excludes 'unsure' and 'no response' (n = 498)

The City of Melville as a place to grow old

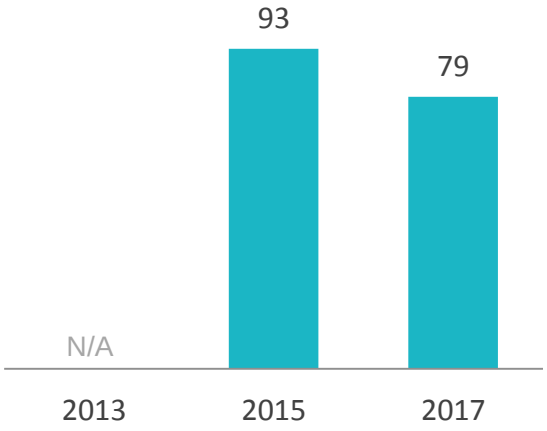
Level of happiness

% of respondents



Historical Analysis

% happy



Variances across the community

% total happy

Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
79	75	83	80	79	79	83	75	81	80	89	80	72	75	82	77	88	82	86	68	85	70	77	84	75	74	79	72	84	85	78	76	81	81

Q. To what extent are you happy or unhappy with the following areas:

Base: All respondents, excludes 'unsure' and 'no response' (n = 484)

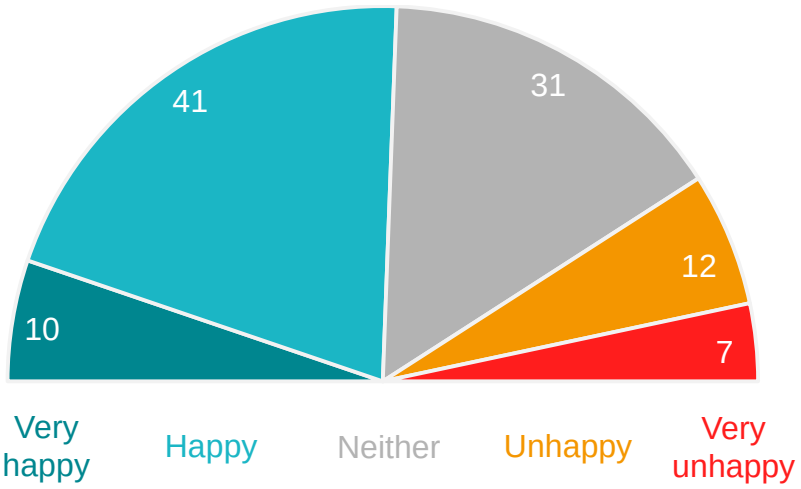
Clean and Green

Clean and well-maintained parks, reserves, natural areas and public open spaces where everyone can socialise, be active and be safe

Community efforts to protect and maintain the natural environment

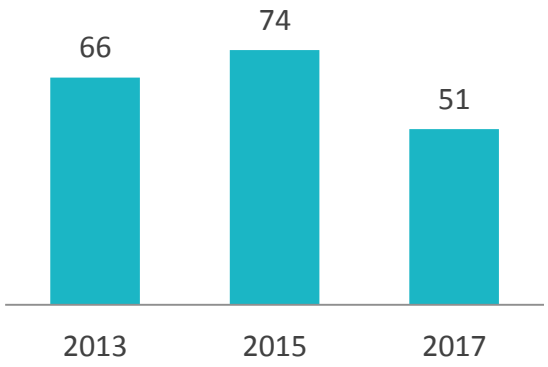
Level of happiness

% of respondents



Historical Analysis

% happy



Variances across the community

% total happy

Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
51	52	50	51	51	46	62	58	59	54	33	60	55	37	59	43	59	60	46	45	47	54	62	46	41	56	61	47	56	49	53	52	54	46

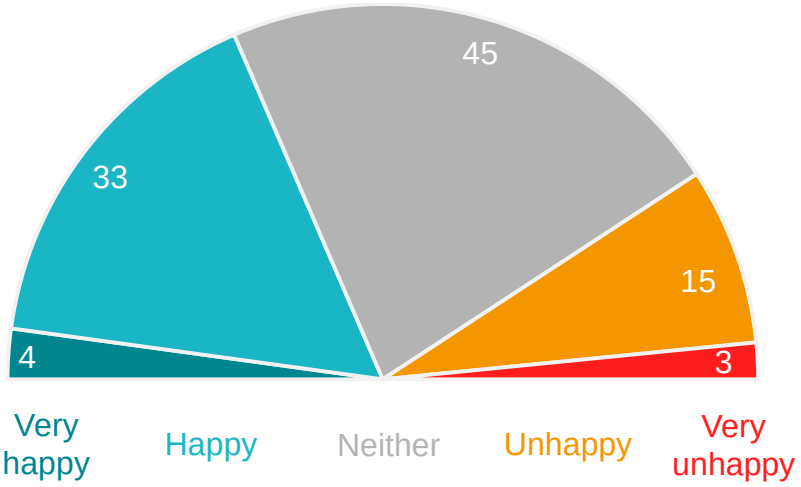
Q. To what extent are you happy or unhappy with the following areas:

Base: All respondents, excludes 'unsure' and 'no response' (n = 473)

Community efforts to conserve water and energy

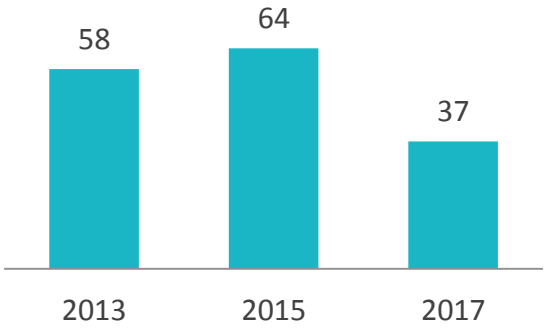
Level of happiness

% of respondents



Historical Analysis

% happy



Variances across the community

% total happy

Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
37	41	34	41	33	35	41	48	45	36	22	39	45	21	39	33	43	43	31	38	35	35	35	53	26	48	51	41	35	34	38	44	36	34

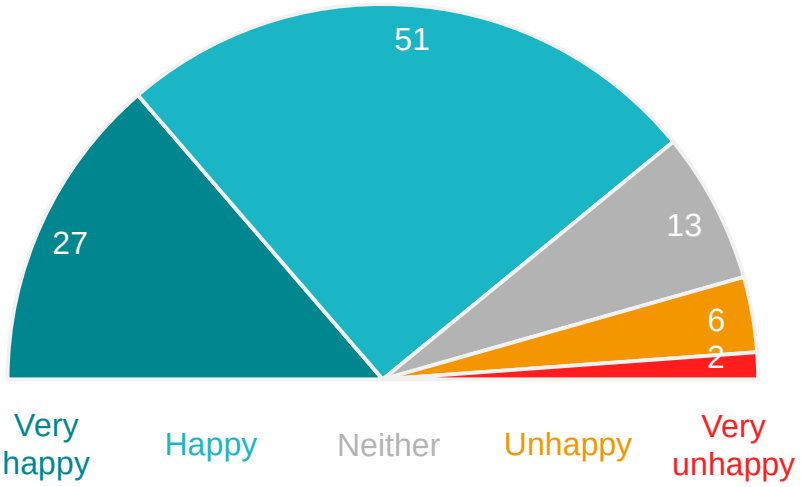
Q. To what extent are you happy or unhappy with the following areas:

Base: All respondents, excludes 'unsure' and 'no response' (n = 436)

Having access to a sufficient range of open spaces for leisure activities

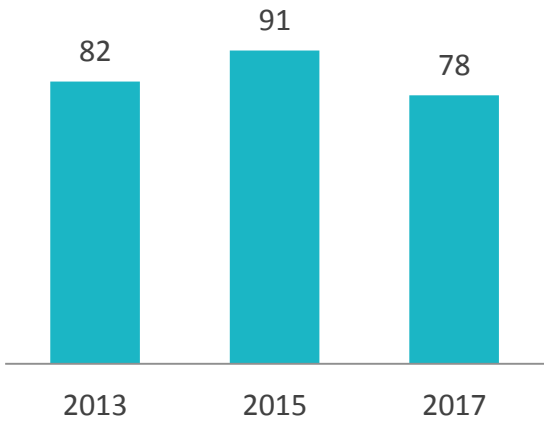
Level of happiness

% of respondents



Historical Analysis

% happy



Variances across the community

% total happy

Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
78	80	77	78	78	76	78	76	80	81	64	83	83	81	78	53	90	85	74	70	71	80	88	70	87	85	94	72	81	78	79	79	79	76

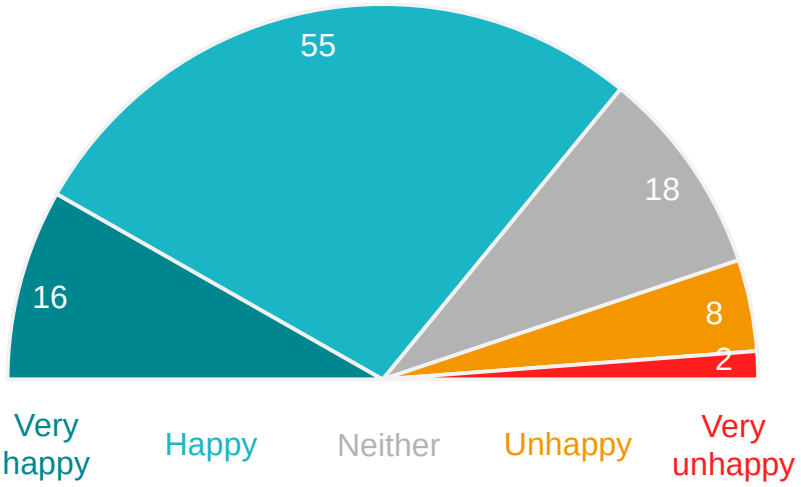
Q. To what extent are you happy or unhappy with the following areas:

Base: All respondents, excludes 'unsure' and 'no response' (n = 510)

The City being an attractive environment that the community can be proud of

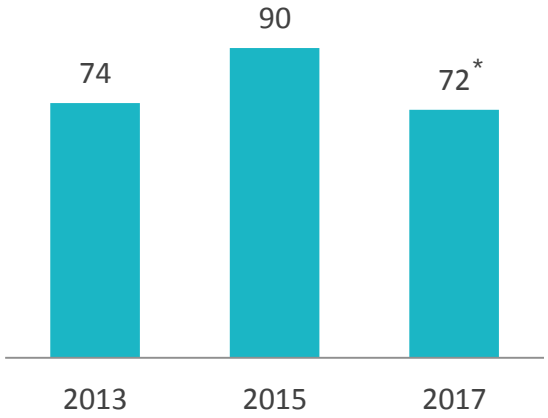
Level of happiness

% of respondents



Historical Analysis

% happy



Variances across the community

% total happy

Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
72	69	74	70	74	68	85	76	71	71	74	74	69	67	76	74	72	79	74	65	69	74	71	75	73	75	81	60	80	75	75	76	71	67

Q. To what extent are you happy or unhappy with the following areas:

Base: All respondents, excludes 'unsure' and 'no response' (n = 503)

* When sub-totals equal ±1% of the parts, this is due to rounding errors to zero decimal places.

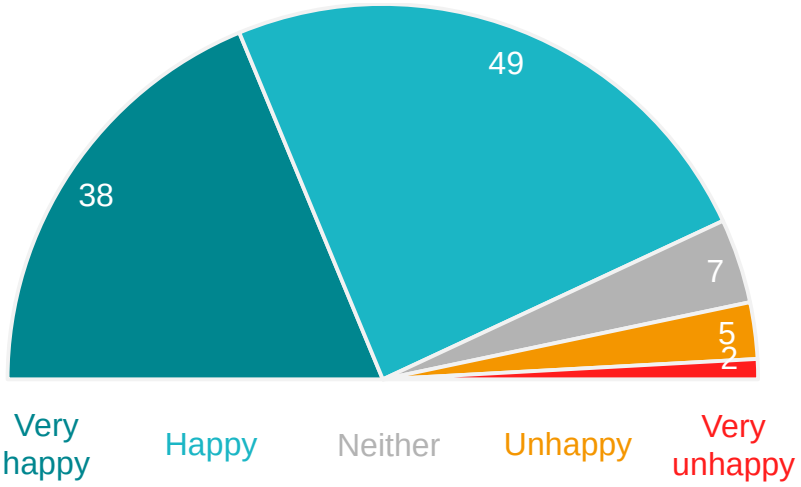
Sustainable and connected transport

Better public transport, cycling and walking infrastructure and responsive traffic management

Being able to walk around the local neighbourhood

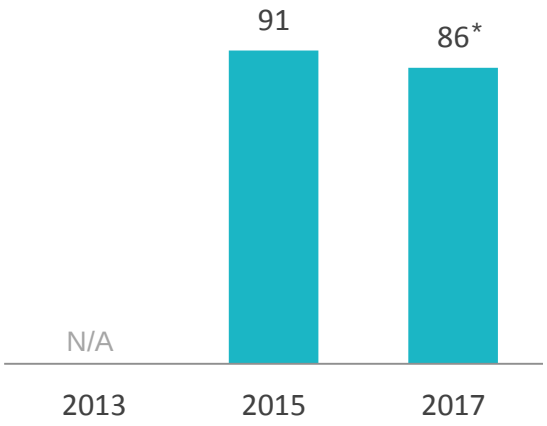
Level of happiness

% of respondents



Historical Analysis

% happy



Variances across the community

% total happy

Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
86	87	85	87	86	85	86	89	93	89	80	89	87	81	87	82	88	83	83	90	81	87	90	87	92	89	97	81	88	88	91	91	75	84

Q. To what extent are you happy or unhappy with the following areas:

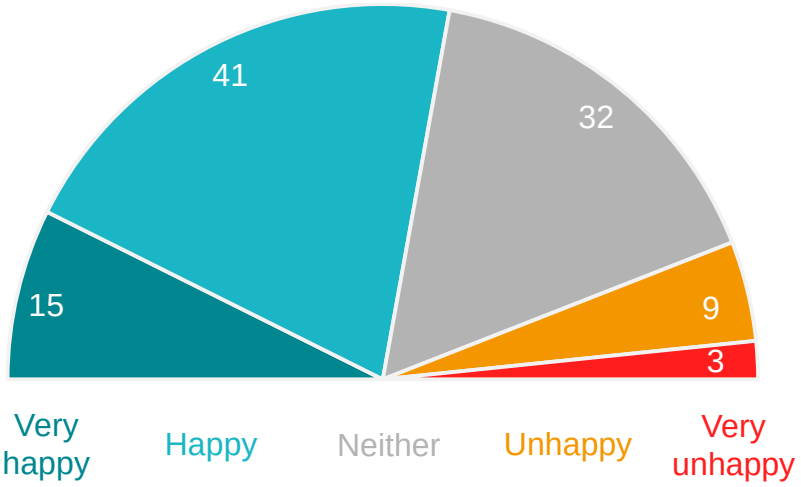
Base: All respondents, excludes 'unsure' and 'no response' (n = 511)

* When sub-totals equal ±1% of the parts, this is due to rounding errors to zero decimal places.

