CSS Goals & Objectives

Our Goals (from the 2017-2021 Safer Melville Plan)	This can be achieved by… (Objectives)	We can support this by… (Tactics)	Indicators that inform us are… (Key Performance Indicators)
Reduce Household Crime Reduce Business Crime Safe & Secure Places & Environments People Feel Safe and Secure in All Places at All Times	Providing targeted and timely intelligence/evidence based patrols	Conducting Hotspot and Extra Patrols	Conduct random checks for hotspot patrols
		Conducting Holiday Patrols	Number of properties utilising holiday watch services
		Provide calling cards	Number of education initiatives identified
	Observing, reporting and providing information to relevant agencies in a timely manner	Provide intelligence reports to Police	Number of intelligence reports provided to Police by CSS
		Logging graffiti and maintenance issued for removal and repair	Number of graffiti and maintenance reports submitted
		Conducting security audits	Number of security audits conducted

What does the jargon mean?

Hot Spot Patrols - are patrols to areas predefined by daily information from police. This is effective in addressing specific issues at identified locations. The random checks conducted to measure this look at the quality of patrol, patrolling pattern, time spent, identification of homes that may benefit from home safety checklists, possible security audits, and reports of any suspicious persons/vehicles.

Holiday Patrols - Residents who register will have their property patrolled regularly by CSS during the day and night while they are away.

Calling Cards - CSS officers will leave a calling card after a holiday patrol with a reference number. Residents can call us and quote this number and we can tell them anything we noted about their property whilst they were away. CSS officers also drop calling cards to properties who haven't registered for holiday patrols. These contain crime prevention tips to improve the safety and security of your property.

Security Audits - CSS officers conduct audits of various areas and apply Designing Out Crime Principles to provide recommendations to improve safety and security.