

Fees: (No GST applies)

Individual: \$ 990.00
Concession Fee: \$ 750.00 (current health care card required)
Corporate: \$1,590.00
(includes morning & afternoon refreshments & course materials)

Venue:

Environmental Technology Centre
Murdoch Drive, Murdoch University

We encourage participants to travel by public transport, bicycle or car pool

Training Dates & Times:

Monday 7th May
Tuesday 8th May
Thursday 10th May
Friday 11th May
Monday 14th May
Tuesday 15th May
Wednesday 16th May

8.30am-4.30pm each day

Enrolment

Phone or email for your enrolment form:
Annabelle Newbury 9360 6667
Email: anewbury@greenskills.org.au



website www.greenskills.org.au

Home Sustainability Assessment Training

Nationally Accredited short course in Home Sustainability Assessment (21854VIC)



**PERTH: 7th, 8th, 10th, 11th,
14th, 15th, and 16th
MAY 2012**

Contact; Annabelle Newbury Green Skills,
Perth 9360 6667 or email
anewbury@greenskills.org.au

Details of the Training

The nationally accredited **Short Course in Home Sustainability Assessment** consists of 3 units:

1. Conduct sustainability assessment in residential dwellings VPAU227
2. Participate in workplace safety procedures BSBCMN211A
3. Deliver a service to customers BSBCMN208A

Training is delivered in a holistic way emphasising the practical application of skills in simulated and real environments to plan and conduct home sustainability assessments. The course was commissioned by Department of Sustainability Victoria and developed by Holmsglen TAFE in Victoria at the end of 2007. The training is accredited under the Australian Quality Training Framework.

1. Conduct sustainability assessment in residential dwellings

This unit covers the rationale for undertaking sustainability assessment, legal and OH&S requirements, assessing risks associated with assessments, liaising with customers and preparing equipment and paperwork for assessments.

The main part of the unit comprises the assessment process which includes evaluation of energy and water consumption, garden and environs, waste management and lifestyle impacts. Recommendations to clients will be prepared, including information on rebates and other assistance and information available, aiming to reduce consumption, in particular of water and energy.

2. Participate in workplace safety procedures

Identify possible hazards associated with home sustainability assessments, knowledge of relevant legislation, codes of practice and OH&S. Delivered in conjunction with the home sustainability assessments undertaken.

3. Deliver a service to customers

Appropriate interpersonal skills are required to meet the needs of clients. Covers different types of customers; different needs and appropriate communication skills; how to deal with customer complaints; provision of additional services and products and how to use community based social marketing to engage clients in behavior change.

Delivery and Assessment

The training is practical, and based on undertaking sustainability assessments in simulated and real situations as well as classroom activities. This provides training in exactly the types of situation participants are likely to work in at the completion of training. Participants will be required to undertake tasks out of the training session times and keep detailed records of tasks undertaken.

Our experienced trainers and guest presenters from industry deliver the 3 units over seven days of face to face training. Course numbers are limited to a maximum of 12 participants.

Green Skills is confident that this is the most thorough and effective training being delivered in Home Sustainability Assessment that you can find
We hope you can join the course

Minimum requirements for course participants: some knowledge of home design principles and their thermal performance, and household energy and water systems, math skills for calculation energy and water use, report writing, basic computer data entry skills and some client interaction experience.



Course participants carry out an actual home assessment as part of the training