



LOCAL
GOVERNMENT
MANAGERS
AUSTRALIA
WA DIVISION INC.

LGMA Professional Development Conference

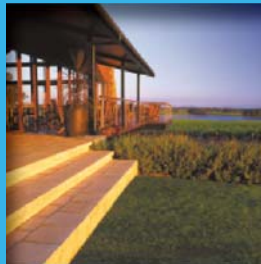
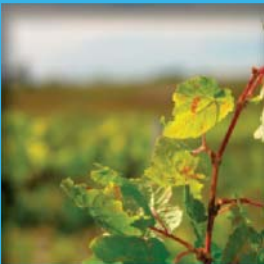
Proudly presented by the LGMA South West
& Metropolitan Branches

Positioning for Success

SUCCESS

25–26 March, 2010

Margaret River Convention Centre
Australis Hotel, Margaret River



2010 YEAR OF WOMEN
IN LOCAL GOVERNMENT

CREATIVE | STRONG | INCLUSIVE | DIVERSE

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Graham Mabury

Graham Mabury's personal and professional life has been committed to service. Much of his work has been done through radio.



Graham has been presenter of Radio 6PR's *Nightline* program for the past 26 years. During this time it has become the most successful local evening radio program in Perth.

His voluntary work within the community has been honoured by the City of Melville's 'Citizen of the Year' Award, the Order of Australia Medal and Advance Australia Award. Rotary has also recognised Graham's contribution to the community by honouring him with a Paul Harris Fellowship.

In 2002 Graham was named Western Australian Citizen of the Year for Community Service.

THURSDAY 25 MARCH 2010

10.30am Arrival Morning Tea and Registration

11.00am Official Welcome and Opening

Mr Gary Evershed, MLGMA, President LGMA South West Branch and Chief Executive Officer, Shire of Augusta-Margaret River

11.15am Opening Keynote Presentation—Strategies For Success

Graham Mabury

A personal, pragmatic perspective on finding purpose and fulfilment both professionally and personally. Graham draws on his experience of seeing dreams become reality in both his public life in the media and the community sector and his private world. These are lessons learned on the road—take home points for achieving the career and life goals that matter to you.

12.15pm Media Session—Maintaining a healthy relationship between the Media and Local Government

Local Government Perspective—Chantal Husk, Media Liaison Officer, City of South Perth
Media Perspective – WA Local Government Journalist

Dealing with the media is often a difficult issue for Local Government. In this interactive session we will hear from both sides of the story, a journalist who deals with Local Government and a Media Liaison Officer who frequently deals with the media.

1.00pm Lunch

2.00pm People Management—Bullying and Harassment in the Workplace

Clara Pound, Consultant Practical People Solutions

This session will provide you with the skills to deal with bullying and harassment in the workplace wherever you are on the corporate ladder.

2.45pm Women in Local Government Management—their perspective

Join us for a "Michael Parkinson" style interview as facilitator Jack Busch asks probing questions on the leadership styles and personal career journeys of three prominent women in Local Government.

Interviewees:

Vicky Small MLGMA, Manager Customer and Information Services Shire of Augusta-Margaret River and WA Ambassador for 2010 Year of Women in Local Government

Casey Mihovilovich, Executive Manager Finance Services, Shire of Serpentine-Jarrahdale

Lynnette O'Reilly MLGMA, Chief Executive Officer, Shire of Moora and LGMA Board Member

3.30pm Afternoon Tea

4.00pm Leadership and the Elusive X Factor

Rosemary Moore-Fiander

Starting from Oliver Wendell Homes' premise that "Man's mind, once stretched by a new idea, never regains its original dimensions", Rosemary Moore-Fiander will provide an overview of contemporary thinking in the field of leadership and emotional intelligence. Participants will be encouraged to ask themselves: what is leadership? Why does it matter? Are leaders born or are they grown? How do we determine our personal leadership style? And, is a pessimistic leader an oxymoron?

5.00pm– Refreshments and Networking in Sponsors Trade Display Area

6.00pm

7.00pm– Conference Dinner at the award winning Watershed Winery

10.00pm We invite you to experience the very best at Watershed's Restaurant which boasts breathtaking views across the vineyard.

Includes: Canapés on the deck as the sun sets over the vineyards, main course and dessert complimented by Premium Watershed Wine, beer and soft drinks. Return coach transport is also included from central Margaret River Accommodation (please see Registration form)

Our thanks to:

