








**City of Melville Periodly CSS Trend - 1/3/20 to 31/5/20**  
**CSS Tasks Over Last Five Years**

					YTD	
	2016	2017	2018	2019	2020	
<b>Patrols</b>						
Number of Areas marked as: (i) Extra Patrols	147	135	249	225	113	
(ii) Hot Spot Patrols	878	919	1,007	919	436	
Number of Properties requesting Holiday Patrols	844	834	946	1,046	196	
Number of Extra Patrols <sup>1</sup> conducted	33,891	35,305	9,518	9,119	5,578	
Number of Hot Spot Patrols <sup>1</sup> conducted	-	2,991	30,131	27,056	13,002	
Number of Holiday Patrols conducted	64,062	70,998	74,688	66,880	14,374	
Number of Calling Cards Left	-	-	950	1,304	646	
<b>Maintenance</b>						
Number of Maintenance Reports & Graffiti Reports Submitted	5,433	7,371	8,648	8,038	3,148	
<b>Assisting Police</b>						
Number of Intelligence Reports Provided to Police	643	594	728	593	233	
Number of times CSS assisted with Missing & Found Persons/ Items	30	19	28	16	6	
Number of Calls from Police for Assistance	8	15	21	11	6	
Number of times CSS assisted with calls regarding COVID-19	-	-	-	-	171	
<b>Health</b>						
Number of times CSS Responded to Noise Pollution Issues	665	536	432	456	224	
Number of times CSS responded to Discarded Sharps Issues	29	36	54	52	28	
<b>Property Concerns</b>						
Number of times CSS Responded to Business Alarms	16	36	82	69	30	
Number of times CSS Responded to Residential Alarms	61	120	133	103	39	
Calls Regarding Homes Being Broken Into	75	37	70	61	17	
Calls Regarding Trespassers	23	20	20	16	3	
Number of Times CSS Responded to Calls of Unsecured Property	30	67	76	81	53	
<b>Vehicles</b>						
Calls Regarding Abandoned Vehicles	78	34	31	31	5	
Calls Regarding Vehicles Being Broken Into	51	46	76	75	14	
Calls Regarding Reckless Driving	31	13	18	33	6	

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<b>Assisting Rangers</b>						
Calls Regarding Fire	21	21	17	14	8	
Calls Regarding Littering	27	68	135	167	156	
Number of Ranger Related Incidents CSS Assisted With	507	405	476	503	160	
<b>Suspicious Activity</b>						
Calls Regarding Antisocial Behaviour	281	333	412	385	182	
Calls Regarding Escort from Commercial Premises	10	9	2	5	2	
Incidents of Suspicious Person / Noise / Car	693	795	889	865	386	
<b>Other</b>						
Assistance Calls that did not fall in any other job categories	2,292	1,133	1,313	1,289	530	
Information Calls	-	1,186	1,225	1,200	556	