

What is the CSS?

The Community Safety Service (CSS) is a 24/7 mobile patrol service that acts as extra eyes and ears for local police and the community. We help keep our community safe and secure through high visibility patrols where we observe, monitor and report suspicious behaviour and information to the WA Police Force.

Call CSS

24 hours a day, 7 days a week
on **1300 653 643**

Community Safety Service (CSS)



www.melvillecity.com.au/css

When to call the CSS

1300 653 643

Some examples when you could call CSS include:

- If you have been a victim of crime and you would like extra patrols.
- To request a Holiday Watch Patrol of your property.
- If you see something suspicious and you have already called police. CSS can attend, observe and monitor the activity and pass on relevant information to assist police.
- If you want advice about safety or crime prevention.

CSS are available 24/7

How we help

We offer a number of services to ratepayers to help keep our community safe and secure.

Holiday Watch Patrols

Going on holiday? Register your property with CSS and we will regularly patrol your property during the day and night while you're away, for no extra cost.

Extra patrols on request

If you have been the victim of a crime or would like peace of mind that someone is keeping an eye on your street or business, call us to request extra patrols.

Advice and information

Our CSS Team Leader is available 24/7 to answer your community safety or crime prevention questions.

Monitoring and recording incidents

If you see something suspicious and have already called police, CSS can attend to observe and monitor the activity and pass relevant information on to assist police. Our CSS officers wear body cameras and our vehicles are equipped with CCTV.

Calling cards and reporting

Our CSS officers will leave calling cards if they have attended or noticed a residential alarm or security-related concern on your property. If you receive a calling card and would like more information, contact the CSS and quote the CSS Report Code.

CSS services for businesses

Visit www.melvillecity.com.au/business for information and resources to keep your business safe.

To request a CSS service or find out more, call us 24/7 on 1300 653 643 or visit www.melvillecity.com.au/css