Being able to use a bicycle as a form of transport

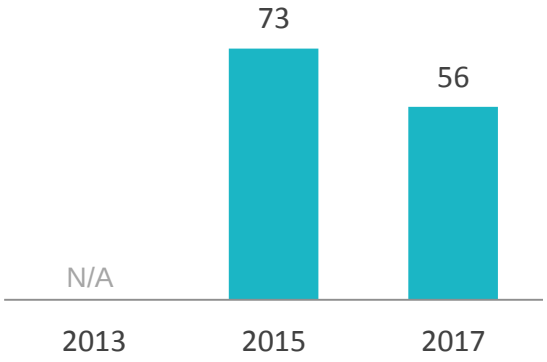
Level of happiness

% of respondents



Historical Analysis

% happy



Variances across the community

% total happy

Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
56	53	57	61	51	53	56	62	69	55	46	64	55	41	59	61	66	60	51	54	56	44	63	62	46	56	63	61	59	56	62	53	50	53

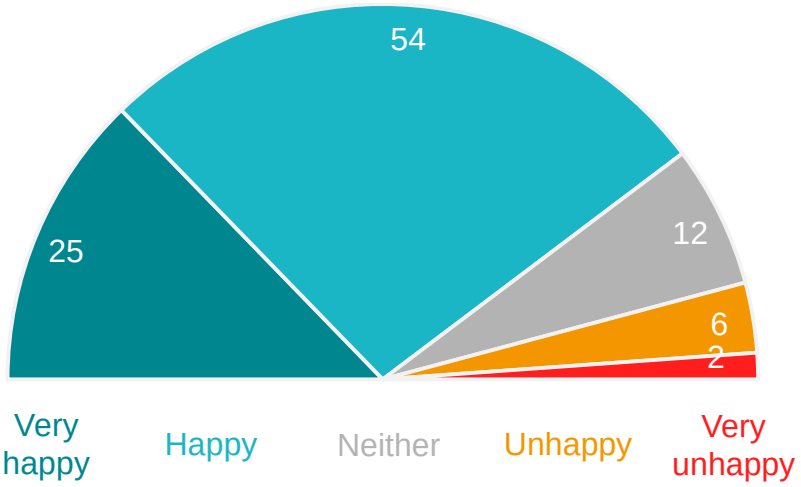
Q. To what extent are you happy or unhappy with the following areas:

Base: All respondents, excludes 'unsure' and 'no response' (n = 475)

Accessibility to public transport

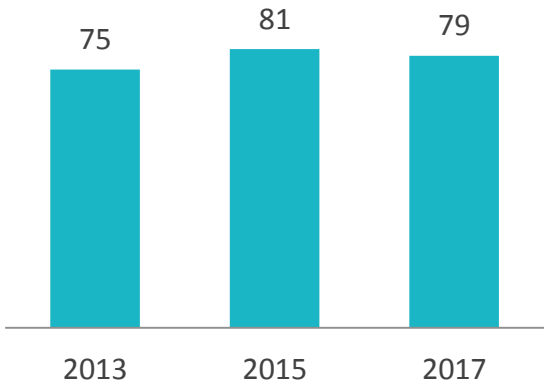
Level of happiness

% of respondents



Historical Analysis

% happy



Variances across the community

% total happy

Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
79	78	81	77	81	81	84	72	80	78	78	77	83	79	80	91	81	79	76	81	78	81	78	62	67	88	85	75	86	79	86	86	73	72

Q. To what extent are you happy or unhappy with the following areas:

Base: All respondents, excludes 'unsure' and 'no response' (n = 506)

Growth and prosperity

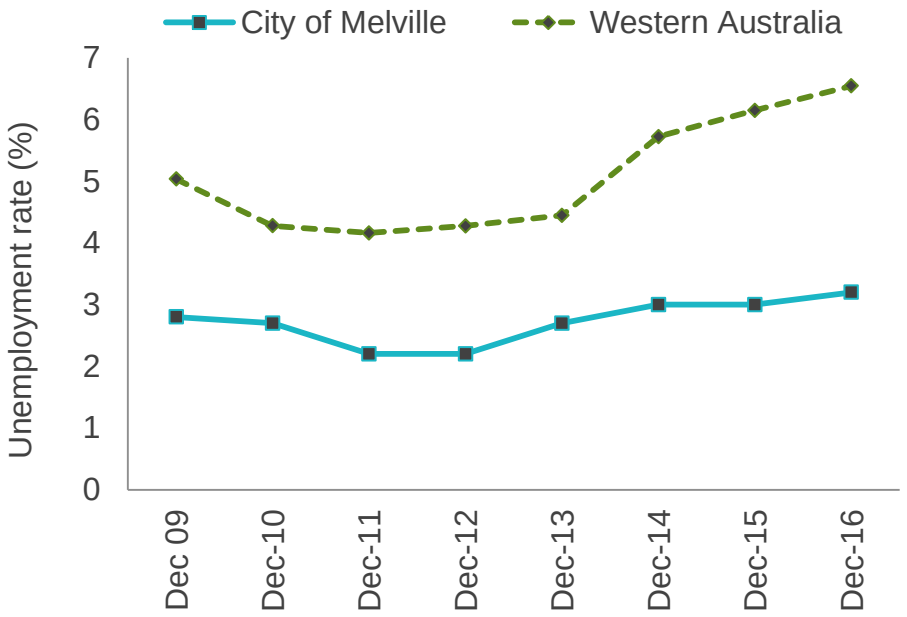
Encourage development of small businesses in our suburbs and local communities

Unemployment rates

The City is successfully working towards the goal of employment self-sufficiency with the unemployment rate gap between the City of Melville and the Western Australian average continuing to widen.

In 2011, CATALYSE began to notice a trend in the City of Melville's wellbeing data that suggested an inverse relationship between the unemployment rate and key wellbeing indictors. As the unemployment rate rose, an individual's sense of purpose, feelings of self worth, sense of pride in the local area and being ok about asking a neighbour for help fell. This trend is displayed from 2009 to 2017, with the exception of 2015. Survey results from 2015 appear to be at odds with the trend data.

	2009	2011	2013	2015	2017*
Unemployment rate (City of Melville)	2.8 ↑	2.2 ↓	2.7 ↑	3.0 ↑	3.3 ↑
Sense of pride in area (2009-2011) / City is an attractive environment that the community can be proud of (2013-2017)	↓	↑	↓	↑	↓
Sense of purpose	↓	↑	NA	NA	↓
Feelings of personal worth	↓	↑	NA	NA	↓
OK to ask neighbour for help	↓	↑	NA	↑	↓



Source: Australian Government Department of Employment, http://lmip.gov.au/default.aspx?LMIP/Downloads/ABSLabourForceRegion

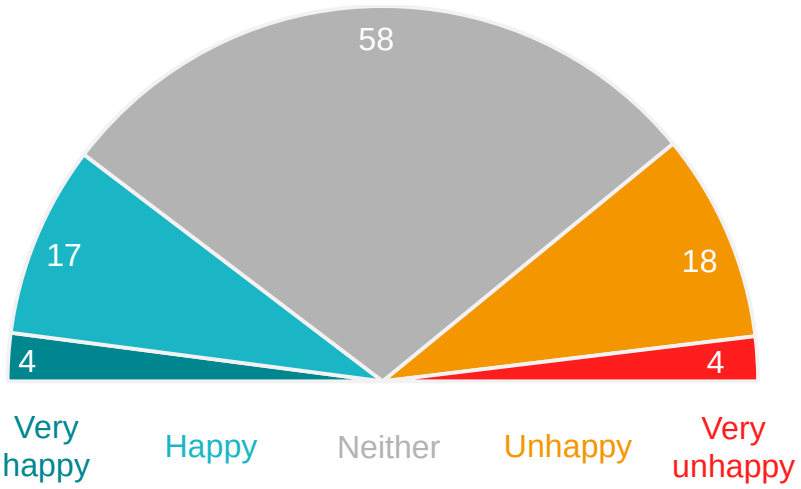
Chart shows unemployment rate in December of each year, with the exception of 2017 showing March quarter.

CATALYSE

Availability of local employment

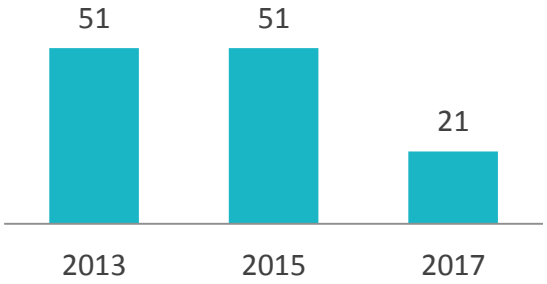
Level of happiness

% of respondents



Historical Analysis

% happy



Variances across the community

% total happy

Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
21	17	23	21	20	15	36	29	25	16	24	21	18	12	23	10	24	22	20	22	24	21	24	19	14	13	16	21	23	25	20	21	20	22

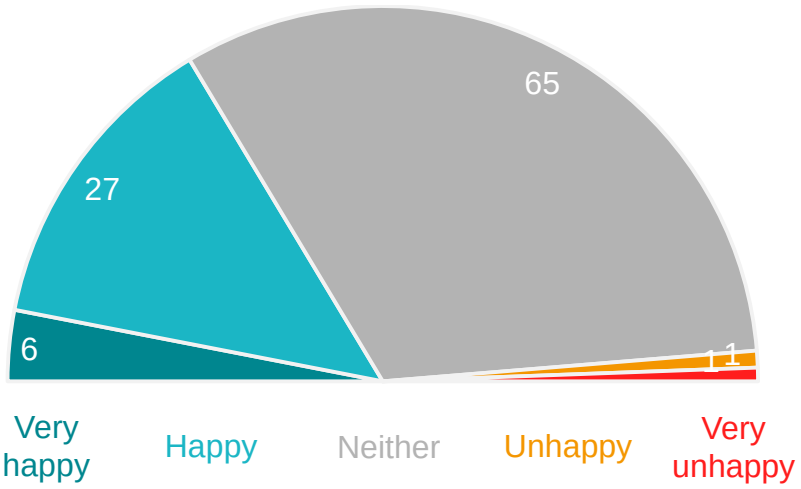
Q. To what extent are you happy or unhappy with the following areas:

Base: All respondents, excludes 'unsure' and 'no response' (n = 371)

Child care facilities

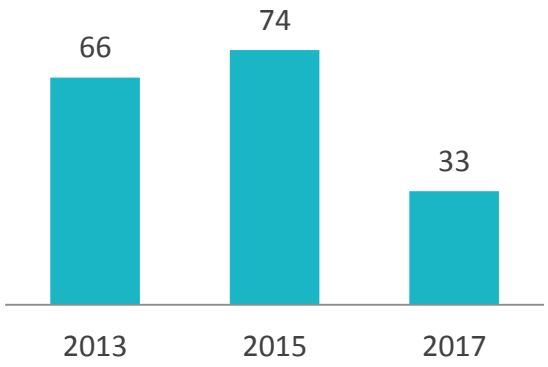
Level of happiness

% of respondents



Historical Analysis

% happy



Variances across the community

% total happy

Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
33	25	37	34	31	15	58	46	41	31	39	39	20	22	40	46	33	28	42	25	37	27	38	61	25	22	9	35	41	39	42	23	36	24

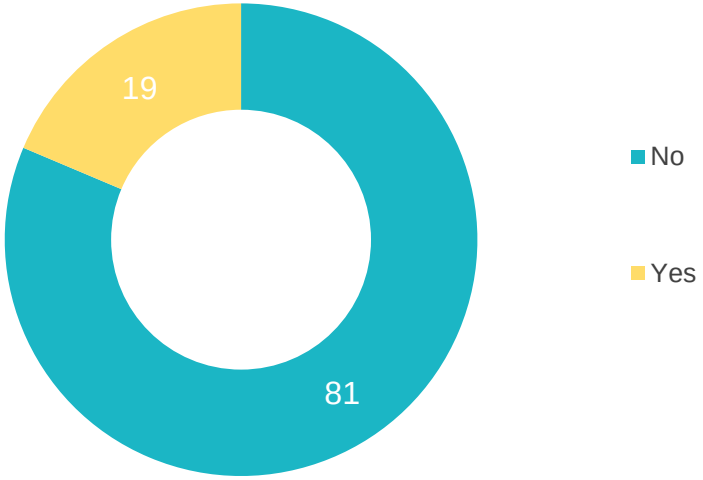
Q. To what extent are you happy or unhappy with the following areas:

Base: All respondents, excludes 'unsure' and 'no response' (n = 337)

Work-life balance

Usually work 50+ hours per week

% of respondents



National Standards^

% usually work 50+ hours

City of Melville	19
Australia (2014)^	13
WA (2016/17)*	17

Variances across the community

% of people usually working 50+ hours

Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
19	14	20	31	9	19	24	22	22	9	20	22	9	17	16	10	28	29	16	15	23	0	30	-	-	-	15	9	12	29	16	21	19	20

Q. If you are employed, how many hours do you work per week (on average)? Base: All respondents, excludes 'unsure' and 'no response' (n = 300)

