

City of Melville Monthly CSS Trend - Aug-20

CSS Tasks Over Last Five Years

| | | | | | YTD | |
|--|--------|--------|--------|--------|--------|--|
| | 2016 | 2017 | 2018 | 2019 | 2020 | |
| Patrols | | | | | | |
| Number of Areas marked as: (i) Extra Patrols | 147 | 135 | 249 | 225 | 154 | |
| (ii) Hot Spot Patrols | 878 | 919 | 1,007 | 919 | 692 | |
| Number of Properties requesting Holiday Patrols | 844 | 834 | 946 | 1,046 | 304 | |
| Number of Extra Patrols ¹ conducted | 33,891 | 35,305 | 9,518 | 9,119 | 8,288 | |
| Number of Hot Spot Patrols ¹ conducted | - | 2,991 | 30,131 | 27,056 | 21,647 | |
| Number of Holiday Patrols conducted | 64,062 | 70,998 | 74,688 | 66,880 | 19,831 | |
| Number of Calling Cards Left | - | - | 950 | 1,304 | 1,136 | |
| Maintenance | | | | | | |
| Number of Maintenance Reports & Graffiti Reports Submitted | 5,433 | 7,371 | 8,648 | 8,038 | 4,845 | |
| Assisting Police | | | | | | |
| Number of Intelligence Reports Provided to Police | 643 | 594 | 728 | 593 | 315 | |
| Number of times CSS assisted with Missing & Found Persons/ Items | 30 | 19 | 28 | 16 | 10 | |
| Number of Calls from Police for Assistance | 8 | 15 | 21 | 11 | 11 | |
| Number of times CSS assisted with calls regarding COVID-19 | - | - | - | - | 285 | |
| Health | | | | | | |
| Number of times CSS Responded to Noise Pollution Issues | 665 | 536 | 432 | 456 | 325 | |
| Number of times CSS responded to Discarded Sharps Issues | 29 | 36 | 54 | 52 | 43 | |
| Property Concerns | | | | | | |
| Number of times CSS Responded to Business Alarms | 16 | 36 | 82 | 69 | 41 | |
| Number of times CSS Responded to Residential Alarms | 61 | 120 | 133 | 103 | 47 | |
| Calls Regarding Homes Being Broken Into | 75 | 37 | 70 | 61 | 24 | |
| Calls Regarding Trespassers | 23 | 20 | 20 | 16 | 10 | |
| Number of Times CSS Responded to Calls of Unsecured Property | 30 | 67 | 76 | 81 | 96 | |
| Vehicles | | | | | | |
| Calls Regarding Abandoned Vehicles | 78 | 34 | 31 | 31 | 9 | |
| Calls Regarding Vehicles Being Broken Into | 51 | 46 | 76 | 75 | 18 | |
| Calls Regarding Reckless Driving | 31 | 13 | 18 | 33 | 12 | |

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| | 2016 | 2017 | 2018 | 2019 | 2020 | |
| Assisting Rangers | | | | | | |
| Calls Regarding Fire | 21 | 21 | 17 | 14 | 17 | |
| Calls Regarding Littering | 27 | 68 | 135 | 167 | 242 | |
| Number of Ranger Related Incidents CSS Assisted With | 507 | 405 | 476 | 503 | 249 | |
| Suspicious Activity | | | | | | |
| Calls Regarding Antisocial Behaviour | 281 | 333 | 412 | 385 | 268 | |
| Calls Regarding Escort from Commercial Premises | 10 | 9 | 2 | 5 | 4 | |
| Incidents of Suspicious Person / Noise / Car | 693 | 795 | 889 | 865 | 484 | |
| Other | | | | | | |
| Assistance Calls that did not fall in any other job categories | 2,292 | 1,133 | 1,313 | 1,289 | 796 | |
| Information Calls | - | 1,186 | 1,225 | 1,200 | 758 | |