



City of
Melville

Disability Access and Inclusion Plan

2024–2029



Acknowledgement of Country

We acknowledge the Bibbulmun people as the Traditional Owners of the land on which our City stands today and pay our respects to the Whadjuk people and Elders both past and present.

City of Melville nagolik Bibbulmen Nyungar ally-maga milgebar gardukung naga boordjar-il narnga allidja yugow yeye wer ali kaanya Whadjack Nyungar wer netingar quadja wer burdik.

Marie Taylor, Whaduck Balardong Nyungar Birdiyia





Useful Definitions

Disability is a long-term physical, mental, intellectual or sensory impairment that, when interacting with attitudinal and environmental barriers, may hinder a person's full and effective participation in society on an equal basis with others. *The United Nations Convention on the Rights of Persons with Disabilities (UNCRPD)*.

Access is about ensuring all people can use information, services and facilities on an equal basis with others.

Inclusion occurs when a diverse range of people feel valued and respected, have access to opportunities and resources, and can contribute to the community.

Equity ensures everyone is provided with the unique resources and opportunities they need to succeed.



Mayor's message

Our City is a wonderful place to live, shaped by our natural spaces, community spirit, and shared commitment to inclusion.

The *Disability Access and Inclusion Plan 2024-2029* strengthens this commitment. It outlines actions that ensure people with disability, and those who share their lives, are supported to participate fully and equally in our community.

Thank you to everyone who contributed your ideas and experiences. Input has helped us create a plan that reflects the needs of our community and guides us toward a more accessible and inclusive Melville.

Katy Mair
City of Melville Mayor



CEO's Message

At the City of Melville, inclusion is part of who we are and how we work.

Our *Disability Access and Inclusion Plan 2024-2029* builds on our ongoing efforts to make our services, facilities, and communications accessible to everyone. It aligns with our values of integrity, excellence, participation, and caring, and with the *State Disability Strategy 2020-2030*.

We are proud of the progress already made, from improved physical access and inclusive staff training to programs that connect people through sport, culture, and community life.

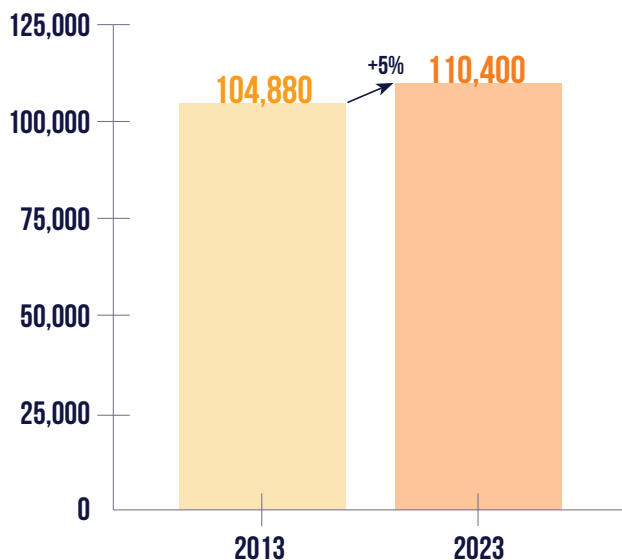
Thank you to our community members, Elected Members, and staff who contributed to this Plan. Your collaboration ensures we continue to build a City where everyone belongs.