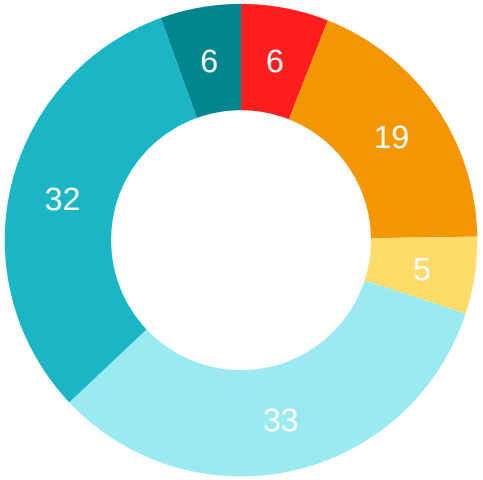
^ Australia - Better Life Index Edition 2016, http://stats.oecd.org/Index.aspx?DataSetCode=BLIm

* WA – MARKYT Industry Standards, CATALYSE

Household spending

In relation to your household spending, would you say you generally:

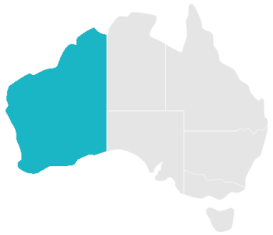
% of respondents



- Spend more money than you earn or get
- Have just enough money to get by
- Spend left over money
- Save a bit every now and then
- Save some regularly
- Save a lot

Industry Comparisons

% saves money



City of Melville	70*
Western Australia (2015)^	75
MARKYT Industry Standards (2016/17)	65

Variances across the community

% of people saving money

Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
70	68	72	67	73	74	70	65	59	73	77	68	67	56	71	73	71	62	76	73	78	68	66	47	67	62	46	49	63	87	67	71	68	74

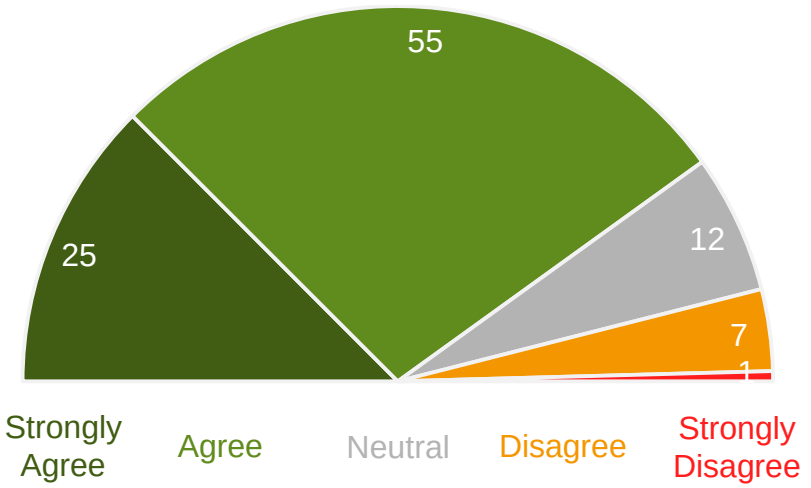
Q. In relation to your household spending, would you say you generally…? Base: All respondents, excludes 'unsure' and 'no response' (n = 557) ^ Department of Health, Health and Wellbeing of Adults in Western Australia 2015, Overview and Trends. http://ww2.health.wa.gov.au/~/media/Files/Corporate/Reports%20and%20publications/Population%20surveys/2041-HWSS-Adults-WA-Overview-and-Trends.ashx

* When sub-totals equal ±1% of the parts, this is due to rounding errors to zero decimal places.

I feel I am staying in touch with changing technology

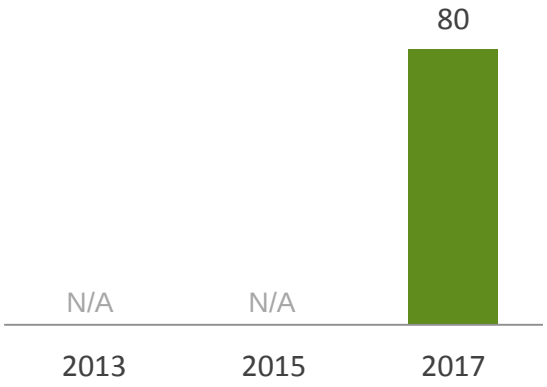
Level of agreement

% of respondents



Historical Analysis

% agree



Variances across the community

% total agree

Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
80	78	83	80	80	80	88	88	83	79	83	81	78	64	81	85	67	83	85	87	85	77	79	75	76	76	78	64	82	90	77	87	79	81

Q. Please indicate how strongly you agree or disagree with the following statements:

Base: All respondents, excludes 'unsure' and 'no response' (n = 528)

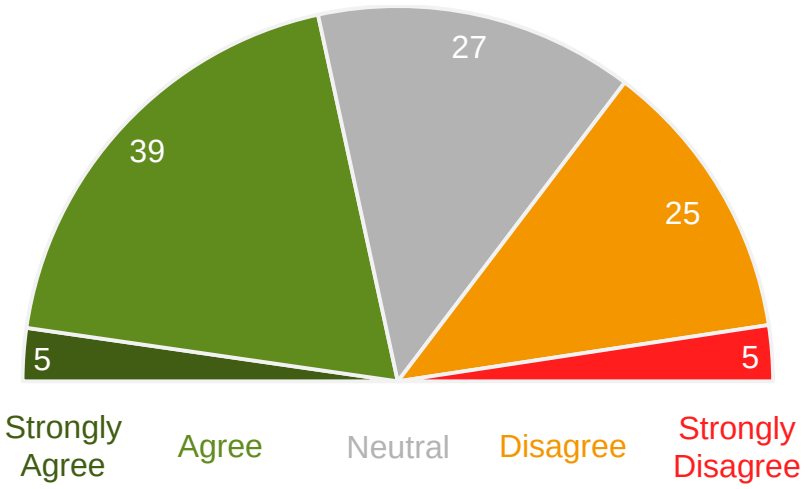
Sense of community

A range of local community services, events and cultural activities throughout the year for people to get to know one another and do things together

People in this community know one another

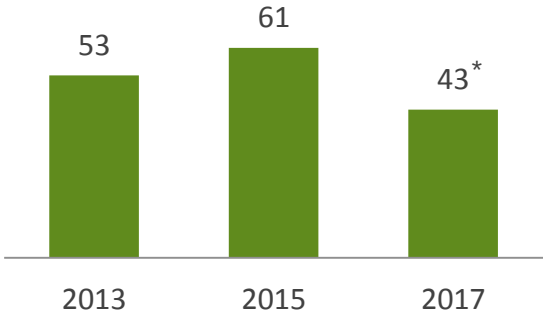
Level of agreement

% of respondents



Historical Analysis

% agree



Variances across the community

% total agree

Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
43	40	45	43	44	40	49	59	54	34	45	48	37	37	42	32	36	45	43	42	45	35	43	40	60	42	34	40	43	48	48	38	33	46

Q. Please indicate how strongly you agree or disagree with the following statements:

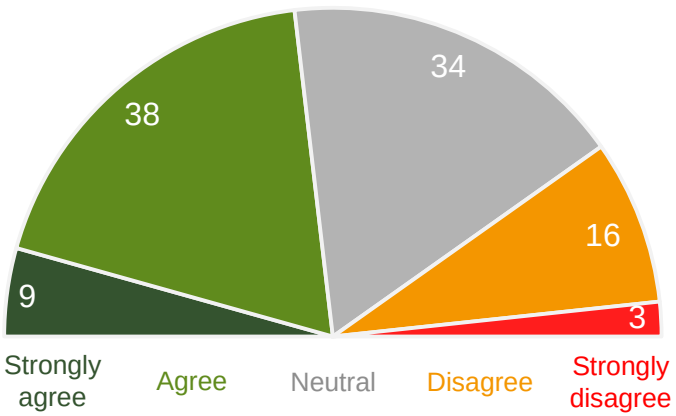
Base: All respondents, excludes 'unsure' and 'no response' (n = 515)

* When sub-totals equal ±1% of the parts, this is due to rounding errors to zero decimal places.

There is strong community spirit in my local area

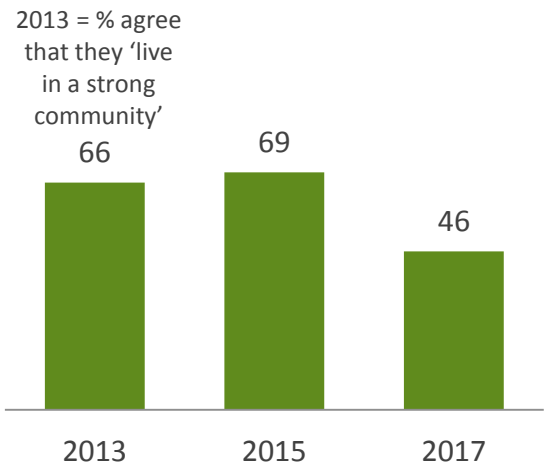
Level of agreement

% of respondents



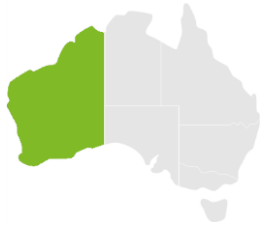
Historical Analysis

% agree



MARKYT Industry Standards

% agree, excludes unsure



City of Melville	46*
Industry High	65
Industry Standard	49

Variances across the community

% total agree

Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
46	38	51	48	45	39	67	61	46	40	50	50	40	44	45	19	35	55	42	46	45	41	50	38	55	48	51	26	47	51	45	48	45	48

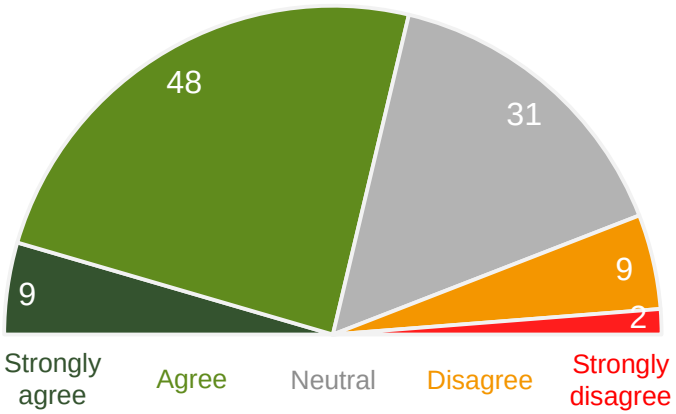
Q. Please indicate how strongly you agree or disagree with the following statements:

Base: All respondents, excludes 'unsure' and 'no response' (n = 512)

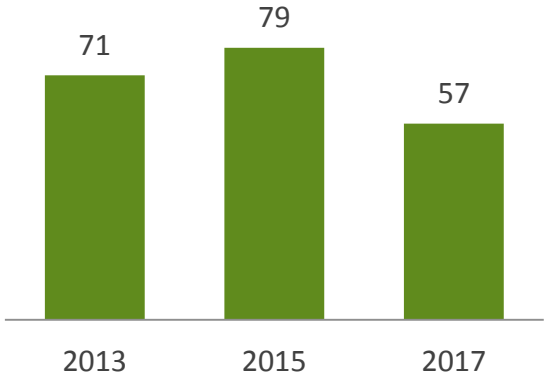
* When sub-totals equal ±1% of the parts, this is due to rounding errors to zero decimal places.

I feel like I belong in my local community

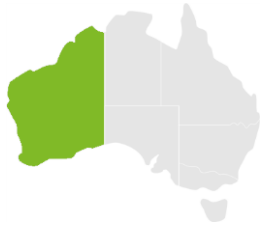
Level of agreement
% of respondents



Historical Analysis
% agree



MARKYT Industry Standards
% agree, excludes unsure



City of Melville	57
Industry High	75
Industry Standard	55

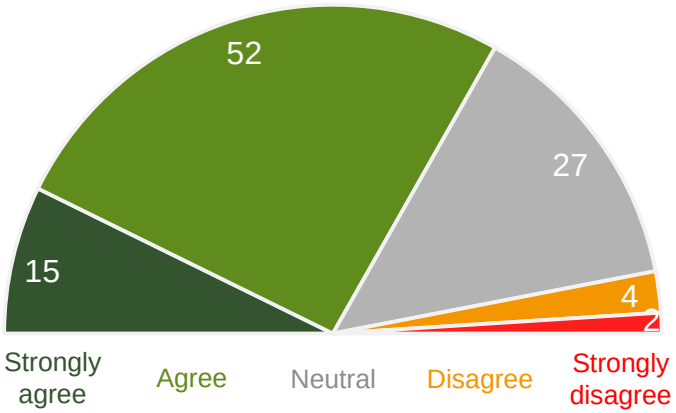
Variances across the community
% total agree

Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
57	58	56	55	60	49	72	64	65	55	50	62	58	52	53	49	50	59	59	54	54	53	58	58	60	66	66	52	60	55	67	49	50	55

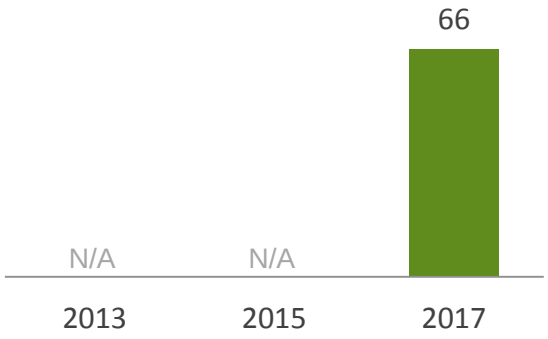
Q. Please indicate how strongly you agree or disagree with the following statements:
Base: All respondents, excludes 'unsure' and 'no response' (n = 525)

I feel valued and appreciated by others

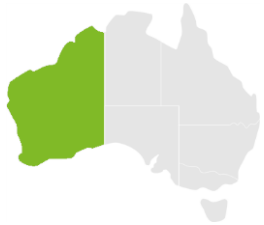
Level of agreement
% of respondents



Historical Analysis
% agree



MARKYT Industry Standards
% agree, excludes unsure



City of Melville	66*
Industry High	80
Industry Standard	69

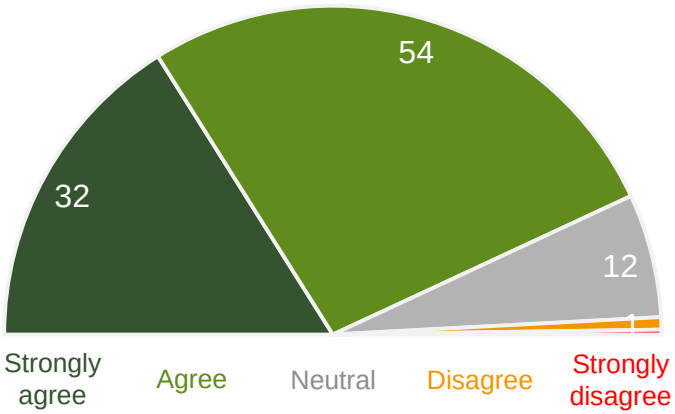
Variances across the community
% total agree

Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
66	65	69	64	68	63	78	77	68	66	62	69	67	54	69	71	67	65	65	71	67	73	63	35	73	66	61	60	81	67	64	70	83	59

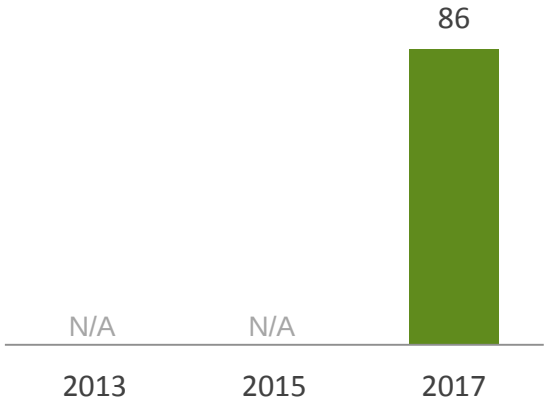
Q. Please indicate how strongly you agree or disagree with the following statements:
Base: All respondents, excludes 'unsure' and 'no response' (n = 514)
* When sub-totals equal ±1% of the parts, this is due to rounding errors to zero decimal places.

