

# CITY OF MELVILLE LEISUREFIT

## TERMS AND CONDITIONS\*

### SUPERVISION POLICY

- All children under 11 years must be actively supervised by an adult
- All children under 6 years must be directly supervised by an adult at all times
- All children under 6 years must be directly supervised by an adult at all times and within arms reach of the supervising adult in the water (LeisureFit Booragoon Aquatic).

### CASUAL FACILITY ACCESS / USE

#### **Student Concession**

Persons eligible for Student Concession (of 10% on casual fees) are defined as; Those patrons of the Recreation Centre/s who are City of Melville residents, 11yrs or older and undertaking Full Time study at Secondary or a Tertiary level.

#### **Pension Concession**

"Persons eligible for Pension Concession (10% on casual fees) are defined as; those patrons of the Recreation Centre/s who are City of Melville residents and the holder of either of the following:

- Centrelink Pensioner Concession Card
- Centrelink Health Care Card
- Dept. of Veteran's Affairs Concession Card

Having paid the relevant fee(s) pertaining to 'casual' facility access / use (or no fee if 'free entry' was applicable) at this point of entry to the facility I acknowledge that;

1. I am accessing / using the facilities (LeisureFit Melville and LeisureFit Booragoon) as a 'casual' patron. This covers (but is not limited to);
  - \* **Casual Gym access**
  - \* **Casual swim**
  - \* **'Multi-visit' pass purchases**
  - \* **Water sprayground**
  - \* **Casual Group Fitness participation**
  - \* **Casual sport court use**
  - \* **Casual Spa/Sauna/Steam use**
  - \* **Spectators / Visitors**
2. I will wear enclosed shoes and appropriate clothing pertinent to the activity I am undertaking.

3. I am of a standard physical fitness which will enable me to use the relevant exercise facilities and equipment for which I have paid the applicable casual fee(s) to do so in LeisureFit Melville and LeisureFit Booragoon.
4. Specifically pertinent to Health Club use (where relevant) I;
  - Will carry a towel at all times.
  - Understand I am encouraged to undertake a personal assessment.
  - Will practice Health Club etiquette – don't rest on the machines (let others use machine in between sets), replace weights after use, no offensive language, step back from dumbbell rack when using dumbbells and use equipment with courtesy and care.
  - Advise that I am over the age of 14 years.
5. LeisureFit Melville and LeisureFit Booragoon (whether by its proprietor, manager, employees, agents or servants) shall not be liable for any loss, damage, or injury suffered or occasioned by me as a consequence of my entry upon the premises and/or my use of any facilities, equipment or programs within the Centres.
6. ***I am aware of and understand the content and intent of the City of Melville policy; "Personal Training in Leisure Facilities Policy". (copy available upon request)***
7. I acknowledge that the City of Melville Local Government Property Local Law 2010 is applicable to my access to and use of the facilities (LeisureFit Melville and/or LeisureFit Booragoon).
8. I acknowledge that the membership Terms & Conditions (stated below) apply to any and all aspects of facility use that are not specifically covered above.

#### FREE DAY PASS

1. The Free Day Pass is only valid for six months from issue, unless otherwise specified.
2. Photo ID must be supplied to activate the pass.
3. This offer can only be redeemed once per person.
4. Valid only for patrons 14 years of age and older.
5. LeisureFit may contact you (including by email, SMS or telephone) for marketing purposes.
6. Access begins at time of activation at reception and concludes at close of business on that day.
7. Participants with a current or recent (within last twelve months) membership are not eligible to take up this offer.

8. Previous members who have any arrears on their account must first settle their accounts prior to accessing.

#### CITY OF MELVILLE RATES FREE VOUCHER OFFER

1. LeisureFit voucher offers expire 30 June 2020.
2. Single entry is entry for one person, one time.
3. This offer can only be redeemed once per person.
4. Not redeemable for cash or any other services.
5. Valid only for patrons 14 years of age and older.
6. Patrons must be 16 years or older to access Spa, Sauna and Steam facilities.
7. "Casual facility access / use" terms and conditions apply.
8. Previous members who have any arrears on their account must first settle their accounts prior to accessing.

#### LEISUREFIT FREE PLUS CLASS PASS

1. Valid for one free entry to each PLUS class
2. Not redeemable for cash or any other services
3. Patrons must be 14 years or older to participate
4. 3 month validity from date of issue
5. "Casual facility access / use" terms and conditions apply

#### MULTI VISIT PASSES

GYM, FITNESS CLASSES, PLUS CLASSES, PERSONAL TRAINING, ATHLETIC, LIVING LONGER LIVING STRONGER, CARE FOR KIDS, SWIM, SPA/SAUNA/STEAM

- Concession rates only apply to City of Melville residents with valid concession cards
- Multi-visit passes are valid for 12 months from the date of purchase and cannot be shared with another person. Extensions will not be granted unless documented proof is presented.
- The City of Melville LeisureFit Centres has a no refund policy. Refunds will not be approved under any circumstance.

#### GYMBAKIDS, JUNIOR COACHING AND AQUABABES FREE TRIAL CLASS

- 1 Valid for one FREE session every 12 months for each program class.
- 2 This offer can only be redeemed once per person.
- 3 The FREE trial class offer must be redeemed within 6 months from issue, unless otherwise specified.
- 4 Gymbakids, Junior Coaching and Aquababes class access is subject to availability.
- 5 Previous members who have any arrears on their account must first settle their accounts prior to accessing.
- 6 LeisureFit may contact you (including by email, SMS or telephone) for marketing purposes.
- 7 Parents must remain on site. Aquababes and Gymbakids is a one to one parent: child program.