Gail Bowman
City of Melville Chief Executive Officer

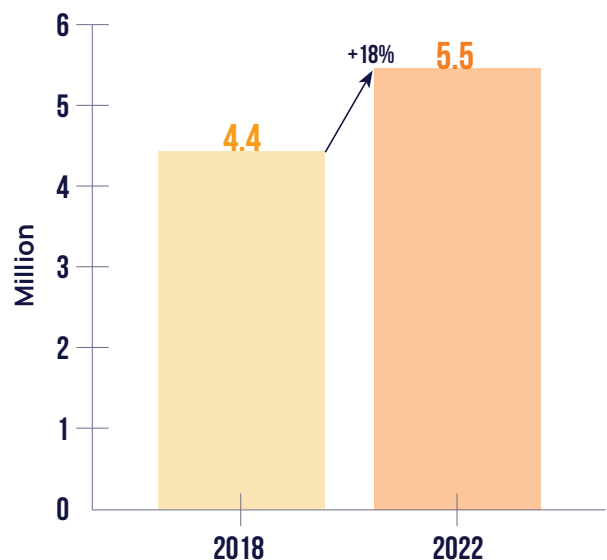


Statistics

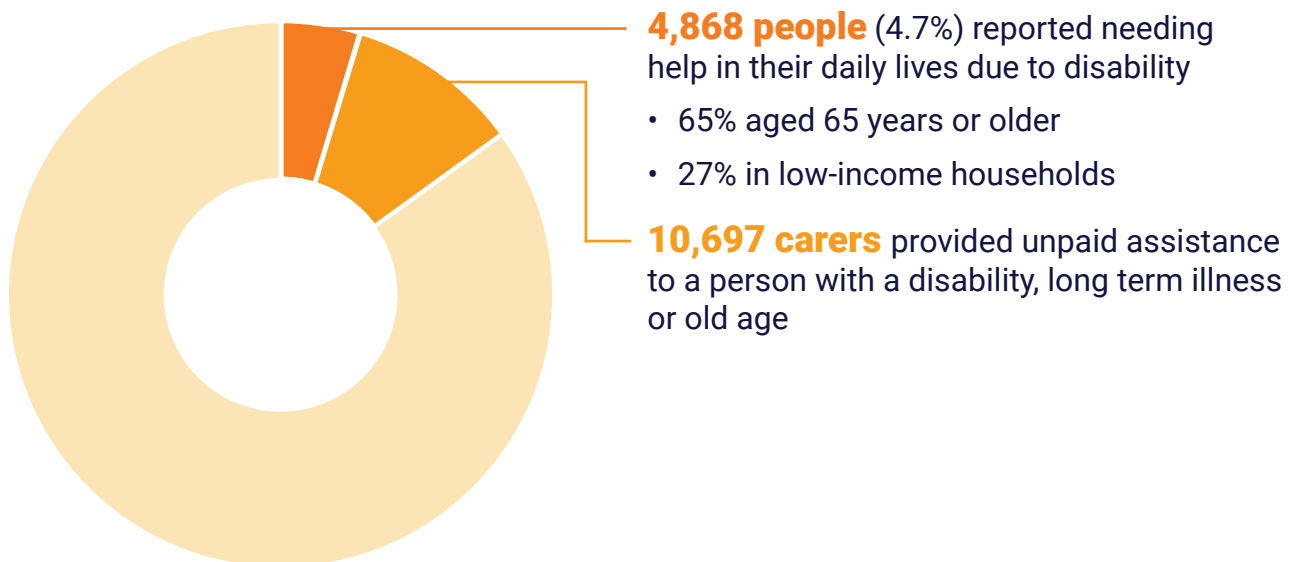
City of Melville population



Australians with a disability



City of Melville residents, in 2021





The previous DAIP (2017-2022) delivered outcomes for people with disability, their families, and their carers, including:

- ActiveLink subsidised opportunities for people experiencing barriers to participation.
- The Access Advisory Panel provided feedback on 44 projects, including facility upgrades.
- The City invested \$4.0 million in building upgrades, improving access to community and cultural assets.
- Training was provided to the community and to staff on topics such as dementia and acquired brain injury, mental health and autism.
- The City provided accessibility for events such as Highway to Hell in 2020, with Auslan interpreters, viewing platforms, ACROD parking and an event navigation app.
- A Changing Places facility at Deep Water Point was constructed.
- LeisureFit Booragoon pools were refurbished, with a warm water rehabilitation pool, accessible ramps and a Changing Places facility.
- Memory Café, for people living with dementia, continues each month in partnership with Westfield Booragoon.

Outcome 1

People with disability have the same opportunities as others to access City of Melville services, participate in programs and attend events.



We will:

- Enhance opportunities for increased participation of services, programs and events.
- Support external groups to incorporate access and inclusion into services and events.

Outcome 2

People with disability have the same opportunities as others to access City of Melville buildings, public spaces and facilities.



We will:

- Continue to upgrade City buildings, reserves, playgrounds and associated facilities in a way that enhances opportunities for access and inclusion.
- Inspect City sites, buildings and outdoor spaces for opportunities to improve.

Outcome 3

People with disability can access and understand information from the City of Melville as easily as everyone else.



We will:

- **Provide up to date information in a variety of formats.**
- **Provide staff training in alternative communication strategies.**

Outcome 4

People with disability receive the same quality of customer service from City of Melville staff as everyone else.



We will:

- **Provide staff with access and inclusion training, information and resources.**
- **Provide accessible opportunities for all community members to provide feedback and make complaints to the City.**

Outcome 5

People with disability have the same opportunities as others to provide feedback and take part in any public consultation at the City of Melville



We will:

- Seek feedback from people with disability and those with lived experience to help shape our services
- Expand ways for engaging with people experiencing a diverse range of disabilities.

Outcome 6

People with disability have the same opportunities as others to gain employment or work experience with the City of Melville.



We will:

- Advocate for local business and organisations to diversify their workforce.
- Maintain City workforce diversity to reflect community representation.

Outcome 7

The City of Melville community understands the importance of access and inclusion and supports efforts to create a more inclusive environment.



We will:

- Encourage community groups and businesses to contribute to community accessibility.
- Partner with advocacy groups to increase awareness and education around inclusion.

How do we monitor and report?

Updates on our progress are provided in the City of Melville Annual Report and on the City of Melville website. Annual reports are also provided to the Department of Communities. Performance is measured by the percentage of actions achieved.

To be involved in consultation, please join Melville Talks: melvillecity.com.au/melvilletalks

Subscribe to the City's Accessible Inclusive E-newsletter: melvillecity.com.au/enews



Information from this document is available in an alternative format upon request.



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