



May 2011

Welcome to another update on the transfer of our Home and Community Care (HACC) Services to Community First International (CFI).

As you would be aware, the City of Melville Home and Community Care (HACC) Services will transfer to Community First International (CFI) on 1 July 2011.

The City of Melville will continue to play a major part in the facilities and services you use in Melville into the future.

What does this mean for you? The City of Melville Officer's will continue to work with CFI as a new HACC Provider, along with other HACC Providers within the City, to support the provision of the services that are required by clients and City of Melville residents.

We will continue to work with our community to understand your aspirations for services and support.

One way we are working to support seniors in Melville in through our *Age Friendly Strategy: Directions for Seniors 2010-2012*.

This document was developed through consultation with local seniors, carers, service providers and businesses, some of you may have been involved.

In formulating the strategy, the City heard the key areas of challenge for those people consulted were in the areas of: Community Support and Health Services; Transport; Housing; Respect and Inclusion and Social Participation.

The strategy aims to create an age-friendly City by promoting active ageing, removing and preventing barriers that people encounter as they grow older and ensuring policies, services and structures related to the physical and social environment are designed to support and enable seniors to age actively.

A copy of the Age Friendly Strategy can be requested on 1300 635 845, or available at www.melvillecity.com.au/seniors.



A Message from CFI

Community First International (CFI) is a dynamic, high performing Australian company which has made a successful transition from being a small not-for-profit organisation to a leader in the employment and community services sectors.

In 2008, CFI successfully nominated clients in both Achiever of the Year and Champion Employer of the Year at the National Employment Services Association wards in Cairns, winning both categories.

Community Services staff member Toni Davis was awarded the Southern Regions Community Leadership Award for Inspirational Leadership. In 2009, Darren Whiffler, Program Manager HACC Services was a finalist in the Great Southern Leadership Awards receiving a High

Commendation for his contributions to the Peel region.

CEO Clare Allen was a finalist in the Not-for-Profit CEO of the Year Award in 2008 and the winner of the 2007 Telstra Businesswoman of the year award for Western Australia and a finalist in the Australian award. In 2007 CFI won the Community Services Industry Organisational Excellence Award.

CFI has been delivering community services since 2002. Continued growth of these services across the South Metropolitan and Southern WA regions has provided CFI with opportunities to deliver a wider range of services including Mental Health, Home and Community Care and Employment programs resulting in CFI being recognised as a quality provider of services.