I feel like my life has a sense of purpose

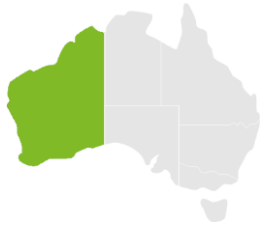
Level of agreement
% of respondents



Historical Analysis
% agree



MARKYT Industry Standards
% agree, excludes unsure



City of Melville	86
Industry High	87
Industry Standard	82

Variances across the community
% total agree

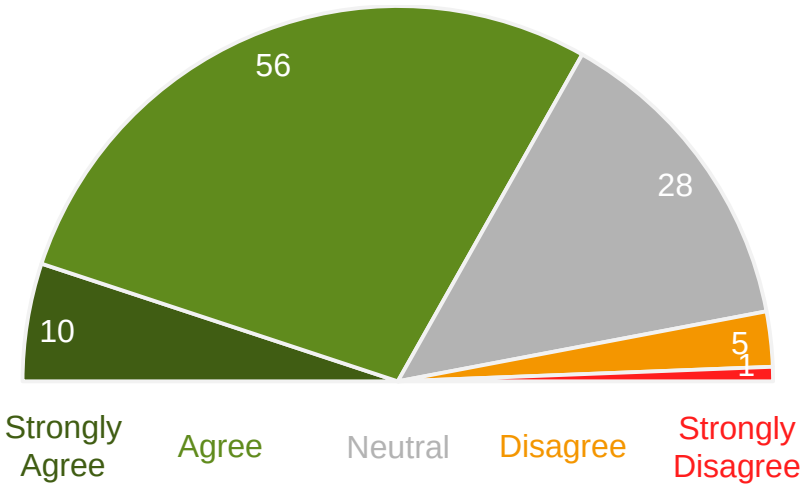
Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
86	83	88	83	89	82	94	92	86	91	90	87	83	69	82	89	78	85	88	89	88	89	90	80	84	79	76	77	90	92	85	87	88	86

Q. Please indicate how strongly you agree or disagree with the following statements:
Base: All respondents, excludes 'unsure' and 'no response' (n = 529)

People in this community are trustworthy

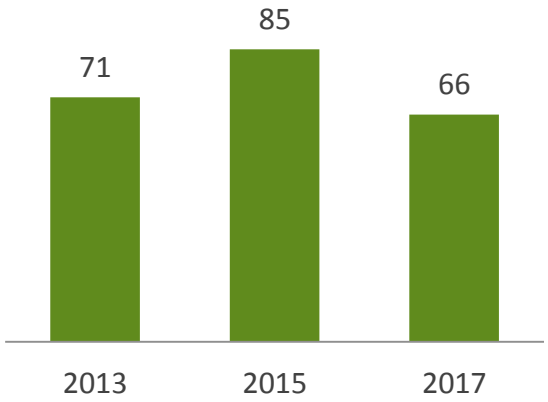
Level of agreement

% of respondents



Historical Analysis

% agree



Variances across the community

% total agree

Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
66	61	70	65	68	63	88	70	71	55	66	70	63	58	68	59	54	61	70	70	66	70	68	50	70	65	54	57	73	71	68	66	61	67

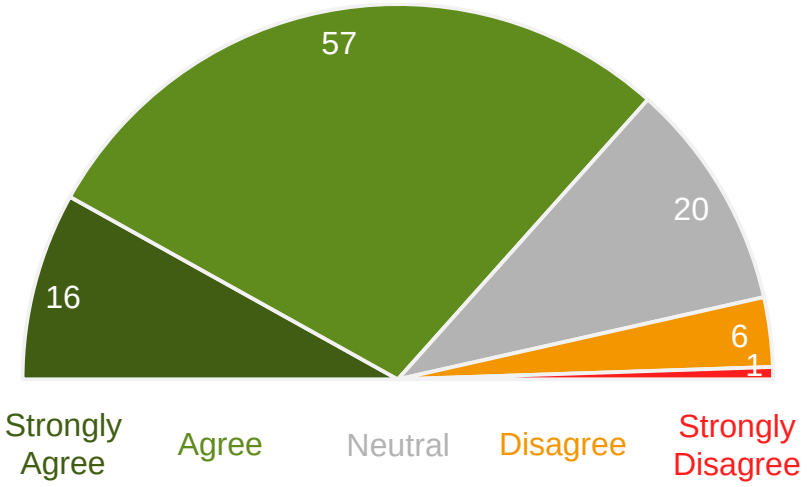
Q. Please indicate how strongly you agree or disagree with the following statements:

Base: All respondents, excludes 'unsure' and 'no response' (n = 512)

Everyone in our household can participate in civic and community life

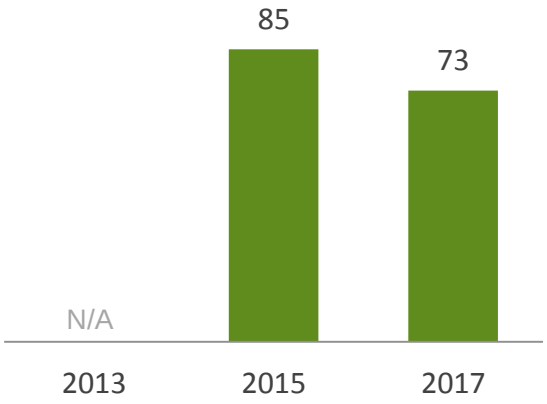
Level of agreement

% of respondents



Historical Analysis

% agree



Variances across the community

% total agree

Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
73	76	73	69	77	70	88	78	78	73	74	74	72	60	77	68	69	77	79	69	71	73	70	84	76	74	73	76	75	79	77	78	67	70

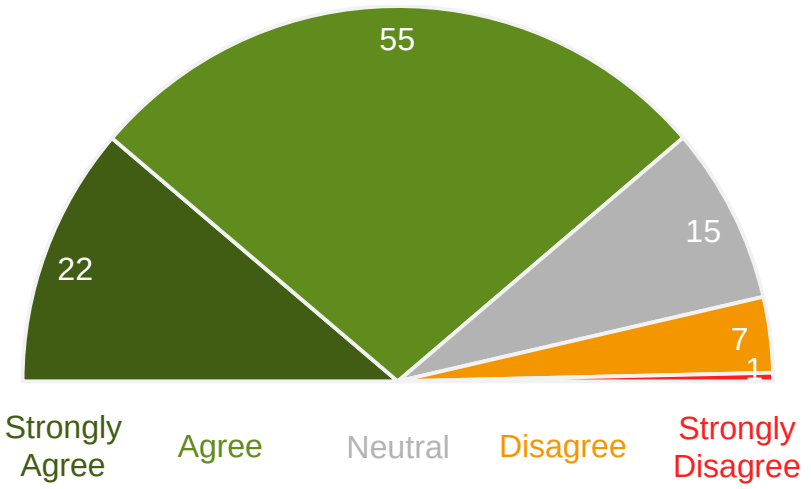
Q. Please indicate how strongly you agree or disagree with the following statements:

Base: All respondents, excludes 'unsure' and 'no response' (n = 514)

Everyone has the freedom to express their religion and culture

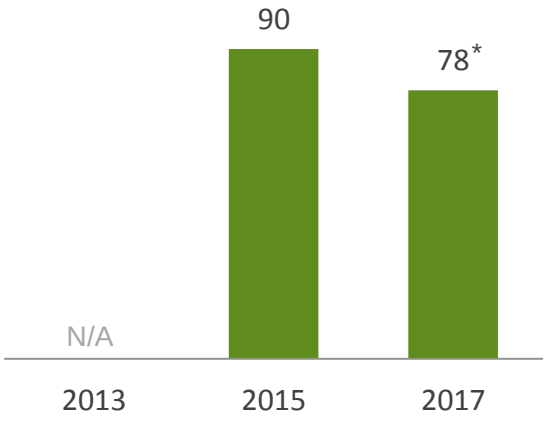
Level of agreement

% of respondents



Historical Analysis

% agree



Variances across the community

% total agree

Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
78	72	81	75	79	74	85	81	78	80	73	80	78	81	83	82	77	79	73	81	75	82	75	63	79	84	85	67	84	75	76	85	78	75

Q. Please indicate how strongly you agree or disagree with the following statements:

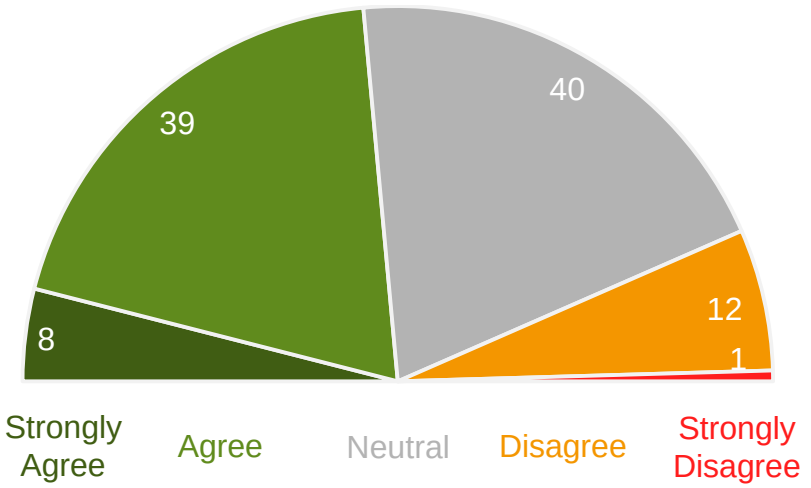
Base: All respondents, excludes 'unsure' and 'no response' (n = 405)

* When sub-totals equal ±1% of the parts, this is due to rounding errors to zero decimal places.

There are opportunities for me to be involved in arts, creative and cultural activities locally

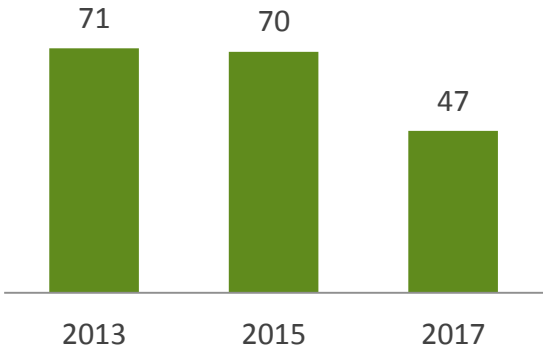
Level of agreement

% of respondents



Historical Analysis

% agree



Variances across the community

% total agree

Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
47	54	44	43	50	47	52	56	49	55	24	51	60	44	50	14	48	65	44	44	37	47	54	44	44	66	68	46	42	44	52	54	38	42

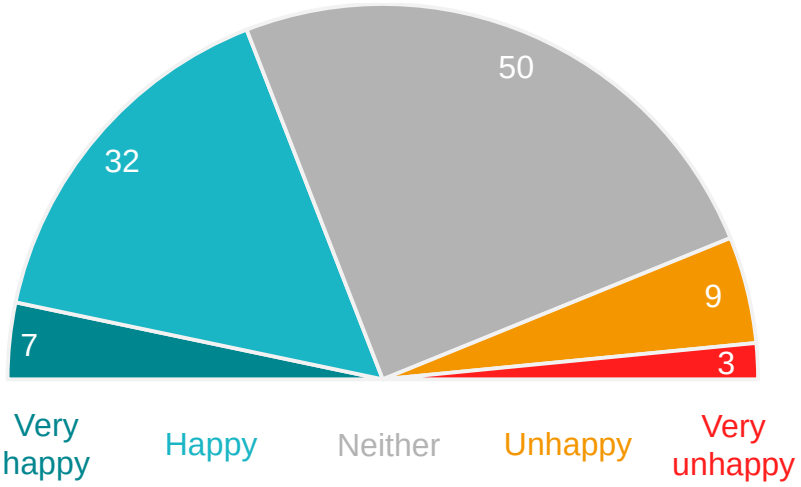
Q. Please indicate how strongly you agree or disagree with the following statements:

Base: All respondents, excludes 'unsure' and 'no response' (n = 486)

How local history and heritage is valued by community members

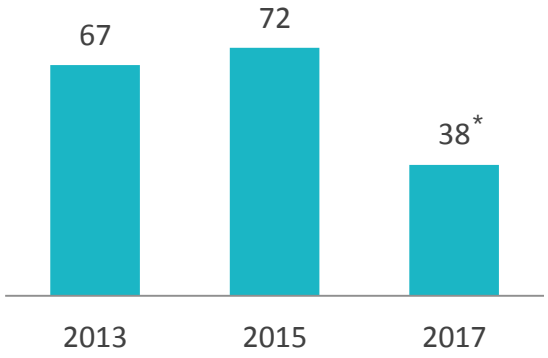
Level of happiness

% of respondents



Historical Analysis

% happy



Variances across the community

% total happy

Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
38	37	39	36	40	33	43	51	46	41	31	43	38	23	41	35	43	50	31	34	37	34	43	30	38	42	43	25	38	41	37	36	31	45

Q. To what extent are you happy or unhappy with the following areas:

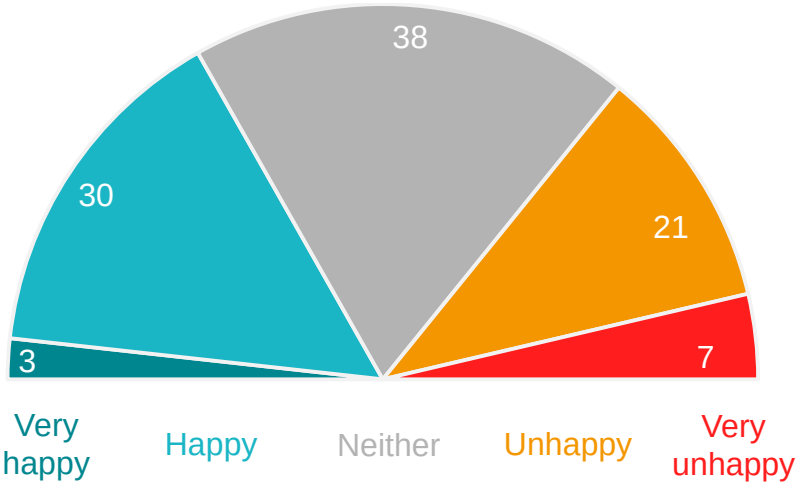
Base: All respondents, excludes 'unsure' and 'no response' (n = 429)

* When sub-totals equal ±1% of the parts, this is due to rounding errors to zero decimal places.

