

Future Fit Frequently Asked Questions

Why is the Gym at LeisureFit Melville being closed?

With a significant increase in the number of fitness businesses in the City of Melville there has been a large decline in the number of members at LeisureFit Melville (LFM). Identified as part of a strategic review of LeisureFit Services, the difficult decision was made to ensure that LeisureFit is able to continue to provide services to the community, that there is a need to reduce the duplication of service provision across the two LeisureFit Centres to ensure we are operating in a financially sustainable way. This also allows for better focus on gym services at LeisureFit Booragoon and the ability to diversify the offerings available at this facility, while still providing services in the most efficient way possible.

Are there any other programs, or services being cut at LeisureFit Melville?

No, the consolidation of gym services is the only reduction in service as a result of the LeisureFit Strategic Review. All other programs and services, including group fitness, wellness, sports and gymbakids, will continue to run at LeisureFit Melville. There will also be a number of new and exciting developments of existing services across the two LeisureFit Centres in the future.

When will the gym at LeisureFit Melville be closing?

The closure date of LeisureFit Melville's gym has not yet been confirmed, but is expected to occur between April and May 2017, once the improvements have been finalised at LeisureFit Booragoon. Members will be informed as soon as the date is confirmed.

It is not convenient for me to use LeisureFit Booragoon, can I cancel my Membership?

LeisureFit Booragoon is only located a short distance away, approximately 4kms. However, if you do not wish to use LeisureFit Booragoon you will be able to cancel your membership without any penalty. All cancellations will require the standard 30 days notice and cancellation fees will be waived with the balance of upfront memberships refunded for customers cancelling due to the closure. This limited offer will be available for a period of three months after the closure of LeisureFit Melville gym for any members who have used the LeisureFit Melville gym in the past 12 months.

My current membership does not allow me to use LeisureFit Booragoon, what does this change mean for me?

All current LFM membership holders will be given access to the gym at LeisureFit Booragoon. And those who have memberships that entitle them to access Group Exercise Classes at LeisureFit Melville will be able to access all standard Group Exercise Classes at LeisureFit Booragoon as well.

As fitness classes will continue to be offered at LeisureFit Melville, members will have the option to maintain their current membership and continue to access programs at LeisureFit Melville that they currently have access to.

NOTE: Any member wishing to access Healthy Life PLUS classes and services will need to upgrade to this membership type to access these programs and services.

When are the changes to LeisureFit Booragoon starting?

The team is currently working very hard to deliver all of the new programs and services across the two facilities, including the expansion and upgrade of LeisureFit Booragoon's gym. Although a definitive date is not currently available, the gym upgrade is expected to be delivered in April or May 2017.

What else is happening at LeisureFit as identified in the LeisureFit Strategic Review?

In addition to the changes outlined above there are also a number of exciting new developments happening at LeisureFit over the next few years, under the "Future Fit" branding banner including:

1. Expansion of LeisureFit Booragoon's gym, to become one of the best gyms in Perth, including a dedicated free weights area and the introduction of an athletic training zone boasting specialist equipment.
2. Expansion of seniors, wellness and athletic training through specialist classes, new programs, and dedicated resources.
3. Revitalisation of LeisureFit Melville to become a more focused and diverse community centre including a larger group training studio for Living Longer Living Stronger and other classes, better reception facilities, relocation of the Melville Bridge Club to the facility, evolution of the gymbakids program, new community meeting rooms and a large scale café.
4. Future stages of the 'Future Fit' campaign will include the renovation of the pool and change rooms at LeisureFit Booragoon and identifying private business partnerships for both LeisureFit locations.

How can I keep up to date with upcoming new programs and services?

We will be keeping the community up to date with all the new and exciting changes as part of the LeisureFit "Future Fit" campaign, via our E-News, Facebook, in centre and on the City of Melville Website www.melvillecity.com.au/leisurefit. To get the most current updates be sure to subscribe to E-News by www.melvillecity.com.au/enews or follow LeisureFit on Facebook www.facebook.com.au/leisurefit.