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Positioning for success

FRIDAY 26 MARCH 2010

- 8.30am **Coffee and Registration**
- 9.00am **General Health and Wellbeing Issues—Managing Stress and getting help**
Abby Rammelkamp, Psychologist, Drake Workwise
- 9.45am **Project Management for Dummies**
Henry Stawarz and Randal Wells, Coffey Projects
Project Management is not just for engineers. Coffey Projects is one of the world's largest providers of project management services and will provide you with the basic skills to ensure any project is a success.
- 10.30am **Morning Tea**
- 11.00am **Panel Session: The Report of the Minister's Reform Program Working Groups**
Panel Members—LGMA Board Members who are members of the different working groups such as long term planning, legislative change & finance will provide an update and future direction.
- 12.00pm **Financial Management for Non-Financial Managers**
Marie Luxa, Business Development Manager, Westpac Financial Education and Jason Smith, Facilitator Westpac workshops
Westpac and LGMA are working together and have developed a one-day "Financial Management" training program for Local Government officers who do not have specific training in financial management.
- 12.15pm **Lunch**
- 1.15pm **Mentoring—Be Proactive**
Jan Exeter, Alumni Career Mentoring Program Murdoch University
Local Government is a very diverse industry in which mentoring could have a significant impact. Unfortunately it is often talked about but very little is achieved. Jan Exeter will provide us with some very valuable lessons on how she not only instigated but continues to maintain and expand a very successful mentoring program at Murdoch University.
- 2.00pm **Panel Session: The Modern Day Performance Appraisal**
Panel Members—Ashley Hunt, Chief Executive Officer, Prime Psychology and Clara Pound, Consultant Practical People Solutions
Performance appraisals can be loathed or loved, valuable or destructive. Two experts will provide us with an insight into the modern day trends of this often misunderstood management tool.
- 2.45pm **Afternoon Tea**
- 3.15pm **Marketing Local Government**
Marketforce Express
Principal LGMA sponsor Marketforce will provide us with the tools to effectively sell your Local Government.
- 3.45pm **Closing Keynote Address 'The Leadership Challenge—to build a winning team'**
Brian Greedy
Leadership is the worst defined, least understood personal attribute sometime possessed by human beings. Yet business growth and performance is directly related to the leadership, motivation and morale of people and the cultural beliefs they hold towards the organisation. In this professional and ideas-packed presentation, Brian Greedy delivers practical and proven concepts to move business thinking from management to leadership.
- 4.45pm **Closing comments**
Mark Ridgwell MLGMA, President LGMA Metropolitan Branch and Principal Governance and Compliance Advisor, City of Belmont
- 5.00pm–6.00pm **Refreshments and Networking in Sponsors Trade Display Area**

Brian Greedy

Brian is one of Australia's leading business consultants and professional conference speakers. Each year, he delivers over 180 speeches, seminars and workshops in all states, NZ and UK.

His clients include many of Australia's top 100 companies.

His very practical "how to" philosophy draws from over 20 years senior business experience and the development of a food distribution business from start up to a multi million dollar annual turnover.

He also chairs MasterClass Business Solutions a registered training organisation specialising in the design and delivery of Nationally Accredited programs in Frontline Management, Presentation Skills and Business Development.



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PREMIUM WINES
MARGARET RIVER



SESSION SPONSORS





Accommodation

Australis Hotel—Conference venue

LGMA has secured a group booking at the Conference venue, the Australis Hotel, Margaret River for the duration of the Conference. The Australis offers a variety of motel style rooms of a comfortable 3 Star standard.

Please note however that the Australis Hotel only has a limited number of rooms and we recommend that you make your accommodation booking promptly to avoid disappointment. Please complete and fax the enclosed accommodation booking form directly to the Australis Hotel to secure your booking.

Other accommodation

The Margaret River region boasts a wide array of accommodation options so for those delegates that wish to stay elsewhere the following options are available (please note that Corporate Rates have been confirmed at the following venues however no group booking has been made. Please phone the property directly and mention you are a delegate at the Conference when making a booking to ensure you receive the Corporate Rate).

Forte Leeuwin Apartments

46 Wallcliffe Road, Margaret River
500 metres distance to Australis Hotel

1 or 2 Bedroom Apartment (up to 4 people) \$170 per night
3 Bedroom Apartment (up to 6 people) \$195 per night

Ph: (08) 9757 9332
bookings@leeuwinapartments.com.au

Margaret River Resort

40 Wallcliffe Road, Margaret River
400 metres distance to Australis Hotel

Hotel or Resort Room (up to 2 people) \$175 per night includes continental breakfast.

One Bedroom Spa (up to 2 people) \$185 per night includes continental breakfast.

Ph: (08) 9757 0000
reservations@mrrresort.com.au

Margaret River Hotel

125 Bussell Highway, Margaret River
500 metres distance to Australis Hotel

Motel or Hotel Rooms (up to 4 people) \$110 per couple \$25 extra person

Ph: (08) 9757 2655
bookings@margaretriverhotel.com.au



Partner's Tours in and around the Margaret River Region

Margaret River is the ultimate smorgasbord of fine wine, good food and breathtaking scenery. With stunning beaches, award winning wineries, majestic forests and spectacular caves just a few of the attractions on offer there is a sightseeing tour to suit everybody. The following are some suggestions (please phone the tour company directly to make a booking):

Bushtucker River and Wine Tours

Ph: (08) 9757 9084
info@bushtuckertours.com
www.bushtuckertours.com

The Cheers Tour

Ph: (08) 9757 2270 or 0409 201 472
info@cheerstours.com
www.cheerstours.com

Margaret River with Neil McLeod

Ph: (08) 9757 2747
info@toursmargaretriver.com.au
www.toursmargaretriver.com.au

Margaret River Confluence

Ph: 0427 548 212
info@confluence.com.au
www.confluence.com.au

Margaret River Discovery Co.

Ph: 0439 910 064
discover@margaretriverdiscovery.com.au
www.margaretriverdiscovery.com.au