Opportunities to have your say on important decisions that affect your community

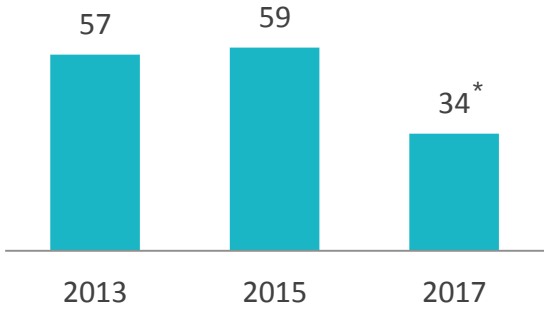
Level of happiness

% of respondents



Historical Analysis

% happy



Variances across the community

% total happy

Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
34	29	36	33	34	27	49	43	38	35	28	39	32	29	40	28	36	45	31	30	33	28	40	25	29	36	42	23	43	32	31	33	37	35

Q. To what extent are you happy or unhappy with the following areas:

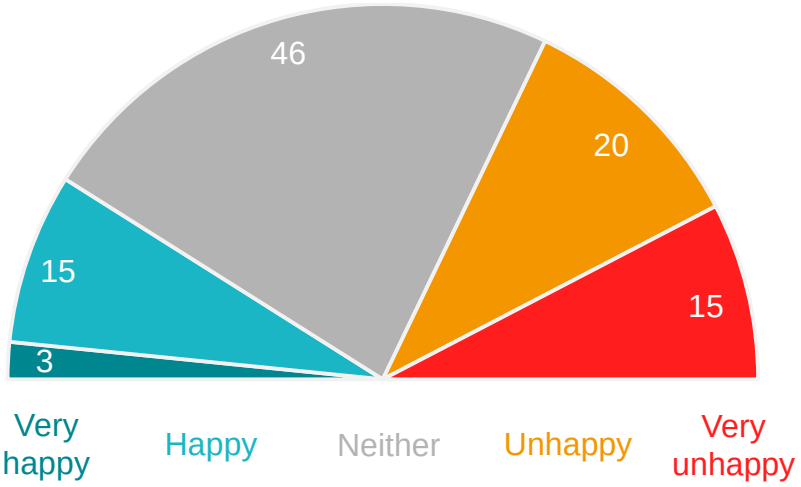
Base: All respondents, excludes 'unsure' and 'no response' (n = 469)

* When sub-totals equal ±1% of the parts, this is due to rounding errors to zero decimal places.

How well your local Councillors represent the views of the community

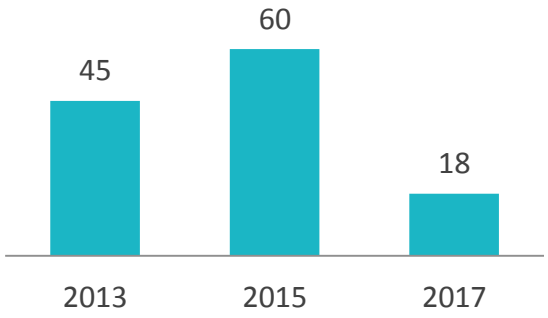
Level of happiness

% of respondents



Historical Analysis

% happy



Variances across the community

% total happy

Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
18	17	18	20	15	15	30	20	22	13	24	18	14	6	24	15	19	16	20	17	19	17	25	32	4	10	7	20	19	23	14	24	24	16

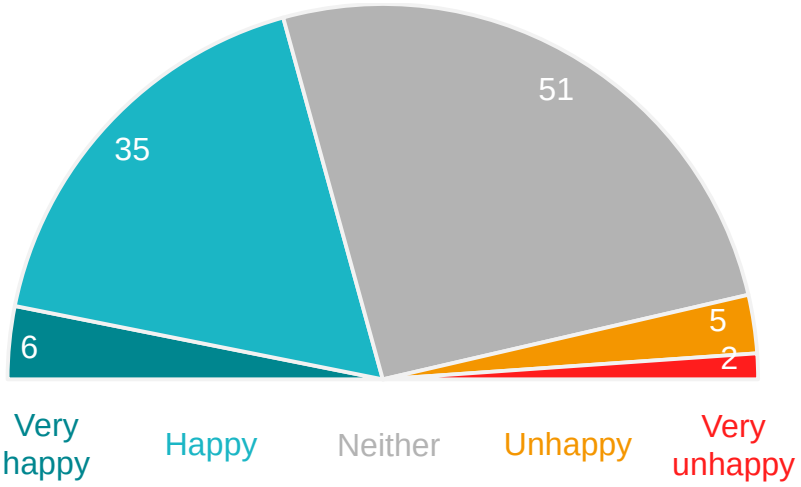
Q. To what extent are you happy or unhappy with the following areas:

Base: All respondents, excludes 'unsure' and 'no response' (n = 402)

Opportunities to volunteer in the local area

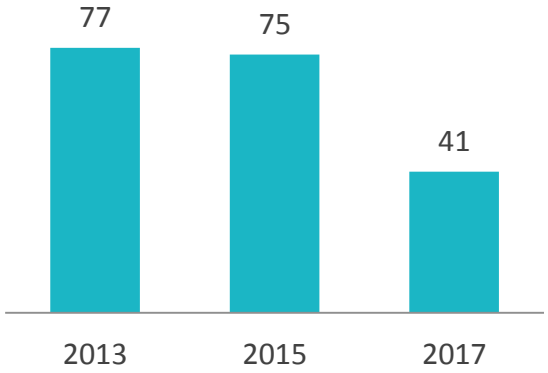
Level of happiness

% of respondents



Historical Analysis

% happy



Variances across the community

% total happy

Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
41	49	37	41	42	44	29	43	41	42	22	43	52	30	46	29	51	55	29	40	34	39	42	51	38	58	45	34	42	38	40	36	45	44

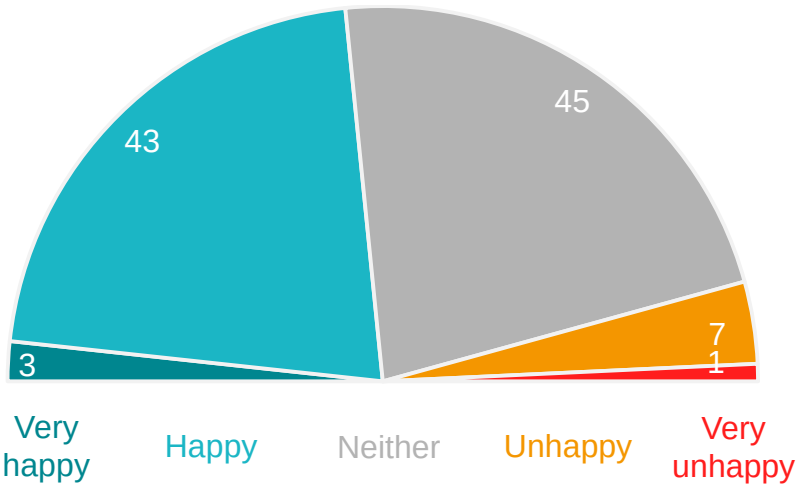
Q. To what extent are you happy or unhappy with the following areas:

Base: All respondents, excludes 'unsure' and 'no response' (n = 412)

Opportunities to meet people in the local community

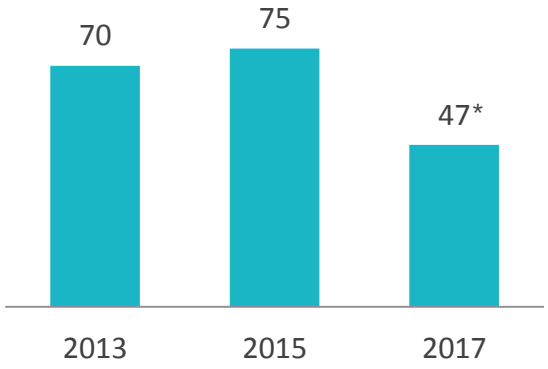
Level of happiness

% of respondents



Historical Analysis

% happy



Variances across the community

% total happy

Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
47	45	48	45	48	40	66	53	54	44	44	50	46	37	41	28	39	58	49	41	41	44	45	62	56	56	51	46	46	48	45	41	44	53

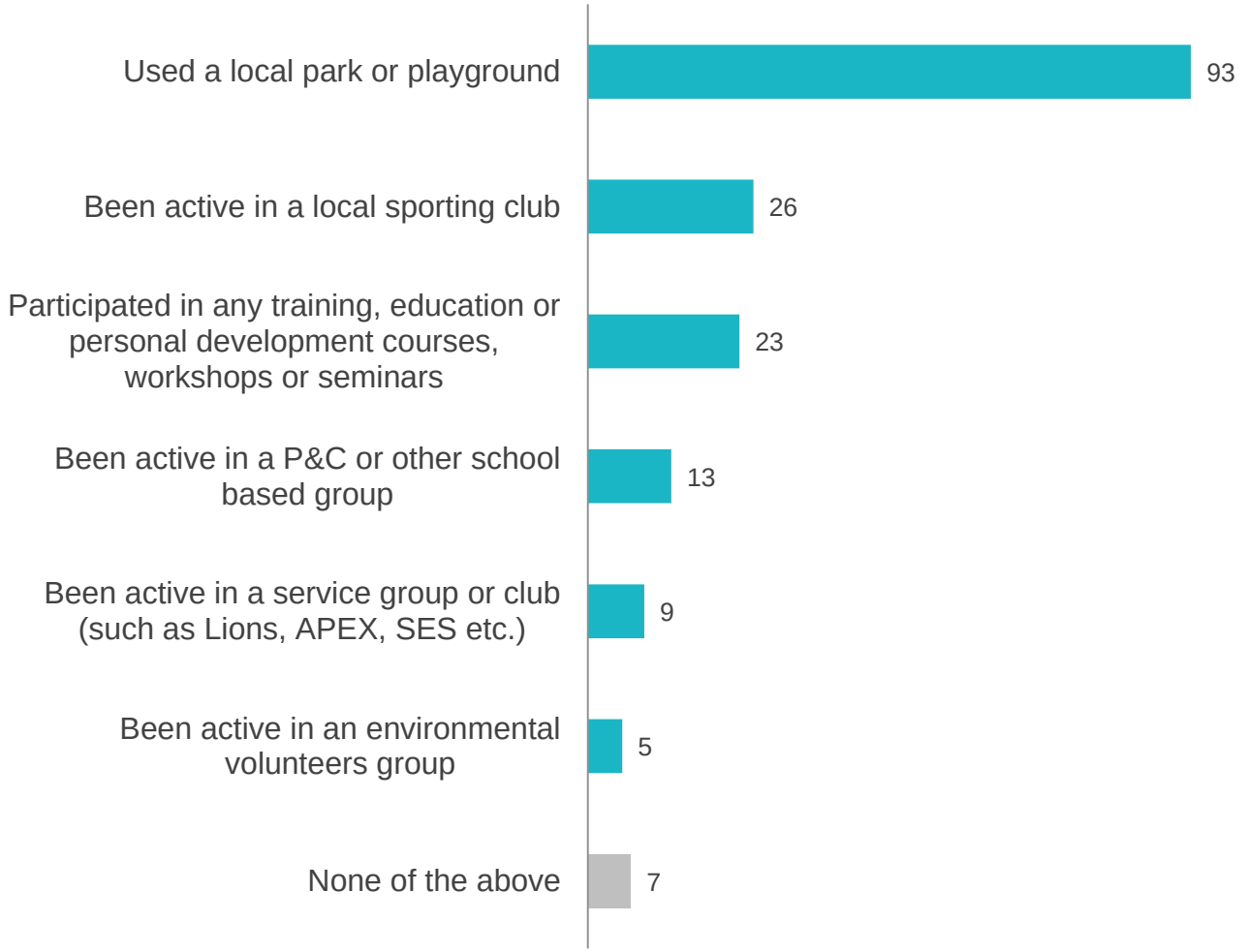
Q. To what extent are you happy or unhappy with the following areas:

Base: All respondents, excludes 'unsure' and 'no response' (n = 476)

* When sub-totals equal ±1% of the parts, this is due to rounding errors to zero decimal places.