#### ALLIED HEALTH AND CARER ATTENDANCE

- The client must either be a member or pay casual rate for which ever area they would like to use at the facility.
- The accompanying allied health professional or carer does not require payment but must sign-in at front reception each visit under their respective section.
- **Allied Health Only:** These visits by the professional would be to come in on the client's initial visit to the centre and go through the necessary program/exercises required to ensure they are being performed correctly and understood etc. The professional would then visit periodically to check in on their client's progress.

The professional must be in professional attire with a name badge and company polo or shirt that indicates their business.

- Due to identification purposes, LeisureFit staff may require identification to confirm identity – eg. Carer's card, Business card.
- The company or carer is aware of the Personal Training policy – OP-017 Personal Training in Leisure Facilities Policy – available on request.

#### PRIVATE REFORMER LAUNCH SPECIAL OFFER

1. Valid only for patrons 14 years of age and older.
2. LeisureFit may contact you (including by email, SMS or telephone) for marketing purposes.
3. Previous members who have any arrears on their account must first settle their accounts prior to accessing.

4. This offer can only be redeemed once per person.
5. The City of Melville LeisureFit Centres has a no refund policy. Refunds will not be approved under any circumstance.
6. Private Reformer launch special offer (\$99.00 for 2 sessions), are valid for 12 months from the date of purchase.
7. "Casual facility access/use" terms and conditions apply.
8. At least 24 hours notice is required for Private session cancellations or re-schedules, to avoid forfeiting payment.

#### SPORTS 7 DAY PASS

1. Photo ID must be supplied to activate the pass.
2. Valid only for patrons 14 years of age and older.
3. LeisureFit may contact you (including by email, SMS or telephone) for marketing purposes.
4. Access begins at time of activation at reception and concludes at close of business 14 days later.
5. 3 month validity from date of issue
6. Participants with a current or recent (within last twelve months) membership\*\* are not eligible to take up this offer.
7. Previous members who have any arrears on their account must first settle their accounts prior to accessing.
8. Players activating the Sports 7 Day LeisureFit pass must be a registered LeisureFit Sports player with the team nominated.
9. This offer can only be redeemed once per person.
10. Not redeemable for cash or any other services
11. "Casual facility access/use" terms and conditions apply.

#### 14 DAY STARTER MEMBERSHIP

9. Photo ID must be supplied to activate the pass.
10. Valid only for patrons 14 years of age and older.

11. LeisureFit may contact you (including by email, SMS or telephone) for marketing purposes.
12. Access begins at time of activation at reception and concludes at close of business 14 days later.
13. Participants with a current or recent (within last twelve months) membership\*\* are not eligible to take up this offer.
14. Previous members who have any arrears on their account must first settle their accounts prior to accessing.

### ONLINE MEMBER BOOKINGS

1. Only current members are able to reserve a place in fitness classes.
2. Advance bookings are only available online; not via reception or phone.
3. Healthy Life PLUS members can book into:
  - Standard fitness classes eight days in advance.
  - PLUS fitness classes 28 days in advance.
4. Healthy Life members can book into:
  - Standard fitness classes eight days in advance.
  - PLUS fitness classes eight days in advance and pay a member reduced-rate upon retrieval of ticket.
5. Members booking online must claim their ticket at reception upon arrival.
6. Any tickets not claimed two minutes prior to the class start time, may be forfeited and the position given to another person waiting.
7. Members are requested to cancel their bookings for any classes that they will not be attending. Cancellation can be made through the online booking function.
8. Any members not attending a pre-booked class on three or more occasions will be unable to access their online bookings account.

### MEMBERSHIP TERMS AND CONDITIONS

**PLEASE SEE MEMBERSHIP TERMS AND CONDITIONS**

### YOUTH SPORTS SCHOLARSHIP

- All successful applicants will be notified by the City's Community Development Team.
- All successful applicants will begin their membership as per the stated date from the Community Development Team.
- Timeholds are not applicable for this membership.
- This membership is non-transferable and only applicable to the winning recipient.
- This membership is not transferable for cash or any other LeisureFit product/service.

### MELVILLE TENNIS CENTRE (MTC) COURT HIRE

All users are to abide by the Melville Tennis Centre's [terms and conditions](#) when hiring a tennis court along with the below conditions:

All court hire bookings must be made directly through to LeisureFit Melville on:  
9364 0808 / 9317 7590 / or through intercom system located at the front of MTC.

#### LEISUREFIT MEMBERS (HEALTHY LIFE OR HEALTHY LIFE PLUS MEMBERS)

A booking of two hours per week is FREE for all Healthy Life & Healthy Life PLUS members with the exception of lights.

Only hard courts available at night – \$10.00 / hour light fee applies

Anything outside of the above will be at a cost separate to the membership.

#### CASUAL USERS (SUBJECT TO AVAILABILITY)

Grass Court	\$18.00 / hour
Hard Court – Day	\$15.00 / hour
Hard Court – Night	\$18.00 / hour (inclusive of light fees)

#### MELVILLE TENNIS MEMBERS

No restrictions on court usage

Grass court or Hard court (subject to availability)

Only hard courts available at night – \$10.00 / hour light fee applies

\*\* Membership is any subscription added to an account including “14 day Starter Membership” and “14 day Starter Referral Membership”.

#### AREA CLOSURES

Should an area of the centres be closed for maintenance and/or renovations, any compensation for the respective closure will be based on level of inconvenience to the patron/member. An email is required to be sent through to the LeisureFit team – [leisurefit@melville.wa.gov.au](mailto:leisurefit@melville.wa.gov.au) stating their request.

**\* ALL TERMS AND CONDITIONS ARE SUBJECT TO CHANGE**