Local engagement levels

% of respondents



Historical Analysis
% engaged

	2015	2017
Used a local park or playground	85	93
Been active in a local sporting club	37	26
Participated in any training, education or personal development courses, workshops or seminars	-	23
Been active in a P&C or other school based group	18	13
Been active in a service group or club (such as Lions, APEX, SES etc.)	23	9
Been active in an environmental volunteers group	9	5
None of the above	-	7

Q. Over the past 12 months, please indicate if you have:
Base: All respondents, excludes 'unsure' and 'no response' (n = 514)

CATALYSE

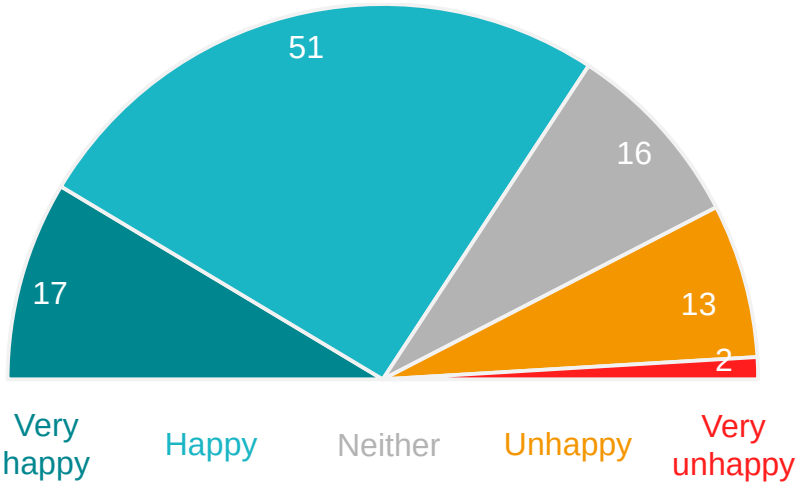
Summary of variances | engagement

% of respondents who used or participated in activities	Park or playground	Training, Ed and PD	Service group / club	Local sporting club	Environmental volunteers group	P&C / school group
Total	93	23	9	26	5	13
Own home outright	87	24	13	22	8	5
Have mortgage	97	23	5	29	3	18
Male	91	19	6	31	7	6
Female	95	28	11	21	4	19
No children living at home	91	20	11	17	6	2
Child 0-5 at home	100	20	1	22	3	25
Child 6-12 at home	99	28	3	53	6	48
Child 13-17 at home	92	26	7	54	8	27
Child 18+ at home	91	31	11	29	3	11
18-34 years	98	13	4	16	5	8
35-54 years	96	30	6	40	4	27
55+ years	87	24	15	19	7	4
Disability	88	26	13	20	4	10
Born Overseas	94	24	9	26	3	10
LOTE	87	29	4	17	0	4
High School	96	21	4	25	2	11
Diploma	90	21	13	30	8	11
Bachelor	94	24	8	25	4	14
Postgraduate	95	29	9	26	6	16
Full time	96	18	5	28	3	9
Part time/casual	93	34	6	31	6	25
Self employed	95	26	9	24	6	12
Unemployed / unable to work	79	14	9	23	17	26
Home duties	92	35	5	27	0	52
Retired	87	21	15	16	7	2
Nil to $30k	88	34	14	28	3	0
$30K to $75K	84	27	7	14	17	9
$75K to $150K	95	21	8	27	2	12
$150K +	97	23	4	29	4	18
NE Melville	93	26	10	31	7	12
SE Melville	93	23	6	23	4	21
SW Melville	89	27	8	25	6	12
NW Melville	96	19	9	21	3	11

Availability of entertainment including cafes, restaurants, cinemas etc

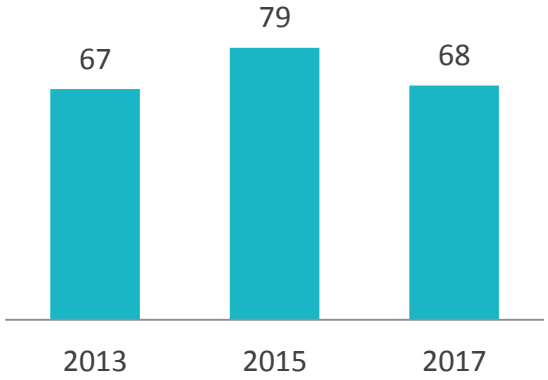
Level of happiness

% of respondents



Historical Analysis

% happy



Variances across the community

% total happy

Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
68	70	68	67	70	66	78	69	69	76	61	67	75	70	71	56	73	71	71	63	65	65	74	60	64	78	78	62	73	67	71	65	68	68

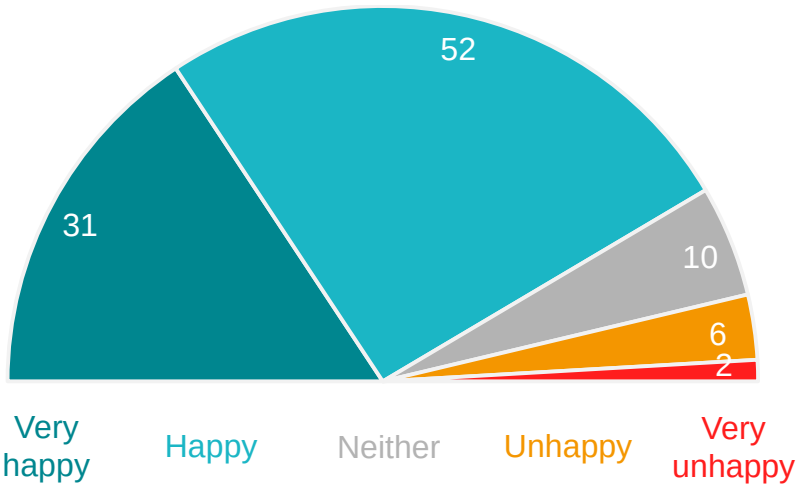
Q. To what extent are you happy or unhappy with the following areas:

Base: All respondents, excludes 'unsure' and 'no response' (n = 508)

Availability of local shops and other commercial areas

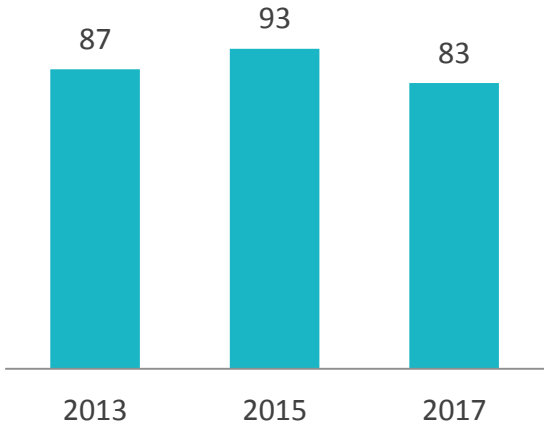
Level of happiness

% of respondents



Historical Analysis

% happy



Variances across the community

% total happy

Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
83	84	81	77	88	83	81	84	88	82	82	79	87	74	79	58	77	84	86	80	82	86	72	78	81	90	85	86	83	82	81	88	76	86

Q. To what extent are you happy or unhappy with the following areas:

Base: All respondents, excludes 'unsure' and 'no response' (n = 510)

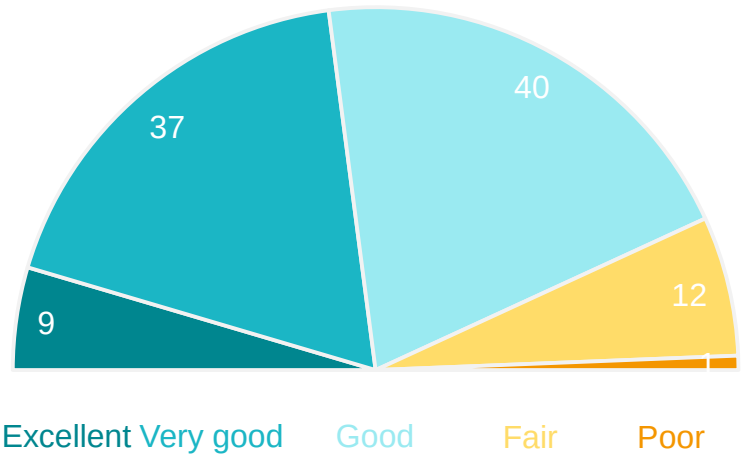
Healthy lifestyles

Opportunities for healthy activities both indoors and out and about in local parks and suburbs walking, running, cycling and exercising individually or in groups

General health

General health rating (self assessment)

% of respondents



Industry Comparisons ^

% excellent / very good

City of Melville	46
Western Australia (2015)	59

Variances across the community

% excellent / very good

Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
46	45	47	48	44	42	55	51	43	53	48	45	45	28	39	36	36	43	47	51	46	59	56	23	27	38	41	29	48	49	42	47	49	48

Q. How would you rate your health in general? Base: All respondents, excludes 'unsure' and 'no response' (n = 561)

^ Department of Health, Health and Wellbeing of Adults in Western Australia 2015, Overview and Trends. http://ww2.health.wa.gov.au/~/media/Files/Corporate/Reports%20and%20publications/Population%20surveys/Health-and-Wellbeing-of-Adults-in-Western-Australia-2015-Overview-and-Trends.ashx

City of Melville lifestyle risk factors

Source: Western Australian Health and Wellbeing Surveillance System: City of Melville self-reported measures of health and wellbeing for adults 2015 (supplied by City of Melville).

CATALYSE

Prevalence of self-reported doctor-diagnosed conditions

persons aged 16 years and over

Condition	Melville LGA		SMHS	WA
	Persons (%)	Estimated population	Persons (%)	Persons (%)
Diabetes	7.9	6,949	6.4	5.9
Heart disease	7.0	6,131	6.6	5.8
Cancer (excluding skin cancer)	6.2	5,456	5.1	5.2
Current asthma	*8.1	7,109	8.3	7.9
Stroke	*1.3	1,116	1.4	1.5
Arthritis	18.3	16,025	19.1	19.1
Osteoporosis	6.3	5,540	4.9	4.7
Injury (a)	18.4	16,133	20.3	22.6
Current mental health problem (b)	9.5	8,312	14.7	14.6
Current respiratory problem (c)	*2.7	2,408	2.4	2.0

Source: WA Health and Wellbeing Surveillance System, Epidemiology Branch, Department of Health WA.

Notes:

* Prevalence estimate has a relative standard error between 25 per cent and 50 per cent and should be used with caution.

(a) Injury in the last 12 months requiring treatment from a health professional.

(b) Diagnosed with depression, anxiety, stress-related or other mental health condition in the past 12 months by a doctor.

(c) Respiratory problem other than asthma that has lasted 6 months or more, e.g. bronchitis, emphysema, or chronic lung disease.

CATALYSE

Prevalence of lifestyle risk factors

persons aged 16 years and over

	Melville LGA		SMHS	WA
Risk factors	**Persons (%)**	**Estimated population**	**Persons (%)**	**Persons (%)**
Currently smokes	*4.8	4,219	14.1	12.7
Never smoked (or smoked <100 cigarettes)	75.8	66,395	61.1	61.5
Eats less than <2 serves of fruit daily	46.0	40,273	48.6	48.1
Eats less than <5 serves of vegetables daily	91.8	80,436	89.4	89.8
Risky/high risk drinking for long term harm (a)	24.6	21,576	28.3	29.2
Risky/high risk drinking for short term harm (b)	*5.4	4,689	12.6	12.1
Insufficient physical activity (c)	33.5	28,339	36.9	36.2

Source: WA Health and Wellbeing Surveillance System, Epidemiology Branch, DoH WA.

Notes:

(a) As a proportion of all adult respondents 16 years and over. Drinks more than 2 standard drinks on any day. Any alcohol consumption by persons 16 or 17 years classified as high risk.

(b) (b) As a proportion of all adult respondents 16 years and over. Drinks more than 4 standard drinks on any day. Any alcohol consumption by persons 16 or 17 years classified as high risk.

(c) (c) Completes less than 150 minutes of physical activity per week (adults 18+ years).

CATALYSE

Prevalence of physiological risk factors

persons aged 16 years and over

	Melville LGA		SMHS	WA
Risk factors	**Persons (%)**	**Estimated population**	**Persons (%)**	**Persons (%)**
Current high blood pressure	16.8	14,733	15.9	15.8
Current high cholesterol	19.4	17,026	18.0	17.8
Overweight (a)	38.0	33,326	37.7	38.7
Obese (a)	19.4	17,009	27.2	27.7

Source: WA Health and Wellbeing Surveillance System, Epidemiology Branch, Department of Health WA.

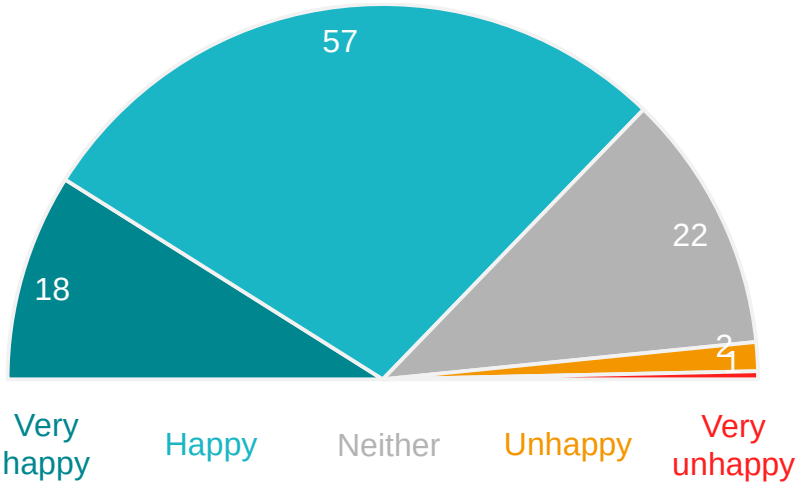
(a) BMI of 25 to <30 = overweight; BMI of 30+ = obese. Self-reported height and weight have been adjusted for under-reporting (i.e. over-estimating of height and under-estimating of weight).

CATALYSE

Health care services

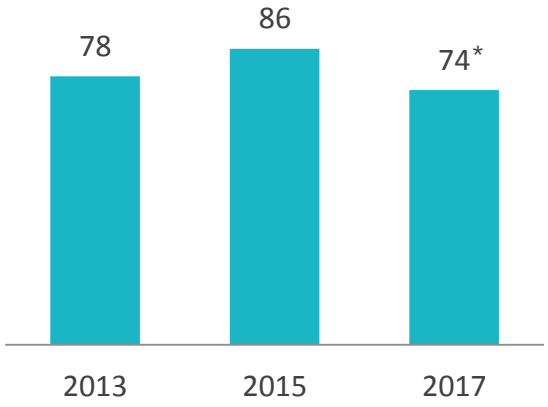
Level of happiness

% of respondents



Historical Analysis

% happy



Variances across the community

% total happy

Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
74	73	75	67	81	70	83	82	74	76	75	73	76	68	71	64	70	73	80	71	73	76	67	80	83	80	70	63	76	77	75	81	78	69

Q. To what extent are you happy or unhappy with the following areas:

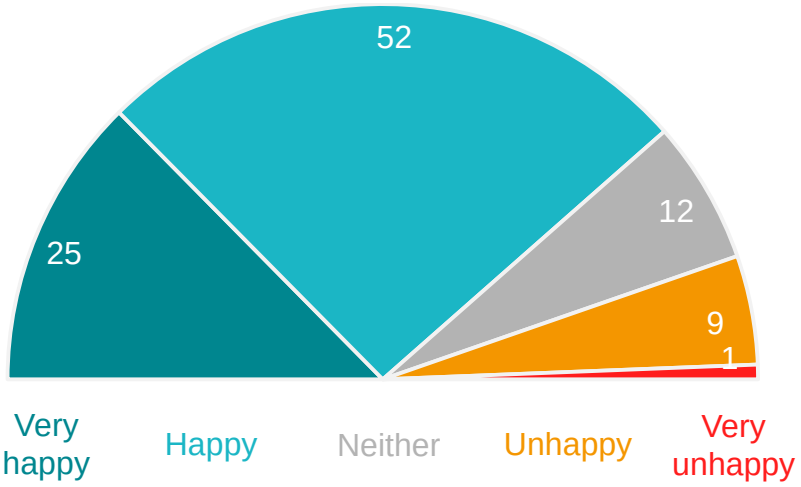
Base: All respondents, excludes 'unsure' and 'no response' (n = 474)

* When sub-totals equal ±1% of the parts, this is due to rounding errors to zero decimal places.

Availability of healthy food choices (e.g. fresh fruit and vegetables) in the local area

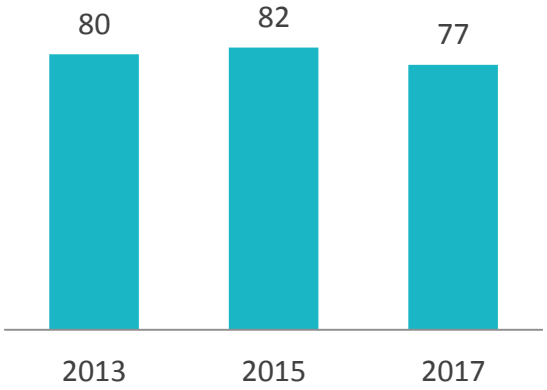
Level of happiness

% of respondents



Historical Analysis

% happy



Variances across the community

% total happy

Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
77	81	75	75	78	77	81	75	75	82	62	77	86	73	75	56	76	76	78	75	73	78	79	58	64	91	89	67	74	80	76	73	71	83

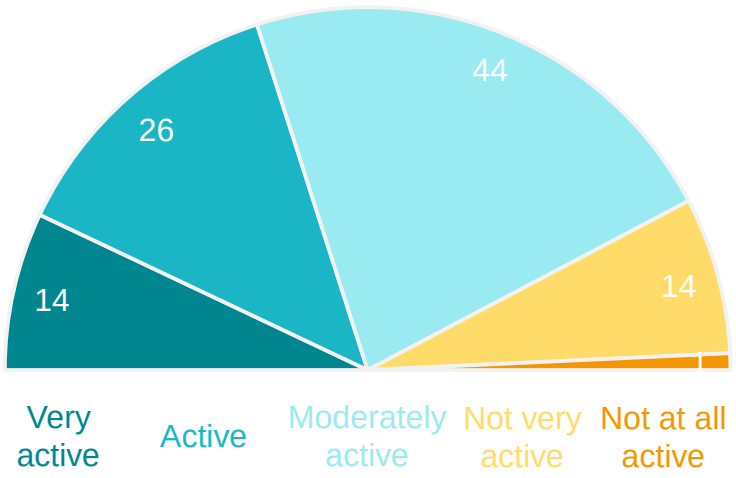
Q. To what extent are you happy or unhappy with the following areas:

Base: All respondents, excludes 'unsure' and 'no response' (n = 505)

Level of physical activity

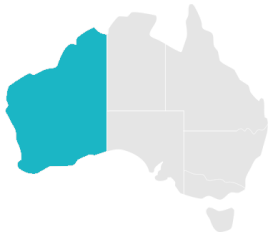
Level of activity

% of respondents



Industry Comparisons ^

% active / very active



City of Melville	40
Western Australia (2015)	51

Variances across the community

% active / very active

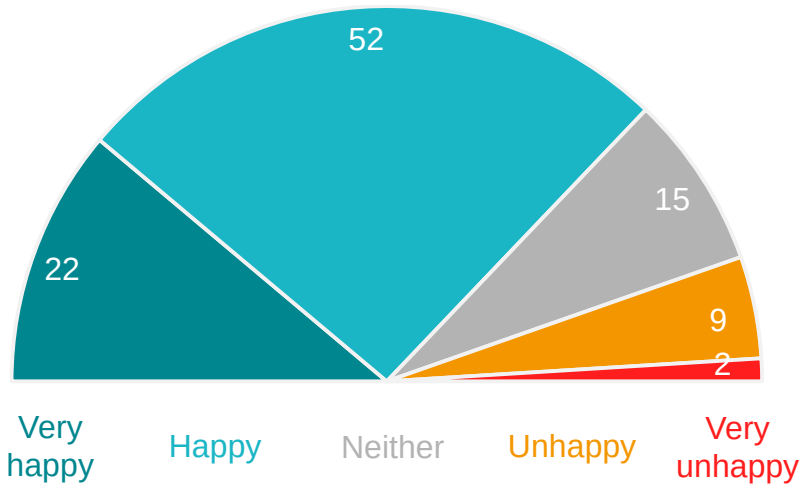
Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
40	45	38	51	30	40	49	33	36	41	39	38	43	26	34	35	42	39	43	39	40	38	48	29	32	44	35	39	43	38	36	36	43	45

Q. How would you rate your own level of physical activity? Base: All respondents, excludes 'unsure' and 'no response' (n = 560)

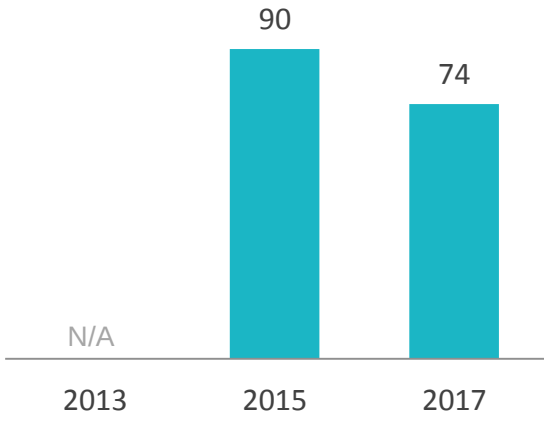
^ Department of Health, Health and Wellbeing of Adults in Western Australia 2015, Overview and Trends.
http://ww2.health.wa.gov.au/~/media/Files/Corporate/Reports%20and%20publications/Population%20surveys/2041-HWSS-Adults-WA-Overview-and-Trends.ashx

Availability of places where you can be physically active
(e.g. gyms, walking tracks, cycle paths, swimming pools, etc)

Level of happiness
% of respondents



Historical Analysis
% happy



Variances across the community
% total happy

Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
74	75	75	71	77	74	77	65	77	73	66	76	78	65	69	46	76	78	72	72	70	77	77	62	73	82	85	68	77	75	75	67	75	76

Q. To what extent are you happy or unhappy with the following areas:
Base: All respondents, excludes 'unsure' and 'no response' (n = 505)

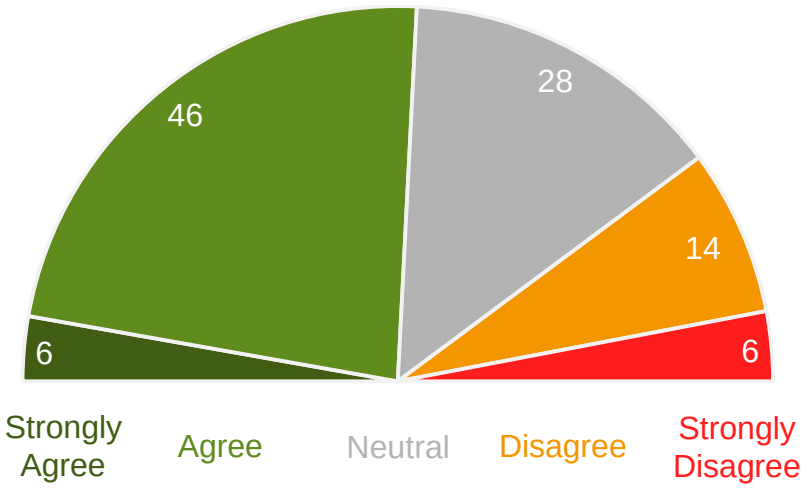
Safe and secure

People feel safe and secure at all times wherever they are and whatever they are doing

I feel confident in the authorities overseeing community safety and security in my area

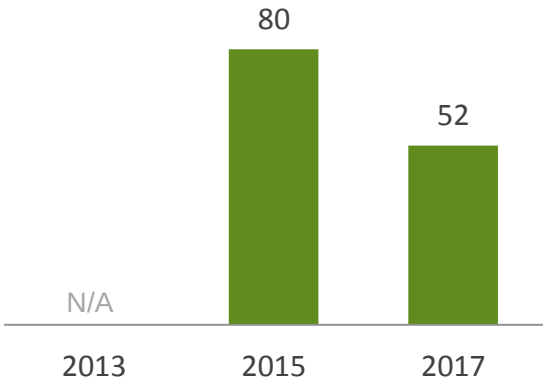
Level of agreement

% of respondents



Historical Analysis

% agree



Variances across the community

% total agree

Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
52	50	51	52	51	44	64	66	60	52	49	57	49	44	58	64	46	55	48	55	49	58	54	56	43	53	57	46	54	56	56	52	45	50

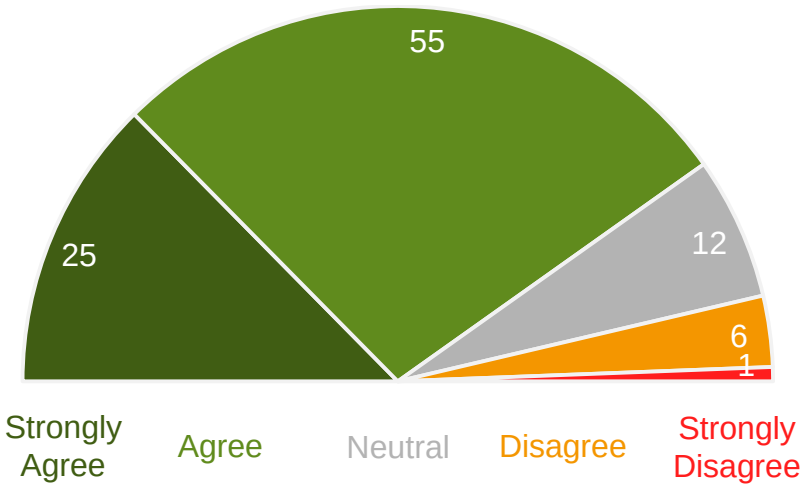
Q. Please indicate how strongly you agree or disagree with the following statements:

Base: All respondents, excludes 'unsure' and 'no response' (n = 516)

I feel safe being out in public in my local community

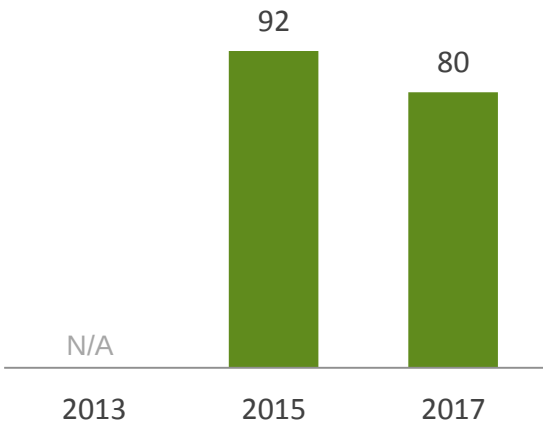
Level of agreement

% of respondents



Historical Analysis

% agree



Variances across the community

% total agree

Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
80	84	78	85	77	78	90	81	86	80	77	79	84	71	81	61	76	78	80	83	77	73	87	83	84	89	85	78	85	79	82	84	70	82

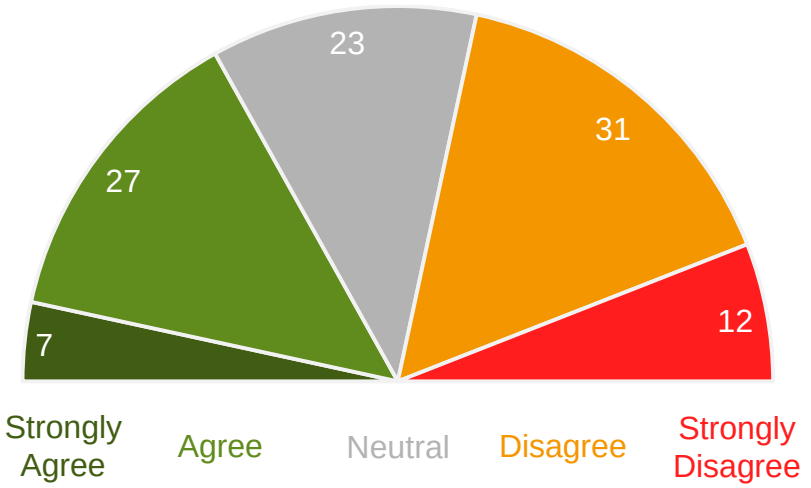
Q. Please indicate how strongly you agree or disagree with the following statements:

Base: All respondents, excludes 'unsure' and 'no response' (n = 529)

I know where I can seek shelter in an emergency

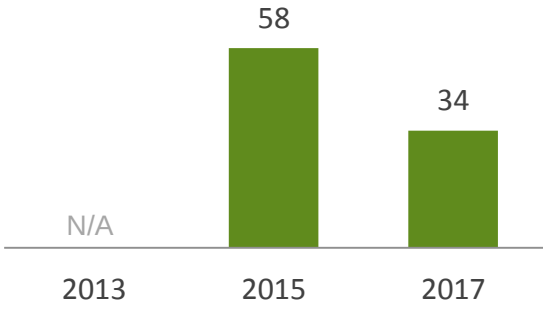
Level of agreement

% of respondents



Historical Analysis

% agree



Variances across the community

% total agree

Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
34	36	31	33	35	34	30	31	39	31	29	36	36	31	29	42	43	28	39	24	33	31	30	49	17	41	34	24	31	36	35	32	44	28

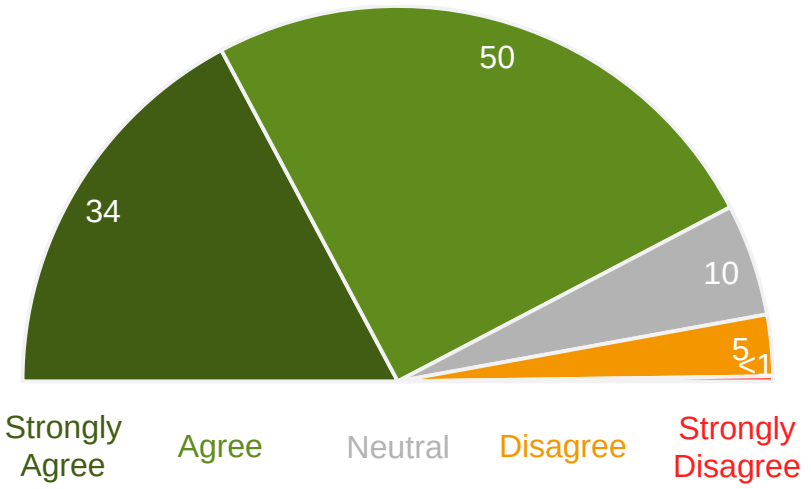
Q. Please indicate how strongly you agree or disagree with the following statements:

Base: All respondents, excludes 'unsure' and 'no response' (n = 473)

I have people I can turn to when in need

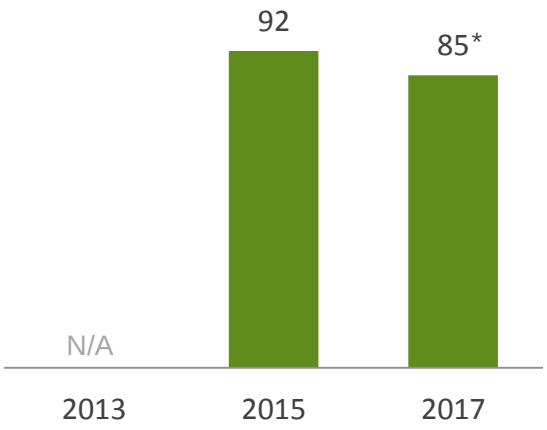
Level of agreement

% of respondents



Historical Analysis

% agree



Variances across the community

% total agree

Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
85	85	86	84	85	83	97	90	86	80	84	86	84	77	79	83	85	87	85	85	81	89	87	85	89	86	86	85	88	84	85	82	89	83

Q. Please indicate how strongly you agree or disagree with the following statements:

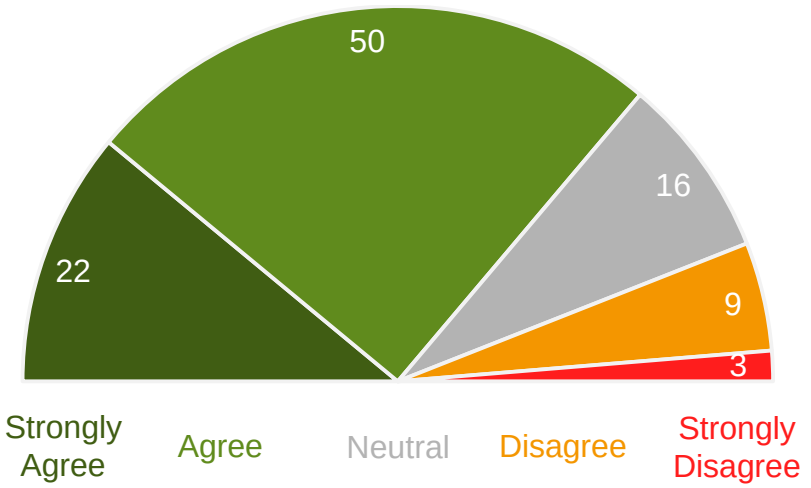
Base: All respondents, excludes 'unsure' and 'no response' (n = 521)

* When sub-totals equal ±1% of the parts, this is due to rounding errors to zero decimal places.

I would feel OK about turning to a neighbour for help

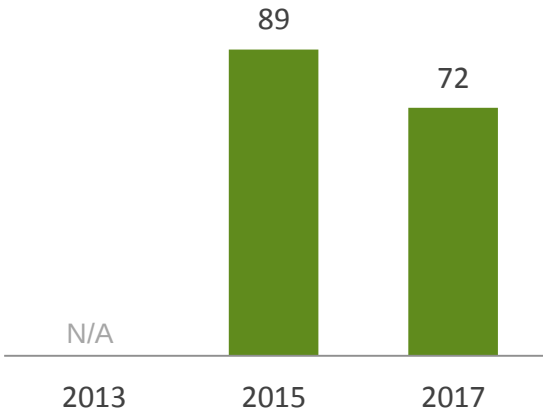
Level of agreement

% of respondents



Historical Analysis

% agree



Variances across the community

% total agree

Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
72	77	69	77	69	68	72	79	80	76	56	79	78	84	75	48	76	83	70	66	69	66	74	84	61	86	72	82	74	66	75	72	73	69

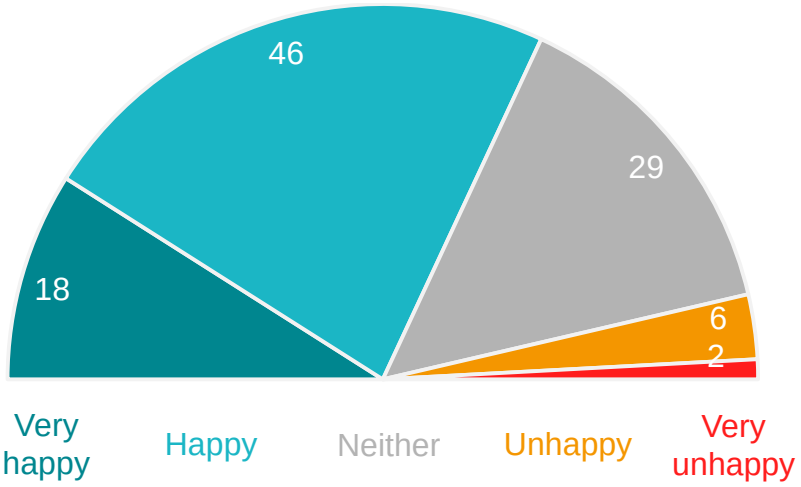
Q. Please indicate how strongly you agree or disagree with the following statements:

Base: All respondents, excludes 'unsure' and 'no response' (n = 515)

The support you get from your neighbours

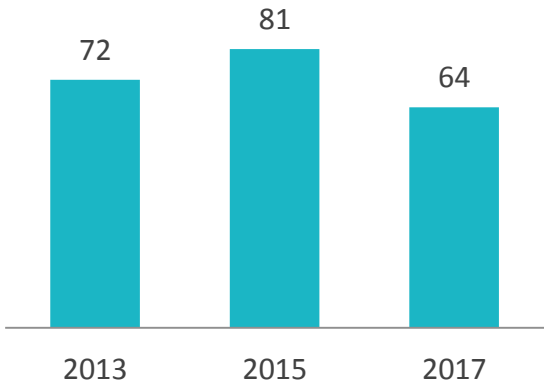
Level of happiness

% of respondents



Historical Analysis

% happy



Variances across the community

% total happy

Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
64	69	61	63	64	58	77	75	62	62	58	65	66	68	58	42	62	69	61	64	60	63	68	56	81	73	46	80	72	54	67	65	65	60

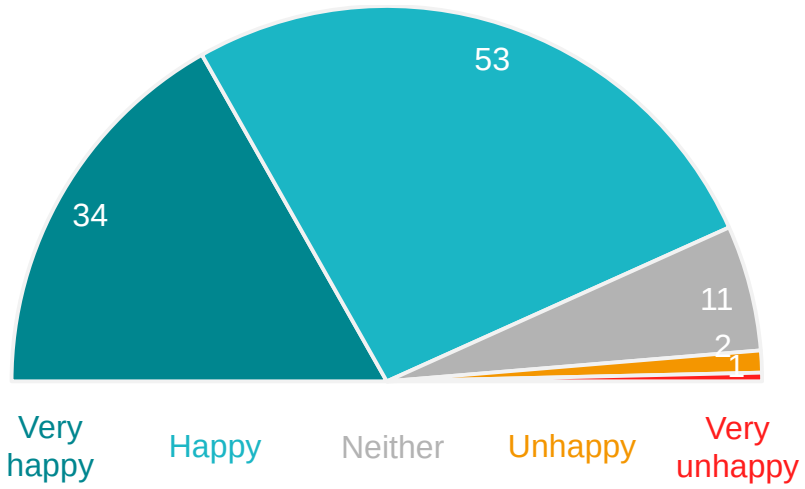
Q. To what extent are you happy or unhappy with the following areas:

Base: All respondents, excludes 'unsure' and 'no response' (n = 492)

The support you get from your friends

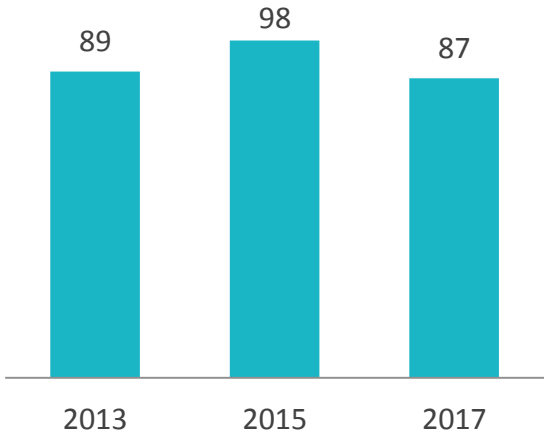
Level of happiness

% of respondents



Historical Analysis

% happy



Variances across the community

% total happy

Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
87	88	86	84	89	84	92	92	91	88	80	90	87	78	88	90	86	93	85	84	86	93	87	96	71	88	84	88	86	86	89	92	85	82

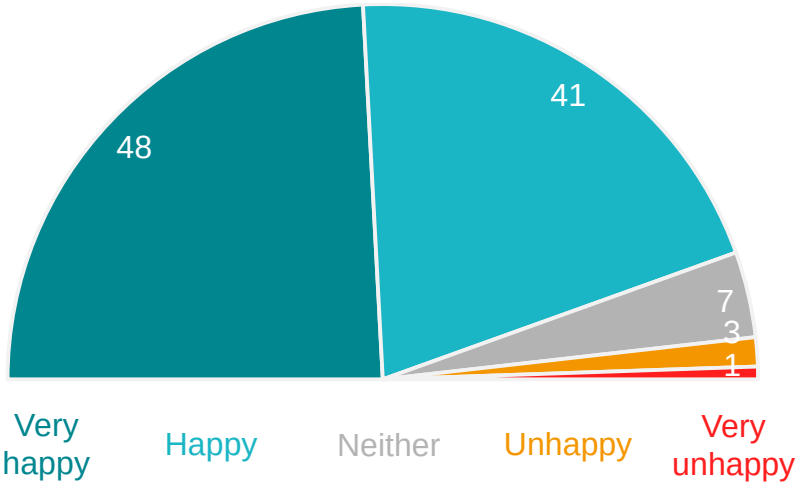
Q. To what extent are you happy or unhappy with the following areas:

Base: All respondents, excludes 'unsure' and 'no response' (n = 500)

The support you get from your family

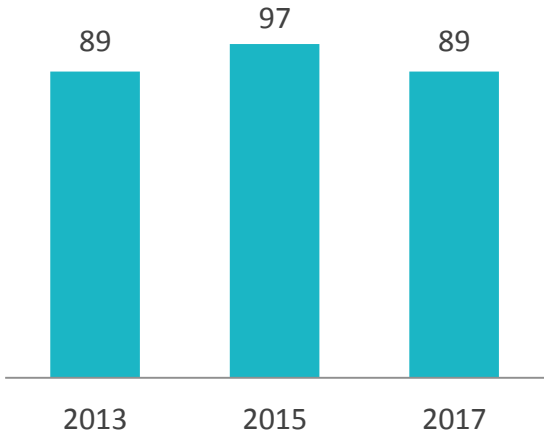
Level of happiness

% of respondents



Historical Analysis

% happy



Variances across the community

% total happy

Total	Own home outright	Have mortgage	Male	Female	No children living at home	Child 0-5 at home	Child 6-12 at home	Child 13-17 at home	Child 18+ at home	18-34 years	35-54 years	55+ years	Disability	Born Overseas	LOTE	High School	Diploma	Bachelor	Postgraduate	Full time	Part time/casual	Self employed	Unemployed / unable to work	Home duties	Retired	Nil to $30k	$30K to $75K	$75K to $150K	$150K +	NE Melville	SE Melville	SW Melville	NW Melville
89	89	89	91	88	86	97	93	90	92	89	91	87	82	88	98	83	91	93	87	88	91	93	92	92	88	77	87	94	87	91	95	94	80

Q. To what extent are you happy or unhappy with the following areas:

Base: All respondents, excludes 'unsure' and 'no response' (n = 500)

www.catalyse.com.au
Office 3, 996 Hay Street, Perth WA 6000
PO Box 8007, Cloisters Square WA 6850
Phone +618 9226 5674
Email: info@catalyse.com.au
ABN 20 108 620 855

CATALYSE®